

**Cognizant Technology Solutions India Private Ltd.**  
**Techno Complex,5/535 Old Mahabalipuram Road,**  
**Okkiyam Thoraipakkam, Chennai – 600 097.**  
**Phone: 4209 6000**  
**Fax: 4209 6060**



**TO WHOM IT MAY CONCERN**

**Sub: Employment Information as per our records**

**Employee Name : Mr .Chitla Vishwatej Reddy**  
**Employee Id : 924699**  
**Designation : Software Engineer**  
**Date of Joining : 20 March 2021**  
**Date Of Relieving : 04 August 2023**  
**Role Description :**

Mr. Chitla Vishwatej Reddy has been associated with the project and he has been involved in the initial transition and set up the project. Mr. Chitla Vishwatej Reddy engaged providing IT services like analysis and design, Software Development, User training and Technical consulting in the area of Programming and Application support. Mr. Chitla Vishwatej Reddy has grown and played different roles in the project to meet the Client requirement and has been working on different modules and applications in the project as a Support Analyst, as a Developer to fix the bugs and as a Team Player. Mr. Chitla Vishwatej Reddy has also played a role in ensuring standards in the customer deliverables and to improve the Customer satisfaction by taking part in driving various organizational activities.

Mr. Chitla Vishwatej Reddy has been improving themselves with the state of art skill set on .Net and related technologies, and always meets the intense and ever increasing demand for latest technologies in the IT industry.

- Providing software application support under the supervision of the Senior Engineer.
- Performing analyses on software application functionality and suggesting improvements.
- Performing debugging procedures.
- Incidents triaging and Daily Monitoring activities.
- End of the Day Validation.
- Documenting processes and monitoring application performance metrics.

**TECHNICAL SKILLS**

Primary Languages	ASP.NET, C#.ADO.NET, HTML, JavaScript
Secondary Skill Set	Little knowledge on oracle forms 9i
Databases	SQL Server, Oracle 9i
Development Tools	Eclipse, Spring Tool Suite, IntelliJ, Visual studio
Documentation Tools	Microsoft Office Tools Tools Bwise, Eloqua

**PROJECT OVERVIEW**

Project	Centene Web Production Support
Role	Application Software Developer
Technology	Java, My SQL, Oracle
Others	XML, Excel, EDI

- He is responsible for maintaining the Knowledge Database by documenting frequent issues and workarounds for resolution at first line.
- He is responsible for resource management and is in charge of the Knowledge transition and Mentoring of new team members.
- He is responsible for driving key operational services such as Problem Management and Change Management for improving the application stability and functionality.
- He has worked on key enhancements on security improvements for the application.
- He owns the End to End coordination with users/clients on Corrective Change Requests.
- He performs End of the Day Validation for daily Claim counts and Alerts.
- He involves in day-to-day Argus Monitoring.
- He was the main resource in resolving the incidents to bring the count to neutral.

Thanking you,  
Yours Faithfully,  
For **Cognizant Technology Solutions India Private Ltd.,**



**Praveen George Subramanyam**  
**Sr. Manager - HR**  
**07 August, 2023**

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