

Situation-Based Interview Questions with STAR Answer Format

Candidate: Vivek Chindam

1. Tell me about a time you worked in a team.

- S: During my final year project on railway safety, we were a team of 3 students.
- T: My responsibility was to handle the object detection model and maintain documentation.
- A: I took initiative to split tasks, scheduled weekly progress meetings, and supported my teammates wherever required.
- R: As a result, we completed the project ahead of time and received appreciation from faculty for clear teamwork and execution.

2. Describe a situation where you had to solve a problem quickly.

- S: During a class seminar, the laptop stopped working just before my presentation.
- T: I had to fix the issue or find an alternative within 10 minutes.
- A: I immediately borrowed a friend's laptop, copied my files using a USB, and adjusted the display settings.
- R: The seminar started on time, and I successfully delivered the presentation.

3. Tell me about a time you had a conflict with a team member.

- S: In one of our mini projects, a teammate and I had a disagreement over the approach to data preprocessing.
- T: We needed to finalize our model input method before the submission deadline.
- A: I proposed we test both methods and compare the results. We documented both approaches, ran test cases, and chose the better one.
- R: It avoided further conflict and improved the model's accuracy. We both learned from the process.

4. Tell me about a situation where you received critical feedback.

- S: During my internship training, I gave a presentation where my trainer said I spoke too fast.
- T: I had to improve my communication to be clear and professional.
- A: I practiced by recording myself, slowed my pace, and focused on clear pronunciation.
- R: In my next session, I received positive feedback for improvement.

5. Imagine you're handling a customer who is angry or frustrated — what would you do?

- S: While this hasn't happened in real work, I would remain calm and let the customer speak first.
- T: My goal would be to understand their issue clearly and make them feel heard.
- A: I would apologize politely, assure them I'm here to help, and either solve the issue or escalate it if needed.
- R: This approach would help reduce their frustration and restore trust in the support team.