



Vistara

Product Data Sheet

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Monitoring and Alert Management

- Monitor your entire physical and virtual infrastructure
- Use hundreds of built-in templates for server, device, and application management
- Consolidate, correlate, and manage all alerts

Monitored and Managed Elements Include

- Servers
- Network Devices
- Virtual Machines
- Applications
- Converged Infrastructure

Remote Administration and Runbook Automation

- Access the console securely
- Record all administrator actions
- Define runbook automation scripts

Configuration, Patch and Asset Management

- Automatically locate and onboard all of your servers, storage, network devices, and virtual machines
- Deploy and update any application
Automatically back up network configurations
- Manage full asset lifecycle

Vistara Product Overview

Vistara is the only comprehensive SaaS solution for modern IT operations management. Vistara enables you to unify IT operations management, manage public and private clouds, and deliver self-service IT. Over 1100 companies use Vistara to run their IT operations today.

Vistara's capabilities span element monitoring, configuration and patch management, ticket management, service desk, IT automation, alert management, and more.

Unified IT Operations Management

Vistara unifies management of physical infrastructure, existing monitoring tools, virtual infrastructure, public clouds, private clouds, and mobile devices enabling you to manage the entire IT enterprise through a single pane of glass.

Public, Private, and Hybrid Cloud Management

Vistara provides unified management across private and public clouds regardless of the cloud vendor, the hardware, or the software solutions being used.

Integrated OpenStack support gives customers the freedom to choose any OpenStack-compliant public cloud and manage it all through Vistara.

Virtualization Management with Vistara

Automatically discover hypervisors and virtual machines using Vistara, then monitor key metrics and configuration attributes in both the physical and virtual layers.

Virtual machine provisioning is completely automated to reduce provision time. Vistara supports self-service provisioning to empower line of business managers.

Hybrid IT Service Management

Vistara 3.0 makes it easy to visualize, navigate, and inspect hybrid IT services with its service navigator. **Customized definitions** of availability, performance, and responsiveness so that metrics are defined in a way that fits the hybrid IT model.

Improved support for application level monitoring of common enterprise applications including Microsoft Active Directory, Exchange, SQLServer, Internet Information Server, and MySQL.

Converged Infrastructure Management

Converged solutions like EMC® VSPEX® and NetApp® Flexpod® reduce risk, simplify implementation, and speed service delivery. Vistara completes them by providing unified IT operations management across all of their elements and enabling the user to access monitoring, reporting, and ticketing systems in a true single pane of glass tool.

Configuration and Patch Management

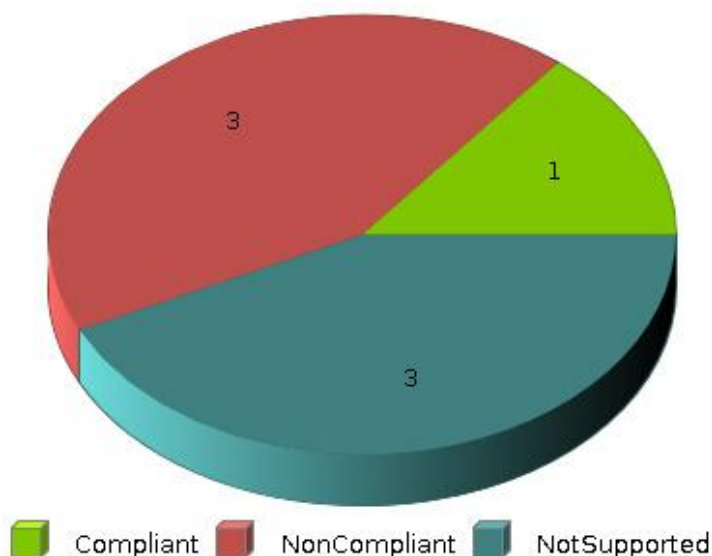
Automatically discover and onboard all of your storage, servers, network devices, and virtual machines. Simple Network Management Protocol (SNMP) or Windows Management Instrumentation (WMI) protocol capture core information such as hardware details, device interfaces, disks, CPU, BIOS, warranty information, etc. as soon as the devices are discovered.

Patch Windows® and Linux® servers, desktops, and laptops throughout all your distributed sites. Review and approve updates, then centrally deploy them throughout the enterprise.

Support different patch levels on different servers when necessary.

Deploy and update any application including backup and antivirus agents.

Servers



Service Desk, Service Catalog, and Self-Service IT

Implement ITIL best practices for incident and problem management with comprehensive service desk capability. ✓

Integrate alert management with incident and problem management. ✓

Define and offer service catalog to enable end-user self-service access. ✓

Define approval and automation workflows to provision services. ✓

Monitoring and Alert Management

Monitor your applications, servers, and network across your data center, private cloud, and public cloud.

Use hundreds of built-in templates with default metrics, key performance indicators, and alert thresholds to make monitoring easy. Templates include performance, application, SNMP, event log, and process monitors.

Consolidate, correlate, and manage alerts, visualize performance with intuitive charts, and measure service levels.

Remote Administration and Runbook Automation

Securely access the console across servers and network devices. Use multiple access protocols including SSH, RDP, telnet, VNC, Remote Shell, and file transfer.

Record all administrator actions for playback for audit and compliance.

Define runbook automation scripts and define policies and schedules to execute them.

Server Management

Vistara automatically discovers and monitors Windows and Linux servers on your network. Vistara has built-in templates that define key metrics for Windows and Linux servers.

Automatically perform routine administrative tasks on your server like patch scans and hardware diagnostic checks.

Network Management

Vistara automatically discovers the network devices in your network and makes them visible for remote monitoring and management.

By automatically backing up network configurations of all network devices, Vistara makes it easy to recover from configuration error.

Application Management

Vistara supports monitoring templates that are customized for specific versions of the major applications. This helps IT teams support multiple versions of the IT applications for distinct internal teams.

Asset Management

Backup network configurations and track changes to them over time.






Manage full asset lifecycle via flexible asset attributes for tracking warranty, support contract, end-of-life, and ownership via integration with enterprise and vendor data sources.

Self-Service IT

Empower administrators and end users to provision services they need on demand.

Maintain enterprise-grade access control and cost accountability.

Easily set access control for public and private cloud resources, integrate a cost model and service level descriptions directly into the catalog to provide transparency, and securely monitor and manage virtual machines without the need for VPNs or other infrastructure.

	Add Storage capacity to VSphere Environment Add NFS Data store to VMware. It create a NFS export for a given Storage Volume and then creates NAS Data store using the NFS mount.	Order
	Create Network	Order
	Managed Windows Instance in your secure Cloud Running Microsoft Windows Server® 2012 is a fast and dependable environment for deploying applications using the Microsoft Web Platform, including ASP.NET, ASP.NET AJAX, Silverlight™, and Internet Information Server (IIS). You can run any compatible Windows-based solution on this high-performance, reliable, cost-effective, virtual	Order
	On Demand and Managed Cloud Instance - Pay as You Go Get it going in minutes, by requesting to provision a server with these specifications. Offered with decent customization on the configuration, the created server is allowed for root access. The server is automatically added as a managed instance for monitoring KPI (Key Performance Indicators) (or) health of the server and also enabled	Order
	Pay Per Use - LAMP Server - Gold Profile Pay for your server usage on a rounded up hour-by-hour basis. The server comes with a private IP address and gets bundled with the Service Level as per the Profile associated. (View the Gold Profile specifications inside). vCPU 4 3Ghz, Memory 8 GB, NIC 1	Order