



Phase 5: Deployment, Documentation & Final Presentation

Explanation Clarity

Description

The Explanation Clarity phase ensures that all project documentation and demonstrations are presented in a clear, logical, and easy-to-understand manner. The goal is to make the solution understandable and reproducible for reviewers, administrators, and future developers by following a structured explanation approach.

Documentation Structure

All documentation and explanations follow a consistent and logical sequence:

What → Why → How → Outcome

This structure was applied across all project phases to improve readability and comprehension.

Explanation Approach

1 What

Each section clearly explains **what** was implemented, such as:

- Service Catalog item creation
- Variable configuration
- Approval and automation logic
- Fulfillment task handling

Clear headings were used to introduce every concept before implementation details.

2 Why

The documentation explains **why** each component was required:

- Automating approvals to reduce manual effort
- Enforcing mandatory fields for data integrity
- Using Flow Designer for scalability and maintainability
- Creating catalog tasks to standardize fulfillment

This helps reviewers understand the business and technical rationale.

3 How

Each implementation step describes **how** the solution was configured:

- Step-by-step navigation paths
- Ordered configuration steps
- Clear separation between configuration and validation

Where applicable, screenshots were referenced to visually support the explanation.

4 Outcome

Each section concludes with the **outcome**, highlighting:

- Successful automation
- Correct data flow across tables

- Improved user experience
- Reliable request tracking and fulfillment

This reinforces the value delivered by each implementation step.

Supporting Elements

- **Clear Headings:** Used consistently across all sections
 - **Labelled Screenshots:** Screenshots (where used) include highlights and context
 - **Explanatory Notes:** Brief notes added to ensure steps can be replicated in another instance
-

Outcome

The structured explanation approach significantly improves the clarity and usability of the documentation. Reviewers can easily follow the logic, understand design decisions, and replicate the solution without ambiguity.