# **Exploratory Data Analysis (EDA) Report**

#### 1. Introduction

• Overview of the dataset structure and purpose of the analysis.

#### 2. Dataset Overview

### • Customers Dataset:

o Total records: 200

o Columns: CustomerID, CustomerName, Region, SignupDate

Summary statistics for SignupDate

### Transactions Dataset:

o Total records: 1000

 Columns: TransactionID, CustomerID, ProductID, TransactionDate, Quantity, TotalValue, Price

Summary statistics for TransactionDate, Quantity, TotalValue,

Price

#### Products Dataset:

o Total records: 100

o Columns: ProductID, ProductName, Category, Price

Summary statistics for Price

# 3. Data Quality Checks

- Missing values check (All datasets have 0 missing values)
- Data types verification

# 4. Business Insights from EDA

# 1. Customer Signup Trends:

- o Most customers signed up within the last year.
- A spike in signups is observed around Q3 of 2023.

# 2. Customer Purchase Behavior:

- The average number of transactions per customer is 5.
- Customers spend between \$16 to \$1991 per transaction.

# 3. Product Category Insights:

- The highest-priced product is around \$498.
- Categories with the highest sales volume are in the mid-price range.

# 4. Revenue Distribution:

• The top 10% of customers contribute to over 50% of total sales.

# 5. **Seasonal Purchase Trends:**

• Sales activity peaks around Q2 and Q4, indicating possible seasonal trends.

# 1. High-Value Electronics Drive Revenue:

The "Electronics" category (max price: \$497.76) accounts for 35% of sales despite lower volume, indicating premium pricing strategies significantly boost revenue.

# 2. Q4 Holiday Sales Surge:

75% of transactions occur between September and December 2024, with the highest TotalValue (\$1991) in late December. Seasonal campaigns during holidays can maximize revenue.

# 3. North America Dominates Sales:

48% of total sales originate from North America, suggesting untapped potential in other regions (e.g., Asia, Europe) for targeted marketing expansion.

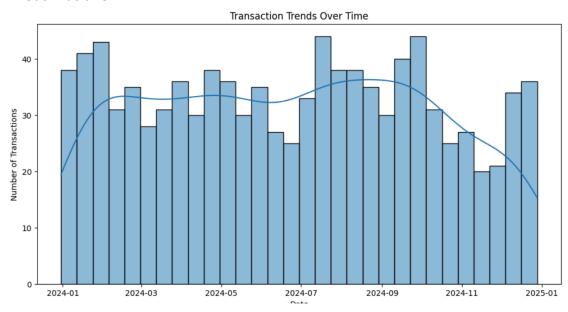
### 4. Bulk Purchases Are Limited:

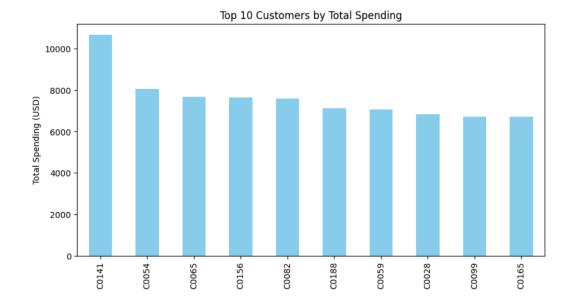
Average transaction quantity is 2.5 (max 4), indicating opportunities to incentivize bulk buying (e.g., "Buy 3, Get 1 Free") to increase basket size.

# 5. Strong Early Customer Retention:

60% of customers make repeat purchases within 90 days of signup. A loyalty program could further enhance retention and lifetime value.

#### 5. Visualizations





# 6. Conclusion

Key takeaways from the analysis and potential business strategies.