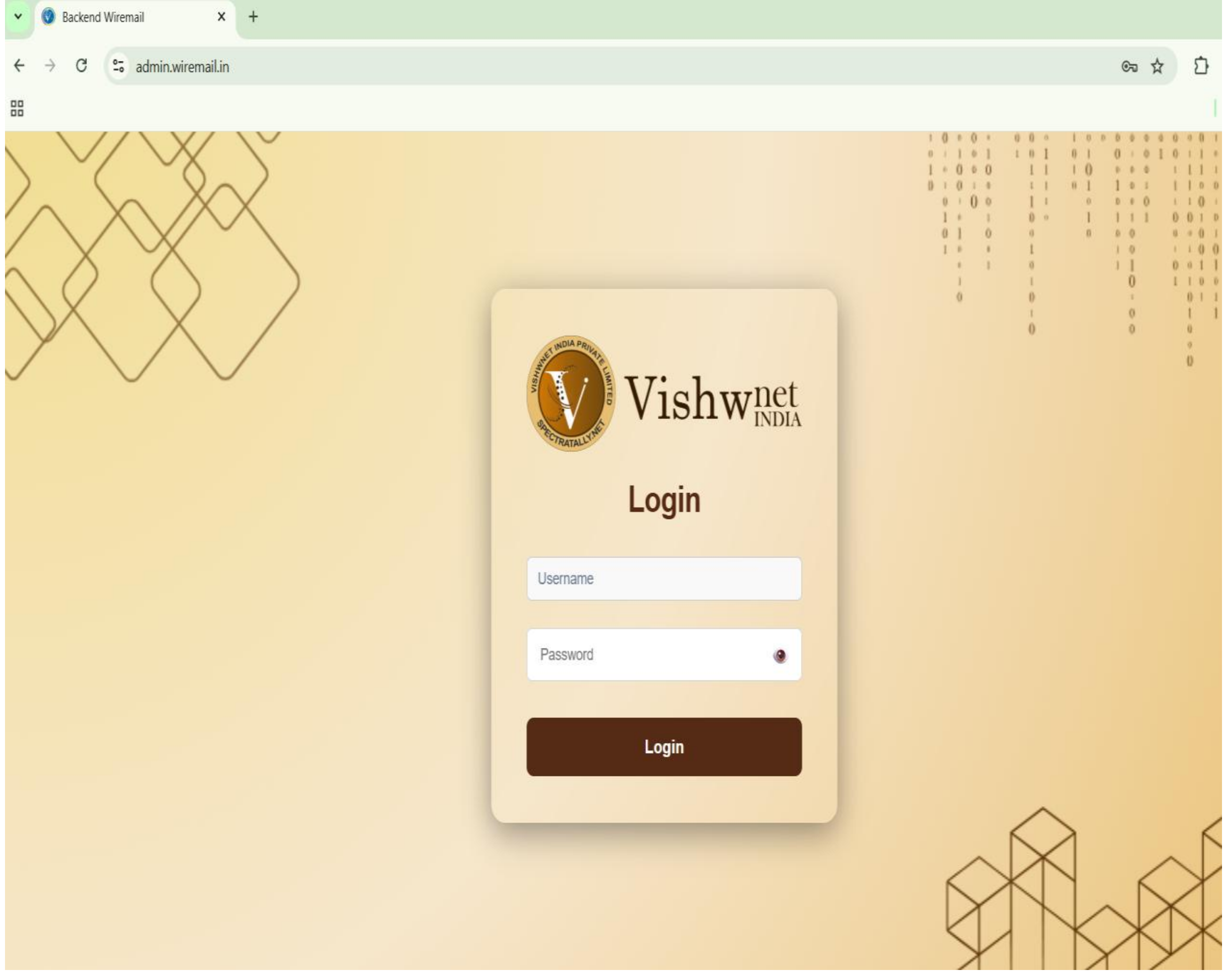
BACKEND PANEL

https://admin.wiremail.in

For Admin Only

LOGIN PAGE INFORMATION

This page is the **secure admin login interface** of *System*, accessible through the URL **admin.wiremail.in**. It is designed for authorized staff to access and manage the backend email and administrative services of the organization.



Key Features of the Page:

Company Branding:
The page prominently displays the logo and branding, ensuring authenticity and trust.

User Authentication System:

Username Field – for entering registered admin credentials.

Password Field – masked input with a visibility toggle icon for convenience.

Login Button – validates the credentials and grants access to the backend dashboard.

Clean & Professional UI:
The design uses a soft golden gradient background with modern geometric patterns, giving a professional corporate look.

Security-Oriented Layout:
The simple and focused interface ensures users only interact with login-related elements, reducing security risks and distractions.

Purpose of This Page:

- The main purpose of this page is to **restrict access to the backend email management system** and allow only authorized personnel to:
- Manage internal email services
- Control backend configurations
- Monitor system-level operations

CREATE AGENT PAGE

Key Elements of the Page:

Create Agent Section:
A dedicated **“Create New Agent”** card allows users to easily set up a new agent by clicking the plus (+) icon.

Agent Management Dashboard:
Displays all previously created agents in card format, showing:

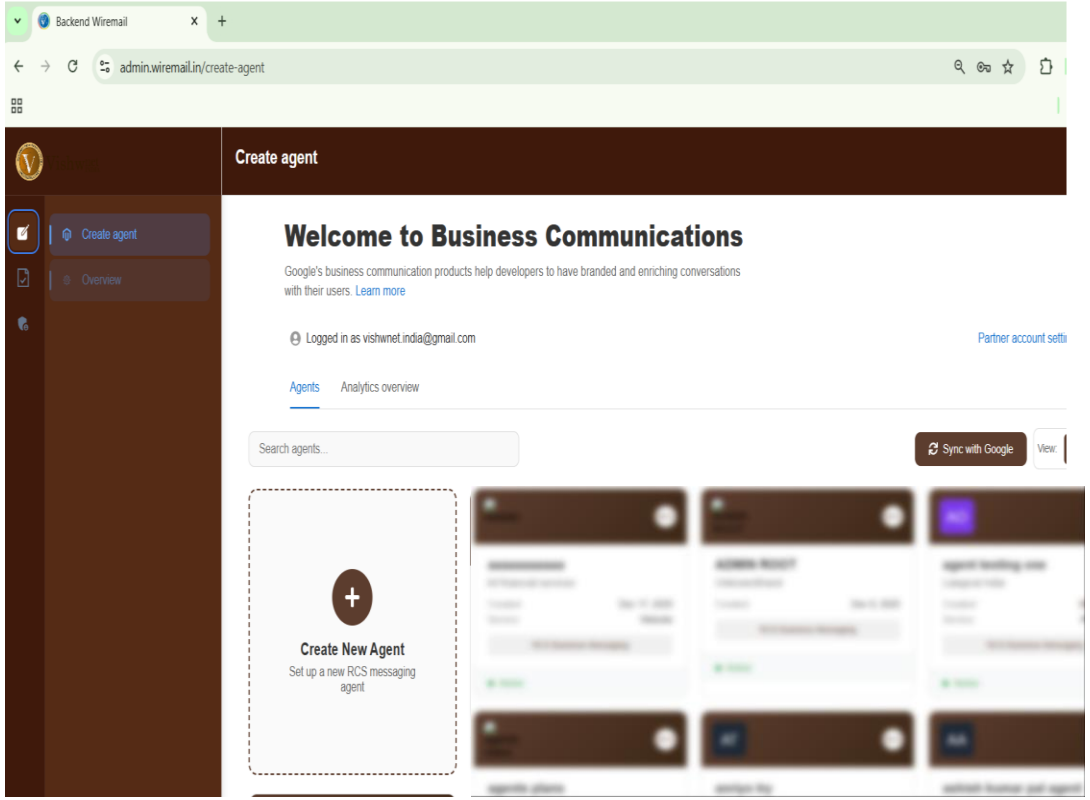
- Agent Name
- Brand / Service Type
- Creation Date
- Status (Active)

Search Agents Feature:
A search bar at the top helps quickly find agents from the list.

Google Integration:
The page is synced with **Business Communications**, enabling verified business messaging and branded conversations with customers.

User Account Information:
Shows the logged-in email ID to ensure correct administrative access.

This interface is used to **create, configure, and manage Business Messaging agents** that enable system to communicate with customers through rich, interactive messages such as alerts, confirmations, promotions, and service updates.



CREATE NEW RCS AGENT

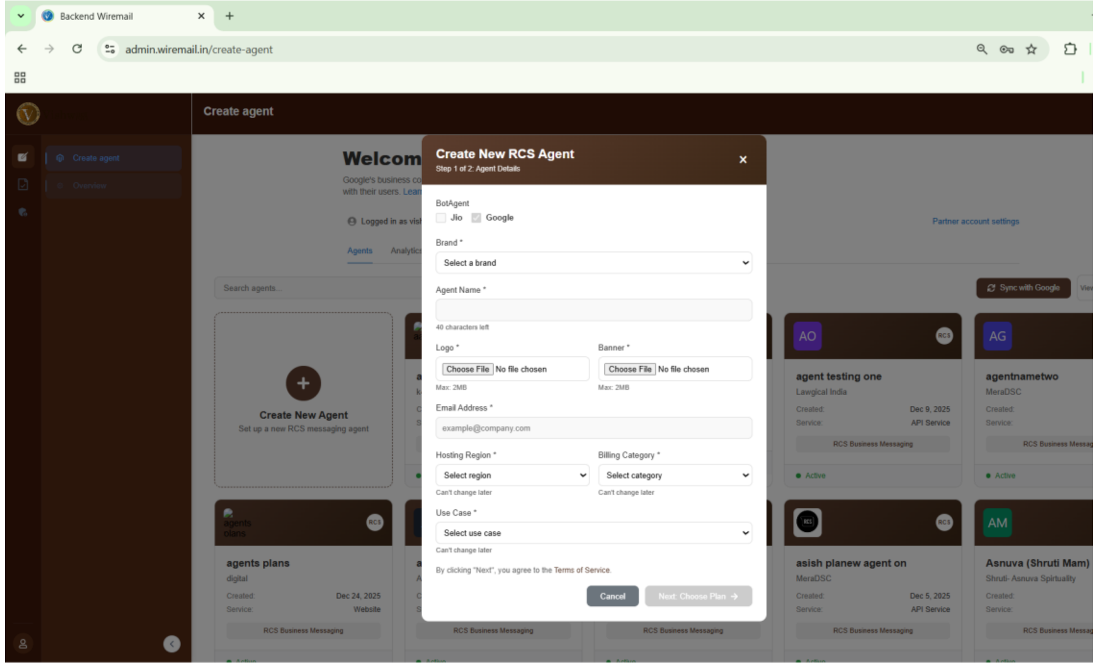
This page is used to create and configure a new **RCS Business Messaging Agent** . An RCS Agent represents a business profile that can send rich messages (images, buttons, branding, etc.) to users through Google's RCS services.

- The form allows the admin to set up all the essential details required to register a business agent with Google RCS.

Main Features of This Page

- **Bot Agent Selection**
  Choose the platform (e.g., Jio / Google) for which the RCS agent will be created.
- **Brand Selection**
  Select the brand under which the agent will operate.
- **Agent Name**
  Enter the official name of the RCS business agent (maximum 48 characters).
- **Logo & Banner Upload**
  Upload the brand logo and banner image to visually represent the business in RCS chats.
- **Email Address**
  Provide the official business email ID for verification and communication.
- **Hosting Region**
  Select the server region where the agent will be hosted.
- **Billing Category**
  Choose the billing category (auto-selected / non-editable).
- **Use Case**
  Select the business use case such as customer support, marketing, notifications, etc.
- **Terms of Service Confirmation**
  Confirms agreement to the platform's terms before proceeding.

Buttons:
Cancel – Closes the form without saving.
Next: Choose Plan – Proceeds to the next step to select the pricing or subscription plan.
Purpose of This Page: This page is designed to make the RCS agent onboarding process easy and structured, ensuring all mandatory information is collected before activating business messaging services.



PRICING PLAN

This page is the second step in the RCS Agent creation process. It allows the user to select a suitable **pricing plan** before completing the payment and activating the RCS Business Messaging agent.

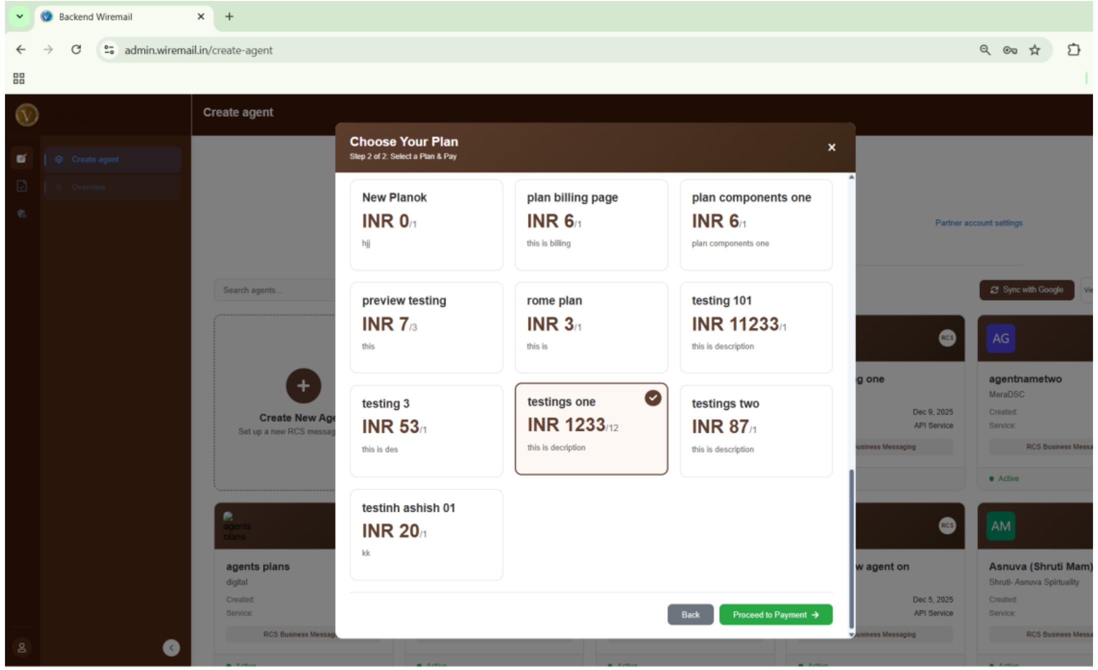
- Each plan represents a different subscription package with its own cost and features.

Main Features of This Page

- **Plan Cards Display**
  All available plans are shown as cards with:
    - Plan Name
    - Price (in INR)
    - Short description
- **Plan Selection**
  Users can select one plan at a time.
  The selected plan is highlighted with a check mark.
- **Dynamic Pricing**
  Plans have different pricing such as free plans, testing plans, and premium plans for production use.
- **Navigation Buttons**
    - **Back** – Returns to the previous step (Agent Details).
    - **Proceed to Payment** – Moves to the payment gateway for completing the subscription.

Purpose of This Page

This page helps users choose the most appropriate subscription model based on their business needs, such as testing, preview usage, or live production messaging.
It ensures that every RCS agent is linked to a valid billing plan before activation.



PAYMENT GATEWAY

This page is the secure **payment gateway interface** where the user completes the subscription payment for activating the RCS Business Messaging Agent.

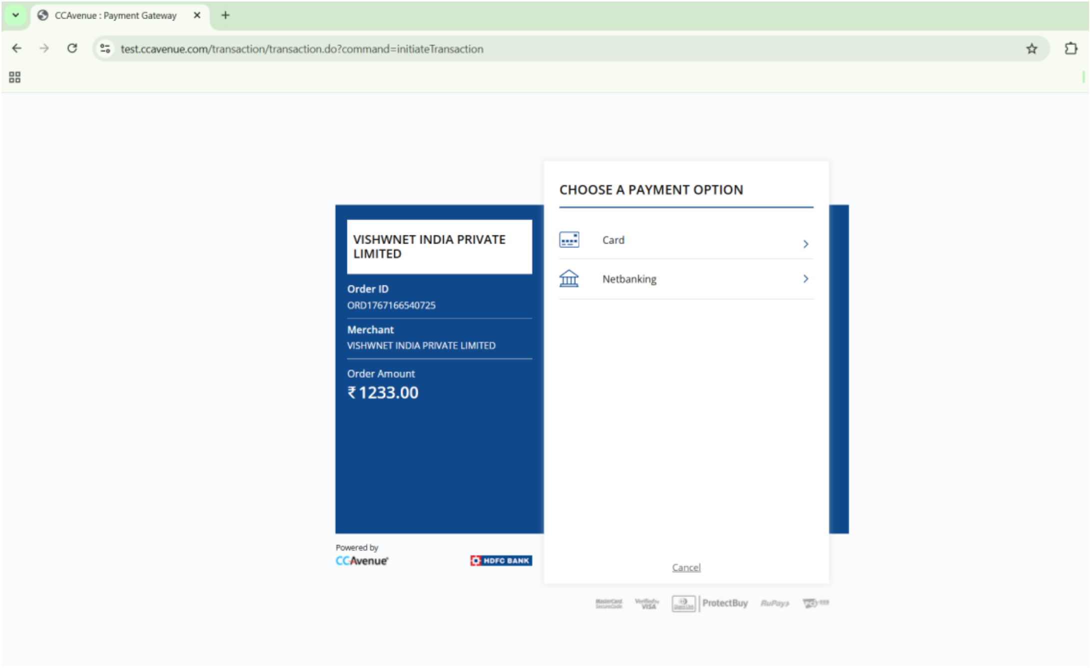
- After selecting a plan, the system redirects the user to this page to make the payment through CC Avenue.

Main Features of This Page:

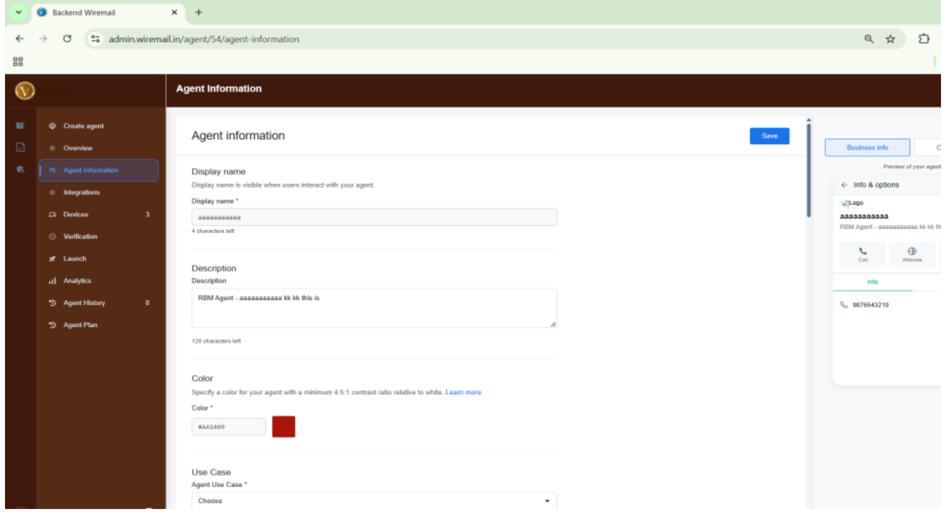
- **Merchant Information Panel**
  - Displays the merchant name: *Vishwnet India Private Limited*
  - Shows the **Order ID** for tracking the transaction.
  - Displays the **Order Amount** (₹1233.00).
- **Payment Options**
  - **Card Payment** – Pay using debit or credit cards.
  - **Net Banking** – Pay directly through the selected bank.
- **Secure Environment**
  - Payment is processed by **CC Avenue**, one of India’s trusted payment gateways.
  - Bank-level security is applied to protect transaction details.
- **Cancel Option**
  - Allows the user to cancel the transaction if they do not wish to proceed.

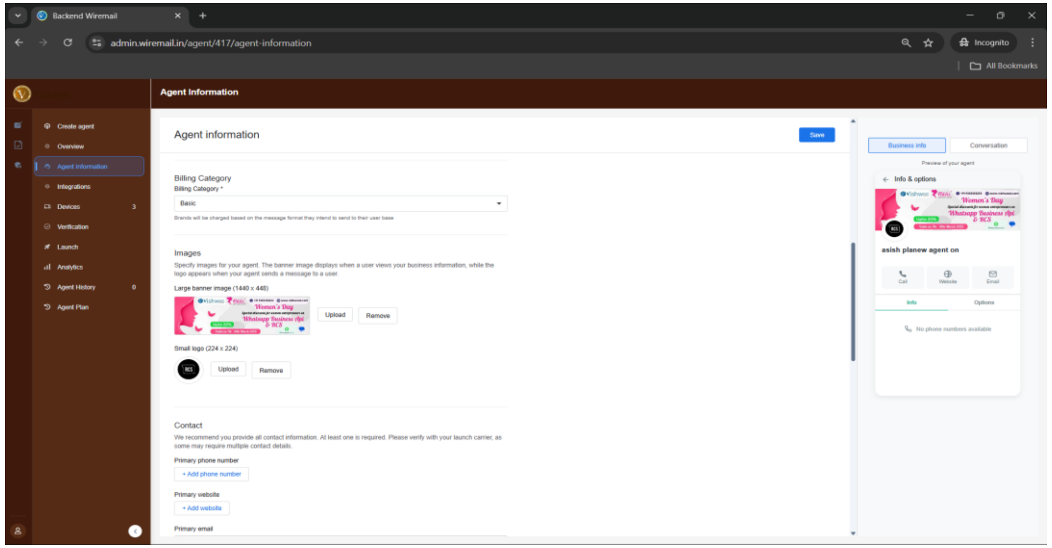
- **Purpose of This Page**

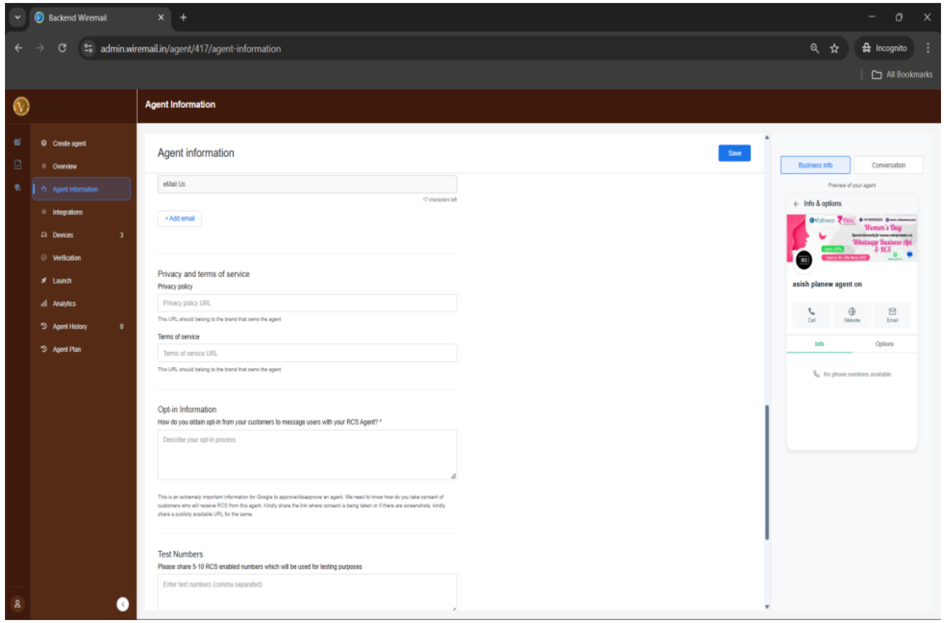
This page ensures a **safe and reliable payment process** for RCS agent subscription plans. Once the payment is successful, the selected plan is activated and the RCS agent becomes ready for business messaging operations.

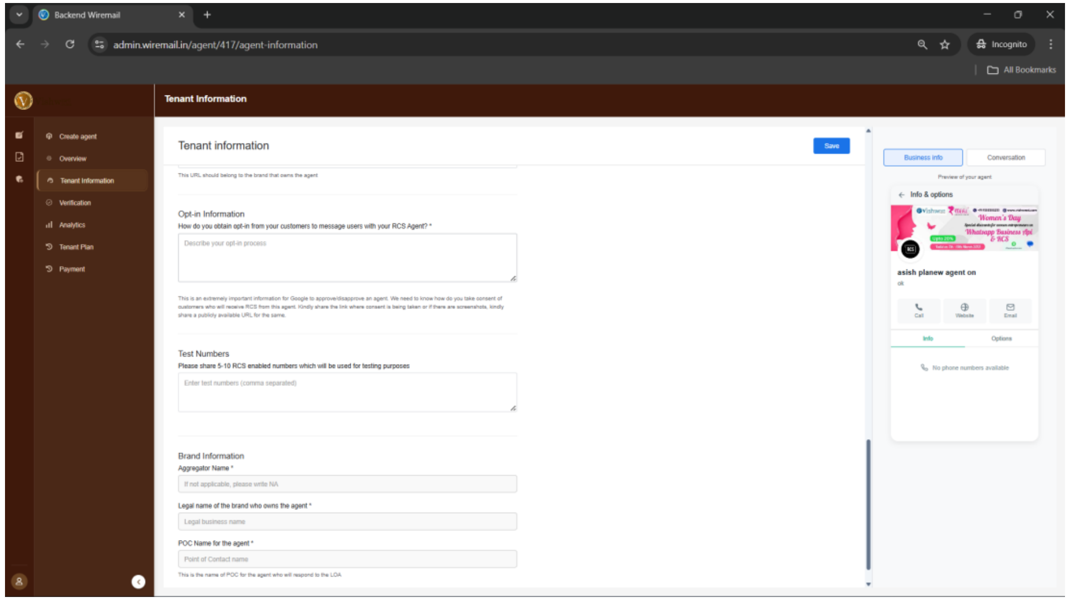


TENANT INFORMATION









TENANT INFORMATION

Main Functions of this Module

1. Agent Basic Setup

- Set the **Display Name** shown to users in chat
- Add a short **Description** about the business
- Choose **Brand Color** for the agent interface
- Select the **Agent Use Case** like Support, Sales, Marketing, etc.

2. Branding & Billing Configuration

- Choose the **Billing Category**
- Upload **Banner Image** for agent profile
- Upload **Agent Logo** used in conversations
- Add **Primary Phone Number & Email** for customer communication

3. Compliance & Testing

- Add **Privacy Policy URL**
- Add **Terms of Service URL**
- Provide **Opt-in Process Information**
- Add **Test Phone Numbers** before live deployment

4. Tenant / Business Verification

- Enter **Brand Name & Legal Business Name**
- Provide **Point of Contact (POC) Name**
- Add organization-level opt-in & testing details

VERIFICATION INFORMATION

Main Sections

1. Agent Information

- Displays the **Agent Name** and **Display Name**
- Confirms which agent is being submitted for verification
- **2. Brand Contact Details**
- **Brand Contact Name**
- **Brand Contact Email**
- **Brand Website URL**

These details are used to verify the authenticity of the business.

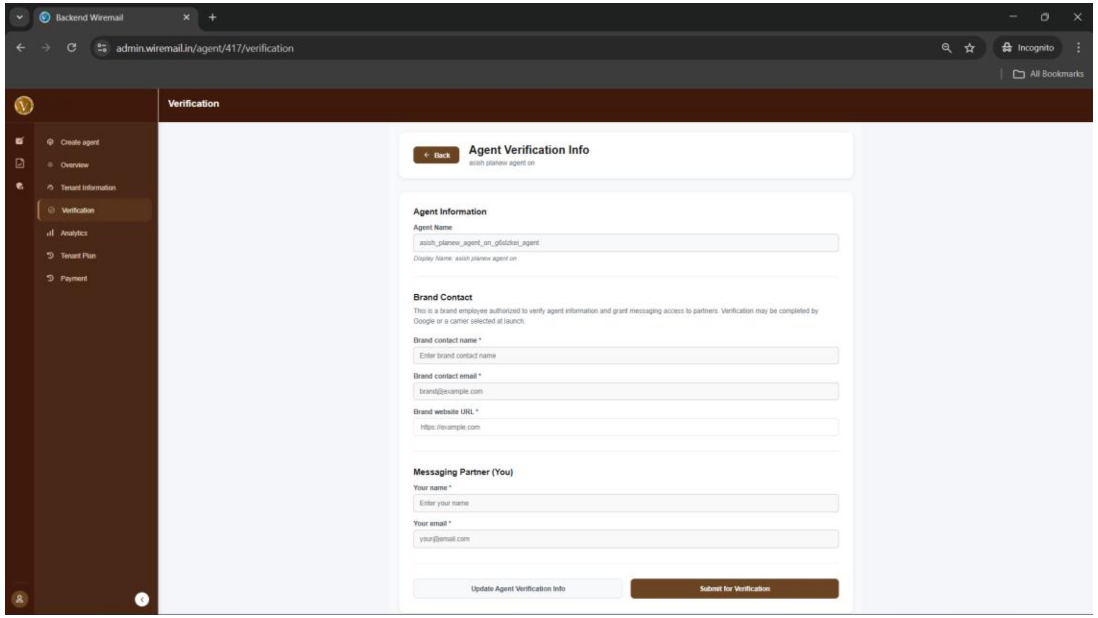
3. Messaging Partner (You) Details

- **Your Name** – person submitting the agent
- **Your Email ID** – for verification communication
- **4. Actions**
- **Update Agent Verification Info** – save changes
- **Submit for Verification** – send agent for approval process

Purpose of this Page

- This page ensures that:
- The business identity is genuine
- Correct brand ownership is established
- Messaging access is granted only to verified agents

It is the **final mandatory step before making the RCS agent live**.



ANALYTICS INFORMATION

Main Features

1. Time Filters

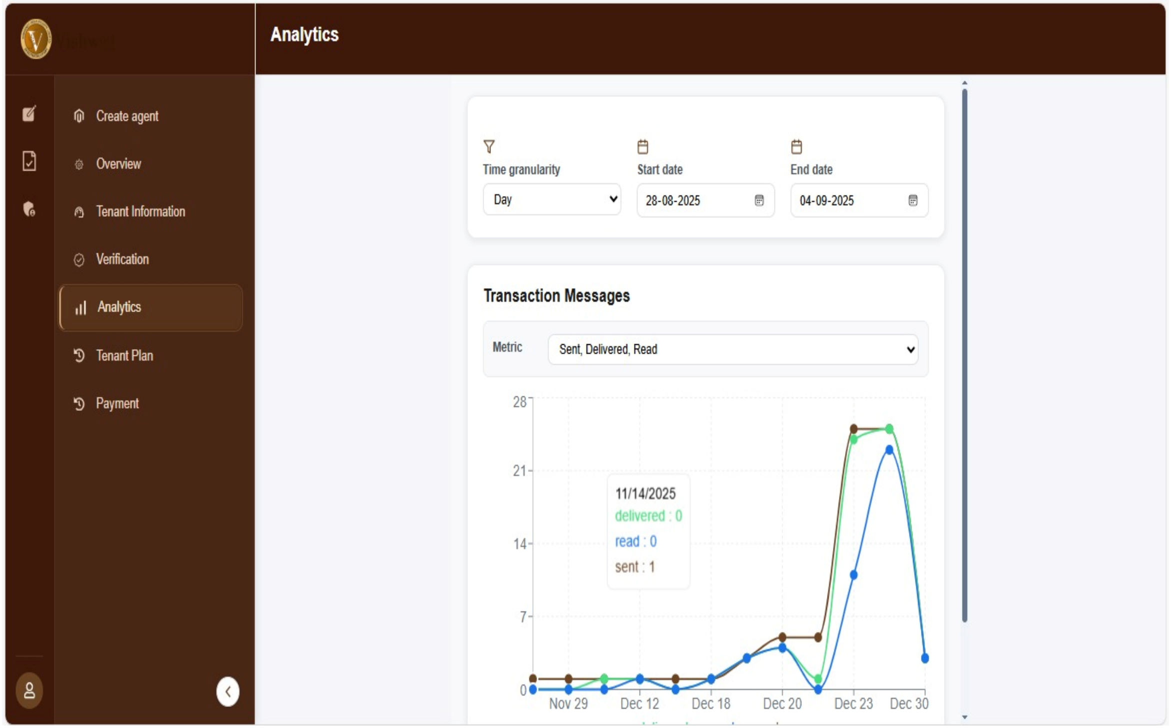
- **Time Granularity** – View data by Day, Week, or Month
- **Start Date & End Date** – Select a custom date range for analysis

2. Transaction Messages Graph

Metric Selection:

  - Sent
  - Delivered
  - Read

- Displays a **line graph** showing daily message activity.
- Hovering on the graph shows:
  - Date
  - Number of messages sent
  - Delivered count
  - Read count

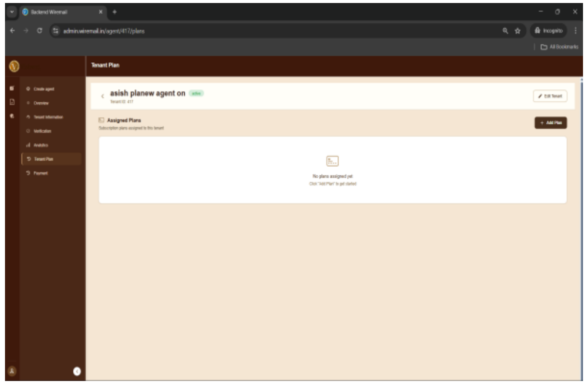


Purpose of this Page

This dashboard helps businesses to:

- Track **customer engagement**
- Measure **delivery success rate**
- Analyze **read performance**
- Identify peak messaging days
- Improve messaging strategy based on real usage data
- It acts as the **performance monitoring center** for the RCS Business Agent.

TENANT PLAN



Main Features:

1. Tenant Overview

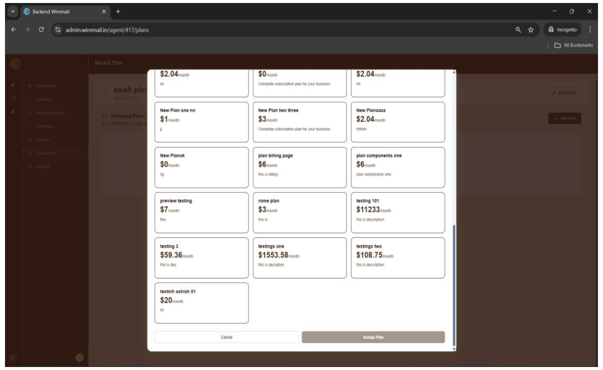
- Displays the **Agent / Tenant Name**
- Shows current **status (Active / Inactive)**

2. Assigned Plans Section

- Lists all **subscription plans** linked to the tenant
- Shows message limits, validity, and usage details (when plans are added)

3. Actions

- **Add Plan** – Assign a new subscription plan
- **Edit Tenant** – Update tenant information



Purpose of this Page

This page helps in:

- Controlling **billing & usage limits**
- Managing **service access** for agents
- Ensuring tenants operate under the **correct subscription plan**
- It works as the **billing control panel** for the RCS Business Agent.

Main Features:
Shows list of **all available plans**
Displays:

Plan Name
Monthly Price

Allows admin to **select one plan at a time**
Actions:
Assign Plan – Confirm and attach the selected plan to the tenant
Cancel – Close without assigning any plan

Purpose of this Page
This page ensures that every tenant is linked to a valid **billing and usage plan**, which controls:
Message limits
Monthly charges
Feature access
It acts as the **subscription activation screen** for the RCS Business Agent.

NEW PLANS

Main Features

- Shows list of **all available plans**
- Displays:
  - **Plan Name**
  - **Monthly Price**
- Allows admin to **select one plan at a time**

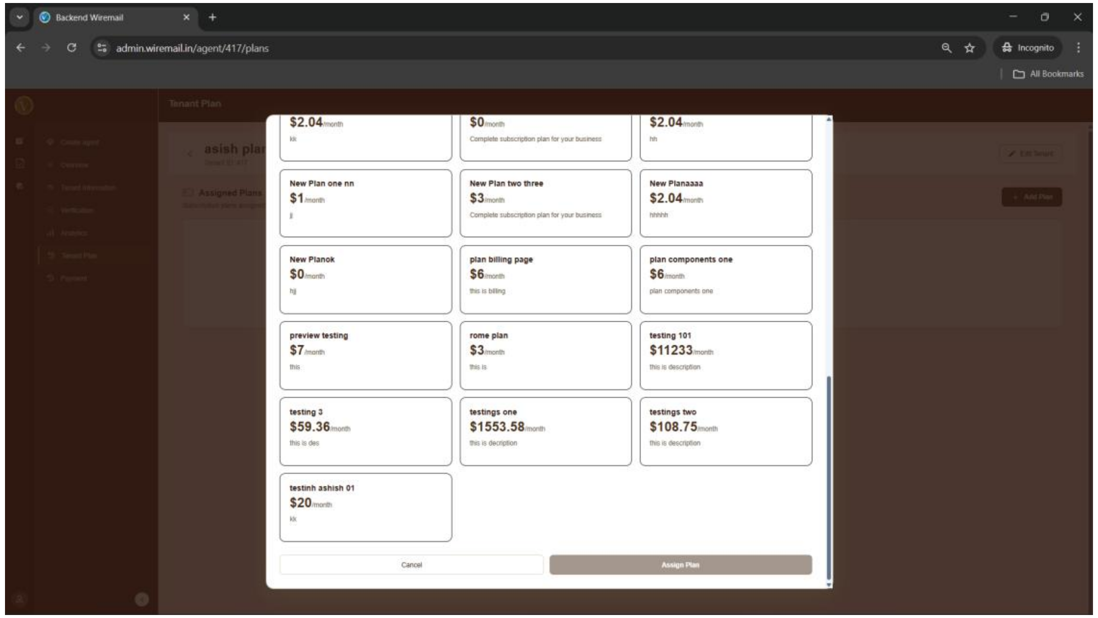
Actions:

- **Assign Plan** – Confirm and attach the selected plan to the tenant
- **Cancel** – Close without assigning any plan

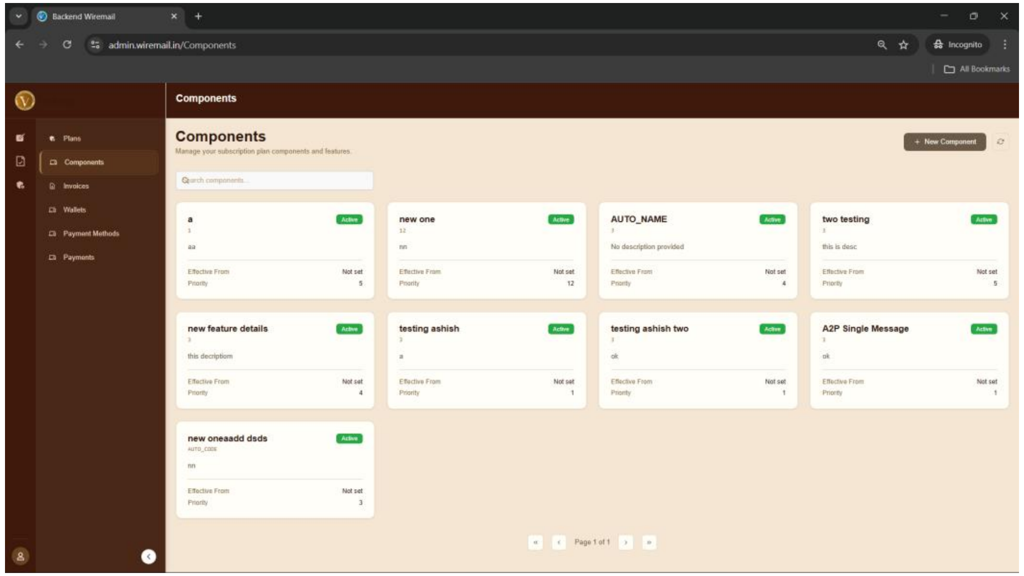
Purpose of this Page

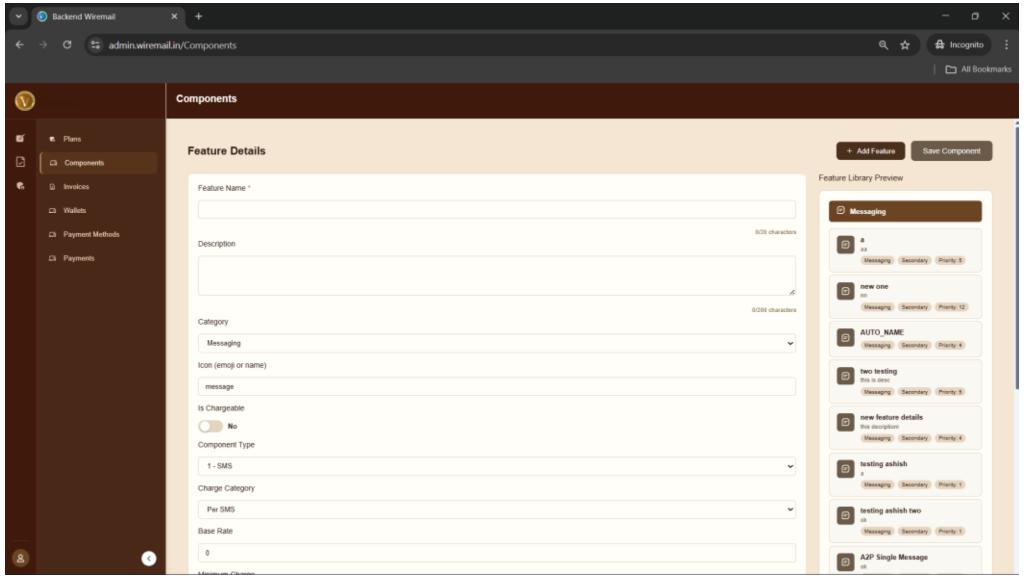
This page ensures that every tenant is linked to a valid **billing and usage plan**, which controls:

- Message limits
- Monthly charges
- Feature access
- It acts as the **subscription activation screen** for the RCS Business Agent.



COMPONENTS





1. Components Listing Page
Key Functions
•View all available components in a **card-based layout**
•Quick visibility of:

- Component name & short description
- Status (Active)
- Effective From date
- Priority

•**Search components** easily
•**Add New Component** action
•Pagination for large datasets
Use Case
•Helps admins quickly manage and organize features used in subscription plans

2. Feature Details Page
Key Configuration Options
•Feature name & description
•Category selection (e.g., Messaging)
•Icon selection
•Chargeable toggle (Yes/No)
•Component type (e.g., SMS)
•Charge category (Per SMS, etc.)
•Base rate configuration
Additional Tools
•Feature Library Preview (right panel)
•Add feature to component
•Save component changes
Use Case
•Define **billing behavior and feature metadata** for accurate pricing and plan configuration

PLANS MANAGEMENT

Purpose

- Admin interface to **create, view, and manage subscription plans** and their pricing tiers.

Key Features

Plans Overview

- Displays all subscription plans in a **card-based layout**
- Each plan shows:
    - Plan name
    - Status (Active / Draft)
    - Price (monthly or yearly)
    - Number of components included
    - Creation date
    - Short internal note or description

Plan Actions

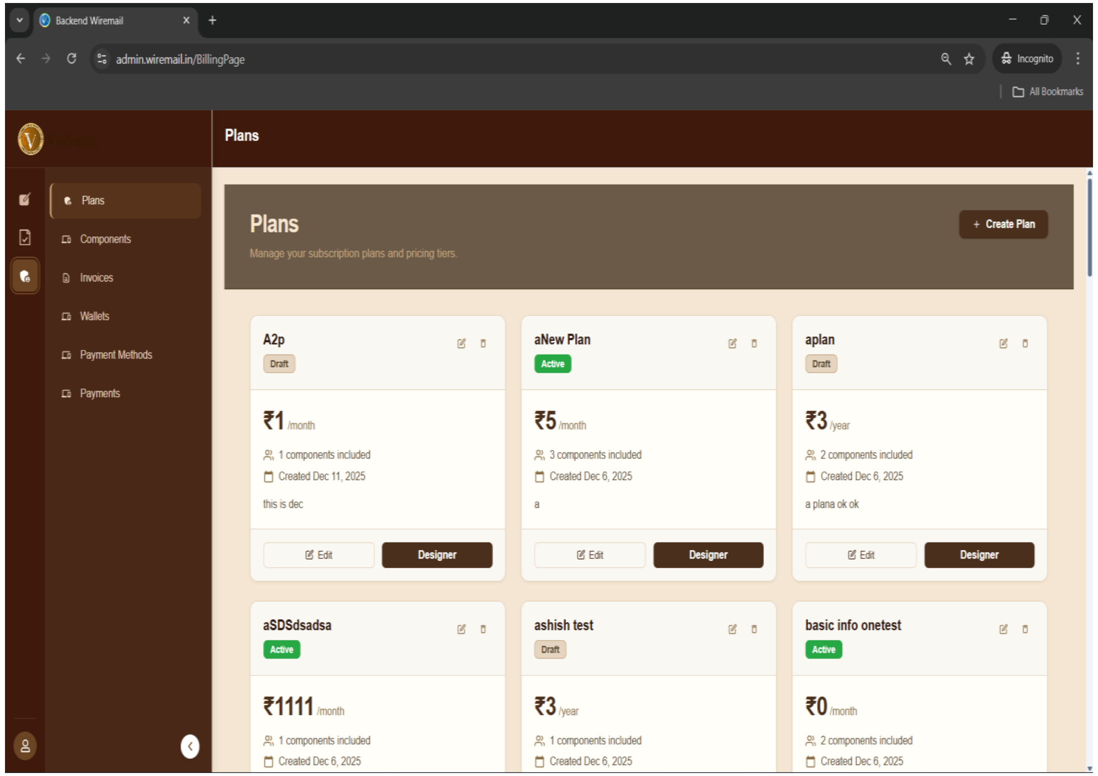
- **Create Plan** – Add a new subscription plan
- **Edit** – Modify plan details
- **Designer** – Configure components, features, and pricing logic for the plan

Status Management

- **Active** plans are available for customers
- **Draft** plans are saved but not published

Use Cases

- Quickly compare multiple plans and pricing tiers
- Manage lifecycle of subscription plans (draft → active)
- Assign components and features to plans using the designer



TEMPLATE INFORMATION

1. Top Navigation – Template Status Tabs

- You have four tabs that categorize templates by workflow stage:
- **Submit** – Newly submitted templates awaiting review
- **Verified** – Templates that have been verified (currently selected)
- **Approved** – Templates approved for use
- **Rejected** – Templates that were rejected
- These tabs help filter templates by approval status.

2. Search & Filter Bar

- **Search by name** – Quickly find a template using its name
- **Agent filter (All Agents)** – Filter templates based on the assigned agent

3. Templates Table (Main Content)

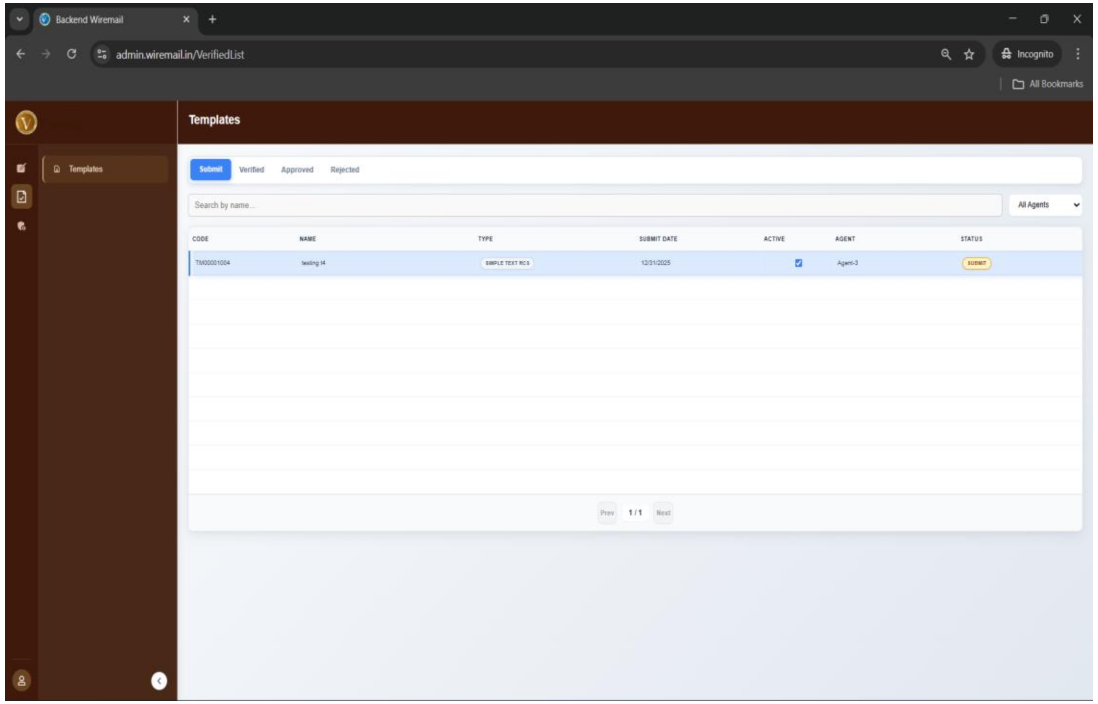
- Each row represents a single template. The columns mean:
- **Code** – Unique template identifier (e.g., TM0000104)
- **Name** – Template name (e.g., testing t4)
- **Type** – Template format/type (e.g., *Simple Text RCS*)
- **Submit Date** – When the template was submitted
- **Active** – Checkbox showing whether the template is currently active
- **Agent** – The agent responsible for the template (e.g., Agent 3)
- **Status** – Current workflow status (e.g., **Verified**)

4. Status Indicator

- The **"Verified"** badge (yellow) indicates the template has passed verification but may not yet be fully approved for production use.

5. Pagination

- Bottom controls (**Prev / Next**, page count) allow navigation if there are many templates.



TEMPLATE VERIFICATION

1. Header

- **Template Type**: Displays the template format (e.g., **Simple Text RCS**)
- **Template Name**: Shows the name of the selected template (e.g., *testing t4*)
- **Close (X) Button**: Closes the detail view and returns to the template list

2. Message Content Panel

- **Message Type**: Indicates the content type (e.g., *Text Message*)
- **Message Body**: Displays the actual text content of the template (e.g., “ok”)
- This section allows reviewers to confirm that the message text complies with platform and business rules.

3. Checklist Panel

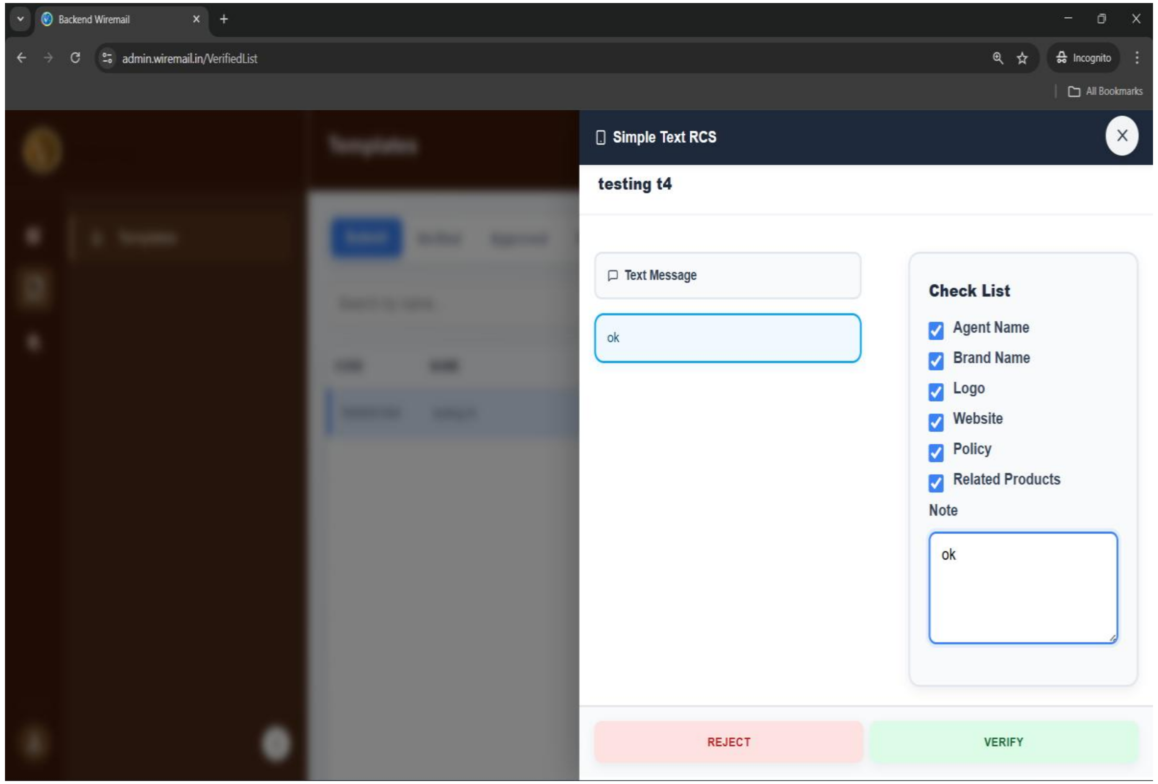
- The checklist ensures that all required compliance elements are present in the template. Items include:
- Agent Name
- Brand Name
- Logo
- Website
- Policy
- Related Products
- Each item can be checked to confirm compliance.

4. Reviewer Note

- **Note Field**: Allows the reviewer to add comments or remarks related to verification or rejection (e.g., “ok”)

5. Action Buttons

- **REJECT** (Red): Rejects the template and sends it back in the workflow, usually requiring changes.
- **VERIFY** (Green): Confirms the template meets requirements and moves it to the next approval stage.



TEMPLATE APPROVAL

1. Templates Module

- Located within the **Templates** section of the admin panel, this page focuses specifically on templates with a **Verified** status.

2. Status Tabs

- At the top of the page, templates are organized by workflow stage:
- **Submit** – Newly submitted templates awaiting review
- **Verified** – Templates that have been checked and verified *(current tab)*
- **Approved** – Templates approved for active use
- **Rejected** – Templates that did not meet requirements
- Clicking a tab filters the list accordingly.

3. Search and Filters

- **Search by name**: Quickly locate a template using its name
- **Agent Filter (All Agents)**: Filter templates based on the assigned agent

4. Templates Table

- This table lists verified templates with the following columns:
- **Code** – Unique template identifier
- **Name** – Template name
- **Type** – Template format (e.g., Simple Text RCS)
- **Submit Date** – Date the template was submitted
- **Active** – Indicates whether the template is enabled
- **Agent** – Assigned agent or owner
- **Status** – Current workflow status (Verified)

If no data is shown, it means there are currently **no templates in the Verified state** or the applied filters return no results

5. Pagination

- Navigation controls at the bottom allow movement between pages when multiple records exist.