

Childcare Worker - Phone Screening Interview

Hi, is this Sofia?

Yes, this is Sofia speaking.

Hi Sofia, this is Laura from Bright Steps Daycare. Is now a good time for a short phone interview?

Yes, it's a good time. Thank you.

Wonderful. Can you tell me a bit about your experience working with children?

I helped at a community center in my town, taking care of children ages 3 to 6. We played games, did crafts, and read stories.

That's great. Are you comfortable helping children with basic needs like snacks, handwashing, and bathroom routines?

Yes, I've done that before. I understand it's part of keeping children safe and healthy.

How would you react if two children are fighting over a toy?

I would stay calm, talk to both children, and help them share or take turns. If they don't calm down, I would distract one with another activity.

Do you enjoy singing, storytelling, or doing art with children?

Yes! I love drawing and singing simple songs with actions. The children usually enjoy it too.

Are you trained in First Aid or CPR?

Not yet, but I'm planning to take a course this summer.

Are you available to work weekday mornings and afternoons?

Yes, I am. My schedule is flexible now that I've finished school.

When could you start working with us?

I can start next week or even earlier if needed.

Perfect. Thank you for your time, Sofia. We'll follow up soon.

Thank you very much. I'm excited for the opportunity.