



Vistara Agent

Product Data Sheet

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Vistara Agent Services

Preventive Maintenance

- Built in antivirus support plus support for ten other major antivirus providers including Trend Micro®, Symantec®, and McAfee®.
- Microsoft® and Linux® patch management
- Temporary file deletion
- Disk defragmentation
- Windows firewall administration
- SNMP trap receiver

Reporting

- Asset inventory reports
- Antivirus definition update reports
- Microsoft Exchange® health check reports
- Microsoft Active Directory® health check (ADHC) reports
- Administrator session recordings
- Manage servers and clients

Fully Secure Remote Control

- RDP screen sharing for Windows servers and desktops
- Control devices anywhere in the enterprise
- Auditable session recording capabilities

IT Automation

- Runbooks can be configured to run on a schedule or be event driven
- Built-in runbooks for common IT tasks
- Supports multiple scripting languages such as Python or Visual Basic

Vistara Agent

The Vistara Agent is a lightweight agent installed on host operating systems that enables Vistara to monitor and manage the host machine, OS, and its applications. The Vistara Agent is designed to ensure confidentiality, security, reliability, and privacy. This makes it possible for an authorized administrator anywhere in the world to perform services remotely on managed devices as needed.

Built-In Remote Controls

Authorized administrators chosen by the customer are granted access to Vistara. This enables them to take control of any server or desktop in their customer's inventory. The authorized administrator can access the tool through their web browser from anywhere in the world.

Remote Monitoring and Automatic Alerts

The Vistara Agent can generate alerts when specific events occur or thresholds are reached. These alerts are automatically forwarded to Vistara, which notifies the appropriate administrator. Using Vistara, the administrator can evaluate and resolve the alerts.

Configuration and Patch Management

The Vistara Agent can apply approved patches to the device it manages. This automates and centrally controls patch deployment throughout the enterprise.

Audit Controls

A complete recording of every remote control session performed within a customer environment by an administrator is automatically stored by Vistara. Auditors can access and replay these recordings to review every keystroke and mouse click in any session.

Encrypted Sessions

All sessions are 256 bit SSL encrypted to ensure all communications are completely secured, protecting customer data and the security of their environment.

Easy Installs

The Vistara Agent is designed to install quickly and without rebooting. It consumes minimal CPU and memory resources. It is 100% transparent and nonintrusive to the user.

Windows Firewall Support

The Vistara Agent can remotely manage the Windows Firewall. It enables you to block or allow ports and applications on the remote device.

End-to-End Security, Updates, and Control Throughout the Enterprise

Distributed Vistara Agents unify an enterprise's infrastructure, providing secure, central monitoring, control, configuration and patch management, and updates.

About Vistara

Vistara provides a comprehensive SaaS solution for modern IT operations that is currently used by over 1100 customers. Vistara automatically discovers a customer's entire distributed IT infrastructure and enables customers to unify their IT operations, manage public and private clouds, and deliver self-service IT. To learn more about Vistara, visit <http://www.VistaraiT.com>