Karanvir Saini

18 Possession Crescent, Brampton, Ontario, L6P 4K3

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Skills & Qualifications

* Well conversant with MS Word, Excel, PowerPoint and proficient computer skills
* Excellent oral, written and interpersonal skills
* 3 years of customer service experience in a leadership role
* Impressive multi-tasking skills with a strong mindset to improve on a regular basis
* Effective in remaining calm during stressful and fast paced situations
* Looked upon as a responsible, accountable, and committed person
* Manages change during a transitional period with a high degree of effectiveness
* Fluent in English, Punjabi
* Adaptive and flexible; best known for applying common sense and analytical skills in demanding situations
* Certified in emergency and first aid with CPR-B

Professional Experience

**Detail Legends** May 2016 – Present

**General Manager,** Brampton

* Explaining benefits of service packages to customers.
* Delivering the vehicle back to owner ensuring full satisfaction.
* Develop cost analysis products including; cost-benefit analysis, sensitivity analysis, risk analysis, and life-cycle cost analysis.
* Develop process and procedures to improve work function.
* Participate in social media marketing to develop a marketing campaign to increase brand awareness.

**Paradies Lagardère - Relay** February2017 – December 2018

**Sales Associate,** Pearson International Airport

* Ensuring full customer satisfaction
* Managing inventory and stock replenishment
* Working as a team to achieve daily store objectives
* Provide efficient, accurate and spirited service at the cash register

**Aerodrome International Security** January 2019 – March 2020

**Security Guard**, Pearson International Airport

* Responsible for aircrafts once landed
* Perform security scan on all workers going inside the aircraft
* Completed Entry logs for all aircrafts

Education

**Ted Rogers School of Management** September 2016 – April 2020

**Ryerson University,** Toronto

* Business Management Degree (BComm)
* Majoring in Global Management

**Chinguacousy Secondary School,** Brampton September 2012 – June 2016

* Ontario Secondary School Diploma
* Ontario Scholar

References available upon request