FRONTEND

https://app.wiremail.in

LOGIN PAGE

This is a **login page** for a **business communication / digital commerce platform**. Here's a clear breakdown of what this page is about:

🔹 **Platform & Branding**

- **Vishwent** (left side): Promotes itself as a **digital commerce & customer engagement platform**.
- **JioCS (CPaaS)** (top): Indicates it is powered by or integrated with **Jio Communication Platform as a Service**.

🔹 **Purpose of the Page**

- The page is meant for **existing users to log in** to the Vishwent/JioCS system and access the backend or dashboard.

🔹 **Left Section (Information Panel)**

- This section explains what the platform offers:
- **Unboxing the future of digital commerce experience**
- Focus on:
  - **Omnichannel Messaging** (WhatsApp, RCS, email, etc.)
  - **Real-time Analytics**
  - **Enterprise Security**
- It highlights customer engagement, personalization, and secure communication at scale.

🔹 **Right Section (Login Form)**

This is the functional part:

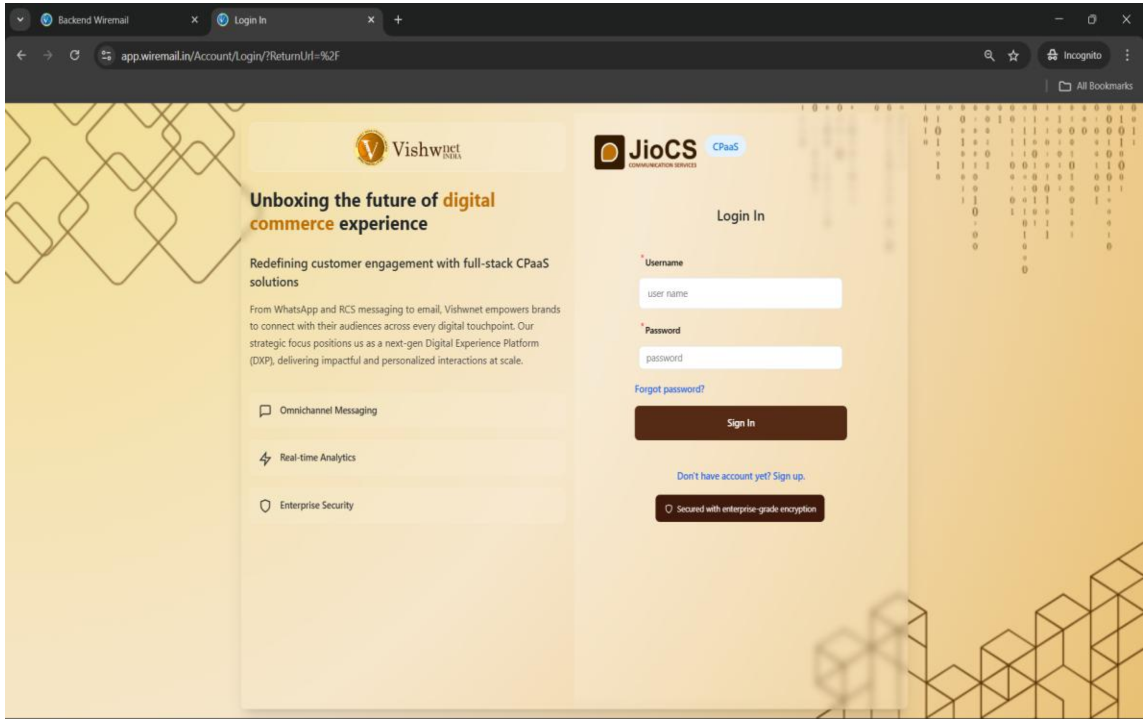
- **Username field**
- **Password field**
- **Forgot password?** option
- **Sign In** button
- **Sign Up** link for new users
- Security note: *"Secured with enterprise-grade encryption"*

🔹 **Who is this for?**

- Businesses, developers, or employees who use Vishwent/JioCS services
- Not for general public browsing—**login required**

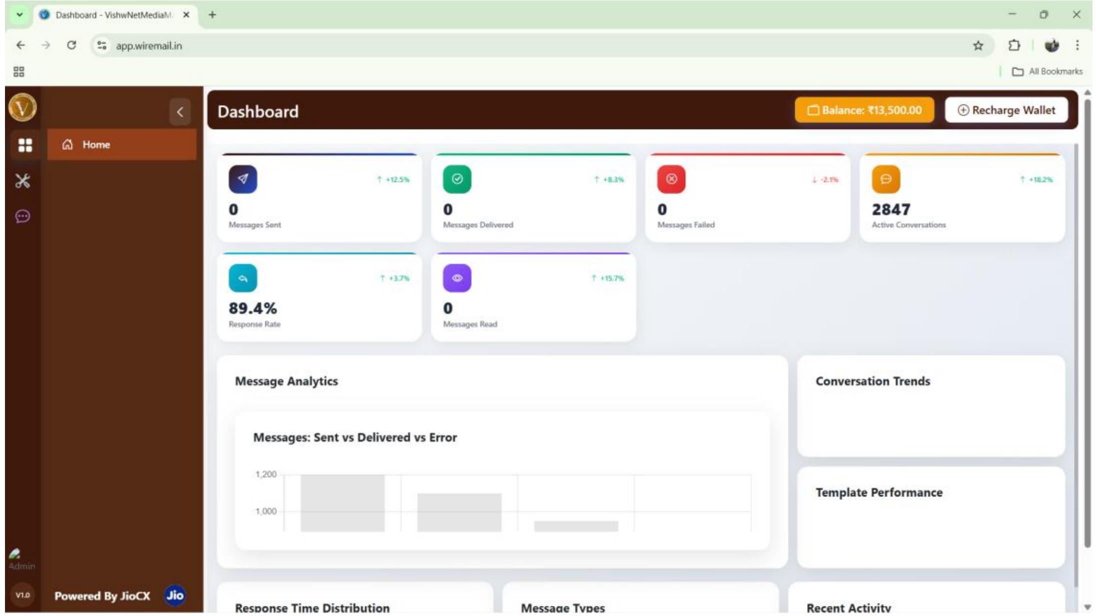
🔹 **In Simple Words**

- This page lets **authorized users log in** to manage **digital messaging, customer communication, and analytics** securely.



DASHBOARD

- **About This Page – Dashboard**
- This dashboard serves as the **central monitoring interface** of the Vishwent / JioCS platform.
- It provides a **real-time summary** of messaging and communication performance.
- Users can track **message delivery status, response rate, and active conversations**.
- Integrated analytics help in **evaluating communication effectiveness**.
- The page displays **wallet balance and recharge options** for service continuity.
- It supports **data-driven decision-making and operational control**.



USER MANAGEMENT

Key Elements of the Page

User Management Section:
This page provides a centralized **User Management interface** within the Administration module to manage platform users.

User List Dashboard:
Displays all registered users in a **tabular format**, showing:

- User ID
- Username
- Display Name
- Email Address

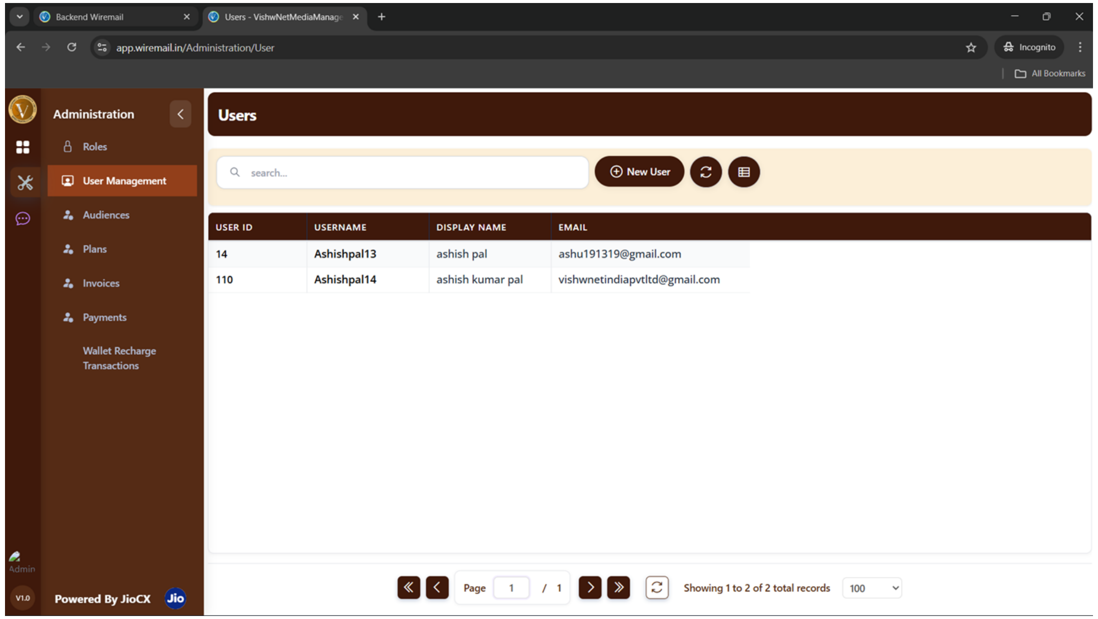
Create New User Feature:
A **"New User"** button allows administrators to add new users to the system.

Search Users Functionality:
A **search bar** enables quick searching and filtering of users from the list.

Role & Access Control:
Supports **role-based access management**, ensuring users have appropriate permissions within the platform.

Pagination & Record Management:
Pagination controls and record count options help efficiently manage large numbers of users.

Administrative Access Identification:
Confirms that the logged-in administrator has **authorized access** to manage users securely.



NEW USER MANAGEMENT

Key Elements of the Page

Create New User Form:
This page provides a **dedicated form** to create and register a new user within the system.

User Details Section:
Administrators can enter essential user information, including:

- Username
- Display Name
- Email Address

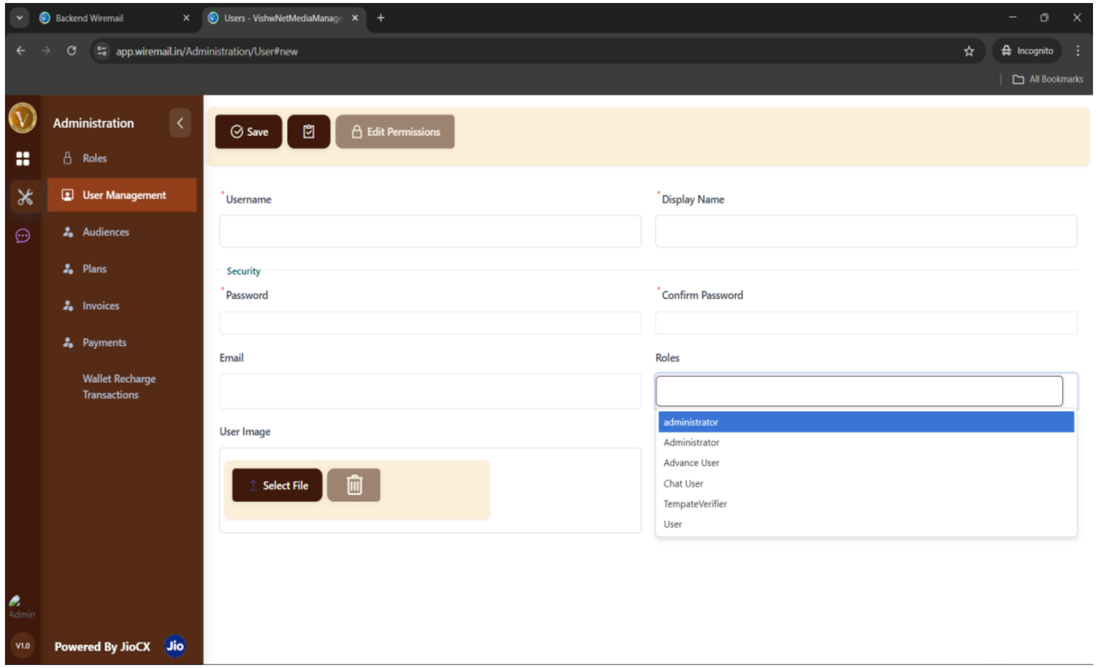
Security Configuration:
Includes secure fields to set and confirm the user's **password**, ensuring account security.

Role Assignment:
A **role selection dropdown** allows administrators to assign appropriate access levels such as Administrator, Advanced User, Chat User, or Template Verifier.

User Image Upload:
Supports uploading a **user profile image** for identification and personalization.

Permission Management:
An **Edit Permissions** option enables fine-grained control over user privileges.

Save & Control Actions:
Provides action buttons to **save user details** or manage permissions efficiently.



RCS DASHBOARD

Purpose of the Dashboard

- Provides a **summary of RCS message activity**
- Helps track **delivery, engagement, and failures**
- Enables **quick performance analysis** for campaigns

Top Filters (Control Panel)

- **Date Range**: View data for a selected time period (e.g., Last 30 Days)
- **Campaign**: Filter results by specific campaigns or view all
- **Message Type**: Filter by message format/type
- **Export Report**: Download the dashboard data for reporting or sharing

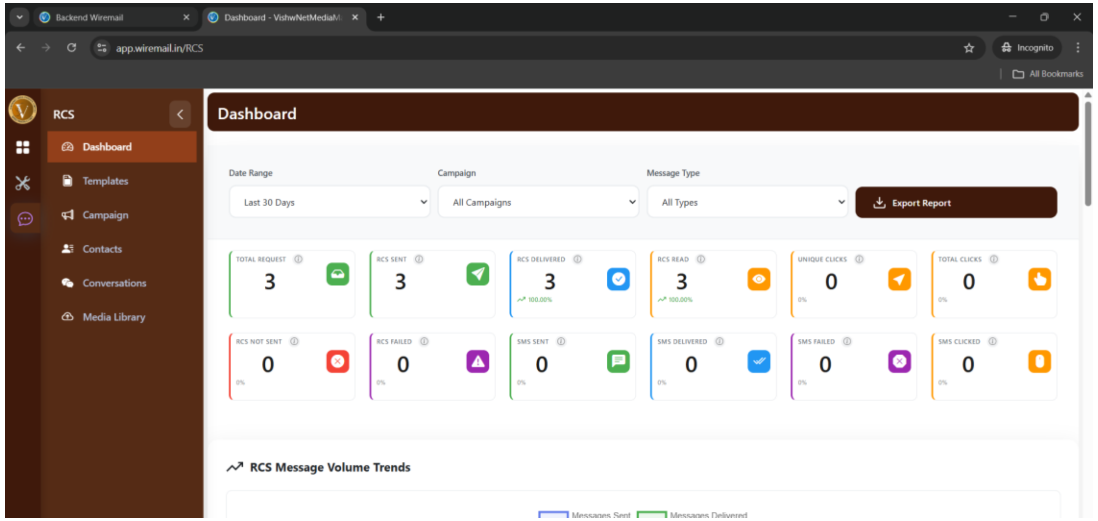
Key Metrics Cards

Each card displays real-time statistics:

- **RCS Metrics**
- **Total Requests** – Total message requests initiated
- **RCS Sent** – Messages successfully sent
- **RCS Delivered** – Messages delivered to users
- **RCS Read** – Messages opened/read by users
- **Unique Clicks** – Number of unique users who clicked
- **Total Clicks** – Total number of clicks received
- **RCS Not Sent / Failed** – Messages that failed or were not sent
- **SMS Metrics (Fallback Tracking)**
- **SMS Sent**
- **SMS Delivered**
- **SMS Failed**
- **SMS Clicked**
- These help compare RCS vs SMS performance when fallback is enabled.

Visual Indicators
Color-coded cards for quick understanding
Icons represent message status (sent, delivered, failed, clicked)
Percentages show success and engagement rates

Analytics Section
RCS Message Volume Trends
Visual graph showing message activity over time
Helps identify peaks, drops, and campaign effectiveness



TEMPLATE STATUS

Key Sections

1. Navigation Panel (Left Sidebar)

Provides quick access to:

- Dashboard
- Templates *(current page)*
- Campaigns
- Contacts
- Conversations
- Media Library

2. Header Summary

Displays **template statistics**:

- **Total Templates**
- **Active Templates**
- **Draft Templates**

- Helps users quickly understand the current template status.

3. Search & Filter Options

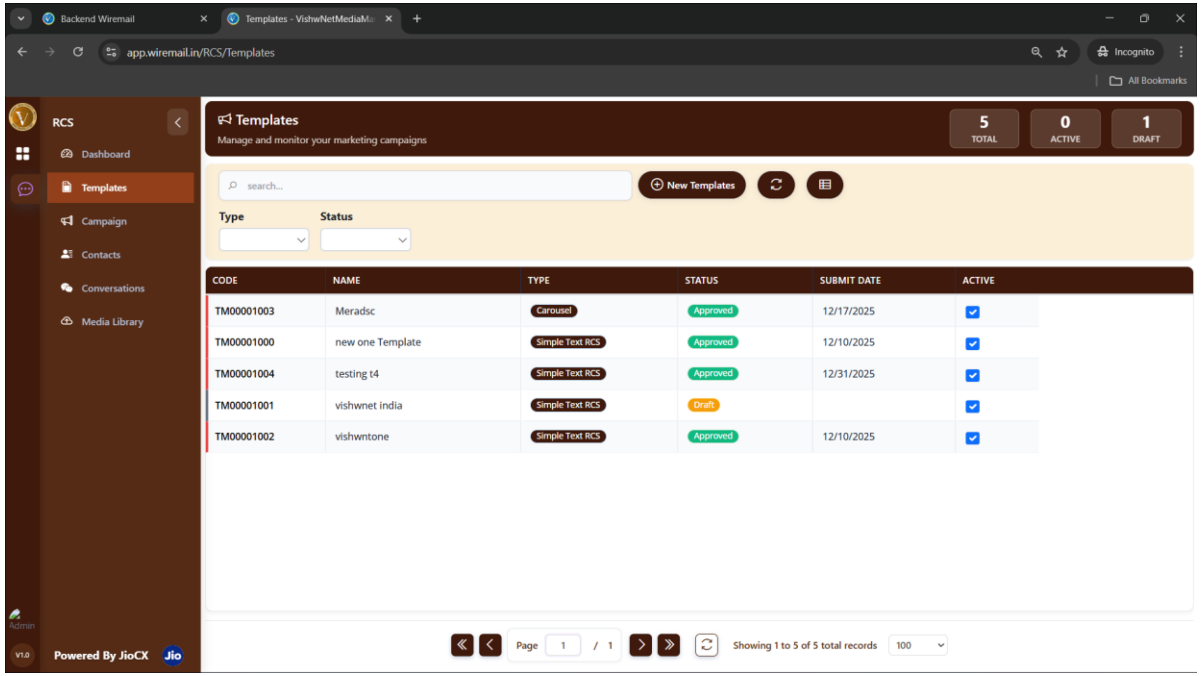
- **Search bar** to find templates by name or code.
- Filters available by:
  - **Type** (e.g., Carousel, Simple Text RCS)
  - **Status** (Approved, Draft, etc.)
- Improves template management and usability.

4. Templates Table

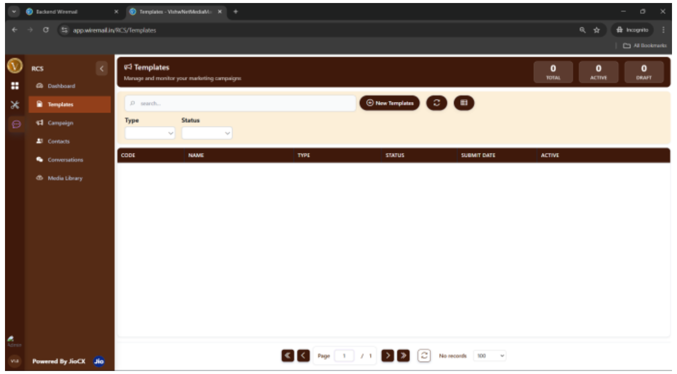
- Displays all templates in a structured format with the following columns:
- **Code** – Unique template ID
- **Name** – Template name
- **Type** – Template format (Carousel / Simple Text RCS)
- **Status** – Approval state (Approved / Draft)
- **Submit Date** – Date of submission
- **Active** – Checkbox to enable or disable the template

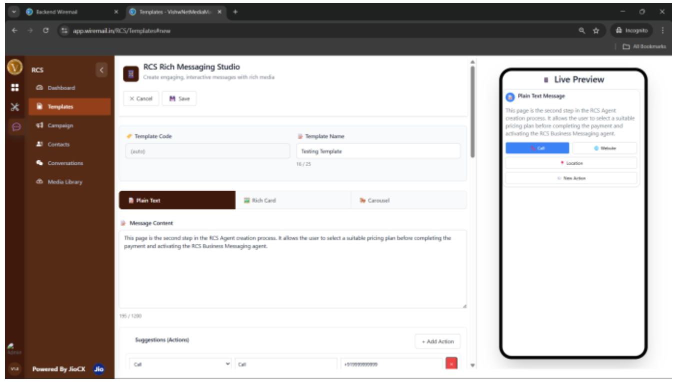
5. Actions & Controls

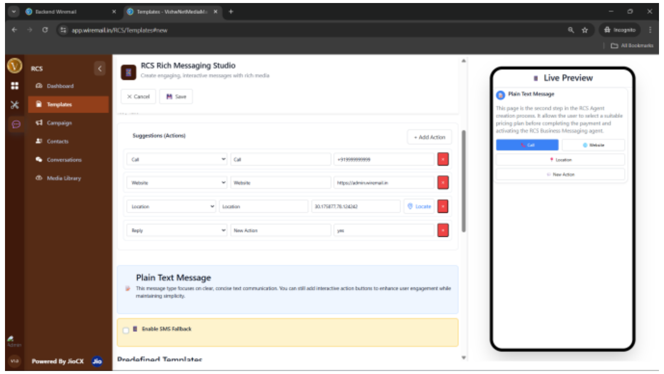
New Templates button to create a new RCS template.
Pagination controls at the bottom for navigating records.
Option to select how many records are displayed per page.

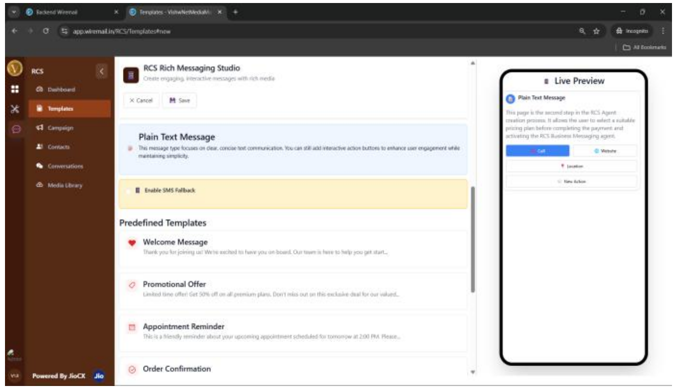


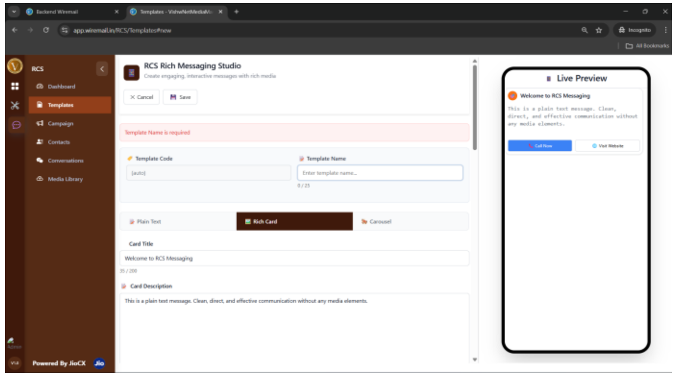
RCS TEMPLATES

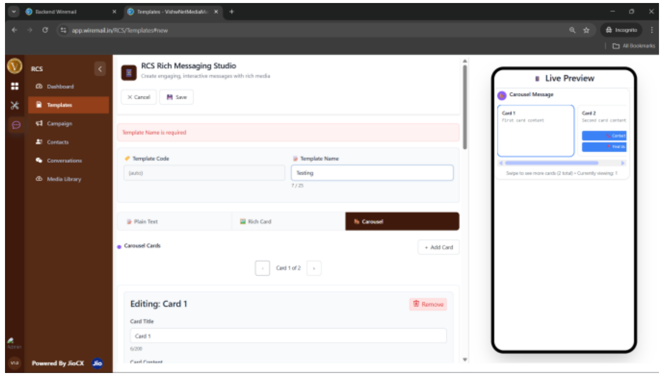












RCS TEMPLATE INFORMATION

Purpose of This Page

- Create **interactive RCS message templates**
- Customize message content, buttons, and cards
- Preview the message in **real time**
- Submit templates for **approval and campaign usage**

Template Setup Section

- **Template Code** – Unique identifier for the template
- **Template Name** – User-defined name for easy identification
- **Validation Alerts** – Highlights required fields before submission

Message Type Selection

- Users can choose the message format:
- **Plain Text Message**
- **Rich Card**
- **Carousel**
- Each option dynamically updates the editor and preview.

Plain Text Message

- Enter simple text-based RCS content
- Option to **enable SMS fallback**
- Supports **suggested actions** (e.g., buttons like Call, Visit Website)
- Ideal for alerts, confirmations, and reminders
- **Predefined Templates (Quick Start)**
- Welcome Message
- Promotional Offer
- Appointment RemindeR..

Rich Card Message

Add a **single rich card** with:

  - Title
  - Description
  - Media (image)
  - Call-to-action buttons

- Used for promotions and featured content

Carousel Message

- Create **multiple cards** in a horizontal scroll
- Each card can have:
  - Image
  - Title & description
  - Action buttons
- Best for showcasing multiple products or offers

Suggested Actions

- Add interactive buttons such as:
  - Call
  - Open URL
  - Location
- Enhances customer engagement directly from the message

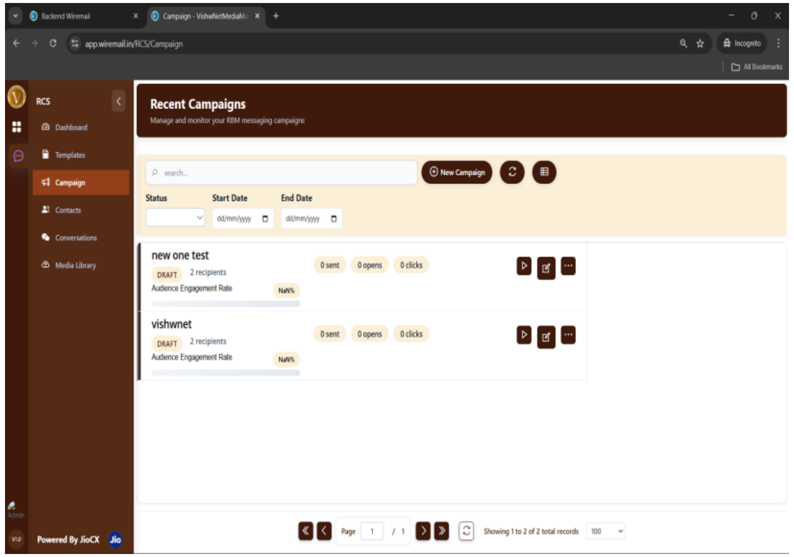
Live Preview Panel

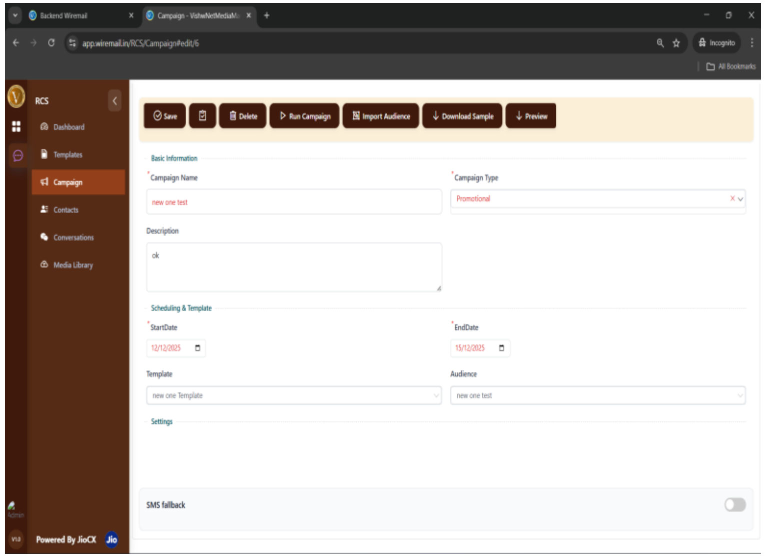
- Real-time **mobile phone preview**
- Instantly reflects content and layout changes
- Ensures accurate message appearance before submission

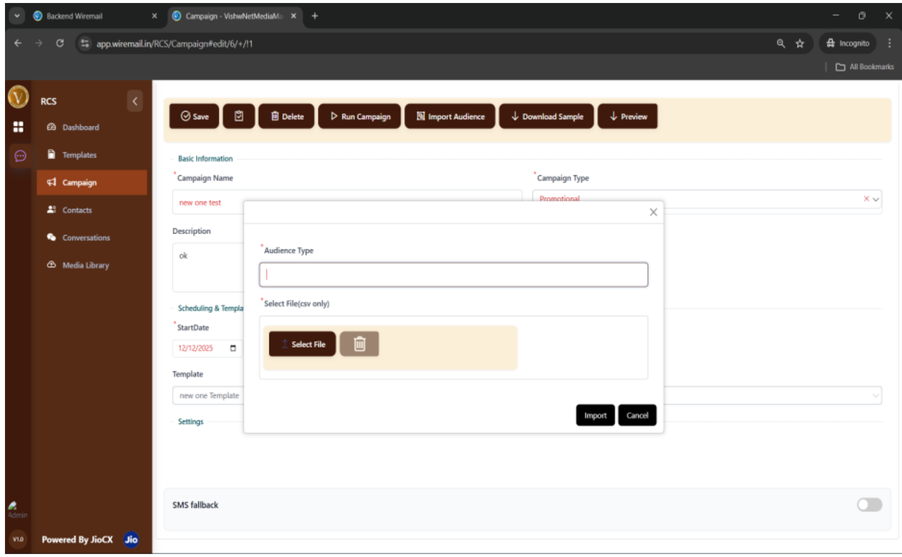
Workflow Summary

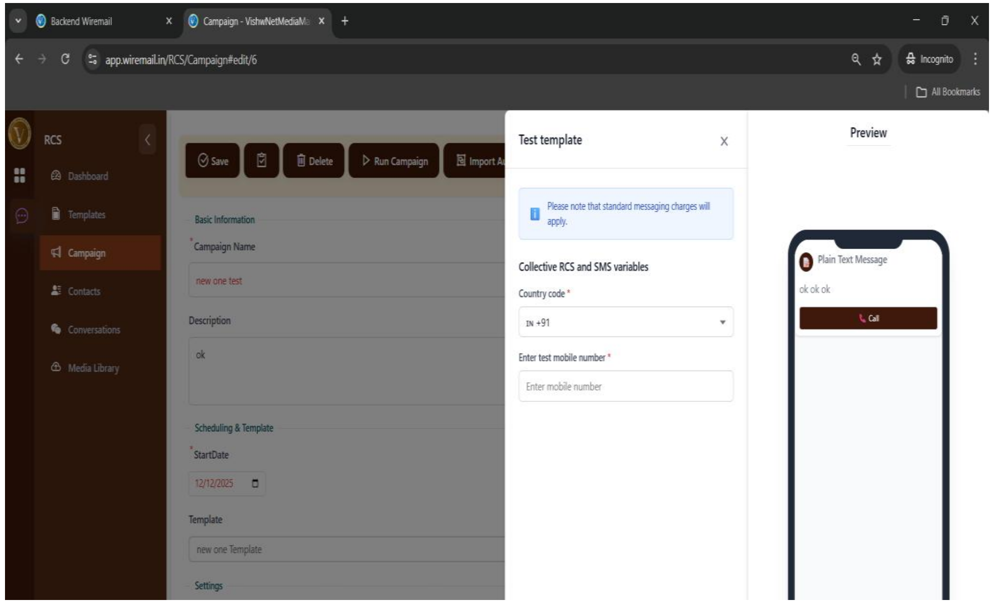
- **Create Template → Choose Message Type → Add Content & Actions → Live Preview → Validate → Submit for Approval**

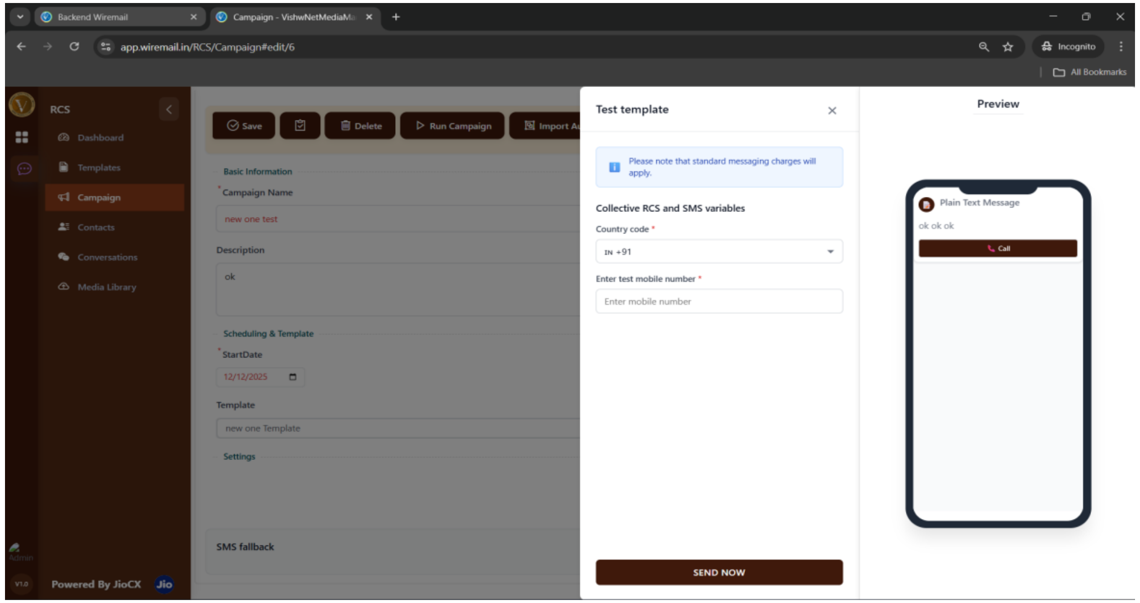
CAMPAIGN TEMPLATE











CAMPAIGN TEMPLATE INFORMATION

1. Recent Campaigns Page

- Displays a list of **previously created campaigns**
- Shows:
  - Campaign name
  - Campaign status (Draft / Running / Completed)
  - Audience type
- Includes **search and filter options** for easy campaign tracking
- Action buttons allow users to:
  - Edit campaign
  - View details
  - Delete campaign
- **Purpose:**
  Helps users monitor and manage all campaigns from one place.

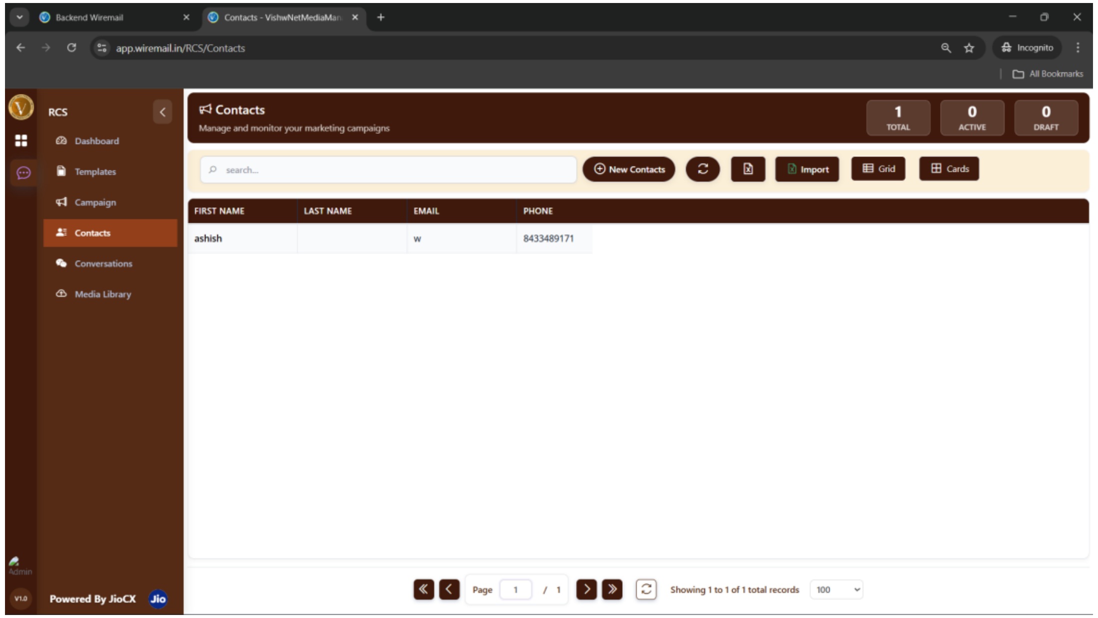
2. Create / Edit Campaign Page

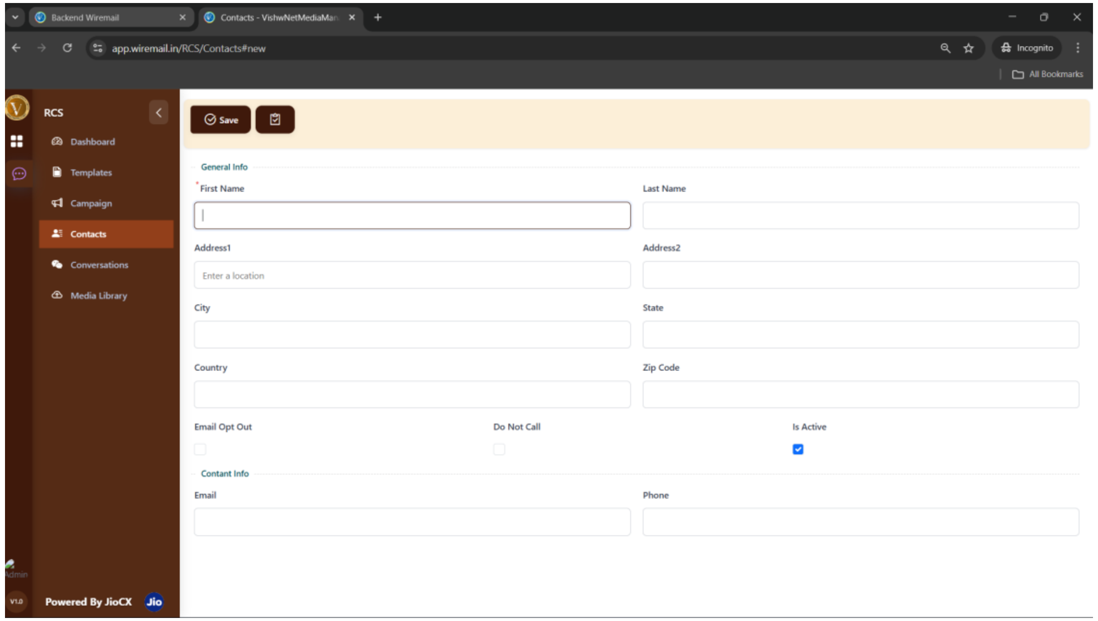
- Used to configure a new campaign
- Key fields include:
  - **Campaign Name**
  - **Campaign Type**
  - **Description**
  - **Scheduling (Start Date & Time)**
  - **Template selection**
  - **Audience selection**
- Provides action buttons:
  - Save
  - Run Campaign
  - Import Audience
  - Download Sample
  - Preview

Purpose:
Allows complete setup of campaign details before execution.

- **3. Import Audience Popup**
- Enables users to **upload customer data** (CSV file)
- Options include:
  - Audience type selection
  - File upload option
- Validation ensures correct data format before import
- **Purpose:**
  Ensures accurate audience targeting for campaigns.
- **4. Test Template Window**
- Allows users to **test the selected RCS template**
- User inputs:
  - Country code
  - Mobile number
- Displays a **real-time mobile preview** of the message
- **Purpose:**
  Helps verify message content and layout before sending to customers.
- **5. Campaign Preview & Send**
- Shows final preview of the RCS message
- Includes **Send Now** option for instant testing
- Confirms that template, audience, and settings are correct
- **Purpose:**
  Final validation step before campaign execution.

CONTACT TEMPLATE





CONTACT INFORMATION

Contacts List Page

1. Contacts Dashboard

- Displays all saved contacts in a tabular format.
- Shows key details such as:
  - First Name
  - Last Name
  - Email
  - Phone Number

2. Search & Filter Option

- Search bar helps users quickly find contacts.
- Useful for handling large contact lists.

3. Action Buttons

- **New Contact**: Add a new contact manually.
- **Import**: Upload contacts in bulk.
- **Grid / Card View**: Switch between different display layouts.
- **Counters**:
  - Total Contacts
  - Active Contacts
  - Draft Contacts

4. Pagination Control

- Helps navigate through multiple pages of contacts.
- Displays number of records shown.

Add / Edit Contact Page

5. General Information Section

- Fields to enter:
  - First Name & Last Name
  - Address, City, State, Country
  - Zip Code

6. Contact Preferences

- **Email Opt-Out** option
- **Do Not Call** checkbox
- **Is Active** toggle to enable or disable the contact

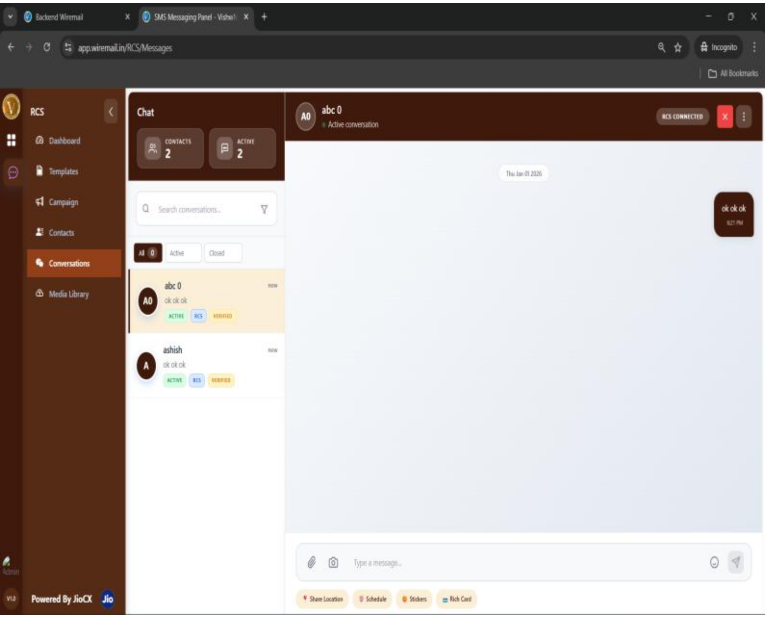
7. Contact Information

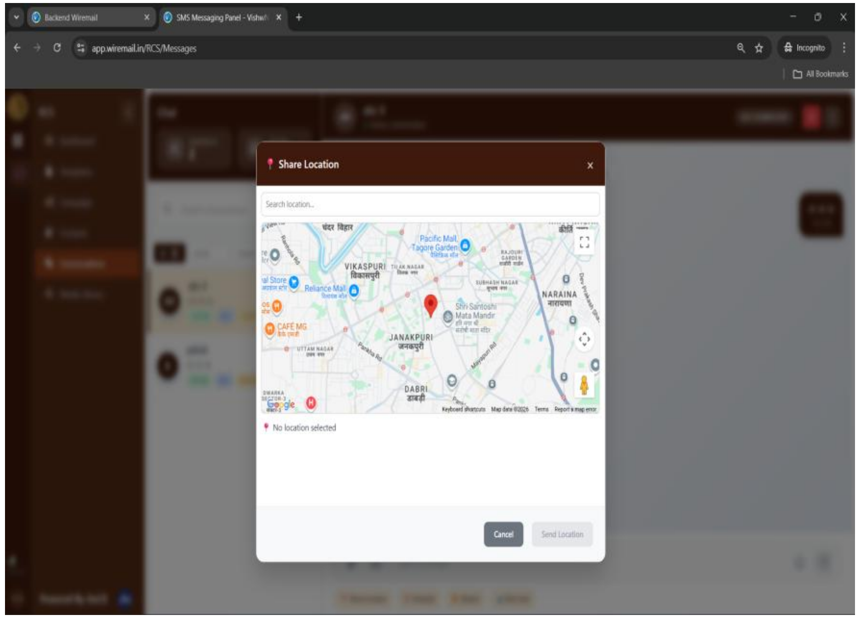
- Email ID
- Phone Number
- Ensures accurate communication details for campaigns

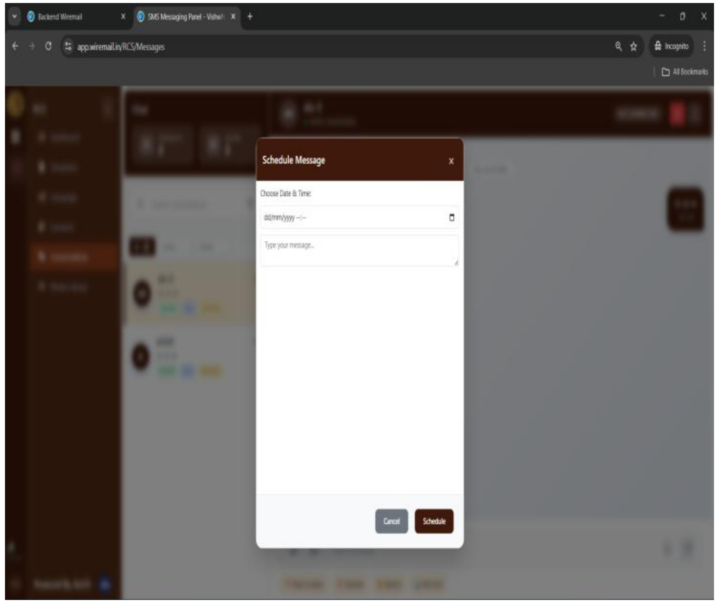
8. Save Action

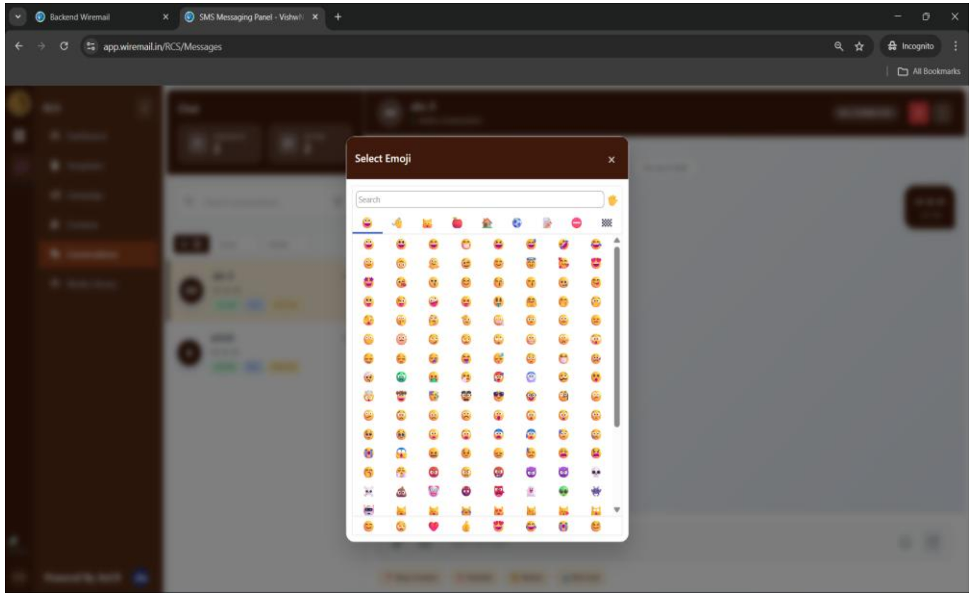
- Save button to store contact information securely.
- Data is updated instantly in the contacts list.

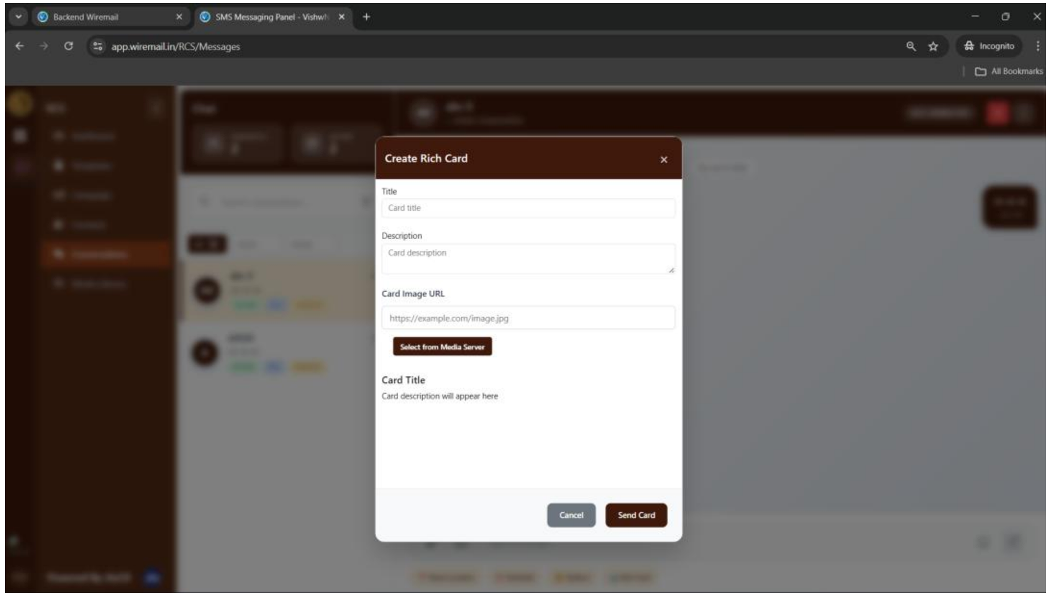
CONVERSATION TEMPLATE











CONVERSATION TEMPLATE INFORMATION

Key Components of the Page

1. Chat Dashboard

- Displays all active conversations on the left panel.
- Shows contact name, status, and recent activity.
- Easy navigation between multiple chats.

2. Chat Window

- Central area for sending and receiving messages.
- Clean, conversation-based layout for better readability.
- Supports text and advanced message types.

Message Enhancement Features

3. Share Location

- Allows users to share live or selected locations.
- Integrated map view for easy location selection.
- Useful for delivery tracking, meetings, or support services.

4. Schedule Message

- Enables users to schedule messages for a future date and time.
- Ideal for reminders, promotions, and automated follow-ups.
- Reduces manual effort and improves timely communication.

5. Emoji Picker

- Wide range of emojis available.
- Helps make conversations more engaging and expressive.
- Easy search and selection.

6. Create Rich Card

- Allows sending visually rich messages with:
    - Card title
    - Description
    - Image URL
    - Preview section
- Used for promotions, product details, or important announcements.

Action Controls

- **Send / Cancel buttons** for message actions.
- Pop-up modals ensure focused interaction without leaving the chat.
- User-friendly and responsive design.

MEDIA LIBRARY TEMPLATE INFORMATION

Key Elements of the Page

1. Media Categories

- The media library is divided into different sections:
- **Images** – Displays the total number of uploaded images
- **Videos** – Displays the total number of uploaded videos
- **Documents** – Displays the total number of uploaded documents
- This helps users quickly identify and access required media.

2. Upload & Folder Management

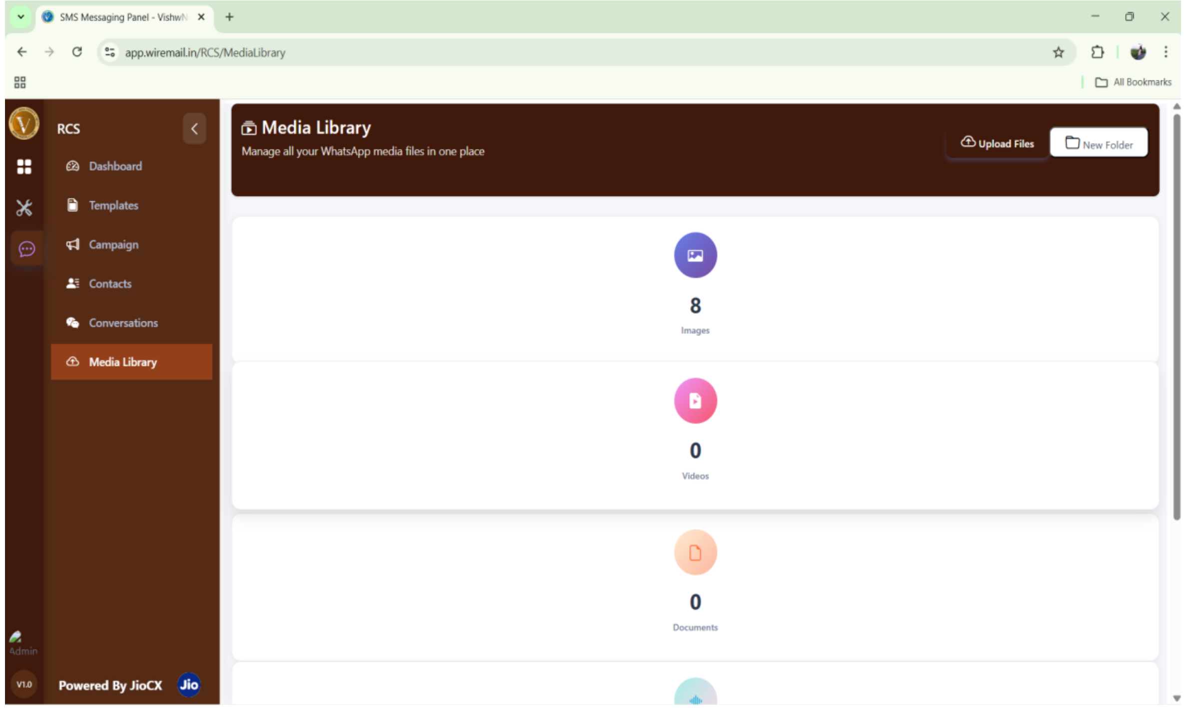
- **Upload Files** button allows users to add new media.
- **New Folder** option helps organize media into folders.
- Ensures structured and easy media management.

3. Template Card Integration ✅

- The media uploaded in the Media Library is **directly used in Template Cards**.
- When creating or editing a template card:
  - Users can select media from this library.
  - Only uploaded media appears as selectable content.
- Ensures consistency and avoids re-uploading the same files.

4. Centralized Media Access

- All media files are stored in one place.
- Media can be reused across:
  - Templates
  - Campaigns
  - Rich message cards



- **IMPORTANT:WHEN ANY NEW TENANT IS CREATED ,THORUGH ITS EMAIL ID THE USERNAME AND PASSWORD WILL BE SHARED ON EMAIL ONLY.**