

# Hotel Policies

- Cancellation Policy: Free cancellation up to 24 hours before check-in. Late cancellations incur 1 night's charge.
- Smoking Policy: All rooms are non-smoking. A fine of \$200 applies for violations.
- Pet Policy: Pets up to 10kg are allowed with an additional cleaning fee of \$50.
- Payment Methods: We accept Visa, MasterCard, American Express, and digital wallets.
- Security: Valid government ID is required at check-in for all guests.