



JPMC

User Guide

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1. Introduction

OSF Digital's JPMC Orbital product integrates JP Morgan Chase's Orbital API with Salesforce Commerce Cloud. The cartridge is self-contained – it does not interfere with other cartridges and can be integrated into any project.

The installation is done in Salesforce Commerce Cloud Business Manager via the cartridge path.

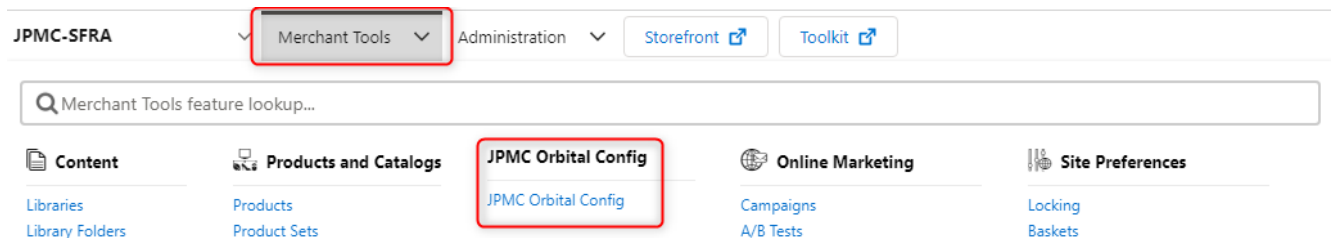
The cartridge requires adding custom attributes to the Custom Business Manager Module and modifying the payment methods in the Salesforce Commerce Cloud Business Manager.

In order to work with the Order Management System on Salesforce Commerce Cloud, cartridge is ready to plug into, but instance should be addressed to Salesforce for using that feature.

2. Business Manager

2.1. JPMC Orbital Config

Merchant can set as desired the settings from BM > Merchant Tools > JPMC Orbital Config > JPMC Orbital Config.



2.1.1. Connection settings

In this section, the merchant can add or remove the desired **Merchant IDs**, **API Username** and **API Password**. Two or more Merchants with same IDs cannot be added.

To add a Merchant ID, the merchant needs to insert the ID of the merchant, click **+** **button** and then **Save**. To remove a Merchant ID, the merchant needs to click **X button** near the merchant ID field and **Save**.

JPMC Orbital

Connection settings

Merchant ID

X

+

Defines the available list of merchant ids.

Orbital API Username

Username for Orbital API Authentication.

Orbital API Password

Secret for Orbital API authentication.

Save

2.1.2. Merchant No XXXXXX

After a Merchant ID is added, a new tab is displayed near **Connection settings** tab.

JPMC Orbital

Connection settings Merchant No

Locales

Merchant can add one or multiple locales. Two or more merchants *cannot have same locales*.

To add a locale, the merchant needs to insert the ID of the locale, click + **button** and then **Save**. To remove a locale, the merchant needs to click **X button** near the locale field and **Save**.

Locales

X

+

Defines the available list of locales.

Enable JPMC Orbital API

This setting determines that payment with Orbital API is enabled or not.

Enable JPMC Orbital API

Yes

Yes

No

JPMC Orbital API Platform Mode

This setting determines the payment transactions' platform.

JPMC Orbital API Platform Mode

Stratus (000001)	▼
Stratus (000001)	
Tandem (000002)	

JPMC Orbital Customer Saved Payment Type

This setting determines the type of customer saved payment.

JPMC Orbital Customer Saved Payment Type

Orbital Profile	▼
Orbital Profile	
Safetech Token	

Page Encryption section

JPMC Orbital Safetech Page Encryption Enabled determines if the information will be encrypted or not. *On Stratus platform, for Orbital Profile, this setting is disabled (set to No). On Tandem platform this setting is completely disabled (set to No).*

JPMC Orbital Safetech Page Encryption Enabled

No	▼
Yes	
No	

JPMC Orbital Safetech Page Encryption Configuration determines the stage of Safetech Page Encryption.

JPMC Orbital Safetech Page Encryption Configuration

Testing	▼
Live	
Testing	

JPMC Orbital Safetech Page Encryption Configuration Subscription ID determines the subscription ID.

JPMC Orbital Safetech Page Encryption Configuration Subscription ID

This setting determines the subscription ID.

JPMC Orbital Incremental Authorization Support Enabled

This setting determines if incremental authorization support is enabled or not.

JPMC Orbital Incremental Authorization Support Enabled

Yes	▼
Yes	
No	

On Tandem platform this setting is completely disabled (set to No).

JPMC Orbital Payment Mode of Profile Payment

This setting determines if a sale transaction should be performed (Authorization + Capture) for profile payments or just authorization.

JPMC Orbital Payment Mode of Profile Payment

Authorization Only (A)	▼
Authorization Only (A)	
Authorization And Capture (AC)	

JPMC Orbital Payment Mode of Card Payment

This setting determines if a sale transaction should be performed (Authorization + Capture) for card payments or just authorization.

JPMC Orbital Payment Mode of Card Payment

Authorization Only (A)	▼
Authorization Only (A)	
Authorization And Capture (AC)	

JPMC Orbital Payment Mode of Electronic Check Payment

This setting determines if a sale transaction should be performed (Authorization + Capture) for card payments or just authorization.

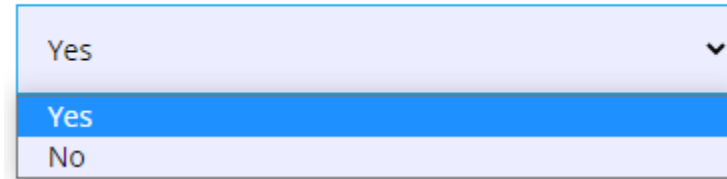
JPMC Orbital Payment Mode of Electronic Check Payment

Authorization Only (A)	▼
Authorization Only (A)	
Authorization And Capture (AC)	

Google Pay section

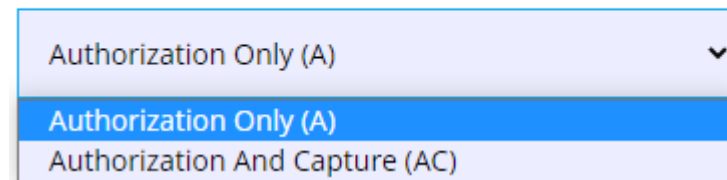
JPMC Orbital Google Pay Enabled determines if Google Pay will be enabled or not.

JPMC Orbital Google Pay Enabled



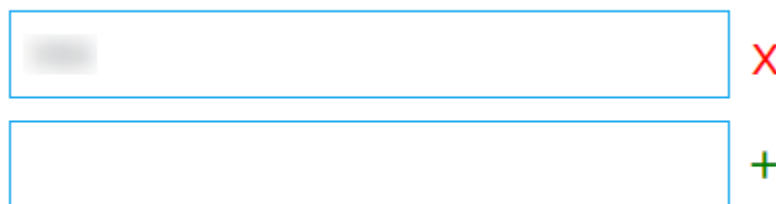
JPMC Orbital Payment Mode of Google Pay Payment determines if a sale transaction should be performed (Authorization + Capture) for card payments or just authorization.

JPMC Orbital Payment Mode of Google Pay Payment



JPMC Orbital Google Pay Configurations Allowed Card Networks defines the available list of allowed card networks. To add a card network, the merchant needs to insert the name of the network, click + **button** and then **Save**. To remove a card network, the merchant needs to click **X button** near the card network field and **Save**.

JPMC Orbital Google Pay Configurations Allowed Card Networks



Defines the available list of allowed card networks. Ex:
AMEX, DISCOVER, INTERAC, JCB, MASTERCARD, MIR,
VISA

JPMC Orbital Google Pay Merchant ID determines the merchant ID.

JPMC Orbital Google Pay Merchant ID

This setting determines the merchant ID.

JPMC Orbital Google Pay Merchant Name determines the merchant name.

JPMC Orbital Google Pay Merchant Name

This setting determines the merchant name.

JPMC Orbital Google Pay Merchant Environment determines the merchant environment.

JPMC Orbital Google Pay Merchant Enviroment

Testing	▼
Testing	
Live	

Visa Checkout section

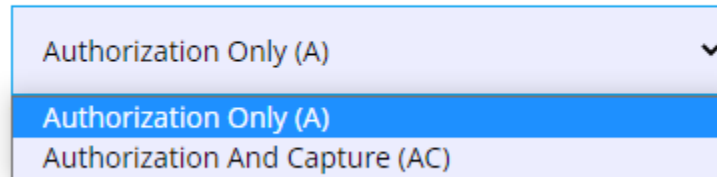
JPMC Orbital Visa Checkout Enabled determines if Visa Checkout will be enabled or not.

JPMC Orbital Visa Checkout Enabled

Yes	▼
Yes	
No	

JPMC Orbital Payment Mode of Visa Checkout Payment determines if a sale transaction should be performed (Authorization + Capture) for card payments or just authorization.

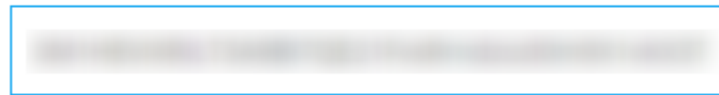
JPMC Orbital Payment Mode of Visa Checkout Payment



payments or just authorization.

JPMC Orbital Visa Checkout API Key determines the API key.

JPMC Orbital Visa Checkout API Key

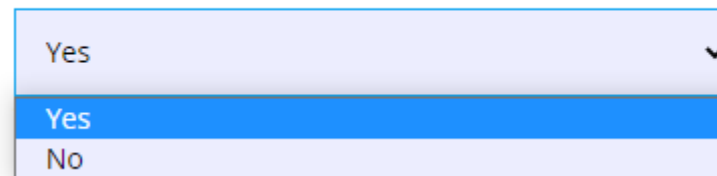


This setting determines the API key.

Apple Pay section

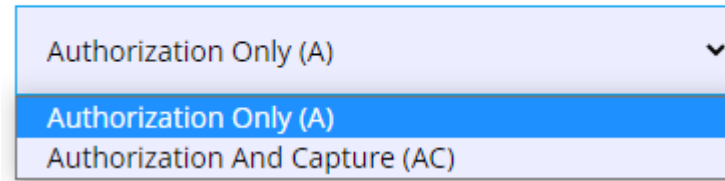
JPMC Orbital Apple Pay Enabled determines if Apple Pay will be enabled or not.

JPMC Orbital Apple Pay Enabled

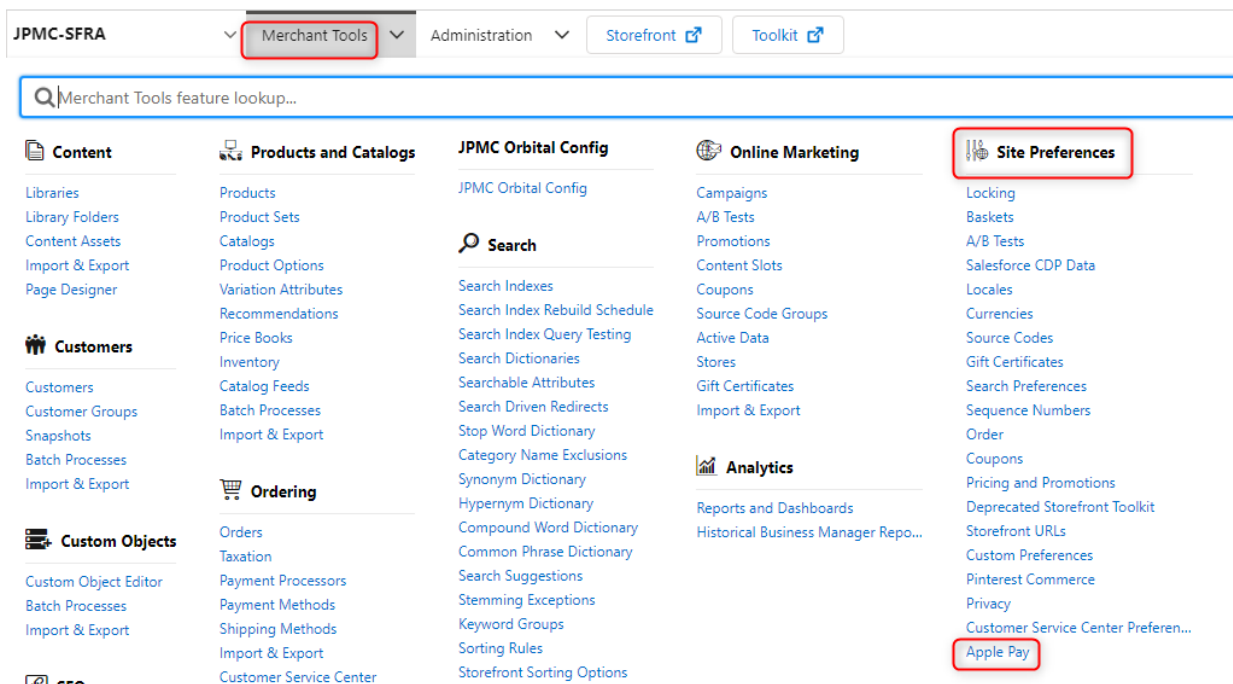


JPMC Orbital Payment Mode of Apple Pay Payment determines if a sale transaction should be performed (Authorization + Capture) for card payments or just authorization.

JPMC Orbital Payment Mode of Apple Pay Payment



In order to set properly **Apple Pay**, the merchant needs to go to **BM > Merchant Tools > Site Preferences > Apple Pay** and enable **Apple Pay**, add **Apple Merchant ID / Name** select the desired settings from **Onboarding** section. Settings are saved by clicking **Submit** button. Also, the merchant needs to register with the **Apple sandbox**, by clicking **Register Apple Sandbox** button from **Apple Sandbox** section.



The screenshot shows the JPMC-SFRA Merchant Tools interface. The 'Merchant Tools' dropdown is selected. The 'Site Preferences' section is highlighted with a red box, and the 'Apple Pay' option within it is also highlighted with a red box.

[Merchant Tools](#) > [Site Preferences](#) > Apple Pay

Apple Pay

Please enter your site information below. Fields marked with an asterisk (*) are mandatory. Click Submit when you've finished updating your configuration.

Instance Type: Sandbox/Development

Apple Pay Enabled? ☒

Onboarding

Apple Merchant ID:*

Apple Merchant Name:*

Country Code:* US

Merchant Capabilities:* ☒ 3DS | ☐ EMV | ☐ Credit | ☐ Debit

Supported Networks:* ☒ Amex | ☐ China UnionPay | ☒ Discover | ☐ Interac | ☒ Mastercard | ☒ Private Label | ☒ Visa

Required Shipping Address Fields: ☒ Email | ☒ Name | ☒ Phone | ☒ Postal Address

Required Billing Address Fields: ☒ Name | ☒ Postal Address

Storefront Injection

Domain Registration

You must register the domain for your site with Apple in order to use Apple Pay.

The currently configured domain for this site is zzb-417.sandbox.us01.dx.commercecloud.salesforce.com.

Apple Sandbox

No domains are registered for the Apple Sandbox environment.

[Unregister Apple Sandbox](#)

[Register Apple Sandbox](#)

Apple Production

No domains are registered for the Apple Production environment.

[Unregister Apple Production](#)

[Register Apple Production](#)

AVS section

JPMC Orbital AVS Enabled determines if JPMC Orbital AVS is enabled or not.

JPMC Orbital AVS Enabled

Yes ▼

Yes

No

JPMC Orbital AVS Unaccepted Status Codes defines the available list of unaccepted status codes for AVS. To add a status code, the merchant needs to insert the ID of the status code, click + **button** and then **Save**. To remove a status code, the merchant needs to click **X button** near the status code field and **Save**. *AVS is not compatible with Electronic Check.*

JPMC Orbital AVS Unaccepted Status Codes

X

+

Defines the available list of unaccepted status codes for AVS.

JPMC Orbital Update Profile Enabled

This setting determines if a customer profile created as part of a Payment should be eligible for Account Updater.

JPMC Orbital Update Profile Enabled

Yes
▼

Yes
▼

No
▼

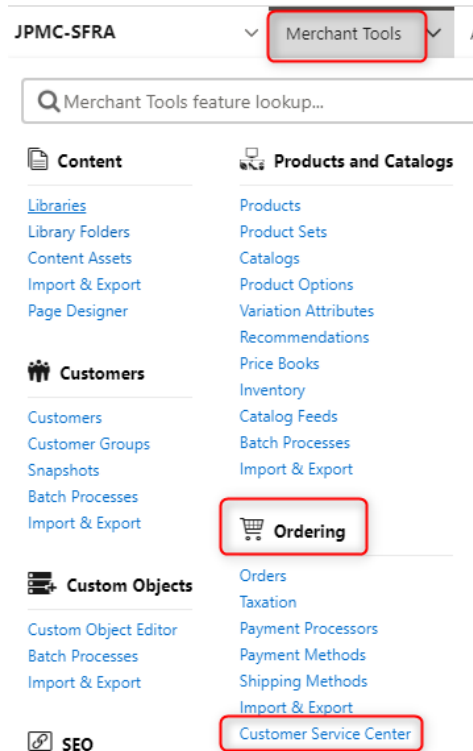
SAVE button

When clicked saves the data.

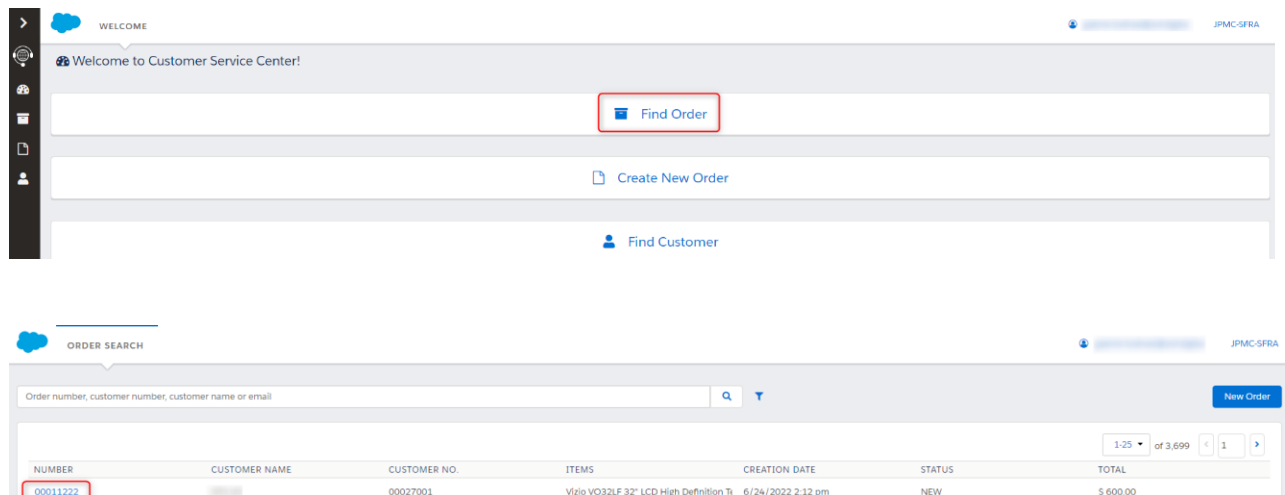
Save

2.2. Customer Service Center

Merchant can do manual actions on orders with **Customer Service Center (CSC)** from **BM > Merchant Tools > Ordering > Customer Service Center**.



The merchant needs to search for the order.



ORDER SEARCH

ORDER SUMMARY

Order No.: 00011222

Creation Date: 6/24/2022 2:12 pm

Source Code:

Order Status: NEW

Confirmation Status: CONFIRMED

Export Status: EXPORTREADY

Shipping Status: NOTSHIPPED

Payment Status: NOTPAID

Is A Gift: ☐

Billing Address:

13355 Noel Road

United States 75240

Dallas TX

Payment Method: JPMC_ORBITAL_CC_METHOD Visa

Details (1)

JPMCOrbital


SHIPMENT 1


Ship To:

13355 Noel Road

United States 75240

Dallas TX

NAME	AVAILABILITY	QUANTITY	PRICE	TAX	TOTAL
 Vizio VO32LF 32" LCD High Definition Television	Available (999999)	1	\$ 600.00	\$ 0.00	\$ 600.00

Shipping Method:  Ground

\$ 0.00

Tax: \$ 0.00

6/24/2022

storefront

JPMC

Add Note

ITEMS TOTAL: \$ 600.00

SHIPPING TOTAL: \$ 0.00

TAX TOTAL: \$ 0.00

ORDER TOTAL: \$ 600.00

On the CSC, the merchant can do the following actions: *capture, partial capture, reversal, incremental, refund, partial refund*, based upon the order's status. *Incremental Authorization and Partial Capture/Refund are not available for orders paid with Electronic Check. Incremental Authorization is not available for orders paid with Discover cards.*

JPMCOrbital

version 4.5

merchant

bin 000001

merchantID 441759

terminalID 001

order

orderID 00011222

respDateTime 20220624071224

txRefIdx 0

txRefNum 62B59C18A0A2F3DA50BD6930462B1E852C755489

status

approvalStatus 1

authorizationCode tst121

hostRespCode 100

procStatus 0

respCode 00

paymentInstrument

card

cardBrand VI

ccAccountNum *****4115

avsBilling

avsRespCode B

cardholderVerification

cvvRespCode M

hostCVVRespCode M

JPMC Orbital Payment Status: A

Capture

☐ Capture Full Amount

Reversal

Incremental Authorization

Close

JPMCOrbital

version	
4.5	
merchant	
bin	000001
merchantID	441759
terminalID	001
order	
orderID	00011222
respDateTime	20220624071224
txRefIdx	0
txRefNum	62B59C18A0A2F3DA50BD6930462B1E852C755489
status	
approvalStatus	1
authorizationCode	tst121
hostRespCode	100
procStatus	0
respCode	00
paymentInstrument	
card	
cardBrand	VI
ccAccountNum	*****4115
avsBilling	
avsRespCode	B
cardholderVerification	
cvvRespCode	M
hostCVVRespCode	M

JPMC Orbital Payment Status: C

JPMC Orbital Payment Captured Amount: 600.00

JPMC Orbital Payment Remained Amount: 0.00

[Refund](#)

☐ Refund Full Amount

[Close](#)

JPMCOrbital

version	
4.5	
merchant	
bin	000001
merchantID	441759
terminalID	001
order	
orderID	00011240
respDateTime	20220624083725
txRefIdx	2
txRefNum	62B5B0058D8B67F39A8DFAFBBD0DF643C54454BA
status	
approvalStatus	1
authorizationCode	tst369
hostRespCode	100
procStatus	0
respCode	00
paymentInstrument	
card	
cardBrand	VI
ccAccountNum	*****4115
avsBilling	
avsRespCode	5
cardholderVerification	
cvvRespCode	
hostCVVRespCode	

JPMC Orbital Payment Status: RF

JPMC Orbital Payment Incremented Amount: 10.00

JPMC Orbital Payment Captured Amount: 610.00

JPMC Orbital Payment Refunded Amount: 610.00

JPMC Orbital Payment Remained Amount: 0.00

[Close](#)

2.3. Order displayed in Business Manager

Order placed with Credit Card

[Merchant Tools](#) > [Ordering](#) > [Orders](#) > Order: 00002502(JPMC-SFRA)

General Attributes **Payment** Notes History

Payment Information for Order '00002502'

Order Total:	\$1,000.00
Amount Paid:	\$0.00
Balance Due:	\$1,000.00
Invoice Number:	00008501
Payment Status:	Not Paid
Payment Method:	<div>JPMC_ORBITAL_CC_METHOD</div> <div>Processor: JPMC_ORBITAL_CARD</div> <div>Transaction: 62F4A03D60B5441E3F0381832003B22577945318</div> <div>Amount: \$1,000.00</div>
Card Number:	*****4113
Card Holder Name:	GT1 US
JPMC Orbital Payment Saved Profile:	true
JPMC Orbital Payment Status:	A
JPMC Orbital OMS Message:	USD[{"transType":"A","merchant":{"bin":"000001"},"me
JPMC Orbital Retry Trace:	315550278896850
JPMC Orbital AVS Response:	{"avsRespCode":"B","hostAVSRespCode":"I3"}

Order placed with Digital Wallet

[Merchant Tools](#) > [Ordering](#) > [Orders](#) > Order: 00002503(JPMC-SFRA)

General Attributes **Payment** Notes History

Payment Information for Order '00002503'

Order Total:	\$1,000.00
Amount Paid:	\$0.00
Balance Due:	\$1,000.00
Invoice Number:	00008502
Payment Status:	Not Paid
Payment Method:	<div>JPMC_ORBITAL_GOOGLEPAY_METHOD</div> <div>Processor: JPMC_ORBITAL_GOOGLE_PAY</div> <div>Transaction: 62F4A0D703A70F288ABFEED3CFA0D2F2AD8F537A</div> <div>Amount: \$1,000.00</div>
Card Number:	*****1111
Card Holder Name:	GT1 US
JPMC Orbital Payment Saved Profile:	true
JPMC Orbital Payment Status:	A
JPMC Orbital OMS Message:	USD[{"transType":"A","merchant":{"bin":"000001"},"me
JPMC Orbital Retry Trace:	195236614483357
JPMC Orbital AVS Response:	{"avsRespCode":"B","hostAVSRespCode":"I3"}

[Merchant Tools](#) > [Ordering](#) > [Orders](#) > Order: 00002504(JPMC-SFRA)

[General](#) [Attributes](#) [Payment](#) [Notes](#) [History](#)

Payment Information for Order '00002504'

Order Total:	\$1,000.00
Amount Paid:	\$0.00
Balance Due:	\$1,000.00
Invoice Number:	00008503
Payment Status:	Not Paid
Payment Method:	VISA_CHECKOUT Processor: JPMC_ORBITAL_VISA_CHECKOUT Transaction: 62F4A13EE2F8DA692F9E7B25C2F61D5F84D753A1 Amount: \$1,000.00 Card Number: *****4821 Card Holder Name: GT1 US JPMC Orbital Payment Saved Profile: true JPMC Orbital Payment Status: A JPMC Orbital OMS Message: USD {"transType":"A","merchant":{"bin":"000001"},"n JPMC Orbital Retry Trace: 412822744855399 JPMC Orbital AVS Response: {"avsRespCode":"B","hostAVSRespCode":"I3"}

[Merchant Tools](#) > [Ordering](#) > [Orders](#) > Order: 00002506(JPMC-SFRA)

[General](#) [Attributes](#) [Payment](#) [Notes](#) [History](#)

Payment Information for Order '00002506'

Order Total:	\$1,000.00
Amount Paid:	\$0.00
Balance Due:	\$1,000.00
Invoice Number:	00008505
Payment Status:	Not Paid
Payment Method:	JPMC_ORBITAL_APPLEPAY_METHOD Processor: JPMC_ORBITAL_APPLE_PAY Transaction: 62F4A25638DA99BAF63D2843DA8DBA338C7453F8 Amount: \$1,000.00 Card Number: *****6010 Card Holder Name: GT1 US JPMC Orbital Payment Saved Profile: true JPMC Orbital Payment Status: A JPMC Orbital OMS Message: USD {"transType":"A","merchant":{"bin":"000001"},"me JPMC Orbital Retry Trace: 854408388568485 JPMC Orbital AVS Response: {"avsRespCode":"B","hostAVSRespCode":"I3"}

Order placed with Electronic Check

[Merchant Tools](#) > [Ordering](#) > [Orders](#) > Order: 00002505(JPMC-SFRA)

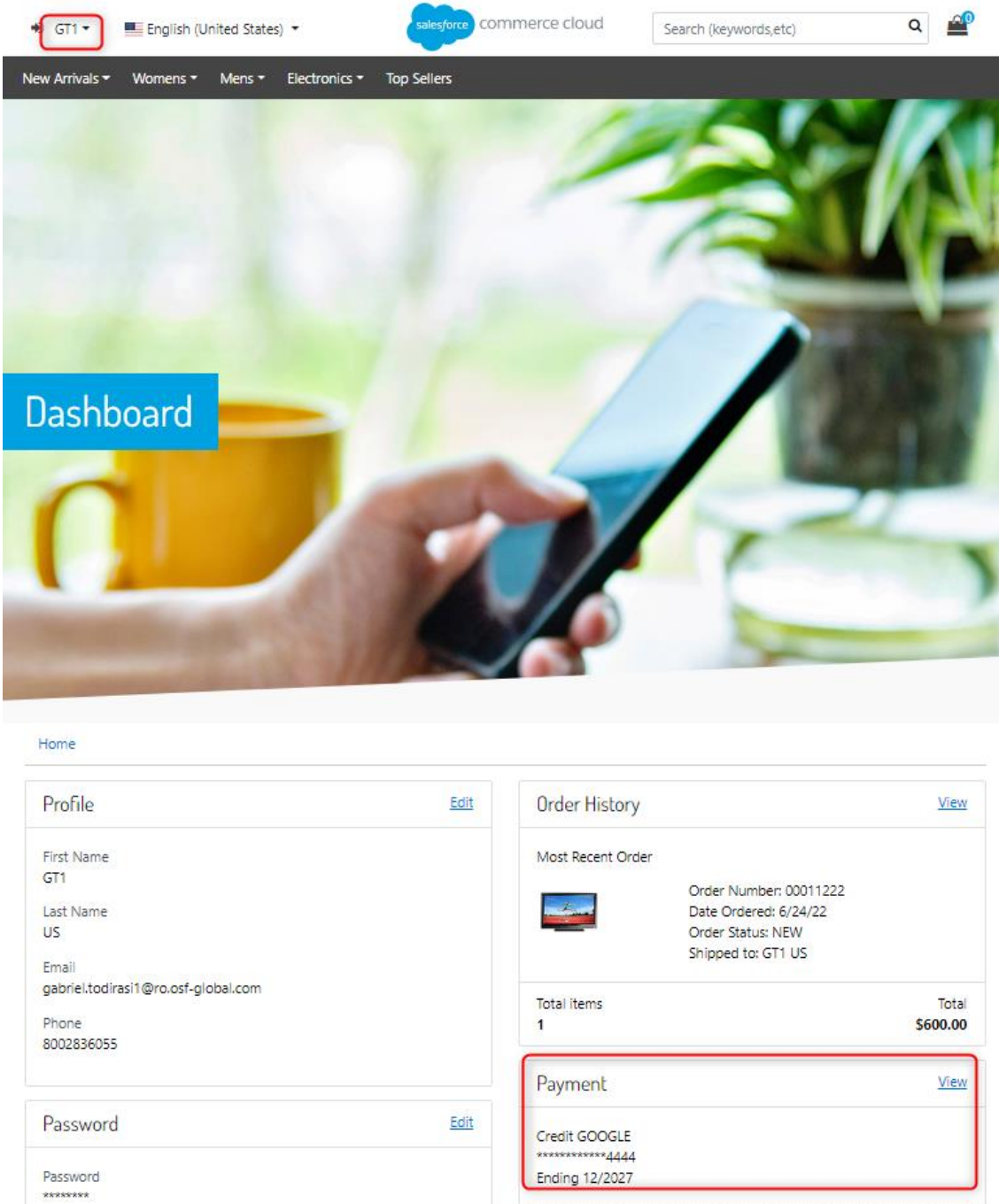
General Attributes **Payment** Notes History

Payment Information for Order '00002505'

Order Total:	\$1,000.00
Amount Paid:	\$0.00
Balance Due:	\$1,000.00
Invoice Number:	00008504
Payment Status:	Not Paid
Payment Method:	JPMC_ORBITAL_ELECTRONIC_CHECK_METHOD
	Processor: JPMC_ORBITAL_ELECTRONIC_CHECK
	Transaction: 62F4A194013B607D54CC57BE96F408DD2A615326
	Amount: \$1,000.00
DDA Account Number: *****1156	
Bank Routing and Transit Number: 122000247	
JPMC Orbital Payment Saved Profile: false	
JPMC Orbital Payment Status: A	
JPMC Orbital OMS Message: USD {"transType":"A","merchant":{"bin":"000001"},"me	
JPMC Orbital Retry Trace: 834265011486073	
JPMC Orbital AVS Response: {"avsRespCode":"3","hostAVSRespCode":""}	

3. Storefront

A customer can place orders as guest or registered. Registered customer can save his JPMC payment methods on SFRA's default My Account page, located on the Storefront site, under the profile section (*Homepage > Payment*).



The screenshot displays the SFRA My Account page. At the top, the navigation bar includes a dropdown menu for 'GT1' (highlighted with a red box), a language selector for 'English (United States)', a 'salesforce commerce cloud' logo, a search bar, and a shopping cart icon. Below the navigation bar, a large banner image shows a hand holding a smartphone next to a yellow mug, with the word 'Dashboard' overlaid in a blue box. The main content area is divided into three sections: 'Profile', 'Order History', and 'Payment'. The 'Profile' section contains fields for First Name (GT1), Last Name (US), Email (gabriel.todirasi1@ro.osf-global.com), and Phone (8002836055). The 'Order History' section shows the most recent order with details: Order Number: 00011222, Date Ordered: 6/24/22, Order Status: NEW, and Shipped to: GT1 US. The 'Payment' section (highlighted with a red box) shows a credit card method: Credit GOOGLE, ending in 4444, and expiring 12/2027. The 'Payment' section also has a 'View' link.

Customer can add a payment method, update a payment method and delete a payment method.

[Home](#) / [My Account](#)


GT1 US	Update
Electronic Check *****1156	×
GT1 US	Update
Credit VI *****4113 Ending 3/2025	×
GT1 US	Update
Credit GOOGLE *****1111 Ending 12/2027	×
GT1 US	
Credit APPLE *****6010 Ending 9/2022	×
GT1 US	Update
Credit VISA CHECKOUT *****1111 Ending 2/2025	×

[Back to My Account](#) [Add New](#)


[Home](#) / [My Account](#) / [Payments](#)

Add New Payment

☐ Pay with Credit Card

☐ Buy with  Pay

☐  **VISA Checkout**

☐  Pay

☐ Pay with Electronic Check

Update

*Card Number

*****4115

CREDIT

*Expiration Month

01

*Expiration Year

2023

Submit

Cancel

My Account

A registered customer can add payment methods during the checkout.

Payment

Billing Address

GT1 US 13355 Noel Road Dallas TX 75240

[Update Address](#)
[Add New](#)

***Phone Number** ⓘ

8002836055

[Pay with Credit Card](#)
[Pay with Digital Wallets](#)
[Pay with Electronic Check](#)

Disclaimer*

In case the order amount total might need adjustment, payment credentials will be tokenized and stored.

Next: Place Order

[Pay with Credit Card](#)
[Pay with Digital Wallets](#)
[Pay with Electronic Check](#)

***Card Number**

CREDIT

***Expiration Month**

month

***Expiration Year**

year

***CVV** ⓘ


☐ Save Customer Payment


Disclaimer*


In case the order amount total might need adjustment, payment credentials will be tokenized and stored.

Pay with Credit Card

Pay with Digital Wallets

Buy with  Pay

 VISA Checkout

 Pay

Pay with Electronic Check

Disclaimer*

In case the order amount total might need adjustment, payment credentials will be tokenized and stored.

Pay with Credit Card

Pay with Digital Wallets

Pay with Electronic Check

*Bank Routing and Transit Number

Enter numeric characters

*DDA Account Number

Enter alphanumeric characters

*Deposit Account Type

☐ Save Customer Payment

Disclaimer*

In case the order amount total might need adjustment, payment credentials will be tokenized and stored.


For a registered customer, new payment methods can be saved during the checkout process as well by selecting **Save Customer Payment** checkbox. Also, for a registered customer that already has a payment method saved before starting the checkout, the **Pay with Saved Instruments** option is displayed on *Payment step page*.

Payment

Billing Address

GT1 US 13355 Noel Road Dallas TX 75240

[Update Address](#)
[Add New](#)

*Phone Number 

8002836055

[Pay with Saved Instruments](#)

[Add Payment](#)

Disclaimer*

In case the order amount total might need adjustment, payment credentials will be tokenized and stored.


[Next: Place Order](#)

Payment

Billing Address

GT1 US 13355 Noel Road Dallas TX 75240

[Update Address](#)
[Add New](#)

*Phone Number 

8002836055

[Pay with Saved Instruments](#)

Customer Reference Number

Electronic Check *****1156

Electronic Check *****1156

Card *****4113 Expires 3/2025

GOOGLE *****1111 Expires 12/2027

APPLE *****6010 Expires 9/2022

VISA CHECKOUT *****1111 Expires 2/2025

In case the order amount total might need adjustment, payment credentials will be tokenized and stored.

Electronic Check payment is only available for Stratus platform.

After the customer selects a payment method, he can continue and place the order.

Thank you for your order.

You will receive an email confirmation shortly at gabriel.todirasi1@ro.osf-global.com

Receipt

Order Number: 00011225
Order Date: 6/24/22

Shipping Address:

13355 Noel Road
Dallas, TX 75240
8002836055

Shipping Method:

Ground (7-10 Business Days) **\$0.00**

Billing Address:

13355 Noel Road
Dallas, TX 75240
8002836055


Payment:

Credit Discover
*****2062
Ending 2/2026

1 Items **\$1,199.99**

Samsung Series 6 51" DLP® High Definition Television

Extended Warranty: None



Quantity	Total
1	\$1,199.99

Subtotal **\$1,199.99**

Shipping **\$0.00**

Sales Tax **\$60.00**

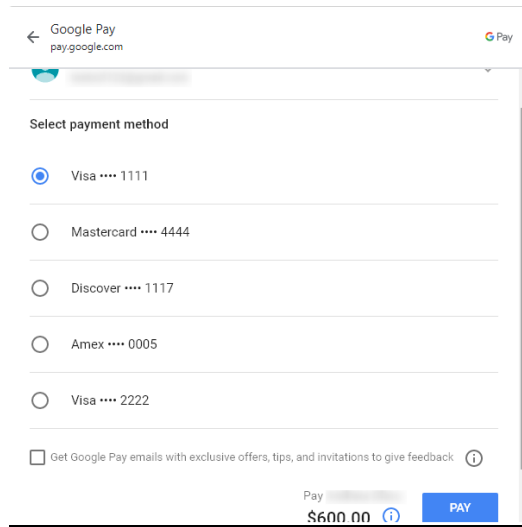
Total \$1,259.99

Continue Shopping

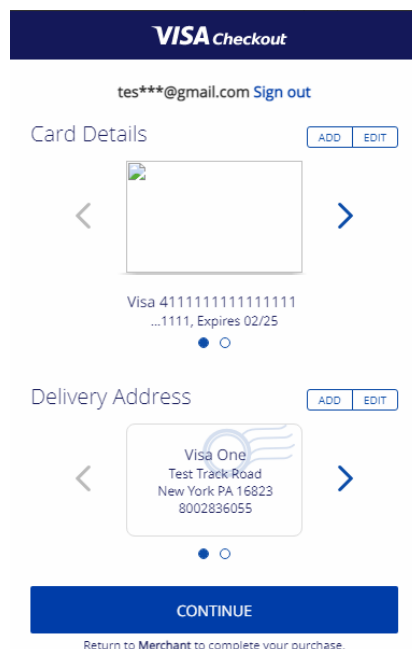
4. Digital Wallets

The following Digital Wallets are available to be saved from Profile or during the Checkout and used to place an order:

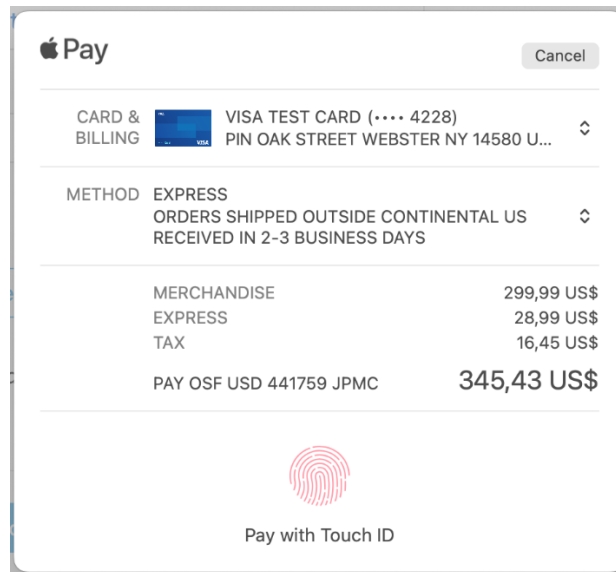
Google Pay



Visa Checkout



Apple Pay



5. Orbital Virtual Terminal

To verify the status of an order on Orbital Virtual Terminal, the merchant needs to access <https://securevar.payments.com/signin/pages/login.faces> .

The merchant will be redirected to Login page.

CHASE

J.P.Morgan

Secure Login - Orbital Virtual Terminal

User Name

Password

Secure Login

☐ Edit User Profile

[Forgot your password?](#)

[Forgot your username?](#)

[Need assistance logging in?](#)

After 15 minutes of inactivity, you will be required to login again. All passwords expire every 90 days and accounts that are inactive for an extended period may be deleted.

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The merchant needs to find his ID.

Orbital CHASE J.P.Morgan

Virtual Terminal: Choose Merchant

Choose Merchant ID

To process a transaction or review a batch, please select your Merchant ID

Chain Name: Chain #

Merchant Name: Merchant ID:

Search Clear

Chain #	Chain Name	Merchant Name	Merchant ID
1	OSF USD	7800001354	
1	OSF CAD	7800001315	

2 items found, displaying all items

Virtual Terminal | Privacy Policy | Terms of Use
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If the merchant wants to see an order placed after 12 AM current day, he needs to go to **OPEN BATCH** tab. If he wants to see an older order before 12 AM, needs to go to **REVIEW > Transaction Search** tab.

Merchant can search for multiple orders or just for a specific order by inserting order ID in the **Order #** field.

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Virtual Terminal: Open Batch - Search

Enter your search criteria below

Merchant DBA: OSF CAD
Merchant ID: 7800001315
Date/Time: 06/24/2022 08:08:14 EDT

Terminal ID: 001
Currency Code: CAD

Industry Type: EC

Please choose one of the following criteria to generate a transaction search or simply click the date range check box below:

- Transaction Reference
- Order #
- Account #/Token #
- Card #

Note: Online Transaction Search is limited to 30 days or less. Use the Reporting Options Generate Detail Report or Generate Detail Find for extending extended periods (up to 13 months).

Transaction Status: All

Order #

Order Description:

Card Type:

Amount Range: min max

Transaction Reference:

Profile ID:

User Login:

And if checked: ☒ Date Range (mm/dd/yyyy) From: 06/24/2022 To: 06/24/2022

Query Type: Detailed Transactions

Search Clear

When the order is displayed, the merchant can see the status of the order as well as all the actions taken from that order (*like capture, partial capture, reversal, incremental authorization, refund, partial refund*).

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Virtual Terminal: Open Batch - Search Results

View your search results below

Merchant DBA: OSF Global CommCid USD
Merchant ID: 441759
Date/Time: 06/24/2022 08:09:10 EDT

Terminal ID: 001
Currency Code: USD

Industry Type: RC

Mark/Unmark	Date	Order ID #	Trans Status - Type	Cardholder #	Trans Amount
<input type="radio"/>	2022-06-24 08:37:25	00011240	Credited	XXXXXXXXXXXXXXXXXXXX4115	10.00
<input checked="" type="radio"/>	2022-06-24 08:37:12	00011240	Marked For Capture - Split	XXXXXXXXXXXXXXXXXXXX4115	13.00
<input type="radio"/>	2022-06-24 08:35:23	00011240	Split	XXXXXXXXXXXXXXXXXXXX4115	607.00

3 records found, displaying all records

View Order Void Settle Ship Partial Return to Search