

# **Privacy Policy — Words**

**Effective date:** January 20, 2026

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This Privacy Policy explains how the “Words” mobile application (“Words”, “we”, “us”) collects, uses, shares, and protects information when you use the app.

## **1) Registration and Sign-In**

You can create an account and sign in using one of the following methods:

### **A) Phone-based sign-in via Telegram**

- Your phone number is used as an account identifier.
- Telegram is used for authorization/login confirmation messages.

### **B) Google Sign-In**

- Your email address and Google user ID are used to create and authenticate your account.
- We do not receive your phone number through Google Sign-In.

## **Additional required fields during registration (for any method):**

- **First name and last name** (required)
- **Password** (required)
- **Selected currency** (required; currently stored as an account preference and not actively used for payments)

## **2) Information We Collect**

Depending on your sign-in method and how you use the app, we may collect:

### **Account and Profile Information**

- First name and last name (required)
- Password (required)
  - We do not store passwords in plain text. Passwords are stored in a protected form (e.g., hashed) and used for account security.
- Selected currency (required; currently not used for billing)
- Phone number (Telegram sign-in only)
- Email address (Google sign-in only)
- Google user ID (Google sign-in only)

## User Content (Media for Words)

If you use media features (premium features during trial / future subscription):

- Uploaded images
- Uploaded audio files

We store these files to attach them to words and sync them with your account.

## Learning and Usage Data

- Learning progress (words studied, learning state)
- Exercise completion/results
- Playlists/sets you create

## App Information & Performance Data

- Device/app details (device model, OS version, app version, language)
- Diagnostics and crash reports (Firebase Crashlytics)
- Analytics events (Firebase Analytics)

## Security / Anti-abuse Data

- We perform IP-related checks to protect the service from spam and abuse. We do not intentionally store IP addresses as a profile field, but IP addresses may appear in server/security logs as part of normal operations.

### **3) How We Use Information**

We use collected information to:

- Create and manage accounts and authentication
- Provide core functionality (saving progress, “My Words”, playlists, exercises)
- Personalize learning experience
- Enable media features (images/audio) where available
- Improve performance and stability (analytics, crash diagnostics)
- Protect the service (security and anti-spam/abuse prevention)

### **4) Communications**

- **Telegram (phone sign-in):** used only for authorization/login confirmation messages.
- **Google Sign-In:** authentication is performed through Google according to your Google account settings.

If paid functionality is introduced in the future, we may also send service-related messages (e.g., payment status notifications).

This policy will be updated if that happens.

## **5) Trial, Premium Features, and Payments**

- The app does not process real payments at this time and does not collect or store payment card details.
- Premium/paid features are available free for the first three (3) months after registration.

After the 3-month trial ends:

- Custom images/audio features become unavailable, including:
  - displaying images/audio
  - adding/setting images/audio for new words

Future payments: We may introduce a payment system in the future (planned provider: Liquid Pay). If implemented, we will update this policy to describe payment-related processing.

## **6) Content Moderation (Images)**

We use automated moderation to detect pornographic content in uploaded images. If an image is detected as pornographic, it is not stored.

## **7) Storage and Security**

We store account data and learning data on secure servers. User-uploaded media (images/audio) is stored on our VPS server (Weptropia).

We apply reasonable technical and organizational measures to protect data from unauthorized access, alteration, loss, or destruction.

## **8) Sharing and Third Parties**

We do not sell your personal data.

We may share limited data with:

- Telegram (only if you use phone-based sign-in): to deliver authorization/login confirmation messages
- Google (only if you use Google Sign-In): for authentication
- Firebase (Google): Firebase Analytics and Crashlytics for analytics and crash diagnostics
- Infrastructure/service providers: hosting and operational providers required to run the service

These providers process data only to provide services to us and are expected to protect it.

## **9) Data Retention and Account Deletion**

We generally retain your information while your account is active and as needed to operate the service.

Account deletion: In-app deletion is not implemented yet. If you want to delete your account and associated data, contact us at [laft921@gmail.com](mailto:laft921@gmail.com) and we will handle the request manually within a reasonable timeframe.

Backups: We do not currently maintain separate backup copies of user data.

## **10) Children's Privacy**

The app is educational (vocabulary learning). It may be used by children under parental supervision. If you believe a child has provided personal information without appropriate consent, contact us and we will take steps to address it.

## **11) Changes to This Policy**

We may update this Privacy Policy from time to time. We will post the updated version in the app and update the effective date.