

As a user, I want to be able to schedule messages in advance, so that I can plan and send messages at a specific date and time without having to be online at that moment.

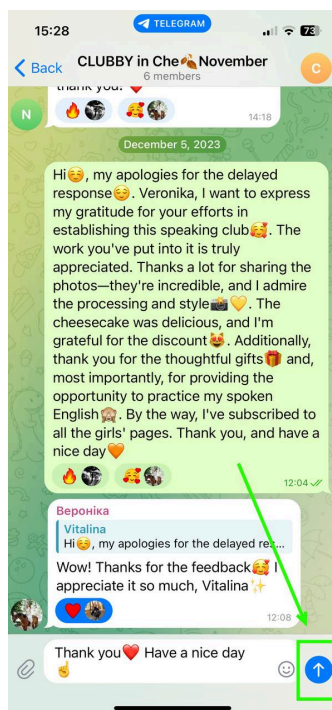
## Clarification letter

I am writing to seek clarification on the user story related to the scheduled messages feature. To ensure that our development team fully understands the requirements and expectations of this user story, we would appreciate further details on the following points:

### 1. User Interface and Interaction:

Could you provide more information on how users should interact with the application to schedule messages? Are there specific fields or buttons that users should use to set the date and time?

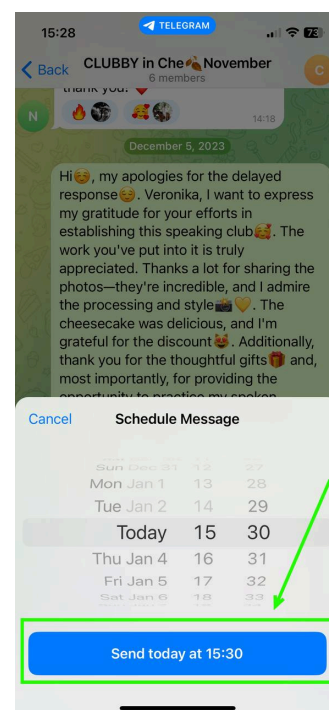
*Example:* The scheduling function should be available in the following way: Open the chat or group → Type your message → Hold the “Send” button for 2 seconds (screenshot 1) → Tap on “Schedule Message” (screenshot 2) → Set the date and time → Tap on the “Send today at ” button (screenshot 3).



screenshot 1



screenshot 2



screenshot 3

### 2. Time Zones:

Is there a specific requirement regarding time zones? We suggest that the scheduling feature should display the sender's local timezone when setting the date and time for a scheduled message.

### **3. Error Handling:**

Are there specific error scenarios or edge cases that our development team should consider implementing this feature? For example, how should the system handle scheduling conflicts or invalid date/time inputs?

Your insights on these points will greatly assist our team in delivering a product that aligns with your expectations and meets the needs of the end-users effectively. We value your input and are committed to successfully implementing the scheduled messages feature.

Thank you for your time and assistance. We look forward to your prompt response.

Best regards,  
Vitalina Hryhorieva