

BACKEND PANEL

<https://admin.wiremail.in>

For Admin Only

LOGIN PAGE INFORMATION

This page is the **secure admin login interface** of *System*, accessible through the URL **admin.wiremail.in**. It is designed for authorized staff to access and manage the backend email and administrative services of the organization.

Key Features of the Page:

Company Branding:

The page prominently displays the logo and branding, ensuring authenticity and trust.

User Authentication System:

Username Field – for entering registered admin credentials.

Password Field – masked input with a visibility toggle icon for convenience.

Login Button – validates the credentials and grants access to the backend dashboard.

Clean & Professional UI:

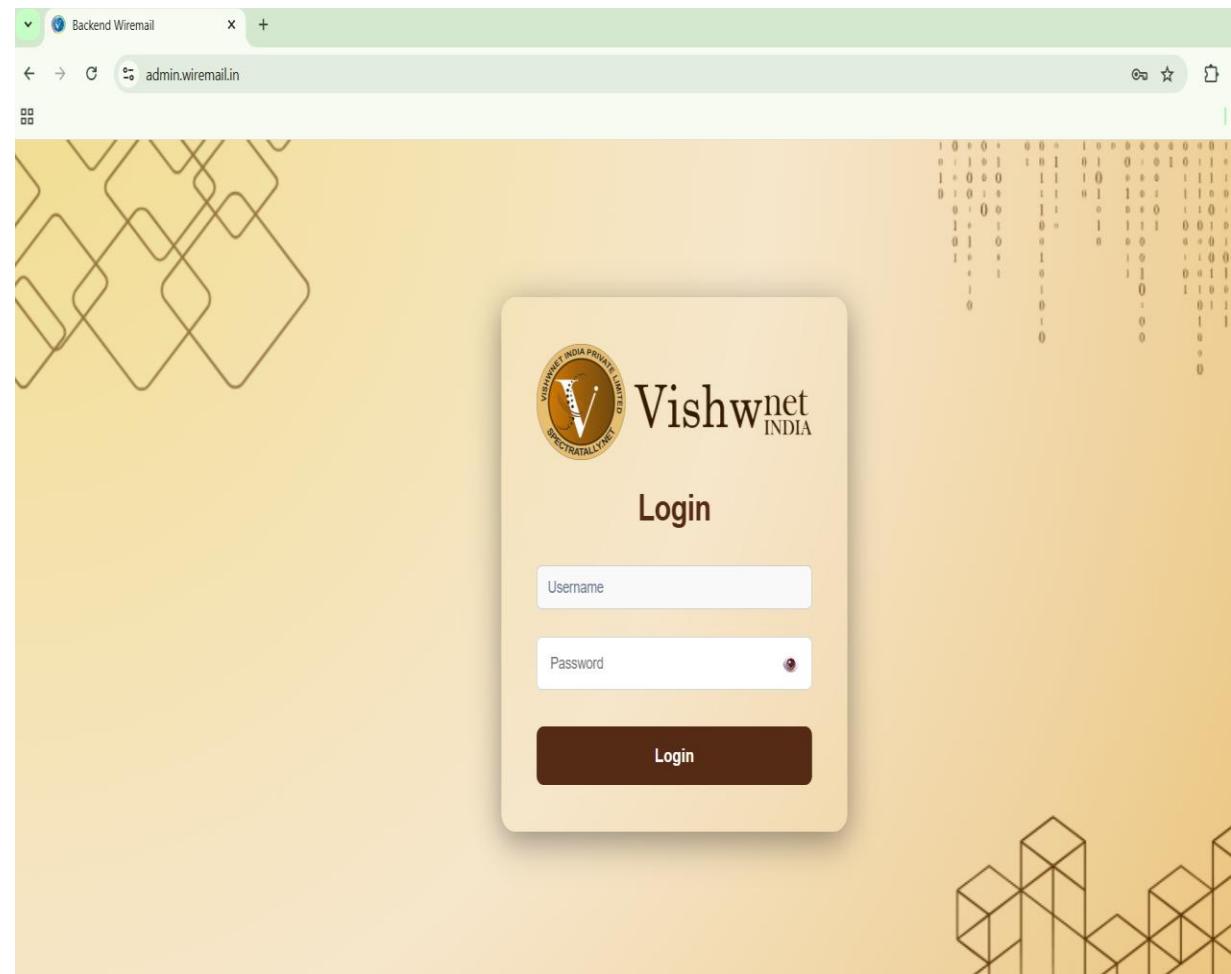
The design uses a soft golden gradient background with modern geometric patterns, giving a professional corporate look.

Security-Oriented Layout:

The simple and focused interface ensures users only interact with login-related elements, reducing security risks and distractions.

Purpose of This Page:

- The main purpose of this page is to **restrict access to the backend email management system** and allow only authorized personnel to:
 - Manage internal email services
 - Control backend configurations
 - Monitor system-level operations



CREATE AGENT PAGE

Key Elements of the Page:

Create Agent Section:

A dedicated “Create New Agent” card allows users to easily set up a new agent by clicking the plus (+) icon.

Agent Management Dashboard:

Displays all previously created agents in card format, showing:

- Agent Name
- Brand / Service Type
- Creation Date
- Status (Active)

Search Agents Feature:

A search bar at the top helps quickly find agents from the list.

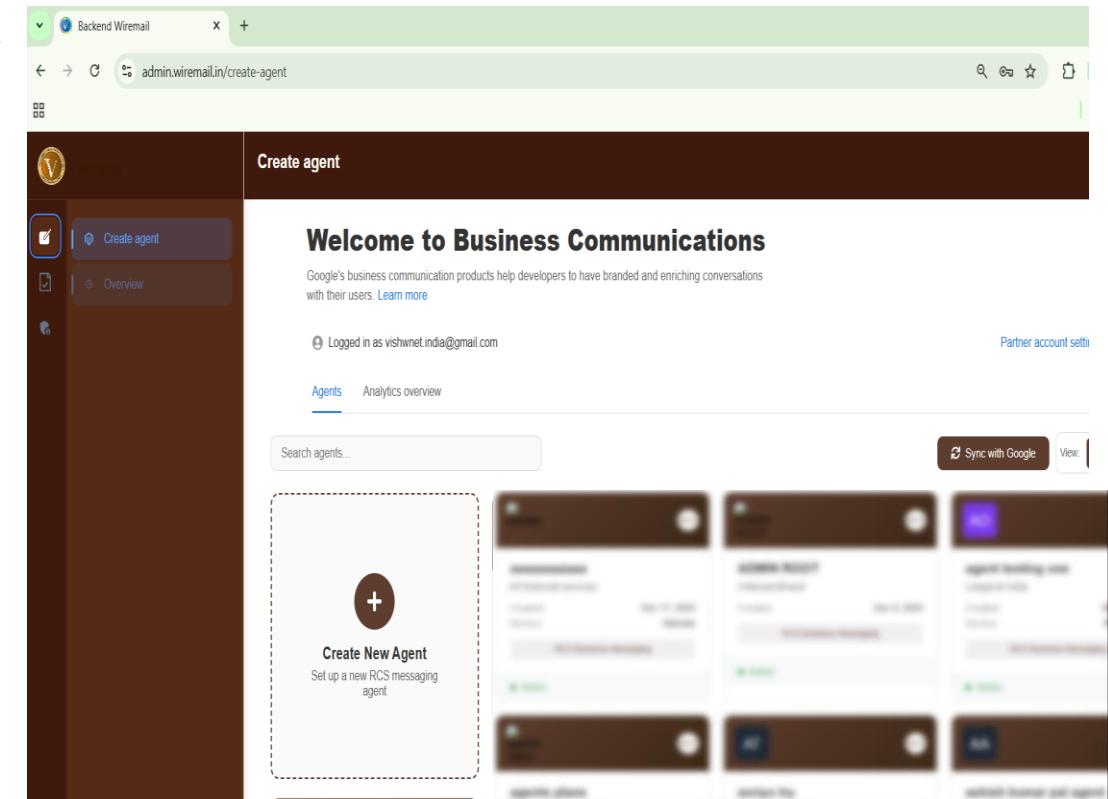
Google Integration:

The page is synced with **Business Communications**, enabling verified business messaging and branded conversations with customers.

User Account Information:

Shows the logged-in email ID to ensure correct administrative access.

This interface is used to **create, configure, and manage Business Messaging agents** that enable system to communicate with customers through rich, interactive messages such as alerts, confirmations, promotions, and service updates.



CREATE NEW RCS AGENT

This page is used to create and configure a new **RCS Business Messaging Agent**. An RCS Agent represents a business profile that can send rich messages (images, buttons, branding, etc.) to users through Google's RCS services.

- The form allows the admin to set up all the essential details required to register a business agent with Google RCS.

Main Features of This Page

• Bot Agent Selection

Choose the platform (e.g., Jio / Google) for which the RCS agent will be created.

• Brand Selection

Select the brand under which the agent will operate.

• Agent Name

Enter the official name of the RCS business agent (maximum 48 characters).

• Logo & Banner Upload

Upload the brand logo and banner image to visually represent the business in RCS chats.

• Email Address

Provide the official business email ID for verification and communication.

• Hosting Region

Select the server region where the agent will be hosted.

• Billing Category

Choose the billing category (auto-selected / non-editable).

• Use Case

Select the business use case such as customer support, marketing, notifications, etc.

• Terms of Service Confirmation

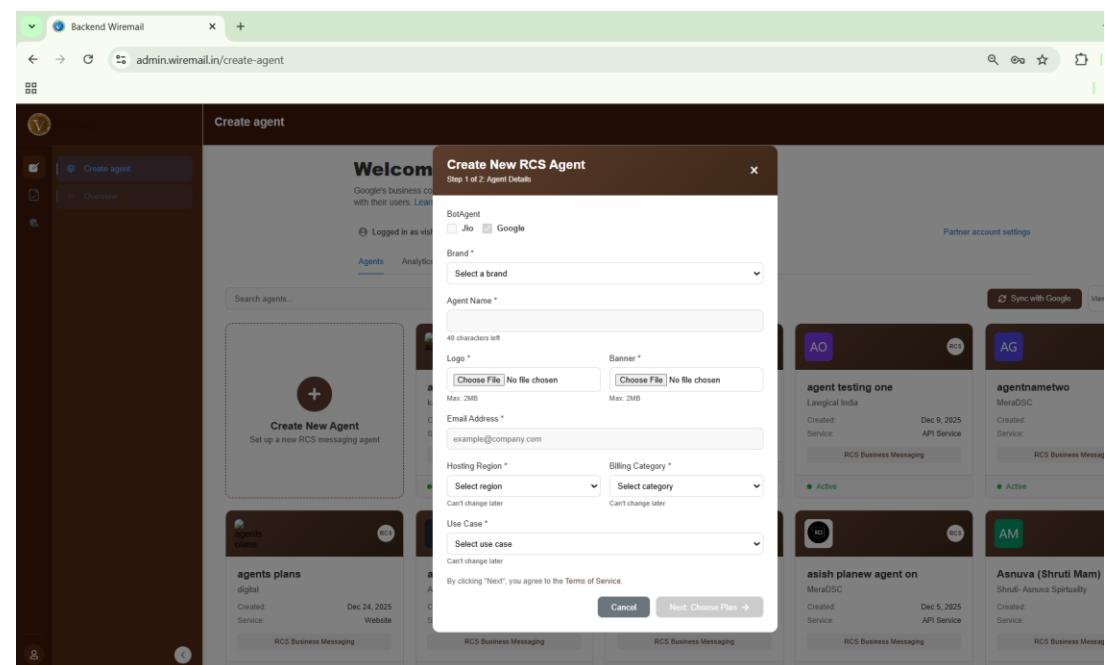
Confirms agreement to the platform's terms before proceeding.

Buttons:

Cancel – Closes the form without saving.

Next: Choose Plan – Proceeds to the next step to select the pricing or subscription plan.

Purpose of This Page: This page is designed to make the RCS agent onboarding process easy and structured, ensuring all mandatory information is collected before activating business messaging services.



PRICING PLAN

This page is the second step in the RCS Agent creation process. It allows the user to select a suitable **pricing plan** before completing the payment and activating the RCS Business Messaging agent.

- Each plan represents a different subscription package with its own cost and features.

Main Features of This Page

• Plan Cards Display

All available plans are shown as cards with:

- Plan Name
- Price (in INR)
- Short description

• Plan Selection

Users can select one plan at a time.

The selected plan is highlighted with a check mark.

• Dynamic Pricing

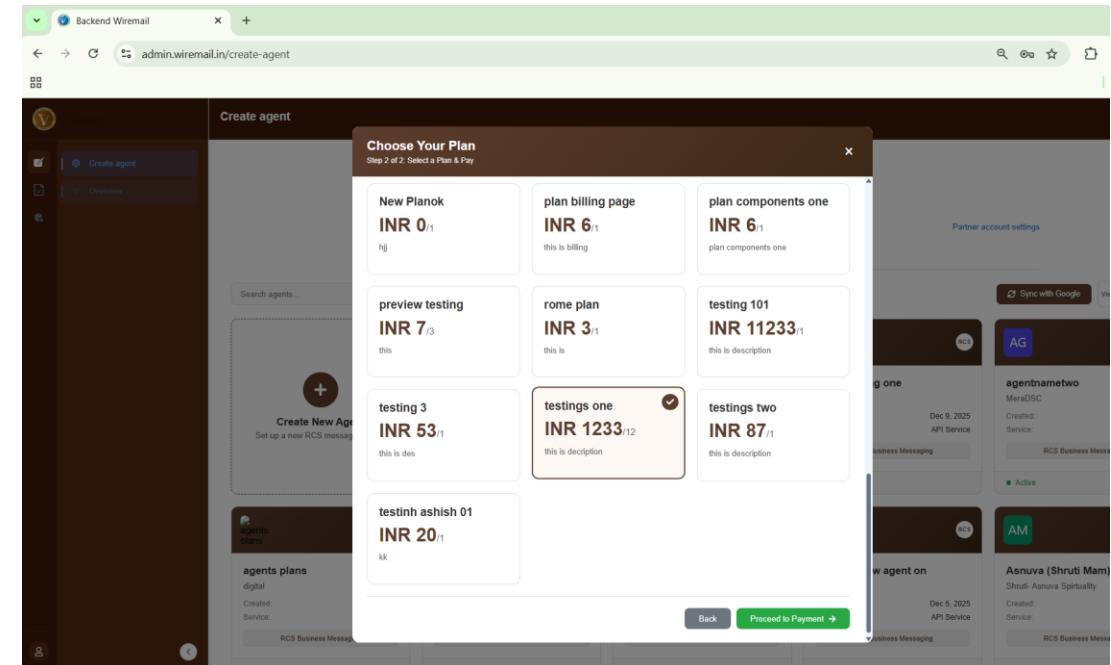
Plans have different pricing such as free plans, testing plans, and premium plans for production use.

• Navigation Buttons

- **Back** – Returns to the previous step (Agent Details).
- **Proceed to Payment** – Moves to the payment gateway for completing the subscription.

Purpose of This Page

This page helps users choose the most appropriate subscription model based on their business needs, such as testing, preview usage, or live production messaging. It ensures that every RCS agent is linked to a valid billing plan before activation.



PAYMENT GATEWAY

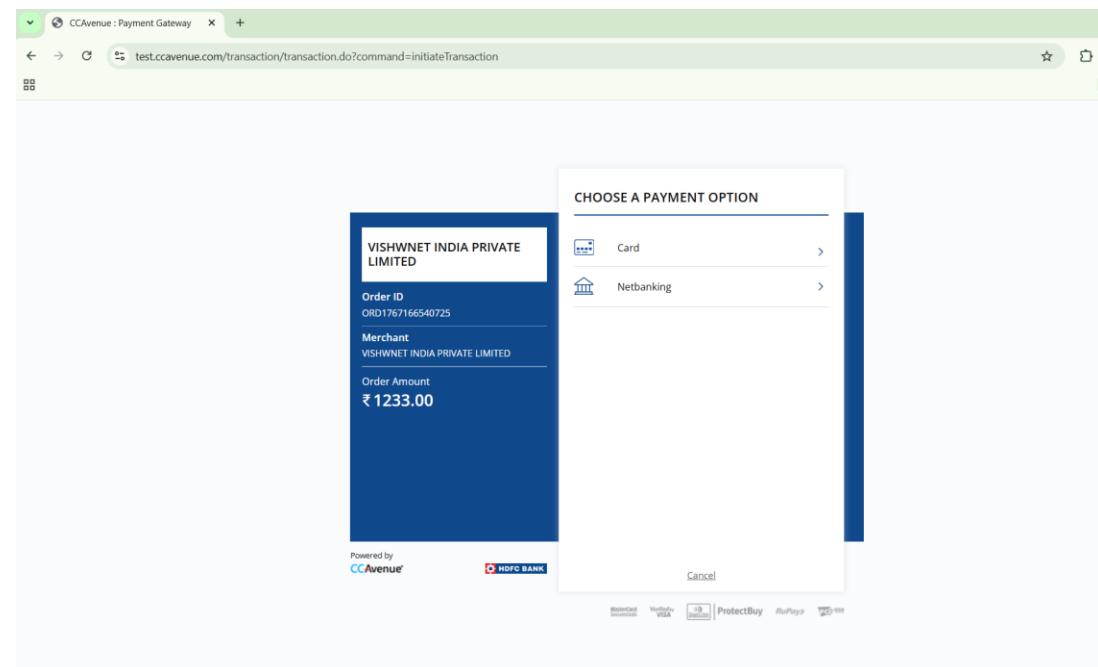
This page is the secure **payment gateway interface** where the user completes the subscription payment for activating the RCS Business Messaging Agent.

- After selecting a plan, the system redirects the user to this page to make the payment through CC Avenue.

Main Features of This Page:

- Merchant Information Panel**
 - Displays the merchant name: *Vishwnet India Private Limited*
 - Shows the **Order ID** for tracking the transaction.
 - Displays the **Order Amount** (₹1233.00).
- Payment Options**
 - Card Payment** – Pay using debit or credit cards.
 - Net Banking** – Pay directly through the selected bank.
- Secure Environment**
 - Payment is processed by **CC Avenue**, one of India's trusted payment gateways.
 - Bank-level security is applied to protect transaction details.
- Cancel Option**
 - Allows the user to cancel the transaction if they do not wish to proceed.
- Purpose of This Page**

This page ensures a **safe and reliable payment process** for RCS agent subscription plans. Once the payment is successful, the selected plan is activated and the RCS agent becomes ready for business messaging operations.



TENANT INFORMATION

Backend Wiremail Incognito All Bookmarks

admin.wiremail.in/agent/54/agent-information

Agent Information

Agent information

Display name *
aaaaaaa
4 characters left

Description
RCS Agent - aaaaaaaaaa lk lk this is
120 characters left

Color
Specify a color for your agent with a minimum 4.5:1 contrast ratio relative to white. [Learn more](#)
Color *
#AA3A49

Use Case
Agent Use Case *
Choose

Save Business info Conversation

Preview of your agent
Info & options

RCS Agent - aaaaaaaaaa lk lk th
Call Message Info Options

9876543210

Backend Wiremail Incognito All Bookmarks

admin.wiremail.in/agent/417/agent-information

Agent Information

Agent information

Billing Category
Billing Category *
Basic

Images
Specify images for your agent. The banner image displays when a user views your business information, while the logo appears when your agent sends a message to a user.
Large banner image (1440 x 448)

Upload Remove
Small logo (224 x 224)

Upload Remove

Contact
We recommend you provide all contact information. At least one is required. Please verify with your branch carrier, as some may require multiple contact details.

Primary phone number
+ Add phone number

Primary website
+ Add website

Primary email

Save Business info Conversation

Preview of your agent
Info & options

ashish planner agent on
Call Message Info Options

Backend Wiremail Incognito All Bookmarks

admin.wiremail.in/agent/417/agent-information

Agent Information

Agent information

email Us
17 characters left

+ Add email

Business info Conversation

Privacy and terms of service

Privacy policy URL
This URL should belong to the brand that owns the agent

Terms of service URL
This URL should belong to the brand that owns the agent

Opt-in Information
How do you obtain opt-in from your customers to message users with your RCS Agent? *
Describe your opt-in process

This is an extremely important information for Google to approve/depreserve an agent. We need to know how do you take consent of customers who will receive RCS from this agent. Kindly share the link where consent is being taken or if there are screenshots, kindly share a publicly available URL for the same.

Test Numbers
Please share 5-10 RCS enabled numbers which will be used for testing purposes
Enter test numbers (comma separated)

Save Business info Conversation

Preview of your agent
Info & options

ashish planner agent on
Call Message Info Options

No phone numbers available

Backend Wiremail Incognito All Bookmarks

admin.wiremail.in/agent/417/agent-information

Tenant Information

Tenant information

This URL should belong to the brand that owns the agent

Opt-in Information
How do you obtain opt-in from your customers to message users with your RCS Agent? *
Describe your opt-in process

This is an extremely important information for Google to approve/depreserve an agent. We need to know how do you take consent of customers who will receive RCS from this agent. Kindly share the link where consent is being taken or if there are screenshots, kindly share a publicly available URL for the same.

Test Numbers
Please share 5-10 RCS enabled numbers which will be used for testing purposes
Enter test numbers (comma separated)

Brand Information
Aggregator Name *
If not applicable, please write NA

Legal name of the brand who owns the agent *
Legal business name

POC Name for the agent *
Point of Contact name

This is the name of the POC for the agent who will respond to the LDA.

Save Business info Conversation

Preview of your agent
Info & options

ashish planner agent on
Call Message Info Options

No phone numbers available

TENANT INFORMATION

Main Functions of this Module

1. Agent Basic Setup

- Set the **Display Name** shown to users in chat
- Add a short **Description** about the business
- Choose **Brand Color** for the agent interface
- Select the **Agent Use Case** like Support, Sales, Marketing, etc.
-

2. Branding & Billing Configuration

- Choose the **Billing Category**
- Upload **Banner Image** for agent profile
- Upload **Agent Logo** used in conversations
- Add **Primary Phone Number & Email** for customer communication
-

3. Compliance & Testing

- Add **Privacy Policy URL**
- Add **Terms of Service URL**
- Provide **Opt-in Process Information**
- Add **Test Phone Numbers** before live deployment
-

4. Tenant / Business Verification

- Enter **Brand Name & Legal Business Name**
- Provide **Point of Contact (POC) Name**
- Add organization-level opt-in & testing details

VERIFICATION INFORMATION

Main Sections

1. Agent Information

- Displays the **Agent Name** and **Display Name**
- Confirms which agent is being submitted for verification
- **2. Brand Contact Details**
- **Brand Contact Name**
- **Brand Contact Email**
- **Brand Website URL**

These details are used to verify the authenticity of the business.

3. Messaging Partner (You) Details

- **Your Name** – person submitting the agent
- **Your Email ID** – for verification communication
- **4. Actions**
- **Update Agent Verification Info** – save changes
- **Submit for Verification** – send agent for approval process

Purpose of this Page

- This page ensures that:
- The business identity is genuine
- Correct brand ownership is established
- Messaging access is granted only to verified agents

It is the **final mandatory step before making the RCS agent live.**

The screenshot shows a web browser window titled 'Backend Wiremail' with the URL 'admin.wiremail.in/agent/417/verification'. The page has a dark brown header and sidebar. The main content area is titled 'Agent Verification Info' and contains several input fields:

- Agent Information:** Agent Name (input: 'admin_planview_agent_on_globeview_agent') and Display Name (input: 'admin planview agent on').
- Brand Contact:** A note states it's for a brand employee authorized to verify agent information and grant messaging access to partners. It includes fields for Brand contact name (input: 'brandname'), Brand contact email (input: 'brand@example.com'), and Brand website URL (input: 'https://example.com').
- Messaging Partner (You):** Fields for Your name (input: 'Enter your name') and Your email (input: 'your@email.com').
- Actions:** Buttons for 'Update Agent Verification Info' and 'Submit for Verification'.

ANALYTICS INFORMATION

Main Features

1. Time Filters

- **Time Granularity** – View data by Day, Week, or Month
- **Start Date & End Date** – Select a custom date range for analysis

2. Transaction Messages Graph

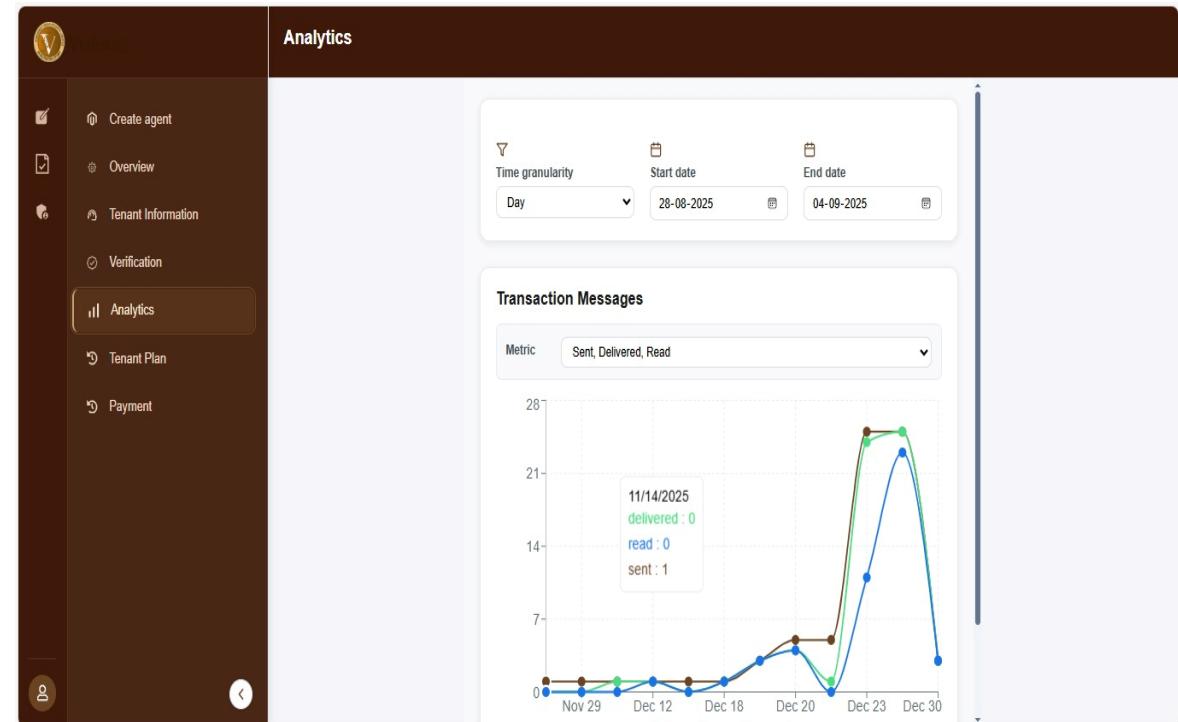
Metric Selection:

- Sent
 - Delivered
 - Read
- Displays a **line graph** showing daily message activity.
- Hovering on the graph shows:
 - Date
 - Number of messages sent
 - Delivered count
 - Read count

Purpose of this Page

This dashboard helps businesses to:

- Track **customer engagement**
- Measure **delivery success rate**
- Analyze **read performance**
- Identify peak messaging days
- Improve messaging strategy based on real usage data
- It acts as the **performance monitoring center** for the RCS Business Agent.

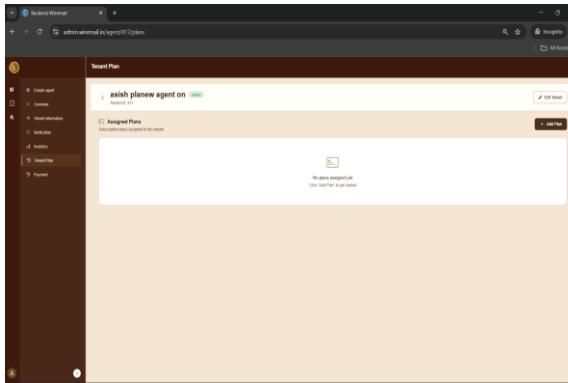


TENANT PLAN

Main Features:

1. Tenant Overview

- Displays the **Agent / Tenant Name**
- Shows current **status (Active / Inactive)**



2. Assigned Plans Section

- Lists all **subscription plans** linked to the tenant
- Shows message limits, validity, and usage details (when plans are added)

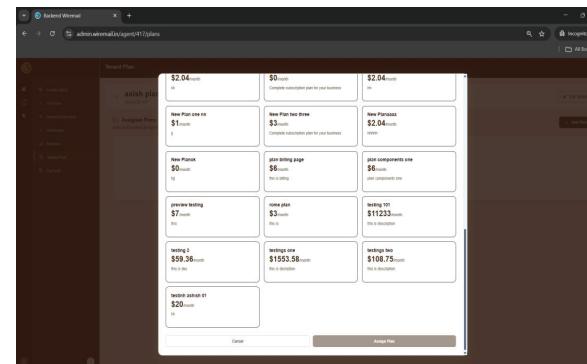
3. Actions

- **Add Plan** – Assign a new subscription plan
- **Edit Tenant** – Update tenant information

Purpose of this Page

This page helps in:

- Controlling **billing & usage limits**
- Managing **service access** for agents
- Ensuring tenants operate under the **correct subscription plan**
- It works as the **billing control panel** for the RCS Business Agent.



Main Features:

Shows list of **all available plans**

Displays:

- Plan Name**
- Monthly Price**

Allows admin to **select one plan at a time**

Actions:

- Assign Plan** – Confirm and attach the selected plan to the tenant
- Cancel** – Close without assigning any plan

Purpose of this Page

This page ensures that every tenant is linked to a valid **billing and usage plan**, which controls:

- Message limits
- Monthly charges
- Feature access

It acts as the **subscription activation screen** for the RCS Business Agent.

NEW PLANS

Main Features

- Shows list of **all available plans**
- Displays:
 - **Plan Name**
 - **Monthly Price**
- Allows admin to **select one plan at a time**

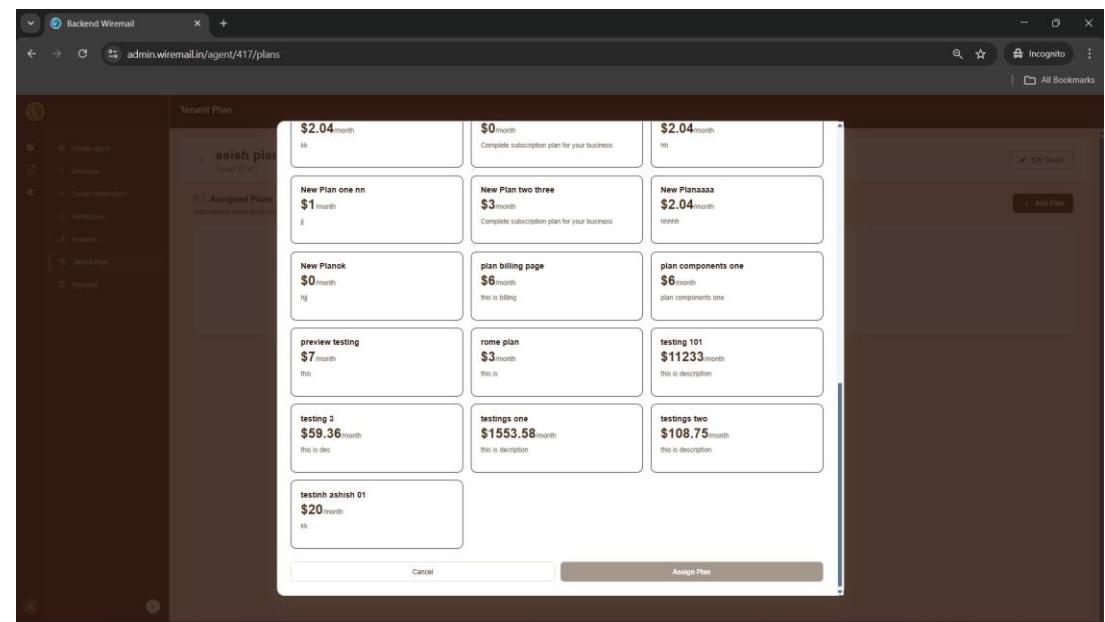
Actions:

- **Assign Plan** – Confirm and attach the selected plan to the tenant
- **Cancel** – Close without assigning any plan

Purpose of this Page

This page ensures that every tenant is linked to a valid **billing and usage plan**, which controls:

- Message limits
- Monthly charges
- Feature access
- It acts as the **subscription activation screen** for the RCS Business Agent.



COMPONENTS

The screenshot shows a list of components in a card-based layout. Each card displays the component name, effective from date, priority, and status. A search bar is at the top left, and a 'New Component' button is at the top right. The sidebar on the left includes 'Plans', 'Components' (selected), 'Invoices', 'Wallets', 'Payment Methods', and 'Payments'.

Name	Effective From	Priority	Status
new one	Not set	12	Active
AUTO_NAME	Not set	4	Active
two testing	Not set	5	Active
new feature details	Not set	4	Active
testing ashish	Not set	1	Active
testing ashish two	Not set	1	Active
A2P Single Message	Not set	1	Active
new oneadd dds	Not set	3	Active

1. Components Listing Page

Key Functions

- View all available components in a **card-based layout**
- Quick visibility of:

- Component name & short description
- Status (Active)
- Effective From date
- Priority

• Search components easily

• Add New Component action

• Pagination for large datasets

Use Case

• Helps admins quickly manage and organize features used in subscription plans

The screenshot shows the 'Feature Details' page for a component named 'new one'. The form includes fields for Feature Name, Description, Category (Messaging), Icon, Is Chargeable (No), Component Type (1-SMS), Charge Category (Per SMS), and Base Rate (0). On the right, a 'Feature Library Preview' panel lists other components with their details. A 'Save Component' button is at the top right.

Component	Description	Category	Icon	Is Chargeable	Component Type	Charge Category	Base Rate
new one	mn	Messaging	Secondary	No	1-SMS	Per SMS	0
AUTO_NAME	No description provided	Messaging	Secondary	No	1-SMS	Per SMS	0
two testing	this is desc	Messaging	Secondary	No	1-SMS	Per SMS	0
new feature details	this description	Messaging	Secondary	No	1-SMS	Per SMS	0
testing ashish	ok	Messaging	Secondary	No	1-SMS	Per SMS	0
testing ashish two	ok	Messaging	Secondary	No	1-SMS	Per SMS	0
A2P Single Message	ok	Messaging	Secondary	No	1-SMS	Per SMS	0

2. Feature Details Page

Key Configuration Options

- Feature name & description
- Category selection (e.g., Messaging)
- Icon selection
- Chargeable toggle (Yes/No)
- Component type (e.g., SMS)
- Charge category (Per SMS, etc.)
- Base rate configuration

Additional Tools

- Feature Library Preview (right panel)
- Add feature to component
- Save component changes

Use Case

• Define **billing behavior and feature metadata** for accurate pricing and plan configuration

PLANS MANAGEMENT

Purpose

- Admin interface to **create, view, and manage subscription plans** and their pricing tiers.

Key Features

Plans Overview

- Displays all subscription plans in a **card-based layout**
- Each plan shows:
 - Plan name
 - Status (Active / Draft)
 - Price (monthly or yearly)
 - Number of components included
 - Creation date
 - Short internal note or description

Plan Actions

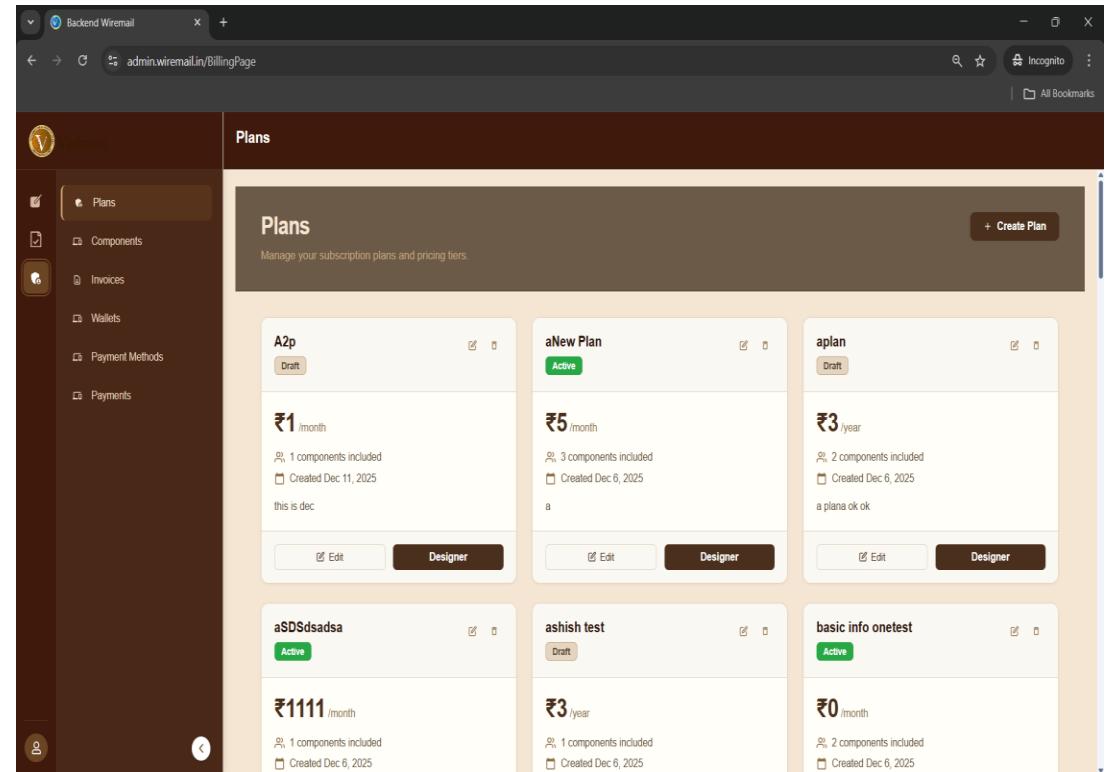
- Create Plan** – Add a new subscription plan
- Edit** – Modify plan details
- Designer** – Configure components, features, and pricing logic for the plan

Status Management

- Active** plans are available for customers
- Draft** plans are saved but not published

Use Cases

- Quickly compare multiple plans and pricing tiers
- Manage lifecycle of subscription plans (draft → active)
- Assign components and features to plans using the designer



TEMPLATE INFORMATION

1. Top Navigation – Template Status Tabs

- You have four tabs that categorize templates by workflow stage:
- **Submit** – Newly submitted templates awaiting review
- **Verified** – Templates that have been verified (currently selected)
- **Approved** – Templates approved for use
- **Rejected** – Templates that were rejected
- These tabs help filter templates by approval status.

2. Search & Filter Bar

- **Search by name** – Quickly find a template using its name
- **Agent filter (All Agents)** – Filter templates based on the assigned agent

3. Templates Table (Main Content)

- Each row represents a single template. The columns mean:
- **Code** – Unique template identifier (e.g., TM0000104)
- **Name** – Template name (e.g., testing t4)
- **Type** – Template format/type (e.g., *Simple Text RCS*)
- **Submit Date** – When the template was submitted
- **Active** – Checkbox showing whether the template is currently active
- **Agent** – The agent responsible for the template (e.g., Agent 3)
- **Status** – Current workflow status (e.g., **Verified**)

4. Status Indicator

- The “**Verified**” badge (yellow) indicates the template has passed verification but may not yet be fully approved for production use.

5. Pagination

- Bottom controls (**Prev / Next**, page count) allow navigation if there are many templates.

CODE	NAME	TYPE	SUBMIT DATE	ACTIVE	AGENT	STATUS
TM0000104	testing t4	SIMPLE TEXT RCS	12/31/2025	<input checked="" type="checkbox"/>	Agent-3	Verified

TEMPLATE VERIFICATION

1. Header

- **Template Type:** Displays the template format (e.g., **Simple Text RCS**)
- **Template Name:** Shows the name of the selected template (e.g., *testing t4*)
- **Close (X) Button:** Closes the detail view and returns to the template list

2. Message Content Panel

- **Message Type:** Indicates the content type (e.g., *Text Message*)
- **Message Body:** Displays the actual text content of the template (e.g., “ok”)
- This section allows reviewers to confirm that the message text complies with platform and business rules.

3. Checklist Panel

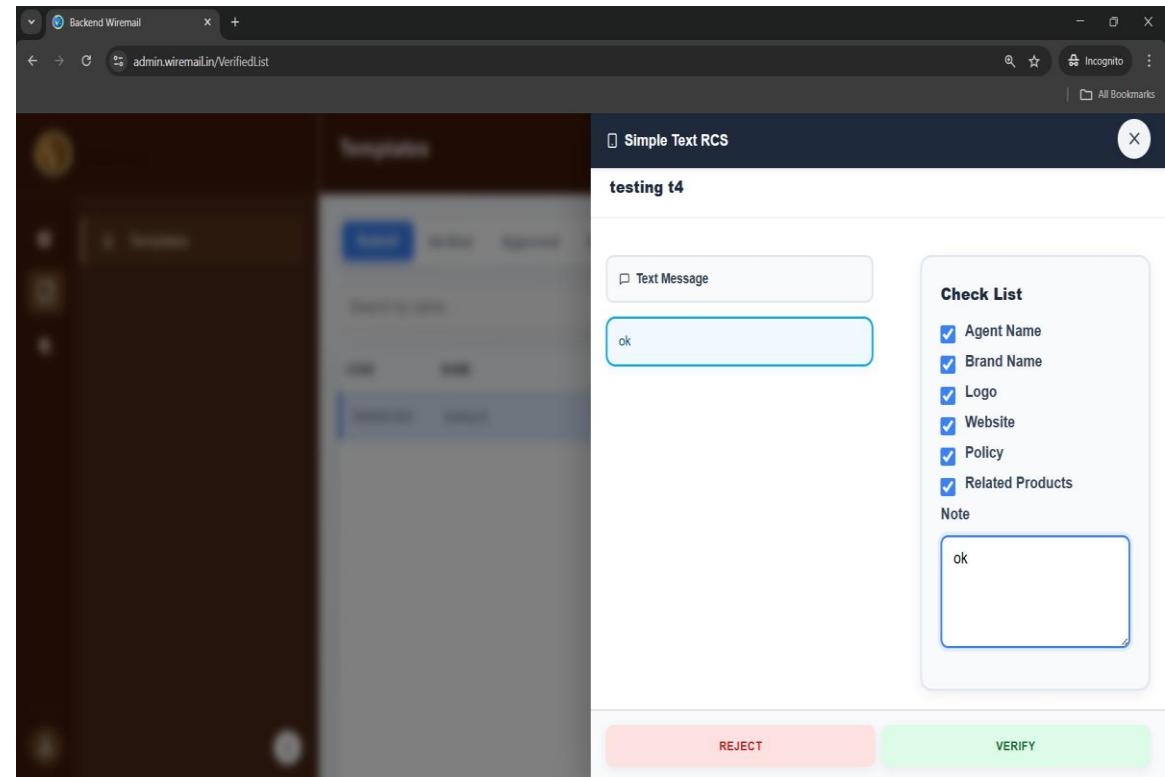
- The checklist ensures that all required compliance elements are present in the template. Items include:
 - Agent Name
 - Brand Name
 - Logo
 - Website
 - Policy
 - Related Products
 - Each item can be checked to confirm compliance.

4. Reviewer Note

- **Note Field:** Allows the reviewer to add comments or remarks related to verification or rejection (e.g., “ok”)

5. Action Buttons

- **REJECT (Red):** Rejects the template and sends it back in the workflow, usually requiring changes.
- **VERIFY (Green):** Confirms the template meets requirements and moves it to the next approval stage.



TEMPLATE APPROVAL

1. Templates Module

- Located within the **Templates** section of the admin panel, this page focuses specifically on templates with a **Verified** status.

2. Status Tabs

- At the top of the page, templates are organized by workflow stage:
- Submit** – Newly submitted templates awaiting review
- Verified** – Templates that have been checked and verified (*current tab*)
- Approved** – Templates approved for active use
- Rejected** – Templates that did not meet requirements
- Clicking a tab filters the list accordingly.

3. Search and Filters

- Search by name:** Quickly locate a template using its name
- Agent Filter (All Agents):** Filter templates based on the assigned agent

4. Templates Table

- This table lists verified templates with the following columns:
- Code** – Unique template identifier
- Name** – Template name
- Type** – Template format (e.g., Simple Text RCS)
- Submit Date** – Date the template was submitted
- Active** – Indicates whether the template is enabled
- Agent** – Assigned agent or owner
- Status** – Current workflow status (Verified)

If no data is shown, it means there are currently **no templates in the Verified state** or the applied filters return no results

5. Pagination

- Navigation controls at the bottom allow movement between pages when multiple records exist.

