🛸 [BRDST2422-81] [GR2] [DESKTOP] The "Contact US" button does not redirect the user to the information page

Created: 22/Jul/22 6:10 PM - Updated: 24/Jul/22 9:05 PM

Status:	Done
Project:	Brd-ST1-24-22
Component/s:	None
Affects Version/s:	None
Fix Version/s:	None

Type:	Bug	**Priority:**	Medium
Reporter:	Владислав Савчук	**Assignee:**	Перковский Александр
Resolution:	Unresolved	**Votes:**	0
Labels:	Brd-ST1-24-22-GR2		
Original Estimate:	Not Specified		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		

Field Tab

Epic Link:	Dance app
Sprint:	Sprint 3 - app testing

Environment

Google Chrome

Description

When the user clicks the "Contact US" button, the system does not redirect the user to the information page
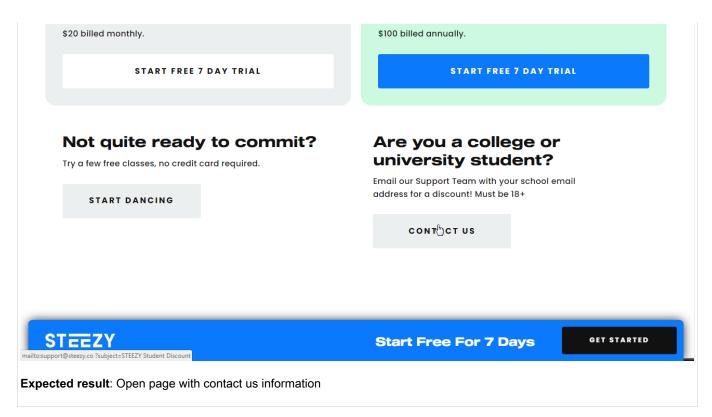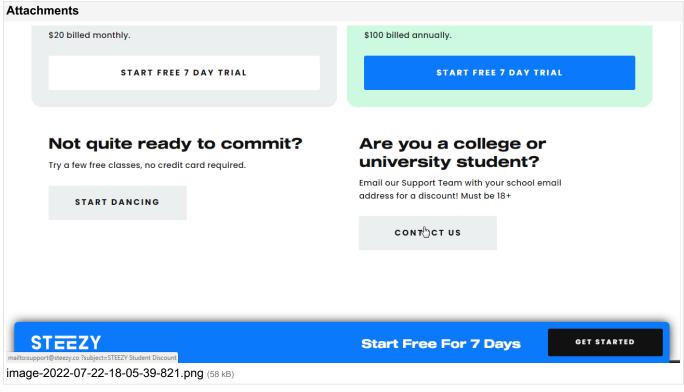
Precondition:
1.URL https://www.steezy.co
2.Scroll to "Pick Your Plan"

STR:
1. Click button "Contact US"

Actual result: Not open page with contact us information

Expected result: Open page with contact us information

Attachments

image-2022-07-22-18-05-39-821.png (58 kB)

Links

Defect

created	[BRDST2422-49] [GR2] [DESKTOP] Perform regression testing in Chrome.	Done

created	[BRDST2422-50] [GR2] [DESKTOP] Perform regression testing in Chrome.	Done
created	[BRDST2422-51] [GR2] [DESKTOP] Perform regression testing in Chrome.	Done
created	[BRDST2422-52] [GR2] [DESKTOP] Perform regression testing in Chrome.	Done
created	[BRDST2422-53] [GR2] [DESKTOP] Perform regression testing in Chrome.	Done

Comments

Владислав Савчук added a comment - 22/Jul/22 6:11 PM

Test case: T200

Link: https://regressiontesting.testrail.io/index.php?/tests/view/200&group_by=cases:section_id&group_order=asc&group_id=2

Reproduced on:

Google Chrome version **103.0.5060.114**
OS Windows 7 Max 6.1.7601 Service Pack 1(x64)

Наталья Крукова added a comment - 22/Jul/22 8:43 PM

Not reproduced

The "Select an account provider" pop-up window appears.

Test case: T200

Link: https://nataliakrukava.testrail.io/index.php?/tests/view/200&group_by=cases:section_id&group_order=asc&group_id=2

Reproduced on:

macOS Monterey version 12.5 (x64)

Chrome version **103.0.5060.114.**

Actual Result: The "Select an account provider" pop-up window appears.

Екатерина Сухорукова added a comment - 23/Jul/22 2:31 PM

Not reproduced

Test case: T137

Link: https://gr2regressiontesting.testrail.io/index.php?/tests/view/137&group_by=tests:assignedto_id&group_order=asc&group_id=1

Reproduced on:

OS Windows 10 Pro version 21H2 (x64) in **Chrome** version **102.0.5005.115**

Actual Result:

The "Select an account provider" pop-up window appears.

Ксения Бензя added a comment - 23/Jul/22 3:29 PM

Not reproduced

Test case: T454

Link: https://kseniyaben.testrail.io/index.php?/tests/view/454&group_by=cases:section_id&group_order=asc&group_id=2

Reproduced on:

Chrome version **103.0.5060.114**, Windows 10 Pro version 21H1 (x64)

Actual Result:

The "Select an account provider" pop-up window appears.

Александр Зимноха added a comment - 23/Jul/22 4:09 PM

Not reproduced

Test case: T200

Link: https://regressiontesting1.testrail.io/index.php?/tests/
view/200&status_ids=3&group_by=cases:section_id&group_order=asc&group_id=2

Reproduced on:

Chrome version 103.0.5060.134, Windows 10 Pro version 21H1 (x64)

Actual Result:

The "Select an account provider" pop-up window appears.

All the band members checked the bug on their surroundings. Waiting for verification