

Robotics Process Automation

Unit - I

Definition of RPA

→ RPA or Robotic process automation is a technology that allows businesses to automate repetitive and rule-based tasks using software robots and bots. These bots are programmed to mimic human actions within digital system, interacting with software applications just like humans do.

Concept of RPA

→ The concept of RPA revolves around automating mundane, repetitive tasks to increase efficiency, accuracy and productivity within organization. It enables companies to streamline processes, reduce human error, and free-up human employees to focus on more value-added activities that require creativity, critical thinking and human judgement.

Some key features and concept of RPA include:-

- ① Software Robots :- These are the core components of RPA. Software robots are programmed to perform specific tasks within digital system.
- ② Rules-based automation :- RPA operates based on pre-defined rules and instruction. It follow a set sequence of steps to complete tasks, making it ideal and rule-based processes.
- ③ No code/Low code environment :- RPA platform often offer intuitive interfaces that allows users to create automation workflow without extensive programming knowledge.

④ Integration:- RPA tools can integrate with existing software applications, databases and systems, enabling seamless automation across various platform.

⑤ Scalability:- RPA solution can be scaled up or down based on business need. Organization can deploy multiple bots to handle inc. workloads or adjust automation processes as requirement change.

Evolution of RPA in the business world:-

1) Emergence and early adoption (2000's - 2010's):-

- RPA emerged as a concept in the early 2000's, but it gained significant traction in the business world in the late 2000's and early 2010's.
- Initially, RPA was primarily used by large enterprise in sectors such as banking, finance and insurance to automate repetitive, rule-based tasks in back office operations.

2) Expansion and Mainstream Adoption (2010's - present):-

- Throughout the 2010's, RPA technology matured and the market witnessed a proliferation of RPA vendors offering diverse automation solutions.
- RPA expanded beyond traditional industries and found application in various sectors, including healthcare, manufacturing, retail and telecommunications.

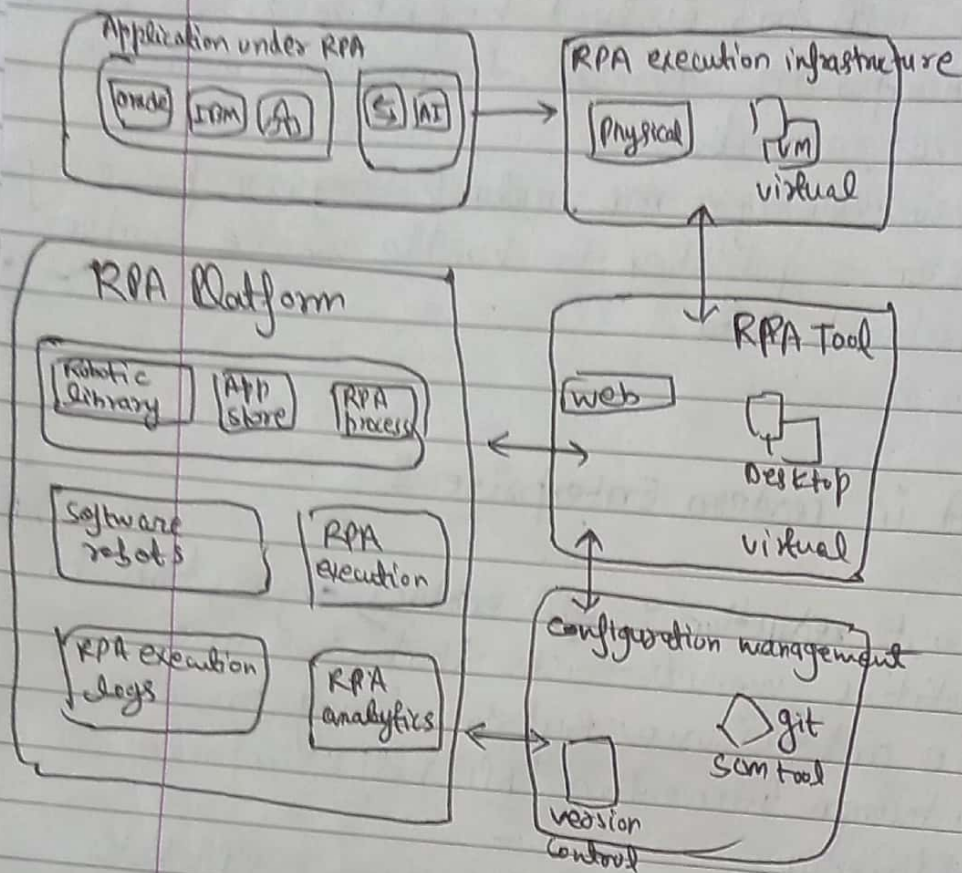
Integration with AI and Cognitive Technologies :-

- In recent years, RPA has evolved beyond basic rule-based automation to incorporate advanced technologies such as AI and cognitive automation.
- RPA platforms now leverage ML, natural language processing and computer vision capabilities to handle more complex task and unstructured data.

Importance of RPA in modern Enterprise :-

- ① Efficiency and cost reduction :- RPA enables organization to automate repetitive, manual tasks that consume significant time and resource. By streamlining processes and reducing human intervention, RPA helps improve operational efficiency.
- ② Accuracy and error reduction :- Unlike humans, RPA bots perform task with consistent accuracy and precision, minimizing the risk of errors and compliance issue.
- ③ Scalability and flexibility :- RPA solution are scalable and adaptable to evolving business needs and workloads. Organization can easily deploy additional bots or modify automation workflows to accommodate changes in volume and complexity.
- ④ Digital Transformation and Agility :- RPA plays a pivotal role in digital transformation initiatives by enabling organization to modernize legacy systems, integrate disparate application and adapt to changing market dynamics.
- ⑤ Compliance and Risk management :- RPA helps ensure regulatory compliance and mitigate operational risks by enforcing standardized processes, maintaining audit trails and enforcing security protocols.

RPA Architecture :-



① Application under Robotic process execution :-

→ RPA is considered as a well-suited technology for enterprise and enterprise application. Enterprise application may include SAP, Siebel like mainframes. Such type of application are generally data-intensive and data-centric.

② RPA tools :-

→ RPA tools allow automating a variety of application in different environments. RPA tools allow developing software bots that can be trained by recordings, configuring and enhancing the program logic such as loops and condition.

③ RPA platform :-

→ RPA software bots in the cloud act like they are stored in a shared repository, which can be further shared across libraries of software robots. RPA platform helps in scheduling, distributing and monitoring the execution of software robots.

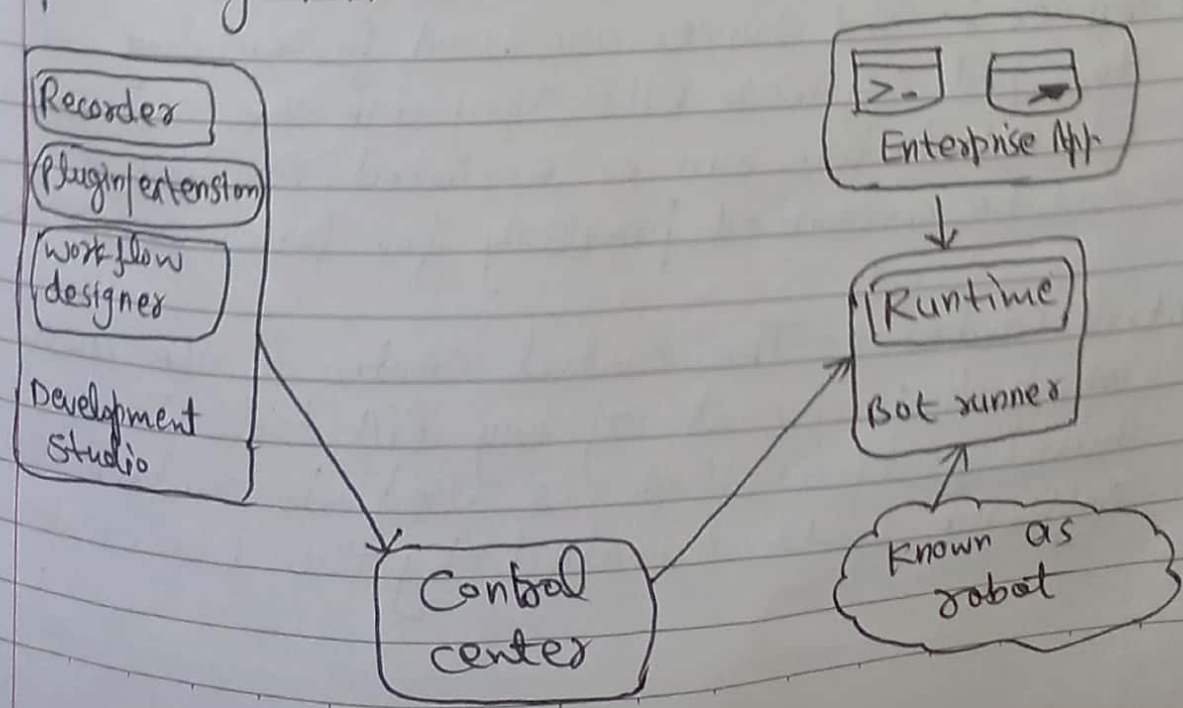
④ RPA execution infrastructure :-

→ RPA execution infrastructure is defined as a bank containing physical or virtual lab machines that can be controlled on the basis of usage pattern. The process of scaling up or down the no. of machine parallelly for automating the task can also be performed.

⑤ Configuration Management :-

→ Configuration management is used for stating the version of RPA assets as the underlying application. It helps in developing the software robots and also updating them to newer version.

Components of RPA :-



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① Recorder :- The recorder is one of the critical components of RPA. It adds an ability to automate web, desktop and mainframe application in a natural macro-like way without the need of any programming, coding or scripting.

② Development Studio :- Almost every RPA tool includes development studio in its core components. The development studio helps to design or develop intelligent process automation workflow. It allows you to get full control over the automation. It also allows you to install activities packages, wizards, recorders and custom plugin.

③ Plugin/extension :- Most of the RPA platforms consists of several plugin and extension to perform easy development and execution. RPA plugin are the set of programs that can be installed along with the RPA tool. These plugin handle different types of tasks, such as extracting the data from invoices, manipulating the data etc.

④ Bot runner :- Bot runner are used for executing the developed software bots. They are the machines on which bots are run or executed. Multiple bots can be assembled parallelly for faster execution.

⑤ Control Center :- The control center is the most important component of any RPA tool. It is a web based platform that is used to control the software bots created by the bot creator.

Role of Bots in RPA :-

→ The role of Bots in RPA is central to the automation of business processes. Bots, also known as software robots are the agents that perform automated tasks within the RPA ecosystem.

- ① Task automation :- Bots are responsible for automating repetitive, rule-based tasks that were traditionally performed by humans. They interact with software applications, systems, and databases just like human users do, executing predefined actions.
- ② Process execution :- Bots execute automation workflows or sequence designed by RPA developers using visual programming interfaces or scripting language. They navigate through user interface, input data, perform calculation and generate outputs.
- ③ Data manipulation :- Bots handle data processing tasks such as data entry, data extraction, data validation, and data integration. They manipulate data within software applications, databases, spreadsheets ensuring data consistency, integrity with predefined rules and standards.
- ④ Monitoring and Reporting :- Bots provide visibility into automation performance, status and outcomes through logging, monitoring and reporting capabilities. They capture execution logs, metrics, and performance indicators.

RPA Tools :-

① UiPath :-

- UiPath is one of the most popular and widely used RPA platform, known for its user-friendly interface and robust capabilities.
- It offers a comprehensive suite of tools for automating repetitive tasks, including process discovery, bot development and analytics.
- The platform provides features such as attended and unattended automation, AI integration, robot monitoring through the UiPath.
- UiPath offers a rich ecosystem of pre-built automation components, reusable templates and integrated with third party application and cognitive service.

② Automation Anywhere :-

- Automation anywhere is another leading RPA platform that offers a range of automation solutions for businesses of all size and industries.
- It provide a user-friendly interface with drag-and-drop capabilities for building automation workflows as well as advanced scripting options for more complex automation scenarios.
- Automation anywhere offers features such as bot deployment, task scheduling, workload management through its control room.
- The platform supports both attended and unattended automation modes, allowing bots to work alongside human users or operate autonomously.

③ Blue Prism :-

- Blue Prism is a leading RPA platform known for its enterprise-grade automation capabilities and scalability.
- It provides a digital workforce of software robots, known as "Digital workers", that can automate a wide range of business processes across different functions.
- The platform offers features such as process analytics, real-time monitoring, role-based access control, and audit trails to ensure compliance and governance.

Comparison :-

Criteria	UiPath	Automation Anywhere	Blue Prism
Features and capabilities	Comprehensive, including AI integration, process analytics and pre-built components.	Wide range, including cognitive automation, bot deployment and advance scripting.	Enterprise-grade, with visual process designer and process analytics.
Scalability	Highly scalable, suitable for enterprise-wide automation.	Scalable perform suitable for business of all sizes.	Robust scalability for managing large-scale.
Pricing	Pricing varies based on deployment model, licensing options, and additional feature or service.	Pricing models vary based on deployment model and feature set.	Pricing varies depending on licensing option and additional features.

Some key steps in implementing RPA projects:-

① Identify processes for automation :-

→ Identify and prioritize business processes that are suitable candidates for automation. Look for processes that are repetitive, rule-based and involve high-volume data entry or manual tasks.

② Define objectives and Goals :-

→ Clearly define the objectives and goals of the RPA project. Determine the expected outcomes such as cost saving, productivity gains and process optimization.

③ Assess feasibility and ROI :-

→ Conduct a feasibility study and assess the return on investment (ROI) of automating each identified process. Consider factors such as the complexity of the process, potential benefits and time-to-value.

④ Ensure security and compliance :-

→ Implement security measures and compliance controls to safeguard sensitive data, prevent unauthorized access and ensure compliance with regulatory standards.

⑤ Provide training and support :-

→ Provide training and support to users, developers, and administrators involved in RPA implementation. Offer training programs, workshops with the RPA tools and best practices for automation.