PROJECT TITLE FROM TRASH TO TABLE:A CULINARY ADVENTURE

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1. Project Overview

The "TRASH TO TABLE:A CULINARY ADVENTURE" initiative addresses food waste and sustainability in the culinary sector. Its goal is to convert unused or discarded food ingredients into innovative and appetizing meals. By utilizing Salesforce as the primary platform for inventory management, customer engagement, and logistics, this project aims to enhance resource management, reduce waste, and promote eco-friendly practices. Ultimately, it seeks to provide a pioneering culinary solution that aligns with sustainability objectives and supports the organization's long-term goals of environmental conservation and business growth.

2. Objectives

Business Goals:

- Foster sustainable food practices by curtailing food waste.
- Enhance operational efficiency in sourcing and utilizing surplus ingredients.
- Increase customer engagement by offering a distinctive dining experience focused on sustainability.

Specific Outcomes:

- Create an inventory management system to monitor surplus ingredients.
- Launch a customer-facing application promoting the eco-friendly dining experience.
- Initiate a marketing campaign that emphasizes the project's environmental impact.
- Achieve a 30% reduction in food waste across participating restaurants within the first year.

3. Salesforce Key Features and Concepts Utilized

Inventory Management:

Leverage Salesforce for real-time tracking and management of surplus food items.

Customer Relationship Management (CRM):

Engage customers with personalized offers and communications regarding sustainability efforts.

Process Automation:

Implement workflows for managing food sourcing, consumption tracking, and reporting.

Community Cloud:

Develop a platform for customers and partners to share recipes, stories, and experiences related to sustainable eating.

Salesforce Analytics:

Measure and report on food waste reduction, customer engagement, and business growth.

4. <u>Detailed Steps to Solution Design</u>

Data Models:

Construct a robust data model capturing information on food sources, inventory levels, customer preferences, and environmental impact metrics.

Establish relationships among restaurants, suppliers, and customers to streamline communication and operational workflows.

User Interface Design:

Design an intuitive interface for chefs and restaurant staff to log surplus ingredients and formulate meal plans.

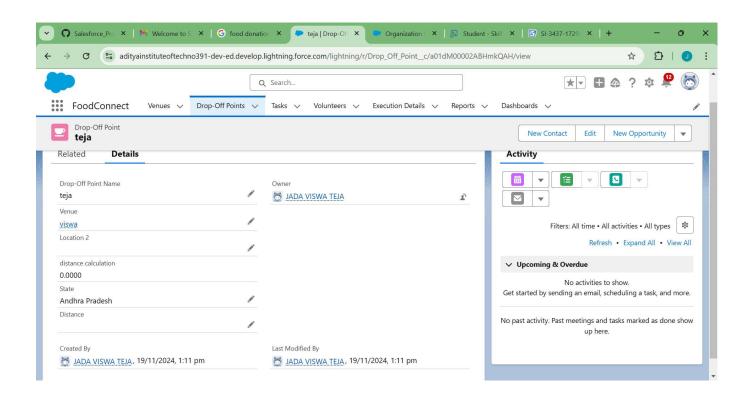
Create a customer-facing app for viewing sustainable menu options and placing orders.

Business Logic:

Utilize Salesforce Flow to automate notifications for chefs when certain ingredients approach expiration.

Implement triggers for automatic inventory updates as food items are utilized or discarded.

screenshots:



5. Testing and Validation

Unit Testing (Apex Classes and Triggers):

Conduct comprehensive testing on all custom-built Apex code to ensure accurate functionality in tracking inventory and automating workflows.

<u>User Interface Testing:</u>

Perform user interface tests to confirm that the app is intuitive and user-friendly for both chefs and customers.

End-to-End Testing:

Validate that all processes—from inventory logging to customer ordering—operate seamlessly and achieve desired outcomes.

6. <u>Key Scenarios Addressed by Salesforce in the Implementation</u> <u>Project:</u>

<u>Inventory Tracking:</u> Demonstrate how the system monitors real-time inventory levels to prevent food spoilage.

<u>Customer Engagement:</u> Illustrate how customers are informed about the restaurant's sustainability efforts and eco-friendly menu options.

<u>Automated Reporting:</u> Show how the system generates reports on food waste reduction, cost savings, and customer participation in sustainable dining.

<u>Supplier Collaboration:</u> Explain how the system facilitates collaboration between suppliers and restaurants for optimized ingredient use.

7. Conclusion:

The "FROM TRASH TO TABLE:A CULINARY ADVENTURE" project has successfully developed a Salesforce-powered solution that minimizes food waste, enhances operational efficiency, and engages customers in a unique sustainable dining experience. This initiative supports business growth and environmental conservation by leveraging advanced features such as process automation and analytics.

