Persona Name:

Phdr. Andrea Chrenková

Goals and Values

Needs the knowledge of which patient, where will be going and onto which procedure. After each procedure Andre needs to fill out an examine report. Which is later then held to the insurance. Than, Andrea needs to view schedule of upcoming patients so she can plan the day

Gender(s): female

Location: Slovakia, Trenčín

Age: Not Specified, 30-50



Sources of Information

Calendar, notes, co-workers

Job Title: Physiotherapist

Self-employed, depends on amount of clients

Level of Education: University degree

Industry: Healthcare

Challenges and Pain Points

Problematic knowledge of next patient, room, and visualisation of calendar