Karanvir Saini

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Dear employers at Simply Green,

I am thrilled to be applying for the position of Customer Experience Consultant. As someone that has a sharp eye for details and is always looking for techniques that will help improve work efficiency, I believe this role would suit me perfectly. My experience in retail and within the small business industry will prove to be an asset for Simply Green.

During my time working retail at the airport, I constantly faced the challenge of dealing with frustrated travelers coming into the stores to buy merchandise and letting their anger out on the staff. This experience thought me how to correctly deal with situations like these. Whether it is in the role of dealing with customers or with co-workers, I learnt how to swiftly resolve any conflict in order to ensure that focus is retained on the task at hand.

During my previous role at Detail Legends, I was responsible for developing several cost analysis products which helped in determining how to price the services that the company provided keeping in mind the costs that the business accrued in conducting these services. It was my job to compare these prices with the competitors and research what the consumers’ sensitivity was to these prices. This helped me develop my analytical skills by calculating costs, researching competitor pricings, and comparing all the data to create a feasible price point that would benefit the business.

I would be delighted to further discuss my experience and qualifications for the Customer Experience Consultant Position. Please feel free to contact me if you have any further questions. Thank you for your time and consideration.

Sincerely,

Karanvir Saini