

## Cashier - Final Interview Round

Hi Priya, thank you for joining us for the final interview.

Hello, thank you for inviting me again.

We appreciated your answers in the phone interview. Today, I'd like to ask more detailed questions about your experience and work habits.

Sure, I'll do my best.

Can you describe a time when you had to multitask during a busy shift?

Yes, during weekends the store would be very crowded. I had to scan items quickly, pack bags, answer quick questions, and also check prices sometimes. I stayed focused and tried to smile even when it was stressful.

How do you make sure the register is accurate at the end of your shift?

I double-check the cash and receipts carefully. I count the bills slowly, and if there is a difference, I try to find out what happened. I also make notes if anything unusual happened.

Let's say a customer claims you overcharged them, but you're sure the price was correct. How would you handle it?

I would first check the item again and scan it. If the price is correct, I would politely explain it. If they're still not happy, I'd call a supervisor to help. I think it's important to stay respectful.

That's a good approach. What do you do when a line gets very long and customers are waiting impatiently?

I try to work faster but without making mistakes. I also smile and say things like, 'Thank you for waiting,' to show I care.

Have you ever worked with inventory or restocking in addition to cashier duties?

Yes, in my last job I helped put items on shelves when there were no customers. I also checked for expired products.

Are you comfortable handling both cash and card payments, including refunds or exchanges?

## Cashier - Final Interview Round

Yes, I've done both. I also issued refunds using the machine and followed the return policy.

Do you prefer working alone at the register or as part of a team?

I'm okay with both. I like working at my own pace, but I also enjoy helping my teammates.

Do you have any questions about the position or store policies?

Yes, I'd like to know more about the training for new employees and how long it takes before I can work independently.

Good question. We offer three days of training and then a supervisor supports you during your first few shifts.

That sounds helpful. Thank you.

Thanks again for your time, Priya. We'll contact you soon.

Thank you so much. I hope to join your team.