

Thanks for speaking with us today, Maria. This is the second step of our hiring process. We'd like to ask a few more detailed questions.

Yes. Thank you. I'm ready.

Can you tell me about your most recent cleaning job? What were your daily tasks?

Yes. I worked in a residential building. I cleaned hallways, elevators, staircases, and sometimes apartments. I also took out garbage and reported any damage.

How do you prioritize your cleaning tasks when there is limited time?

I start with the areas that are used most often, like entrances or washrooms, and follow the checklist. I try to be fast, but also thorough.

Have you ever received feedback from a supervisor or client? How did you handle it?

Yes. Once a tenant said the hallway smelled like chemicals, I apologized and changed the product to something more neutral. I try to listen and adjust.

Are you comfortable using different cleaning machines or tools like buffers or vacuums?

Yes. I used vacuum cleaners, mops, polishers, and I can learn new machines.

This job sometimes includes early mornings or late evenings. Would that be a problem?

No. I can work mornings or evenings. I'm flexible.

Do you prefer working alone or with a team?

I can do both. I worked alone in buildings and also with a team in a hotel.

Thank you, Maria. We'll contact you soon with next steps.

Thank you. I look forward to hearing from you.