

Number
Displayed On
Website

Language
Option

Option 1 for
English prompt

Option 2 for
Hindi prompt

Sales/
Service

Press 1 for existing
policy Information

Press 1 to Purchase
New policy

CTI Call for Status of
the Policy

Call In Queue at DC
Sales

Call In Queue at
Naraina Service

Post Issuance IVR
Prompt

Call Landed to
Inbound User

Call Landed to
Inbound User