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root@VMIsicio:~# sudo apt update
root@VMIsicio:~# sudo apt upgrade
root@VMIsicio:~# sudo apt install apache2 mariadb-server php php-mysql php-gd php-xml php-cli php-mbstring php-curl php-ldap unzip -y
root@VMIsicio:~# sudo systemctl start mariadb
root@VMIsicio:~# sudo systemctl enable mariadb
Synchronizing state of mariadb.service with SysV service script with /lib/systemd/systemd-sysv-install.
Executing: /lib/systemd/systemd-sysv-install enable mariadb
root@VMIsicio:~# sudo mysql_secure_installation
root@VMIsicio:~# sudo mysql -u root -p
MariaDB [(none)]> CREATE DATABASE glpidb;
Query OK, 1 row affected (0.000 sec)

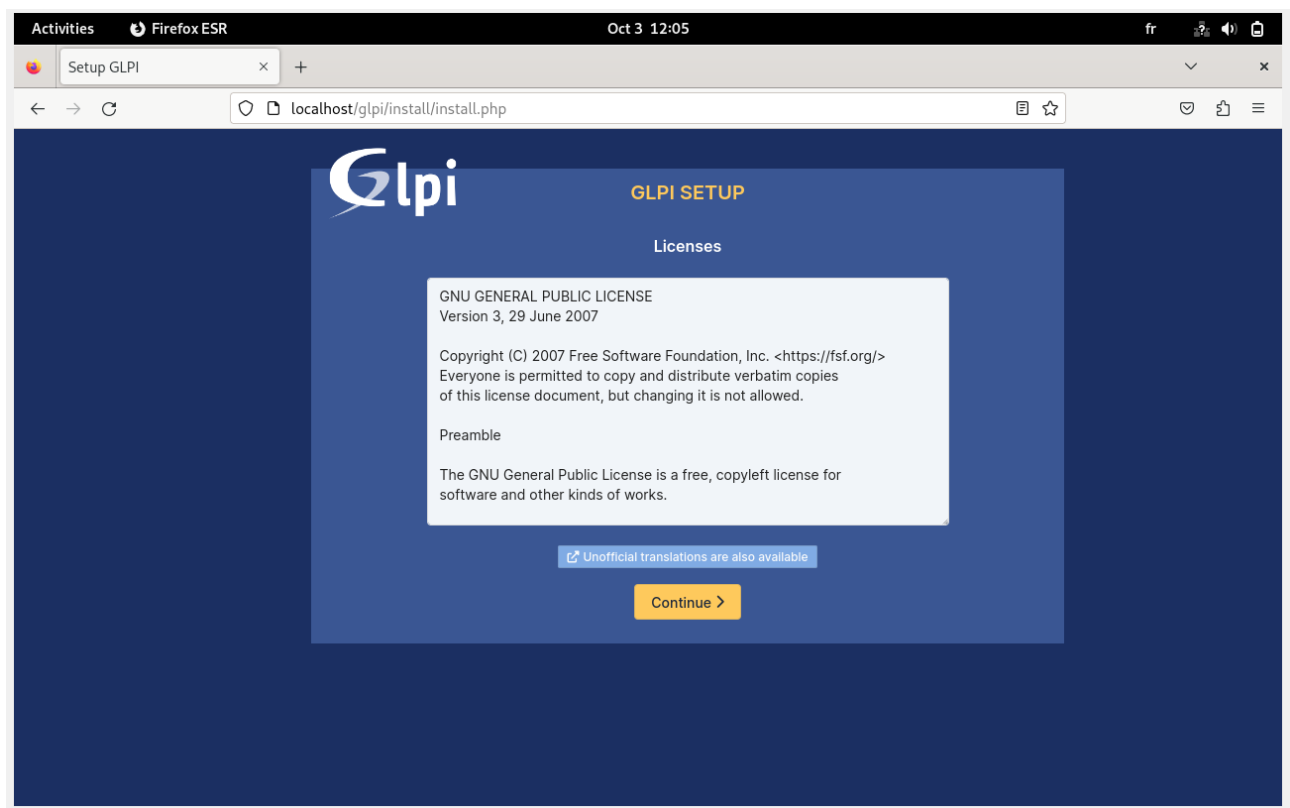
MariaDB [(none)]> CREATE USER 'glpiuser'@'localhost' IDENTIFIED BY 'slam';
Query OK, 0 rows affected (0.003 sec)

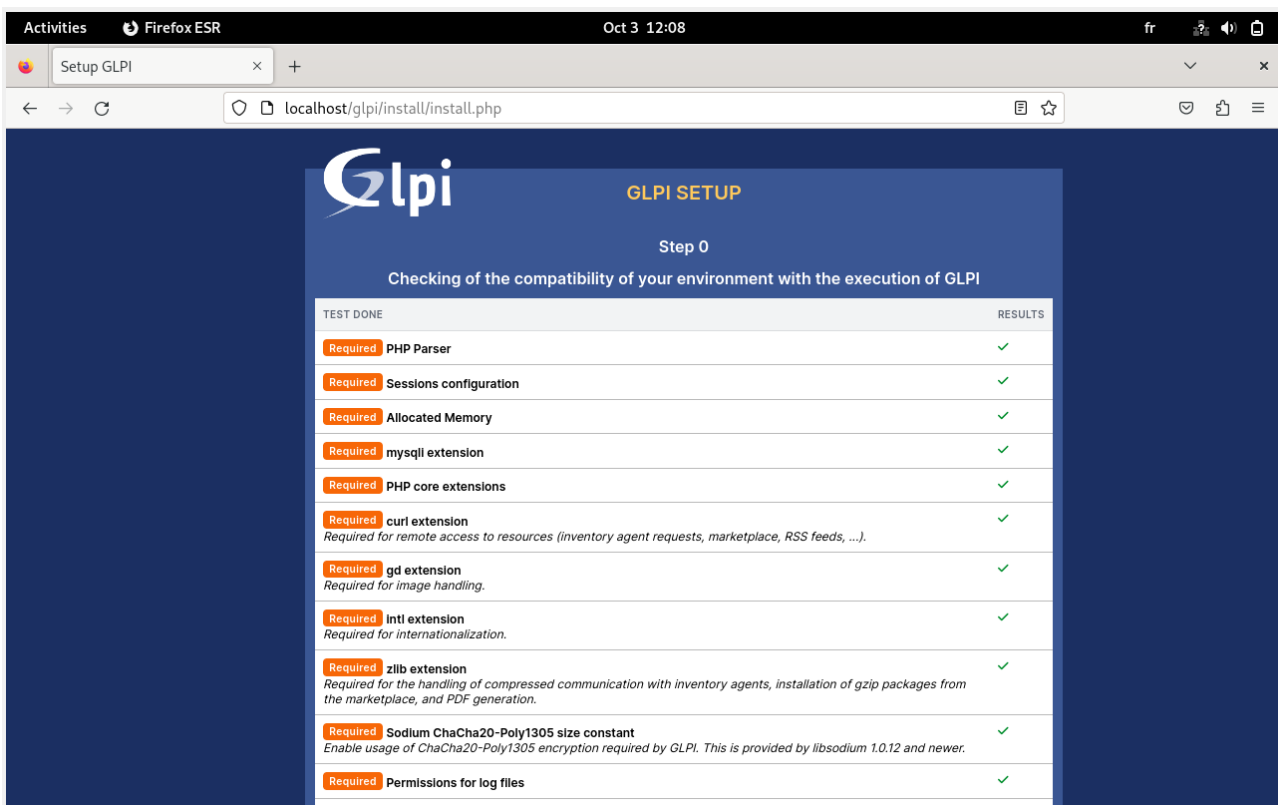
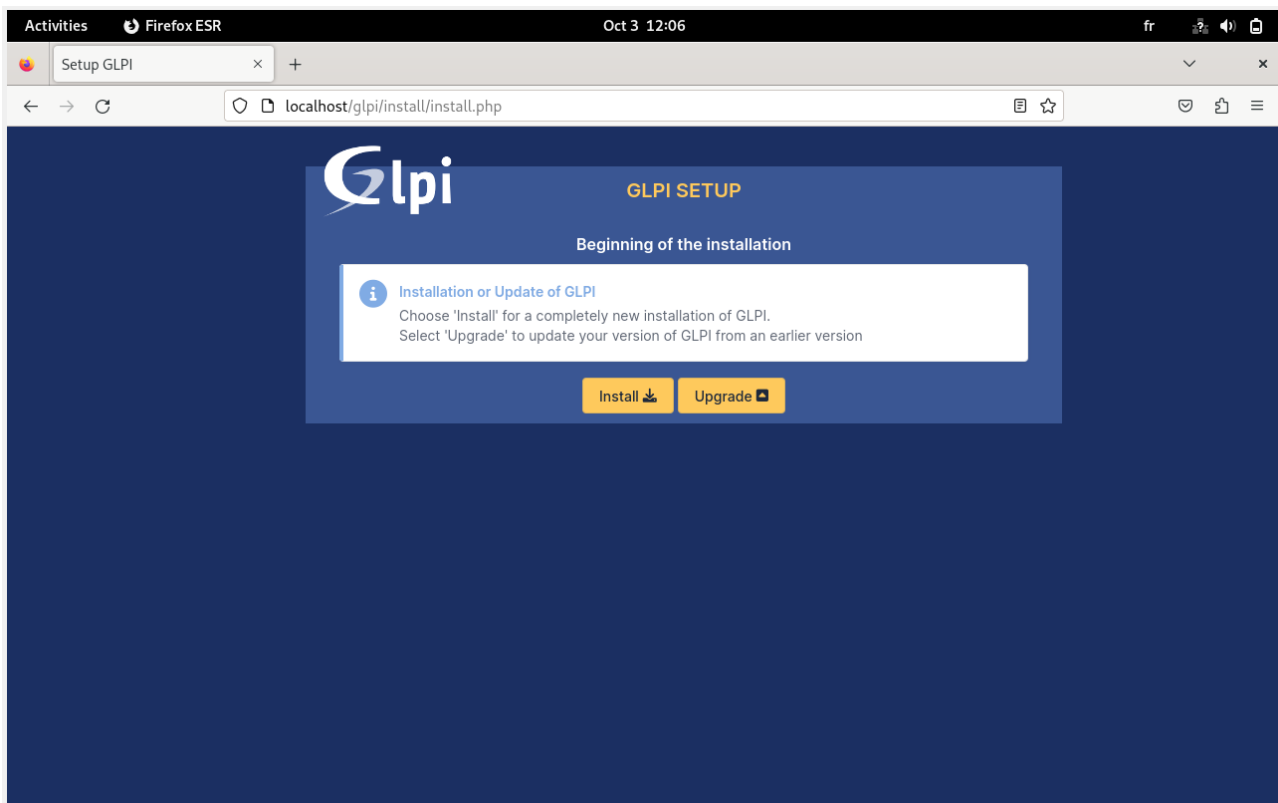
MariaDB [(none)]> GRANT ALL PRIVILEGES ON glpidb.* TO 'glpiuser'@'localhost';
Query OK, 0 rows affected (0.016 sec)
MariaDB [(none)]> FLUSH PRIVILEGES;
Query OK, 0 rows affected (0.000 sec)

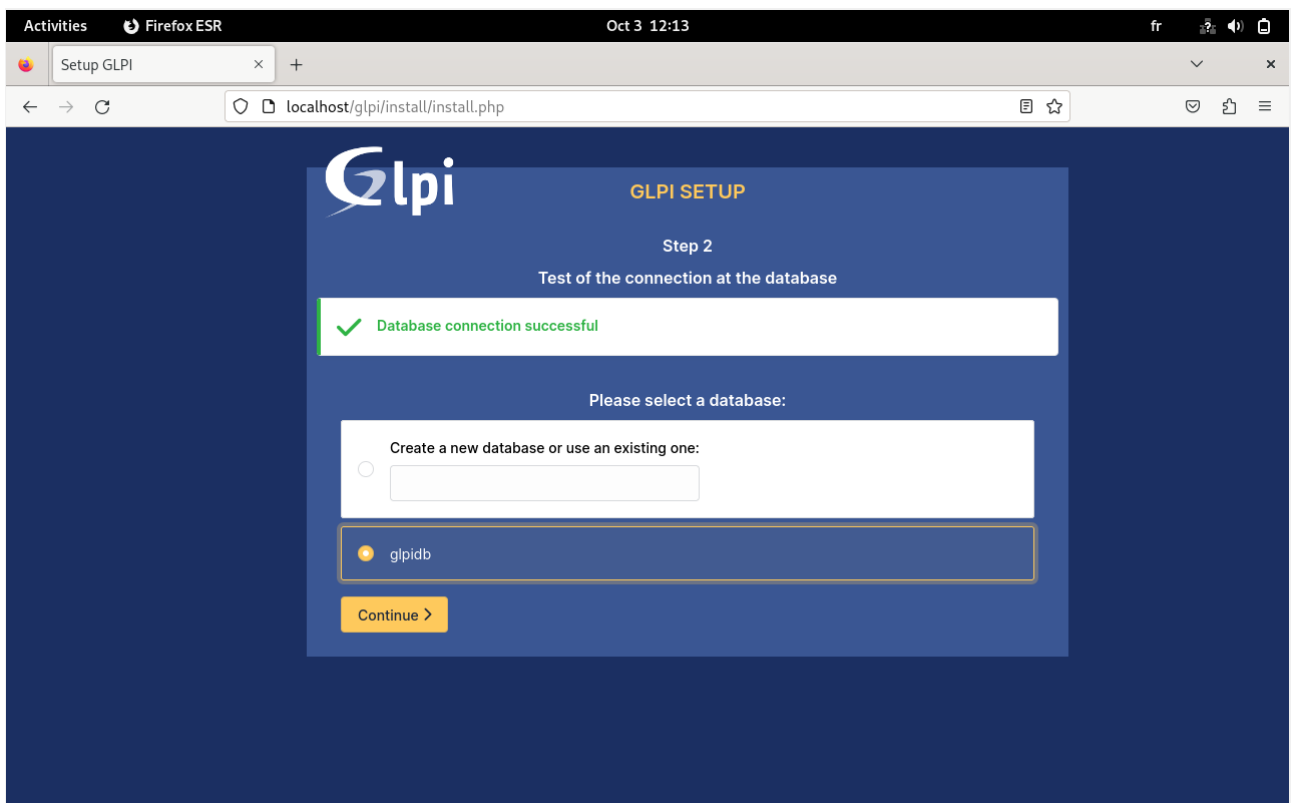
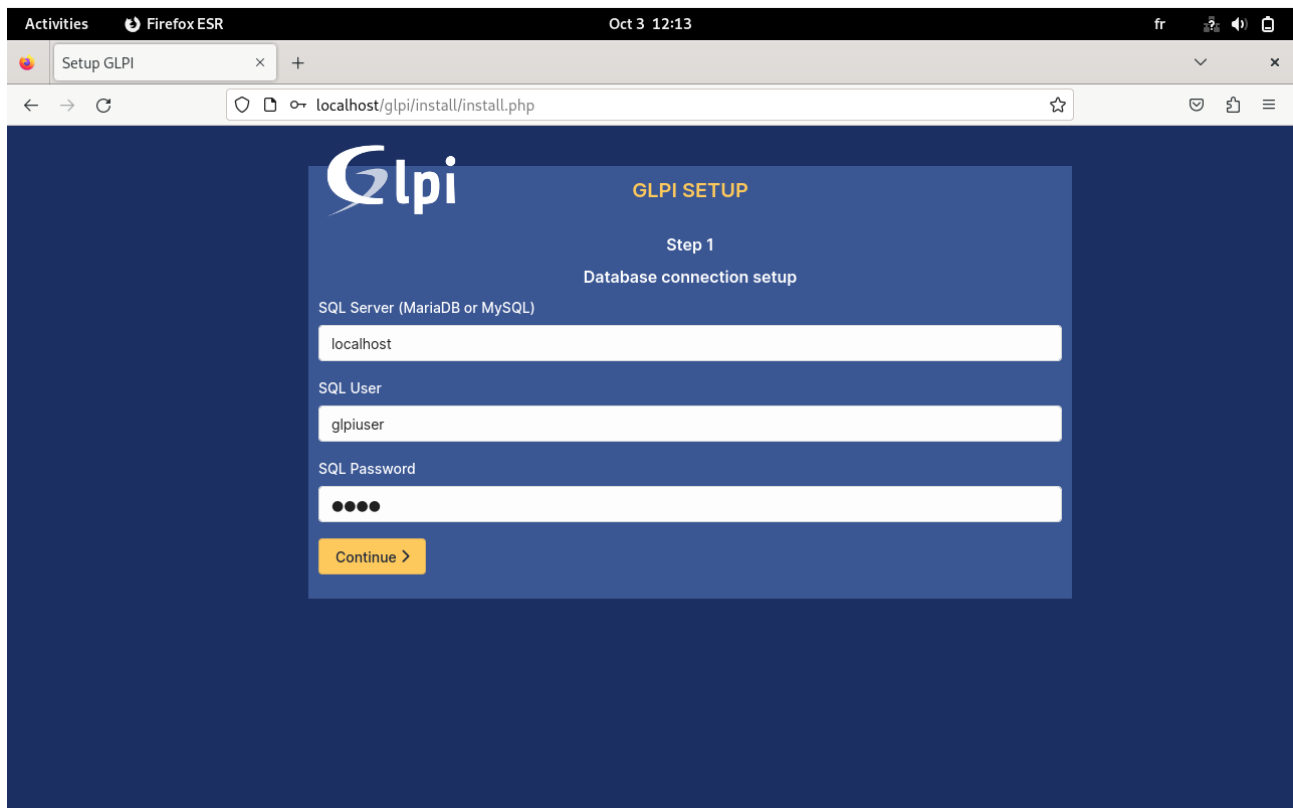
MariaDB [(none)]> EXIT;
Bye

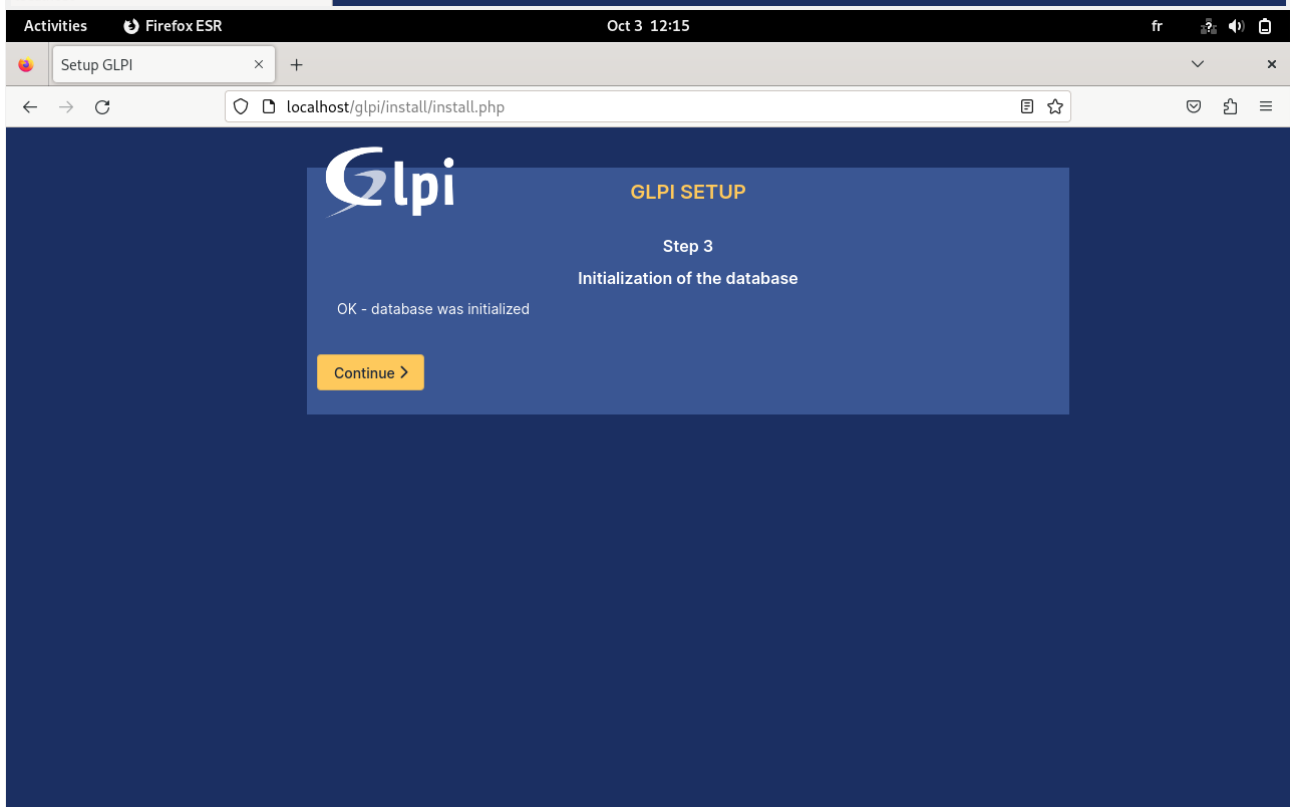
root@VMIsicio:~# sudo nano /etc/apache2/sites-available/glpi.conf
root@VMIsicio:~# sudo a2ensite glpi.conf
sudo a2enmod rewrite
sudo systemctl restart apache2
root@VMIsicio:~# sudo a2ensite glpi.conf
sudo a2enmod rewrite
sudo systemctl restart apache2
root@VMIsicio:~# sudo apt-get install php-xml php-common php-json php-mysql php-mbstring php-curl php-gd php-intl php-zip php-bz2 php-imap php-apcu
root@VMIsicio:/home/btssio/Downloads# wget https://github.com/glpi-project/glpi/releases/download/10.0.10/glpi-10.0.10.tgz
root@VMIsicio:/home/btssio/Downloads# tar -xzf glpi-10.0.10.tgz -C /var/www/
root@VMIsicio:/# sudo apt install php-intl

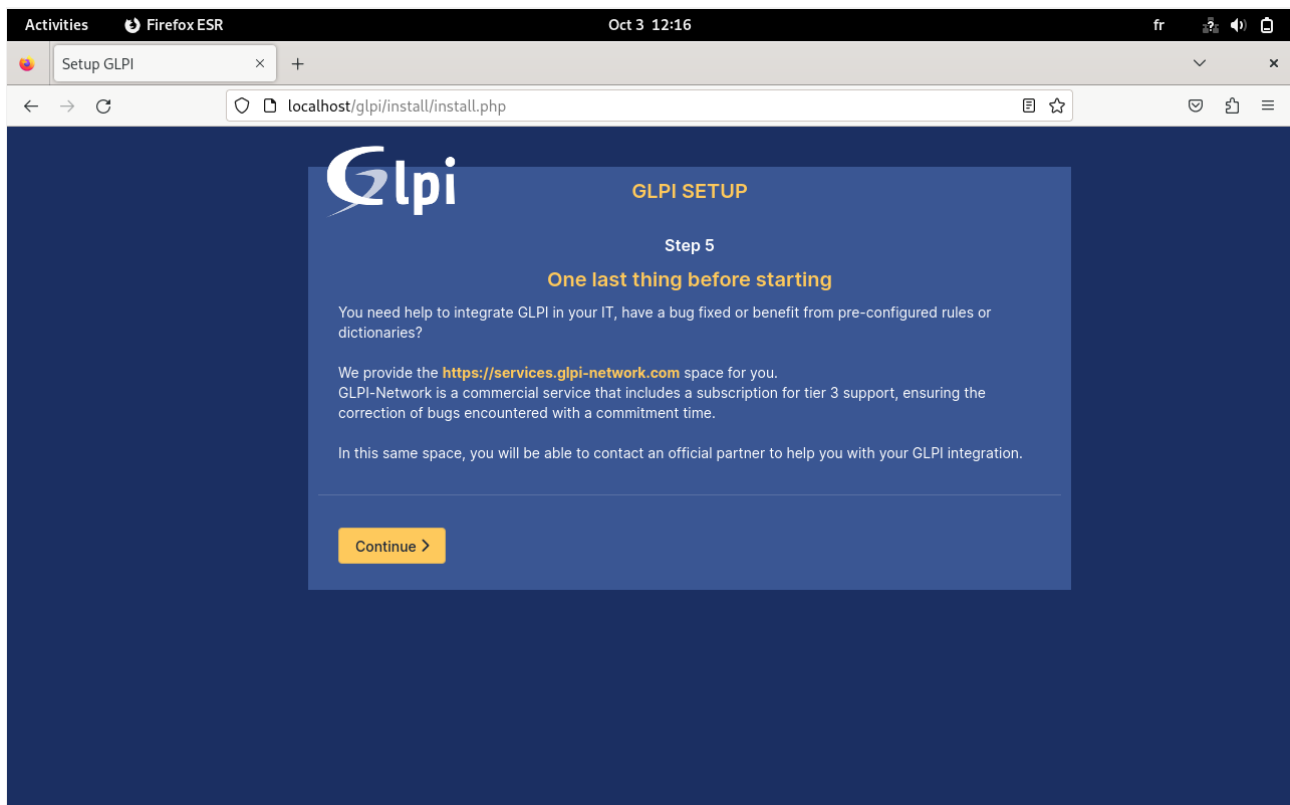
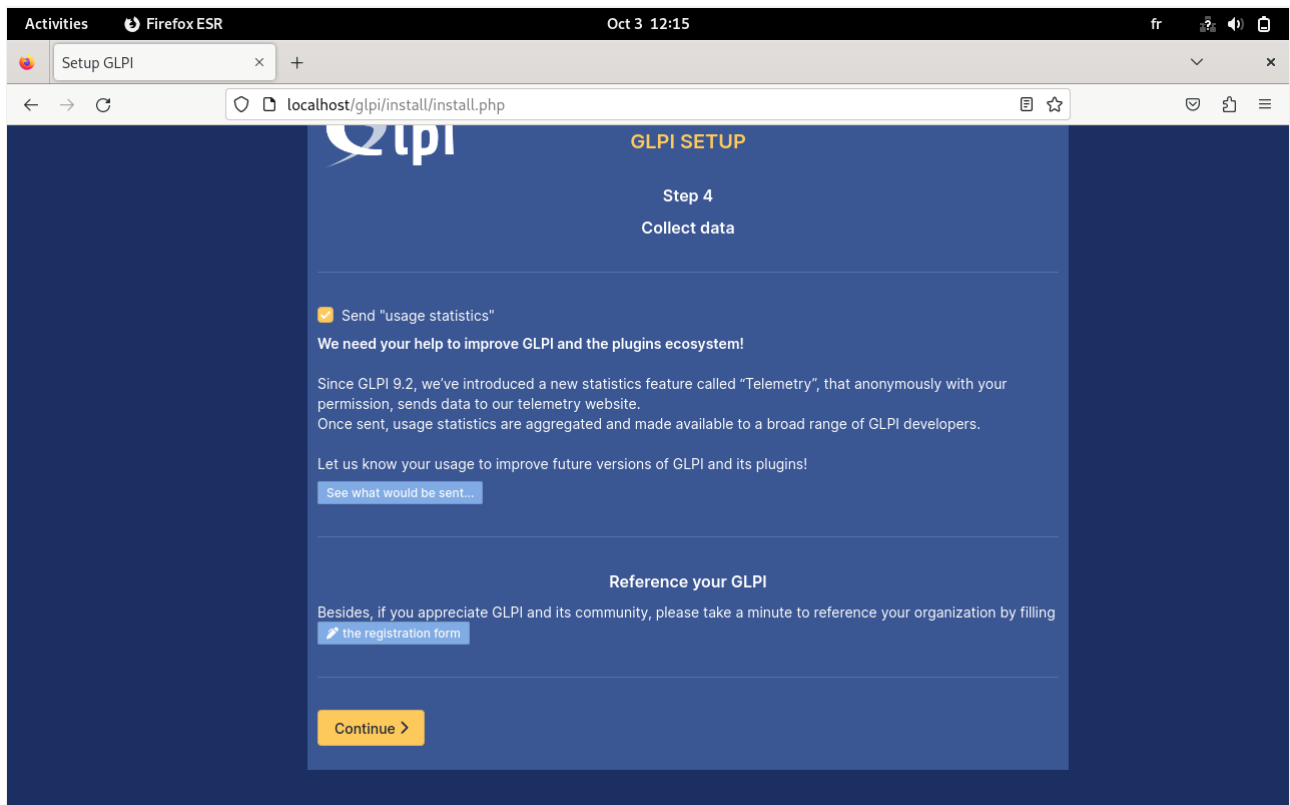
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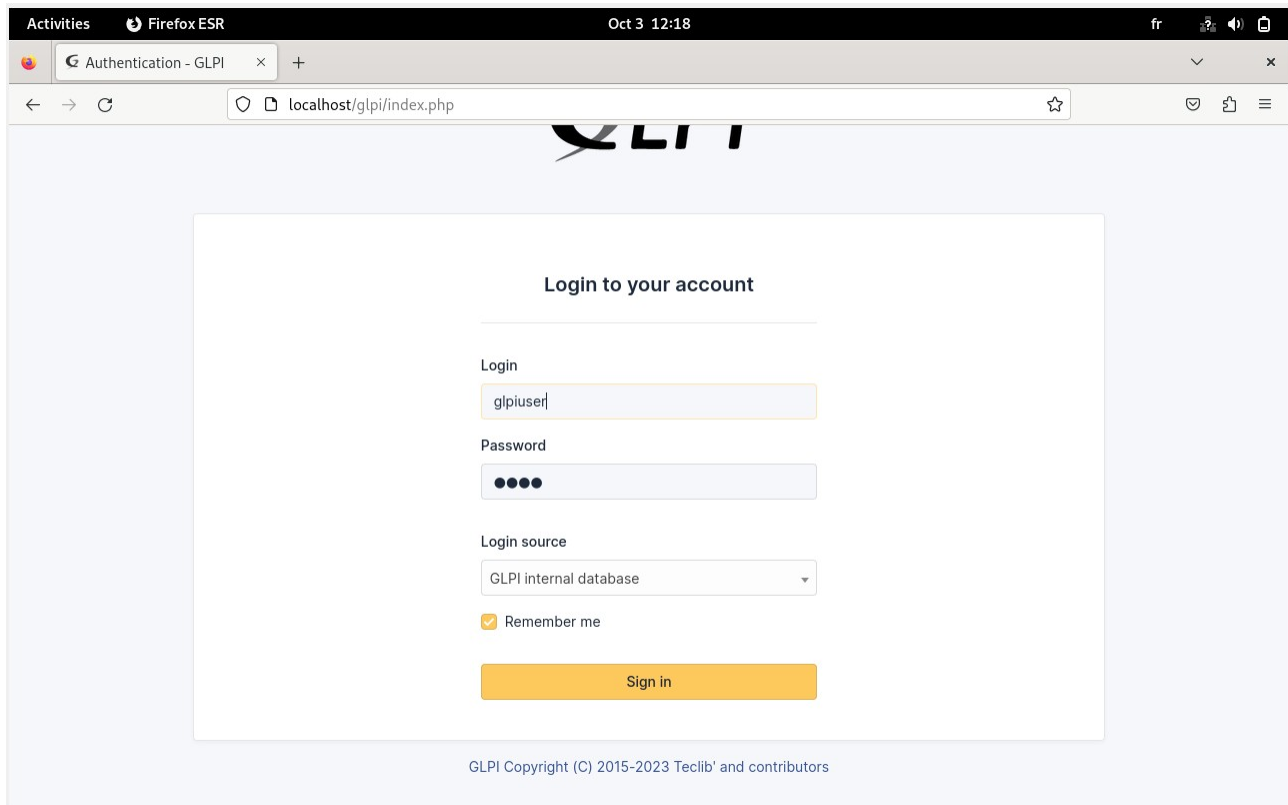
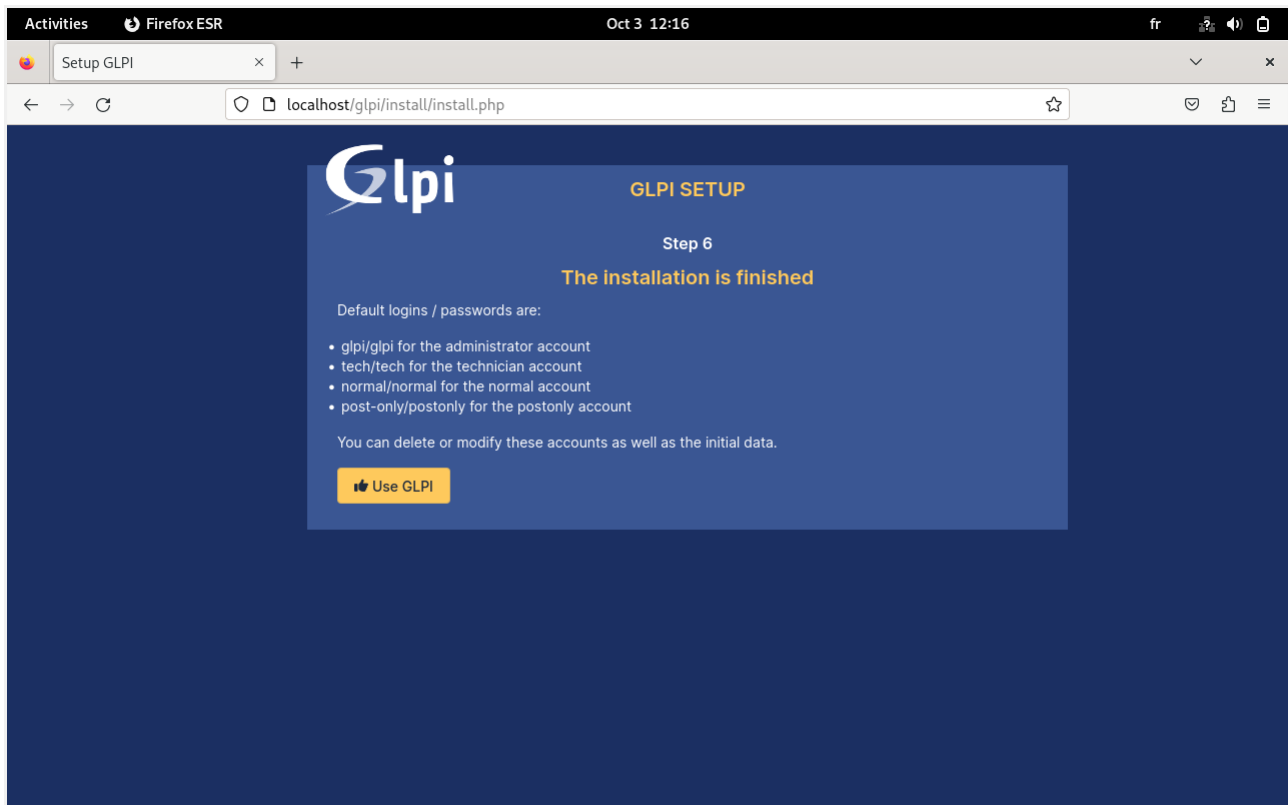












Activities Firefox ESR Oct 3 12:27

User - New Item - GLPI

localhost/glpi/front/user.form.php

GLPI

Home / Administration / Users

Search...

Super-Admin
Root Entity (tree structure)

New Item - User

Login

Last Name

First Name

Password

Password Confirmation

Time zone Timezone usage has not been activated. Run the "php bin/console database:enable_timezones" command to activate it.

Active Yes

Emails +

Valid since Valid until

Phones

Cell Phone

Category ----- i +

Phone 2

Activities Firefox ESR Oct 3 12:29

New Ticket - GLPI

localhost/glpi/front/helpdesk.public.php?create_ticket=1

GLPI

Home / Create a Ticket

Self-Service
Root Entity

Describe the incident or request

Type Incident

Category ----- i

Urgency Medium

Associated Elements +

Watchers

Title

Description *

Paragraph B I ...

File(s) (2 MB max) i

Drag & drop your file here, or

Activities

Firefox ESR

Oct 3 12:33

fr

Standard Interface - GLPI

+

localhost/glpi/front/central.php

Find menu

Assets

Assistance

Management

Tools

Administration

Setup

<< Collapse menu

Home

Search...

Technician Root Entity

Personal View

Group View

Global View

RSS Feeds

All

TICKETS TO BE PROCESSED

ID	REQUESTER	ASSOCIATED ELEMENTS	DESCRIPTION
ID: 1	client client	General	Machine non fonctionnelle (0 - 0)

YOUR PLANNING

No events to display

PUBLIC REMINDERS

PERSONAL REMINDERS

Activities Firefox ESR Oct 3 12:35

Tickets (#1) - Machine non fonctionnelle

localhost/glpi/front/ticket.form.php?id=1

Home / Assistance / Tickets

Search... Technician Root Entity

Machine non fonctionnelle (1)

Tickets 1

Statistics

Approvals

Knowledge Base

Items

Costs

Projects

Project tasks

Problems

Changes

Historical 8

All

Created: 5 minutes ago by client client

Last update: Just now by technicien technicien

Machine non fonctionnelle

Ma machine ne fonctionne plus du tout

Created: Just now by technicien technicien

Est ce que l'alimentation du pc est bien branché ?

Helpdesk

Answer

Save

Tickets

Opening Date: 2024-10-03 10:30:3

Type: Incident

Category: -----

Status: ...Processing (assigned)

Request Sources: Helpdesk

Urgency

Activities Firefox ESR Oct 3 12:38

Tickets (#1) - Machine non fonctionnelle

localhost/glpi/front/ticket.form.php?id=1

Home / Assistance / Tickets

Search... Technician Root Entity

Machine non fonctionnelle (1)

Tickets 2

Statistics

Approvals

Knowledge Base

Items

Costs

Projects

Project tasks

Problems

Changes

Historical 12

All

Created: 7 minutes ago by client client

Last update: Just now by client client

Machine non fonctionnelle

Ma machine ne fonctionne plus du tout

Created: 2 minutes ago by technicien technicien

Est ce que l'alimentation du pc est bien branché ?

Helpdesk

Created: Just now by client client

Merci c'était bien cela le problème !

Answer

Save

Tickets

Opening Date: 2024-10-03 10:30:3

Type: Incident

Category: -----

Status: Closed

Request Sources: Helpdesk

Urgency

Activities Firefox ESR Oct 3 13:42

Tickets (#2) - Mot de passe Comment installer GLPI 1

localhost/glipi/front/ticket.form.php?id=2

Home / Assistance / Tickets

Search... Technician Root Entity

Mot de passe (2)

Tickets 2

Statistics

Approvals

Knowledge Base

Items

Costs

Projects

Project tasks

Problems

Changes

Historical 10

All

Created: 2 minutes ago by client client

Mot de passe

je n'arrive plus à me connecter

Created: 1 minutes ago by technicien technicien

Avez vous fait mot de passe oublié ?

Helpdesk

Created: Just now by client client

oui mais mon adresse est inaccessible

Answer

Save

Tickets

Opening Date

2024-10-03 10:59:11

Type

Incident

Category

Status

...Processing (assigned)

Request Sources

Helpdesk

Urgency

Activities Firefox ESR Oct 3 13:49

Tickets (#2) - Mot de passe Comment installer GLPI 1

localhost/glipi/front/ticket.form.php?id=2

Home / Assistance / Tickets

Search... Technician Root Entity

Mot de passe (2)

Tickets 5

Statistics

Approvals

Knowledge Base

Items

Costs

Projects

Project tasks

Problems

Changes

Historical 18

All

Created: 47 minutes ago by client client

oui mais mon adresse est inaccessible

Created: 4 minutes ago by technicien technicien

envoyez moi votre email je vais vous envoyer un mot de passe temporaire à changer

Helpdesk

Created: 2 minutes ago by client client

christophe.charles@gmail.com

Created: Just now by technicien technicien

C'est fait

Helpdesk

Save

Tickets

Opening Date

2024-10-03 10:59:11

Resolution Date

2024-10-03 11:49:11

Type

Incident

Category

Status

Solved

Request Sources

