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Thalikulam House
P O Thalikulam
Thrissur Dist
PIN : 680 569



EDUCATION

COMPLETED B TECH IN COMPUTER SCIENCE AND ENGINEERING

CALICUT UNIVERSITY
ACADEMIC YEAR 2015-2018
6.0

DIPLOMA IN COMPUTER ENGINEERING

DIRECTORATE OF TECHNICAL EDUCATION
ACADEMIC YEAR 2012-2015
7.2

PLUS TWO

STATE BOARD OF KERALA
ACADEMIC YEAR 2010-2012
65

SSLC

STATE BOARD OF KERALA
2010
69

LANGUAGES

ENGLISH

MALAYALAM

INTERESTS

Gaming

Reading

Football

VISAL CHANDHRAN

TECHNICAL SUPPORT
ENGINEER



ABOUT ME

I am a technical support engineer with 2 years of experience in providing technical support and also served as project manager. I am searching for a challenging job in a progressive company where I can use my skills to benefit the company while also enhancing my own abilities.

EXPERIENCE

TECHNICAL HEAD at MEDPG | 2020 - 2022

- Medpg, a company that offers e-learning services for various clients. They provide online learning applications for students preparing for exams such as NEET/JEE/CUET, MBBS, MS/MD Entrance Examination, and CA.
- My responsibilities include providing application support for clients/users and technical support for employees.

- Project Management
- Incident Management
- Handling Networks

contact: Benson Benjamín 8606931977

SKILLS

TECHNICAL SUPPORT

TICKETING TOOLS

OUTLOOK CONFIG

AWS

NETWORKING

HTML

CSS

JS

PYTHON

DJANGO

MYSQL

MONGODB

FIREBASE

DNS

VPN

VMWARE

ACTIVE DIRECTORY

WINDOWS SERVER