

## Hotel Housekeeper - Phone Interview Roleplay

Hi, is this Anna?

Yes, speaking.

Hi Anna, this is Rebecca from Mapleview Hotel. Is now a good time for a short phone interview?

Yes, of course.

Great. Can you tell me about your housekeeping experience?

I've worked in hotels in Ukraine and Poland for about 5 years. Mostly doing room cleaning and laundry.

What kind of tasks are you most confident with?

Making beds, cleaning bathrooms, vacuuming, dusting, and restocking room supplies.

Have you worked with hotel cleaning checklists before?

Yes, I'm familiar with daily and deep-cleaning procedures.

Do you have any local certificates or safety training, like WHMIS?

Not yet, but I'm happy to complete training if needed.

Are you comfortable working weekends or holidays?

Yes, I'm flexible with shifts.

Are you able to stand or walk for long hours?

Yes, I'm used to physical work.

When would you be available to start?

Right away. I'm fully available and ready to work.

Thank you, Anna. We'll be in touch soon.

Thank you! I'm excited about the opportunity.