

# Vitaliy Vitanskyy

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## EDUCATION

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### Springboard

Graduation Apr. 2024

*Software Engineering Bootcamp*

*Remote*

- Self-driven 15 month program with 700 + hours of hands-on course material.
- Mastering skills in full-stack development, databases, data structures, algorithms.
- Supervised and supported by 1:1 industry expert mentors.

### University of Illinois at Chicago

Graduation Dec. 2021

*BS, Economics*

*Chicago, IL*

- Intramurals soccer & Italian club tutor.

## SKILLS

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- **Languages & Tools:** JavaScript, React, Node, jQuery, REST APIs, MySQL, HTML, CSS, Tailwind, Git, AWS, Next JS.
- **Soft-Skills:** Fluent in Italian, Ukrainian & Russian, problem solver, great communicator, coachable.

## WORK EXPERIENCE

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### BNY Mellon

Apr. 2023– Oct. 2023

*Cost Basis Analyst*

*Remote*

- Performed operational tasks, processing updates to client accounts, and interpreted exceptions.
- Specialized in cost basis, assisting over 20 clients daily with related questions.
- Investigated and corrected errors in over 15 daily client accounts.
- Conducted reconciliations, including cash breaks and position differences, while compiling data.

### J.P Morgan Chase

Aug. 2022 – Dec. 2022

*Investment Professional*

*Chicago, IL*

- Assisted 15+ clients daily through inbound and outbound calls.
- Supported clients with account questions, trade placement, and transferred requests to designated teams.
- Built client relationships, generating referrals for financial advisors.
- Facilitated lead generation, contributing to client satisfaction.

### Morgan Stanley (E\* Trade)

Jan. 2022 – May 2022

*Associate Financial Services Representative*

*Remote*

- Engaged in direct client interaction, handling incoming calls and providing expert guidance on brokerage accounts.
- Educated clients comprehensively on a range of banking products and investment options, ensuring a clear understanding of available opportunities.
- Assisted clients in executing various financial transactions like placing trades and facilitating transfers.
- Cultivated a customer-centric approach by creating a welcoming environment during interactions, prioritizing client satisfaction as the ultimate goal at the conclusion of each call.

## INTERESTS

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- Music production, board games, Lord of The Rings, fast cars.