# Proposal for Improving Healthcare Access and Mental Wellness in Rural India

#### 1. Team Name and Member Details

• Team Name: Health Warriors

• Member Details:

Vivek Raj - Full Stack Developer

Skills: Frontend Development, Backend Development, API Handling

Sharvari Mirge - ML Expert

Skills: Machine Learning and Chatbot Development

o Chardiya Vanshri - Al/ML Developer

Skills: Machine Learning and Chatbot Development

#### 2. Problem Statement

- Chosen Problem: Access to healthcare and mental wellness resources in rural India.
- Problem Analysis: Rural areas in India face significant barriers to healthcare, including lack of access to medical facilities, limited awareness of mental health, and inadequate patient management systems. Innovative solutions are essential to bridge this gap and improve overall health outcomes.
- **Target Audience:** Rural communities in India, including individuals seeking healthcare and mental wellness support.

#### 3. Solution Overview

- Brief Explanation: We propose a web application that features a chatbot capable of providing first aid advice. The application will also maintain a patient history, including lab results and other health data, which will be accessible to both patients and their designated doctors during consultations.
- **Approach:** The system will enable users to interact with a chatbot for immediate healthcare advice, while ensuring their medical history is recorded and can be shared with a consistent doctor. This continuity aims to enhance the quality of care.
- **Uniqueness:** Our solution uniquely combines Al-driven first aid support with a focus on patient history and continuity of care, which is often lacking in rural healthcare settings.

# 4. Frameworks/Technologies

#### Tech Stack:

- o NLP: Python
- Frontend: React TypeScript with Vite
- Hosting: Firebase (for hosting, storage, Firestore, and authentication)
- Reasoning: The selected technologies ensure a robust and scalable application. React
  with TypeScript provides a strong type system for frontend development, while Firebase
  offers an all-in-one solution for backend services, enabling rapid development and
  deployment.
- Assumptions & Constraints: We assume users have internet access. A constraint may
  be the variability of internet connectivity in rural areas, which could affect chatbot
  performance.

# 5. Feasibility and Implementation

- **Implementation Ease:** The solution can be developed incrementally, starting with the chatbot feature and gradually integrating patient history management. This phased approach allows for user testing and feedback.
- **Effectiveness:** The chatbot will serve as a first point of contact, potentially reducing the burden on healthcare providers. Challenges may include ensuring accurate and relevant responses from the chatbot.

# 6. UI/UX Mockup

- Screens Overview:
  - Chatbot Interface: For first aid queries.
  - Patient Dashboard: Displaying medical history, lab results, and chatbot interactions.
- User Flow:
  - Users will log in, interact with the chatbot for immediate advice, view their health data, and consult their doctor.
  - Doctors will log in to access patient information, track interactions, and provide consultations based on the patient's history.
- Accessibility Considerations: The interface will feature simple navigation, clear language, and voice support to accommodate users with varying levels of literacy.

### 7. Business Scope and Use Case

#### • Use Case Scenarios:

- A rural user seeking first aid advice can chat with the bot and then consult their doctor based on the recorded interaction.
- A healthcare provider accesses a patient's history during a consultation, ensuring informed care.

- Market Need: The demand for accessible healthcare solutions in rural India is high, driven by limited resources and a growing awareness of mental wellness.
- Revenue Model (Optional): While initial project costs are zero, as participation increases, we anticipate costs for scaling the infrastructure and could explore subscription models for healthcare providers.

# 8. System Design and Architecture

- **Technologies Overview:** The application will utilize Firebase for backend services, ensuring data storage and user authentication are seamlessly integrated.
- **Design Patterns:** We will implement a modular architecture to separate concerns within the application, enhancing maintainability and scalability.
- **Functional Flow:** A flowchart will illustrate the patient interaction with the chatbot, data storage, and retrieval processes during consultations.

# 9. Coding Approach

- Development Strategy: An Agile development approach will be adopted, allowing for iterative enhancements based on user feedback and needs.
- **Coding Standards:** We will adhere to best practices such as code reviews, unit testing, and clear documentation to ensure quality and maintainability.