SKY LIN

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in https://linkedin.com/in/skylin555/

🌐 https://skylin-vc.com

 https://github.com/Vitamin-Ccc

PROJECTS

SLURP BOBA UTAH

https://slurputah.com/

- Building responsive, accessible, and dynamic web pages for a local business to enable users to easily navigate site.
- Developing front-end with React.JS, HTML, and CSS

PSA10

https://github.com/XavioArts/psa10_app

- Collaborated with four fellow students to build a web application for collectors to upload collections digitally.
- Mainly worked on the CRUD actions for collections page.
- Developed front-end with JavaScript (React.JS), HTML, CSS, and MaterialUI. Back-end with Ruby (Ruby on Rails), PostgreSQL, and Postman

EXPERIENCE

SOFTWARE SUPPORT ENGINEER INTERN

MasterControl

Oct, 2022 - Present

- Identify and resolve customer incidents via incoming calls and emails. Provide Customers with root cause analysis and in-depth troubleshooting. Identify and reproduce software defects for submission to development.

E-BUSINESS SUPPORT ANLYST

Goldman Sachs

Mar, 2021 - Sept, 2021

- Diagnosed, troubleshot, and resolved application issues reported from end users. Escalated problems to technology groups and managers as required.

EDUCATION

FULL STACK WEB DEVELOPMENT CERTIFICATE

University of Utah & DevPoint Labs

Nov, 2021 - Feb, 2022

BACHELOR OF SCIENCE, INFORMATION SYSTEMS

University of Utah

Aug, 2017 - July, 2020

SKILLS

- JavaScript
- React.JS
- HTML/CSS
- MySQL
- PostgreSQL
- Ruby (Ruby on Rails)
- Python
- Postman

RELEVENT COURSES

- Data Structures & Java
- Database Fundamentals
- Networking and Servers
- Web Based Application
- Programming with Python
- System Analysis & Design