



Vistara ITOP Demo Environment Setup

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1. Introduction

This document outlines the requirements for setting up a demo environment which is intended to demo Vistara ITOP to prospective clients.

2. Vistara Gateway (VG)

Our gateway has been built to run on a virtual machine running within the VMware environment.

2.1 Virtual Machine Requirements

- One Virtual Machine (VM)
 - VMware virtual machine
 - 2 GB Memory
 - 20 GB Hard disk
 - 1 NIC card for each customer

2.2 Other Requirements




























































- A static IP (which has to be in the same management network), and all the systems should be able to ping to this IP.
- Access to the ESX server through VCenter server (for deploying the Vistara Gateway image)
- VPN or Public IP access to the client environment to access the ESX Server
- Make sure that the outbound ports 80,433,8443,22 are open

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3. Infrastructure and Features Matrix

The following matrix shows the infrastructure that is required to demo a particular feature. The servers can be a mix of physical or virtual servers and /or hardware simulators. For the most successful demonstration of the product, we recommend having all “Hardware / Software Requirement” devices.

The specific server and device configuration is not critical as long as it is up and running and is reachable.

Hardware / Software Requirement (Every checked  hardware/software is required to demo the appropriate feature)												
	3 rd Party Hardware	Enterprise Monitoring Server [*]	Database [#]	Windows Active Directory	Mail Server [✉]	Router \ Switch	Desktop	VoIP device	Mobile Device	Firewall	DNS	Website URL
3 rd Party API / Hardware Integration												
3 rd Party integration (Monitoring)												
Alerts												
Auditing												
Desktop Monitoring using Templates												
Discovery												
Mobile device monitoring												
Ping												
Proactive monitoring tasks												
Remote Scripting and Automation												
Server Monitoring using Templates												
SNMP Monitoring												
URL Monitoring												

^{*} Microsoft Windows and Linux servers, [#] Microsoft SQL Server and MySQL, [✉] Microsoft Exchange server

4. Next Steps for Setting Up Your Demo Environment

After setting up a demo lab with the software and hardware you intend to demonstrate management of, follow the steps in the Vistara Gateway Installation Guide to install a local instance of the Vistara Gateway to monitor and manage your hardware and software and connect it to Vistara ITOP.