

NICKOLAS LAL

647-927-2904 | nick-lal@hotmail.com

HIGHLIGHTS OF SKILLS AND QUALIFICATIONS

- Proficiency in Python, R, SQL, No SQL.
- Experience in and exposure to Git Hub, Google Cloud Platform, Kaggle, JSON files, MongoDB, Neo4j, Apache Hadoop, Spark, and Hive, Elasticsearch, Logstash and Kibana.
- Completion of multiple data analysis projects from start to finish using the CRISP-DM methodology (i.e. extract, transform, load, data cleaning, analysis, model building, and visualization, and presenting findings).
- Highly experienced in creating and fostering customer/client relationships - Received the 2019 Q3 Client Experience Award at CIBC Mellon for providing exceptional service to multiple top tier clients.
- Extensive knowledge of the securities/investment industry.
- Extremely detail oriented with proven time and project management, problem solving, analytical thinking, and communication skills.
- Highly proficient in Microsoft Word, PowerPoint, Access, and Excel; Completion of all 3 levels of Power of Excel workshops.
- Ability to manage multiple tasks simultaneously and demonstrate flexibility by adjusting to changing priorities in a fast-paced environment.

EDUCATION

Certificate in Advanced Data Science and Predictive Analytics September 2019
York University

- Capstone Project (Grade Received - A): Analyzing marginal difference in rent price between tenured and new renters in Toronto

Certificate in Big Data Analytics February 2019
York University

Bachelor of Commerce (B. Comm), Business Management April 2017
Ryerson University

- Economics and Management Science Major
- Finance Minor
- Relevant Courses: Business Statistics, Managerial Finance, Mathematics for Economics, Econometrics, Multiple Regression for Business Analysis, Business Forecasting Techniques, Investment Analysis, Applied Economic Analysis

Lean Six Sigma Greenbelt Level Certification December 2016
YDelay

WORK EXPERIENCE

Senior Specialist, Institutional & Pension Accounting May 2020 - Present
CIBC Mellon (Toronto, Ontario)

- Developing and maintaining strong internal and external client relationships by meeting deadlines and assisting the team to resolve problems and address concerns from clients regarding account activity.
- Performing cash transactions for clients, research, and reports on account overdrafts in client accounts and analyze daily cash flow activities.
- Preparing timely and accurate standard and specialized financial statements and reports for clients.
- Maintaining and updating source documentation by assisting in implementing procedural improvements and system enhancements.
- Assisting the supervisor to coordinate and monitor the activities of the team and provide training to specialists in the team.

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Senior Custody Services Specialist

March 2019 – May 2020

CIBC Mellon (Mississauga, Ontario)

- Collaborating and communicating with various teams in servicing accounts through research and resolution of sensitive or complex client issues to provide exceptional service.
- Perform daily critical control functions by validating client and investment manager authorized signatures, verifying security transactions, authorizing cash transactions, analyzing all overdrafts or idle balances to ensure validity.
- Document and maintain special instructions, other critical documents and CDI database to ensure compliance, and that policies and procedures are being followed.
- Provide direction, technical advice, and support to all staff and Specialists. Serving as an assistant to the Team Leader and Supervisor in coordinating and monitoring the activities of both the onshore and offshore teams.
- Identify opportunities for improved processing, cost reduction, revenue generation, STP rates, NI-24101 trade match rates, and support and provide feedback to project teams.
- Build and maintain strong working relationships with Clients, Investment managers, offshore teams and internal staff to resolve Client and Investment Manager inquiries.
- Ensure timely market settlement of all cash securities and transactions to reduce market exposure.

Custody Services Specialist

September 2017 – March 2019

CIBC Mellon (Mississauga, Ontario)

- Build and maintain strong working relationships with Clients, Investment managers, offshore teams and internal staff to resolve Client and Investment Manager inquiries.
- Ensure large overdraft and idle cash balances are appropriately reported daily by closely monitoring all activities on assigned accounts.
- Assisting the offshore teams by monitoring cash and trade activity via daily reporting.
- Provide cross training and direction to team members on various client activities and accounts.
- Manage time effectively to ensure all daily critical control functions are performed in a timely manner.

Assistant Manager

May 2017 – September 2017

Big Al's (Vaughan, Ontario)

- Assisted with ordering, displays, and pricing to maximize revenue and maintain a minimum 40%-60% profit margin in the fish room.
- Assisted with hiring, interviewing, and training new employees.
- Oversaw sales floor activities ensuring excellent customer service and resolving store level and customer problems.

Livestock Sales Associate

December 2015 – May 2017

Big Al's (Vaughan, Ontario)

- Communicated with and educated customers on the industry, both in-store and on the phone.
- Worked to meet established sales goals.

Supervisor

October 2014 – December 2015

Freshco (Thornhill, Ontario)

- Trained and monitored employees to maximize work efficiency within the store.
- Supervised 10-15 staff per shift and maintained a productive work environment.
- Responsible for preparing and counting cash trays, and all money at night.
- Balanced accounts and performed daily safe logs accounting for \$40,000-\$60,000 of cash on hand daily.

Cashier

June 2013 – October 2014

Freshco (Thornhill, Ontario)

- Responsible for greeting, informing, and cashing out 30-60 customers per shift while maintaining a high scanning speed of 20 items per minute while maintaining a clean and orderly checkout area.