



Configuration and Patch Management

Solution Brief

Proprietary Rights

© 2013 VistaraIT LLC. The information in this document is confidential to VistaraIT LLC and is intended solely for the use of Vistara staff, contractors, distributors, prospects, customers, and other parties authorized by Vistara. Use of this document by anyone else for any other purpose is unauthorized. If you are not the intended recipient, any disclosure, copying, or distribution of this information is prohibited and unlawful.

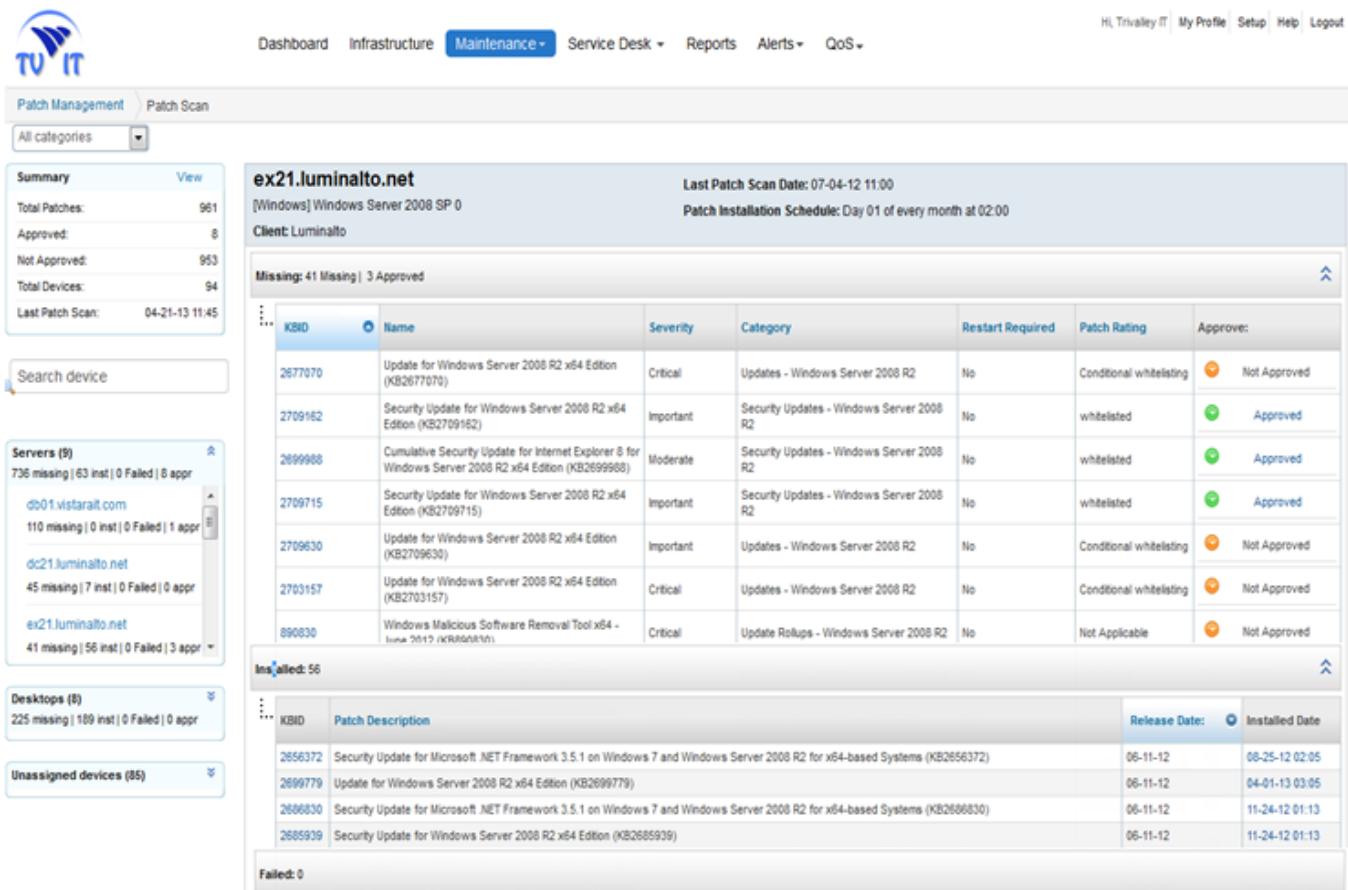
Disclaimer

This documentation might include errors and is subject to correction and other revision without notice. VistaraIT LLC GIVES YOU THIS DOCUMENTATION "AS IS." EXPRESS OR IMPLIED WARRANTIES OF ANY KIND ARE NOT PROVIDED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some states or jurisdictions do not allow disclaimer of express or implied warranties in certain transactions; therefore, this statement may not apply to you.

Vistara automates the monitoring of patch and antivirus compliance so IT professionals can easily ensure that their entire infrastructure is up-to-date and protected at all times.

Patch Management

Elements are automatically added to the patch scan list when they are placed under the control of Vistara. Vistara scans servers, desktops, and laptops to determine whether their patch levels are up-to-date. Reports show which elements are and are not up-to-date with the latest patches. Vistara provides patch and configuration management for both Windows and Linux OSes and for both servers and client machines.



The screenshot displays the Vistara Patch Management interface. The top navigation bar includes links for Dashboard, Infrastructure, Maintenance (active), Service Desk, Reports, Alerts, and QoS. The main content area shows the patch management status for the client 'ex21.luminalto.net'. A summary table on the left indicates 961 total patches, 8 approved, 953 not approved, and 94 total devices. The main table lists missing patches with columns for KBID, Name, Severity, Category, Restart Required, Patch Rating, and Approve status. Below this, a table shows installed patches with columns for KBID, Patch Description, Release Date, and Installed Date.

KBID	Name	Severity	Category	Restart Required	Patch Rating	Approve
2677070	Update for Windows Server 2008 R2 x64 Edition (KB2677070)	Critical	Updates - Windows Server 2008 R2	No	Conditional whitelisting	Not Approved
2709162	Security Update for Windows Server 2008 R2 x64 Edition (KB2709162)	Important	Security Updates - Windows Server 2008 R2	No	whitelisted	Approved
2699968	Cumulative Security Update for Internet Explorer 8 for Windows Server 2008 R2 x64 Edition (KB2699968)	Moderate	Security Updates - Windows Server 2008 R2	No	whitelisted	Approved
2709715	Security Update for Windows Server 2008 R2 x64 Edition (KB2709715)	Important	Security Updates - Windows Server 2008 R2	No	whitelisted	Approved
2709630	Update for Windows Server 2008 R2 x64 Edition (KB2709630)	Important	Updates - Windows Server 2008 R2	No	Conditional whitelisting	Not Approved
2703157	Update for Windows Server 2008 R2 x64 Edition (KB2703157)	Critical	Updates - Windows Server 2008 R2	No	Conditional whitelisting	Not Approved
890830	Windows Malicious Software Removal Tool x64 - June 2012 (KB980561)	Critical	Update Rollups - Windows Server 2008 R2	No	Not Applicable	Not Approved

KBID	Patch Description	Release Date	Installed Date
2656372	Security Update for Microsoft .NET Framework 3.5.1 on Windows 7 and Windows Server 2008 R2 for x64-based Systems (KB2656372)	06-11-12	08-25-12 02:05
2699779	Update for Windows Server 2008 R2 x64 Edition (KB2699779)	06-11-12	04-01-13 03:05
2686830	Security Update for Microsoft .NET Framework 3.5.1 on Windows 7 and Windows Server 2008 R2 for x64-based Systems (KB2686830)	06-11-12	11-24-12 01:13
2685939	Security Update for Windows Server 2008 R2 x64 Edition (KB2685939)	06-11-12	11-24-12 01:13

Patch Management for Cloud Virtual Machine Instances


Public cloud services like Amazon EC2 enable enterprises to rapidly provision hardware and virtual machine instances as necessary, but these services don't perform configuration and patch management for the guest OS instances. Vistara performs configuration and patch management for your Windows and Linux OS instances and the applications within them whether they are on-premise, in your private cloud, or on the public cloud, giving enterprises the security and control they need throughout all their physical and virtual infrastructure.

Patch Rating

When new patches are published by Microsoft, the Vistara team reviews, validates and rates each patch. These ratings provide IT administrators valuable guidance in selecting the right patches for broad rollout.

Patch Approval

Designated administrators can be given the authority to approve whitelisted patches for deployment throughout the enterprise. This ensures that an enterprise expert can verify the appropriateness of the patch for a customer's specific environment.



[Dashboard](#)
[Infrastructure](#)
[Maintenance](#)
[Service Desk](#)
[Reports](#)
[Alerts](#)
[QoS](#)

Hi, Trivalley IT | [My Profile](#) | [Setup](#) | [Help](#) | [Logout](#)

[Patch Management](#) > [Patch Approvals](#)

1 [Select Clients and Devices:](#)

Clients(1)

Select all Reset

Client Name
<input checked="" type="checkbox"/> Luminato

Groups (2)

Select all Reset

Group Name
<input checked="" type="checkbox"/> Desktop(8)
<input type="checkbox"/> Server(9)

Devices(8)

Select all Reset

Device Name	IP address	Operating System
<input checked="" type="checkbox"/> vista32bit.luminato.net	192.168.101.12	Microsoft Windows Vista Ultimate Service Pack 1
<input type="checkbox"/> win-hyperv.workgroup	192.168.41.200	Microsoft Windows Server 2008 R2 Service Pack 3
<input type="checkbox"/> hydplt112.netenrich.com	172.22.221.112	Microsoft Windows 7 Service Pack 1
<input type="checkbox"/> os-win501	172.25.131.31	Microsoft Windows 7 Ultimate
<input type="checkbox"/> windows7.acmelab.local	192.168.101.14	Microsoft Windows 7 Ultimate N
<input type="checkbox"/> hydplt070.netenrich.com	172.22.221.223	Microsoft Windows 7

2 [Select Patches:](#)

Category

Reset

Security and Critical
☒ Security and Critical
Others
☐ Definition Updates
☐ Feature Packs
☐ Service Packs
☐ Tools
☐ Update Rollups
☒ Updates

Unapproved Patches (20)

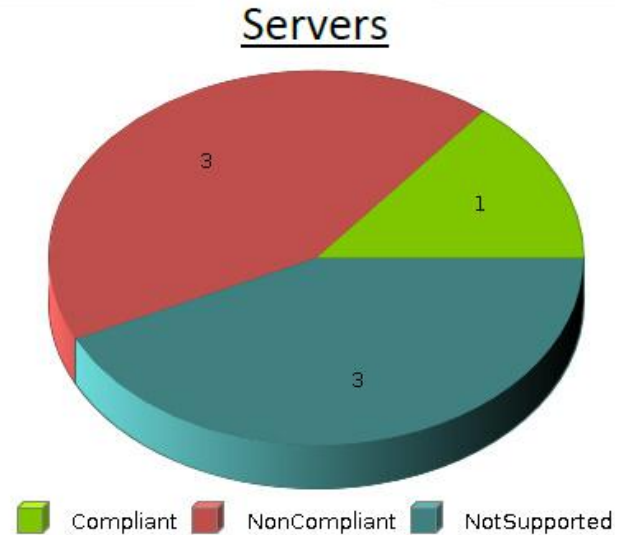
Select all Whitelisted Select all Reset

Patch Name	KBID	Category	Release Date:	Restart Required	Rating
<input type="checkbox"/> Update for Windows Vista (KB2533623)	2533623	Updates - Windows Vista	2011-07-11	No	Conditional whitelisting
<input checked="" type="checkbox"/> Update for Windows Vista (KB2492386)	2492386	Updates - Windows Vista	2011-04-25	No	Conditional whitelisting
<input type="checkbox"/> Windows PowerShell 2.0 and WinRM 2.0 for Windows Vista (KB968930)	968930	Updates - Windows Vista	2011-04-25	No	Conditional whitelisting
<input type="checkbox"/> Cumulative Update for Media Center for Windows Vista (KB982480)	982480	Updates - Windows Vista	2010-06-21	No	Conditional whitelisting
<input type="checkbox"/> Update for Windows Vista (KB980248)	980248	Updates - Windows Vista	2010-04-26	No	Conditional whitelisting
<input type="checkbox"/> Update for Windows Vista (KB975929)	975929	Updates - Windows Vista	2010-02-22	No	Conditional whitelisting
<input type="checkbox"/> Update for Rights Management Services Client for Windows Vista (KB979099)	979099	Updates - Windows Vista	2010-02-22	No	Conditional whitelisting
<input type="checkbox"/> Update for Windows Vista (KB976470)	976470	Updates - Windows Vista	2009-11-23	No	Conditional whitelisting

Submit

Antivirus Solution Integration

Vistara has a built-in antivirus solution and integrates with 10 leading antivirus solutions. No matter which one you use, Vistara can recognize it, verify whether each device is up-to-date, and report the resulting data within Vistara's management portal.



Network Device Configuration Management

Vistara automatically discovers devices on the network enabling administrators to easily centralize control through Vistara. Vistara comes with built-in templates for configuring commonly used devices. In addition, IT administrators can create their own customized templates from the default templates as needed to satisfy enterprise-specific policies and needs. Vistara can also federate, monitor, and manage the other elements of the IT enterprise including virtualization software, cloud services, databases, and applications giving the IT administrator a single pane of glass to monitor and manage the entire distributed IT infrastructure. Vistara automatically backs up previous versions of configurations applied to a devices so administrators can easily roll back to the previous version if and configuration template update has unexpected effects.