

VIVEKA VIJAYAN

P E G A D E V E L O P E R



PROFILE

Highly motivated and professional Pega Developer with over 2 years of experience. To make sincere and continuous efforts towards building a promising career and to take challenges in life so that I can contribute to society and to the growth and success of organization and myself. I can able ability to work independently and as part of a team.

PROFESSIONAL EXPERIENCE

Professional Summary

Cognizant Technology Solution | 2022 - Present

- Present working in EIS Order Tracking Application (Verizon Business Group) as Pega Developer with an experience of 1.9 years.
- Good Knowledge in creating and modifying various Flow, Flow Actions, Activities, Data Pages, Report Definitions, Declare expressions, Sections using PRPC
- Involved in unit testing, fixing the application bugs for achieving the desired functionality of the system
- Debugging issues using tracer, clipboard & Live UI
- Basic Knowledge of Queue Processor, Job Scheduler, Integrations.
- Good knowledge and Working experience in Agile project
- Involved in interaction with Business Analysts and the team members for better understanding of the business requirements

Functional Skills

- Strong interpersonal communication and excellent organization skills.
- Able to adapt to new environment and learn new technologies.

Internship

Cognizant Technology Solutions | JUN 2022 - OCT2022

- Completed Pega Internship.
- Created some demo applications during internship like Facility Management , Gym Membership

CONTACT

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EDUCATIONAL BACKGROUND

B.Tech - IT

Bachelor's Degree in CIET, Coimbatore
2018 – 2022
86.5%

HSC

Shri Amritha Higher Secondary School , Tirupathur
2017 – 2018
81%

SSLC

Shri Amritha Higher Secondary School , Tirupathur
2015 – 2016
93.4%

SKILLS

- BPM Technologies: Pega 8.7
- SQL
- Basics of HTML
- Basics of CSS

CERTIFICATIONS

- Pega CSSA 8.8V(2024)
- Pega CSA 8.7V(2022)

Projects:

Project : Design, Engineering and Automation

Client : Verizon

Role : Developer

Description: Design Engineering & Activation is a Pega Case Management application for the provisioning engineers of Verizon. They work mainly using Enterprise Solutioning Platform which is the main upstream system. This application was built to sort out problems related to tracking of orders which are created in upstream system, also to design network plan to install network devices on desired locations and to check performance of installed network devices.

Keys Achieved and Responsibilities:

- Worked in DEA Application mainly focusing the CSA Concepts
- Worked on Validations(Both Edit-Validate and Validation Rules).
- Experience in creating case life cycle for Demo Projects.
- Implemented Data Page (Creating and Updating record) along with using Savable Data pages.
- Worked on concepts like Activities, Data Transforms, Decisions Rules, SLA, Routing
- Worked on Parent and child cases and used Data Propagation to display parent details
- Created Business Process, Flows, Flow actions and UI components in Pega.

Project :EIS-Order Tracking Tool

Client : Verizon

Role : Developer

Description: Order Tracking Tool is a Pega Case Management application for federal users to track their orders from initial request creation to conversion of orders into Work orders. All events in each phase of the order will be tracked and to provide a detailed report to end users to know the order progression. SLA is configured for each milestone of order progression and notification will be triggered to end users on each SLA breach.

Keys Achieved and Responsibilities:

- Implementation of Declarative Rules Decision Rules like Decision Table, Decision Tree
- Followed PEGA Guardrails in implementation of the application.
- Attending client communication regarding requirement.
- Great experience in debugging application using PEGA Tracer tool, Clipboard.
- Worked on PRPC User Interface development, Sections, Harnesses, Flow Actions developing web-based UI's. Created Process flows and Properties based on the requirements.
- Coded various PRPC activities, data transforms, when rules, flows, flow actions, assignments
- Coordinate with other teams to ensure good services are offered.
- Worked on creating indexes and restructured database tables.
- Designed dynamic and responsive UI using flow actions, sections and navigation.