Alex Ingrams – Curriculum Vitae a.r.ingrams@fgga.leidenuniv.nl

Leiden University Institute of Public Administration
Turfmarkt 99 2511 DP The Hague
The Netherlands

Professional Appointments

Assistant Professor   From March 2020
Institute of Public Administration, Leiden University

Assistant Professor   January 2017 – February 2020
Tilburg Institute of Governance, Tilburg University

Senior Associate Researcher   September 2015 – December 2016
E-Governance Institute, Rutgers University-Newark, School of Public Affairs and
Administration

Educational Background

PhD in Public Administration   May 2017
Rutgers University-Newark, School of Public Affairs and Administration, United States
Dissertation: Open Government Performance: An Analytic Framework for Organizational
Design Committee: Suzanne J. Piotrowski (Chair), Marc Holzer, Albert Meijer, and Yahong
Zhang.

MPP (Masters in Public Policy)   December 2012
American University, School of Public Affairs, Washington DC, United States

BA in Middle East Studies   June 2005
University of Cambridge, Clare College, United Kingdom

Academic publications

1. Books

Piotrowski, Suzanne, Daniel Berliner, and Alex Ingrams, *The Power of Partnership in Open
Government? Multistakeholder Governance Reform and the Open Government Partnership*
under contract with MIT Press Information Policy Series, expected publication end of 2022.

Meijer, Albert, Alex Ingrams, and Stavros Zouridis, *Public Management in an Information
Age* under contract with Bloomsbury, expected publication end of 2022.

2. Journal Articles

Ingrams, Al. (forthcoming). Do public comments make a difference in open rulemaking? Insights from a framework using machine learning and QCA analysis. *Government Information Quarterly*, in press.

Berliner, D., Ingrams, A., & Piotrowski, S. J. (forthcoming). Process effects of multistakeholder institutions: Theory and evidence from the Open Government Partnership. *Regulation & Governance*, in press.

Pirannejad, A., & Ingrams, A. (forthcoming). Open Government Maturity Models: A Global Comparison. *Social Science Computer Review*, in press.

Ingrams, A., Kaufmann, W., & Jacobs, D. (forthcoming). In AI we trust? Citizen perceptions of AI in government decision making. *Policy & Internet*, in press.

Ingrams, A. (forthcoming). A machine learning approach to open public comments for policymaking. *Information Polity*, in press.

Kaufmann, W., Ingrams, A., & Jacobs, D. (forthcoming). Being Consistent Matters: Experimental Evidence on the Effect of Rule Consistency on Citizen Red Tape. *The American Review of Public Administration*, in press.

Schmidthuber, L., Ingrams, A., & Hilgers, D. (forthcoming). Government Openness and Public Trust: The Mediating Role of Democratic Capacity. *Public Administration Review*, in press

Kaufmann, W., Ingrams, A., & Jacobs, D. (forthcoming). Rationale and process transparency do not reduce perceived red tape: evidence from a survey experiment. *International Review of Administrative Sciences*, in press.

Vydra, S., Poama, A., Giest, S., Ingrams, A., & Klievink, B. (2021). Big Data Ethics: A Life Cycle Perspective. *Erasmus L. Rev., 14*, 24.

Manoharan, A. P., Ingrams, A., Kang, D., & Zhao, H. (2021). Globalization and worldwide best practices in E-Government. *International Journal of Public Administration, 44*(6), 465-476.

Ingrams, A., Piotrowski, S. P., and Berliner, D. (2020). Learning from Our Mistakes: Public Management Reform and the Hope of Open Government. *Perspectives on Public Management and Governance, 3*(4), 257-272

Ingrams, A., Kaufmann, W., and Jacobs, D. (2020). Testing the open government recipe: are vision and voice good governance ingredients?. *Journal of Behavioral Public Administration, 3*(1). DOI: https://doi.org/10.30636/jbpa.31.114.

Ingrams, A. (2020). Administrative Reform and the Quest for Openness: A Popperian Review of Open Government. *Administration & Society, 52*(2), 319-340. DOI: https://doi.org/10.1177/0095399719875460

Ingrams, A., & Schachter, H. L. (2019). E-participation opportunities and the ambiguous role of corruption: A model of municipal responsiveness to sociopolitical factors. *Public Administration Review, 79*(4), 601-611. DOI: https://doi.org/10.1111/puar.13049

de Geus, C. J., Ingrams, A., Tummers, L., & Pandey, S. K. (2020). Organizational Citizenship Behavior in the Public Sector: A Systematic Literature Review and Future Research Agenda. *Public Administration Review, 80*(2), 259-270. DOI: https://doi.org/10.1111/puar.13141

Ingrams, A. (2019). Big Data and Dahl's challenge of democratic governance. *Review of Policy Research, 36*(3), 357-377. DOI: https://doi.org/10.1111/ropr.12331

Ingrams, A. (2019). Organizational design in open government: Two cases from the United Kingdom and the United States. *Public Performance and Management Review*, DOI: https://doi.org/10.1080/15309576.2018.1562947.

Berliner, D., Ingrams, A., & Piotrowski, S. J. (2019). The future of FOIA in an open Government world: Implications of the open government agenda for freedom of information policy and implementation. *Villanova Law Review, 63*(5), 867.

Ingrams, A. (2018). Public values in the age of Big Data: A public information perspective. *Policy and Internet*, DOI: https://doi.org/10.1002/poi3.193.

Ingrams, A., Manoharan, A., Schmidthuber, L., & Holzer, M. (2018). Stages and determinants of e- government development: a twelve-year longitudinal study of global cities. *International Public Management Journal*, DOI: https://doi.org/10.1080/10967494.2018.1467987

Ingrams, A. (2018). Democratic transition and transparency reform: An fsQCA analysis of access to information laws in twenty-three countries. *Government Information Quarterly*, *35*(3), 428-436.

Ingrams, A. (2018). Organizational citizenship behavior in the public and private sectors: A multilevel test of public service motivation and traditional antecedents. *Review of Public Personnel Administration*, *40*(2), 222-244. DOI: https://doi.org/10.1177/0734371X18800372

Piotrowski, S., Rosenbloom, D. H., Kang, S., & Ingrams, A. (2018). Levels of value integration in federal agencies' mission and value statements: Is open government a performance target of US federal agencies?. *Public Administration Review, 78*(5), 705-716.

Manoharan, A. P., & Ingrams, A. (2018). Conceptualizing e-government from local government perspectives. *State and Local Government Review, 50*(1), 56-66.

Ingrams, A. (2018). Transparency for results: Testing a model of performance management in open government initiatives. *International journal of public administration, 41*(13), 1033-1046.

Ingrams, A. (2017). The transparency performance puzzle: A fuzzy set qualitative comparative analysis of policy failure in open government initiatives. *Information Polity, 22*(1), 25-39

Ingrams, A. (2017). The legal-normative conditions of police transparency: A configurational approach to open data adoption using qualitative comparative analysis. *Public Administration, 95*(2), 527-545.

Ingrams, A. (2017). Managing governance complexity and knowledge networks in transparency initiatives: the case of police open data. *Local Government Studies, 43*(3), 364-387.

Ingrams, A. (2017). Connective action and the echo chamber of ideology: Testing a model of social media use and attitudes toward the role of government. *Journal of Information Technology & Politics, 14*(1), 1-15.

Lourenço, R. P., Piotrowski, S., & Ingrams, A. (2017). Open data driven public accountability. *Transforming Government: People, Process and Policy, 11*(1), 42-57.

Ingrams, A. (2016). Assessing open government performance through three public administration perspectives: efficiency, democratic responsiveness, and legal-rational process. *Chinese Public Administration Review, 7*(1), 110-145.

Ingrams, A. & Holzer, M. (2016): The educational and professional goals of international students in public service degrees. *International Journal of Public Administration, 39*(14), 1134-1147.

Ingrams, A. (2015): Mobile phones, smartphones, and the transformation of civic behavior through mobile information and connectivity. *Government Information Quarterly, 32*(4), 506-515.

3. Book Chapters

Ingrams, A. (2018) M-Government. In Holzer, M., Melitski, J., and Manoharan, A. (Eds). *E-Government and Information Technology Management: Concepts and Best Practices*. Irvine: CA: Melvin and Leigh, Irvine.

Ingrams, A. & Melitski, J. (2018) Big Data and open government. In Holzer, M., Melitski, J., and Manoharan, A. (Eds). *E-Government and Information Technology Management: Concepts and Best Practices*. Irvine: CA: Melvin and Leigh, Irvine.

Ingrams A. (2016) An Analytic Framework for Open Government Policy Design Processes. In: Scholl H. et al. (Eds) *Electronic Government. EGOVIS 2016. Lecture Notes in Computer Science, vol 9820*. Cham: Springer.

Lourenço, R. P., Piotrowski, S., & Ingrams, A. (2015). *Public Accountability ICT Support: A Detailed Account of Public Accountability Process and Tasks. Electronic Government* (pp. 105-117). Springer International Publishing.

Madland, D., Walters, K., & Ingrams, A. (2014) Inclusive Capitalism and Poverty Alleviation. In Farmbry, K. (Ed) *The War on Poverty: A Retrospective*. New York, NY: Rowman and Littlefield.

3. Book reviews

Ingrams, A. (2016, September 13). *Varieties of Open Governance: How Openness Projects Organize and Make Decisions* [Review of the book Wikipedia and the Politics of Openness, by N. Tkacz]. Public Administration Review, 76(6), 982-985.

Piotrowski, S. and Ingrams, A. (2016, February 1). *Linking Corruption with Institutional Failure, Terrorism, and Religious Extremism* [Review of the book Thieves of State: Why Corruption Threatens Global Security, by S. Chayes]. Public Administration Review, 76(2), 360–363.

4. Other Publications

Ingrams, A. (2017). Bureaucratic Reform. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Ingrams, A. (2017). Integrating Values in the Public Sector. In *Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Ingrams, A. (2016). Transparency. *In Global Encyclopedia of Public Administration, Public Policy, and Governance*. New York: Springer Reference.

Holzer, M., Hoontis, P., and Ingrams, A. (2014) *Teaching Resources Guide for Public Affairs and Administration*. National Association of School of Public Affairs and Administration (NASPAA). Washington, DC.

Grants, Awards & Honors

PDI-SSH grant of for the project 'WetSuite' (€407,303)   2021
with Leiden University Law School, Leiden University Humanities, and Tilburg University Law School

Poster prize for open government and good governance, Tilburg Law School (€5,000)   2019

Experimental studies grant, Transparency and Governance Center (€750)   2019

Stimulus funds for big data research, Tilburg Law School (€20,000)   2017/2018

Laverne Burchfield Award for best book review, The American Society for Public Administration

Conference Participation

Program committee member
Digital Governance Society Conference   2021
TRACK 8: Collaborative Intelligence: Humans, Crowds, and Machines Omaha, Nebraska

Panel Moderator
Global Conference on Transparency Research   June 2019
Conceptualizations of Transparency
Getulio Vargas Foundation, Rio de Janeiro, Brazil

Panel Chair
Public Management Research Conference   June 2016
Brexit: A discussion on the results of the referendum
PMRC, Aarhus University, Aarhus, Denmark

Panel Chair
International Research Society for Public Management Conference, Open Panel   March 2015
IRSPM, University of Birmingham, Birmingham, United Kingdom

Conference papers

An algorithmic approach to public comments for policymaking   January 2020
Law and Society Conference, 2020
Radboud University, Netherlands

An algorithmic approach to public comments for policymaking   November 2019
Netherlands Institute of Governance 2019
University of Amsterdam, Netherlands

Testing the Open Government Recipe:
Are Vision and Voice Good Governance Ingredients?   June 2019
Global Conference on Transparency Research
Getulio Vargas Foundation, Rio de Janeiro, Brazil

Preparing Public Administrators to Govern Responsibly Using Technology   June 2019
Global Conference on Transparency Research
Getulio Vargas Foundation, Rio de Janeiro, Brazil

Learning from our Mistakes: June 2019
The post-NPM Reform Conundrum and the Hope of Open Government
Global Conference on Transparency Research Getulio Vargas Foundation, Rio de Janeiro,
Brazil

Big data and the dilemmas of democratic governance   April 2018
International Research Society for Public Management Conference (IRSPM)
University of Edinburgh, United Kingdom

Reducing the Burden: The Effects of Rationale and Process Transparency   April 2018
on Perceived Red Tape
International Research Society for Public Management Conference (IRSPM) University of
Edinburgh, United Kingdom

Big data and the dilemmas of democratic governance   November 2017

National Institutes of Government (NIG)
Maastricht University

Open government as good and bad governance: A contingency approach   August 2017
towards accountability and blame avoidance
European group for Public Administration (EGPA) Utrecht University, Utrecht, The
Netherlands.

Why do governments in democratic transition adopt right to information laws?   June 2017
Global Conference on Transparency Research
University of Limerick, Limerick, Ireland

An Analytic Framework for Open Government Policy Design Processes   September 2016
International IFIP EGOV Conference
United Nations University and University of Minho, Guimarães, Portugal.

The openness puzzle: a fuzzy set qualitative comparative analysis of   August 2016
organizational design in open government initiatives European group for Public
Administration (EGPA) Utrecht University, Utrecht, The Netherlands.

E-participation development and democratic responsiveness: March 2016
A three-year evaluation of municipal websites in South Africa (with Hindy Schachter)
American Society for Public Administration (ASPA)
Seattle, WA, United States.

Measuring Open Government Performance   June 2015
Global Conference on Transparency Research
Università della Svizzera italiana, Lugano, Switzerland

Public Accountability ICT Support: A Detailed Account of Public   August 2015
Accountability Process and Tasks (with Rui Lourenço Pedro and Suzanne Piotrowski)
International IFIP EGOV Conference
Thessaloniki, Greece

The Influence of Social Media on Attitudes Toward the Role of the Government   April 2015
American Society for Public Administration (ASPA)
Chicago, United States

The Use of Mobile Phones for Civic Engagement in South Africa   March 2015
International Research Society for Public Management Conference (IRSPM)
University of Birmingham, Birmingham, United Kingdom

The Experience of International Graduate Students in Programs of Public Service
National Association of Schools of Public Affairs (NASPAA)   November 2014
Albuquerque, New Mexico, United States

Teaching Experience

Role of IT in Public Administration   2020, 2021, 2022

Leiden University Institute of Advanced Computer Science
Master of IT in Business and the Public Sector

Digital Government Citizen Interaction   2021, 2022
Leiden University Institute of Advanced Computer Science
Master of IT in Business and the Public Sector

Governance and Digitalisation   2021, 2022
Leiden University Institute of Public Administration
Bachelor course in Public Administration

Governance of Smart Cities   2021, 2022
Leiden University
Bachelor course in BOLD and Smart Cities

Evidence-based Policymaking   2020
Leiden University College
Bachelor course in International Studies

Data Science: Governance and policy making   2017, 2018, 2019
Tilburg University – School of Humanities and Digital Sciences
MA Data Science: Business and Governance

Media, ICT, and Policy   2017, 2018, 2019
Tilburg University – School of Law BA Public Governance

Governance Clinic   2019
Tilburg University – School of Law MA Public Governance

Technology and Public Service   Spring 2016
Rutgers University – Newark, School of Public Affairs and Administration BA level (online course)

Technology and Public Administration   Fall 2015
Rutgers University – Newark, School of Public Affairs and Administration MPA level (online course)

Managing Public Organizations   Spring 2015
Rutgers University – Newark, School of Public Affairs and Administration MPA level

Global Cities and Urban Planning   Fall 2014
Rutgers University – Newark, School of Public Affairs and Administration Undergraduate level (online course)

Invited talks

Ministry of Water and Infrastructure. Talk titled 'Risk and politics of public   April 2022
information management'

Ministry of Water and Infrastructure. Talk titled 'Risk and politics of public   April 2021
information management'

RADIO (Rijksacademie voor Digitalisering en Informatisering Overheid). Talk titled,
'Public information management'   July 2021

Languages & Computing Skills

MS Office Applications, Stata, R, Qualtrix, Nvivo, SPSS
Languages: English (native), Dutch (intermediate), French (intermediate), Arabic (beginner).

Professional Experience

Policy Coordinator   December 2010 – December 2012
American Psychological Association (Division 9, SPSSI), Washington, DC, United States

Administrative Assistant   March 2009 – July 2010
American Psychological Association (Division 9, SPSSI), Washington, DC, United States

Researcher   August 2007 – August 2008
Hannover Communications (Public Affairs), London, United Kingdom

Researcher   July 2006 – June 2007
Saxton Bampfylde (Executive Search), London, United Kingdom