

## **Terms and Conditions**

Welcome to Atena Genomis!

These Terms and Conditions ("Terms") govern your use of the services provided by Atena Genomis d.o.o. ("Company", "we", "us", or "our"), based in Mostar, Bosnia and Herzegovina. By accessing or using our next-generation sequencing (NGS) services and website, you agree to comply with these Terms.

### **1. Services**

Atena Genomis specializes in providing next-generation sequencing (NGS) services for comprehensive and precise genome testing. Our services are designed for research, diagnostic, and medical purposes, and we ensure that all testing complies with relevant standards and regulations.

### **2. Acceptance of Terms**

By accessing or using any part of our website or services, you agree to these Terms. If you do not agree with any part of these Terms, you may not use our services.

### **3. Eligibility**

Our services are available to individuals who are at least 18 years old. If you are using our services on behalf of an organization or legal entity, you represent that you have the authority to bind such an entity to these Terms.

### **4. User Obligations**

You agree to provide accurate and complete information when utilizing our services.

You must not use our services for any unlawful or prohibited activities.

You are responsible for maintaining the confidentiality of any account credentials.

### **5. Privacy and Data Protection**

Atena Genomis is committed to protecting your personal and genetic data in compliance with the EU General Data Protection Regulation (GDPR) and other applicable data protection laws. Our privacy practices are outlined in our Privacy Policy, which forms part of these Terms.

### **6. Intellectual Property**

All content, trademarks, service marks, logos, and other intellectual property on our website and in our services are owned by Atena Genomis or licensed to us. You are not permitted to copy, reproduce, or distribute any part of this content without prior written consent from Atena Genomis.

## 7. Use of Results

The results provided by Atena Genomis through genome testing are for research and diagnostic purposes and should not be used as the sole basis for any medical decision. Consult with a qualified healthcare provider for interpretation and clinical action based on the results.

## 8. Payment and Fees

By using our services, you agree to pay all applicable fees as outlined on our website or in your service agreement. Payment terms may vary depending on the specific services requested, and failure to make payments may result in service suspension or termination.

## 9. Limitation of Liability

While Atena Genomis strives to provide accurate and reliable genome testing services, we do not warrant that our services will be error-free or uninterrupted. To the maximum extent permitted by law, Atena Genomis shall not be liable for any damages resulting from the use or inability to use our services.

## 10. Third-Party Services

Our services may include links to third-party services or websites. Atena Genomis is not responsible for the content or practices of any third-party services, and your use of those services is subject to their terms.

## 11. Changes to Services and Terms

We reserve the right to modify or discontinue our services at any time without notice. Additionally, we may update these Terms periodically, and continued use of our services following any changes constitutes acceptance of the revised Terms.

## 12. Governing Law

These Terms shall be governed and construed in accordance with the laws of Bosnia and Herzegovina, without regard to its conflict of law principles. Any disputes arising from these Terms shall be subject to the exclusive jurisdiction of the courts of Mostar.

### **13. Contact Us**

If you have any questions about these Terms, our services, or your rights, please contact us at:

Atena Genomis d.o.o.

Mostar, Bosnia and Herzegovina

Email: [insert email]

Phone: [insert phone number]