**Data Science Capstone** 



**United States Airlines Analysis** 



### **Business Scenario**

#### Problem statement:

According to air travel consumer reports, a large proportion of consumer complaints are about frequent flight delays. Out of all the complaints received from consumers about airline services, 32% were related to cancellations, delays, or other deviations from the airlines' schedules.

There are unavoidable delays that can be caused by air traffic, no passengers at the airport, weather conditions, mechanical issues, passengers coming from delayed connecting flights, security clearance, and aircraft preparation.

### Objective:

The objective of this project is to identify the factors that contribute to avoidable flight delays. You are also required to build a model to predict if the flight will be delayed.

# **Dataset Snapshot**

### Airlines.xlsx

| id | -  | Airline 🔻 | Flight 💌 | AirportFror ▼ | AirportTo <b>▼</b> | DayOfWeek | Time | ▼ Length | ▼ Delay | ₩ |
|----|----|-----------|----------|---------------|--------------------|-----------|------|----------|---------|---|
|    | 1  | CO        | 269      | SFO           | IAH                |           | 3    | 15       | 205     | 1 |
|    | 2  | US        | 1558     | PHX           | CLT                |           | 3    | 15       | 222     | 1 |
|    | 3  | AA        | 2400     | LAX           | DFW                |           | 3    | 20       | 165     | 1 |
|    | 4  | AA        | 2466     | SFO           | DFW                |           | 3    | 20       | 195     | 1 |
|    | 5  | AS        | 108      | ANC           | SEA                |           | 3    | 30       | 202     | 0 |
|    | 6  | CO        | 1094     | LAX           | IAH                |           | 3    | 30       | 181     | 1 |
|    | 7  | DL        | 1768     | LAX           | MSP                |           | 3    | 30       | 220     | 0 |
|    | 8  | DL        | 2722     | PHX           | DTW                |           | 3    | 30       | 228     | 0 |
|    | 9  | DL        | 2606     | SFO           | MSP                |           | 3    | 35       | 216     | 1 |
|    | 10 | AA        | 2538     | LAS           | ORD                |           | 3    | 40       | 200     | 1 |
|    | 11 | CO        | 223      | ANC           | SEA                |           | 3    | 49       | 201     | 1 |
|    | 12 | DL        | 1646     | PHX           | ATL                |           | 3    | 50       | 212     | 1 |
|    | 13 | DL        | 2055     | SLC           | ATL                |           | 3    | 50       | 210     | 0 |
|    | 14 | AA        | 2408     | LAX           | DFW                |           | 3    | 55       | 170     | 0 |
|    | 15 | AS        | 132      | ANC           | PDX                |           | 3    | 55       | 215     | 0 |
|    | 16 | US        | 498      | DEN           | CLT                |           | 3    | 55       | 179     | 0 |
|    | 17 | B6        | 98       | DEN           | JFK                |           | 3    | 59       | 213     | 0 |
|    | 18 | CO        | 1496     | LAS           | IAH                |           | 3    | 60       | 162     | 0 |
|    | 19 | DL        | 1450     | LAS           | MSP                |           | 3    | 60       | 181     | 0 |
|    | 20 | CO        | 507      | ONT           | IAH                |           | 3    | 75       | 167     | 0 |

### Airlines.xlsx

| Variables   | Description   |
|-------------|---|
| id          | Flight number   |
| Airline     | Type of commercial airlines   |
| Flight      | Type of aircraft  |
| AirportFrom | Source airport  |
| AirportTo   | Destination airport   |
| DayOfWeek   | Day of the week   |
| Time        | Departure time measured in minutes from midnight (range is from 10 to 1439) |
| Length      | Duration of the flight in minutes   |
| Delay       | If the flight is delayed  |

# **Dataset Snapshot**

| ~      | ident | ▼ type        | name 🔻         | latitude_d(▼ | longitude_▼ | elevation_ ▼ | continent | ▼ iso_countr ▼ | iso_region ▼ | municipali 🔻        | scheduled 🔻 | gps_code |
|--------|-------|---------------|----------------|--------------|-------------|--------------|-----------|----------------|--------------|---------------------|-------------|----------|
| 6523   | 00A   | heliport      | Total Rf Helip | 40.0708008   | -74.933601  | 11           | NA        | US             | US-PA        | Bensalem            | no          | 00A      |
| 323361 | 00AA  | small_airport | Aero B Ranch   | 38.704022    | -101.47391  | 3435         | NA        | US             | US-KS        | Leoti               | no          | 00AA     |
| 6524   | 00AK  | small_airport | Lowell Field   | 59.947733    | -151.69252  | 450          | NA        | US             | US-AK        | <b>Anchor Point</b> | no          | 00AK     |
| 6525   | 00AL  | small_airport | Epps Airpark   | 34.8647995   | -86.770302  | 820          | NA        | US             | US-AL        | Harvest             | no          | 00AL     |
| 6526   | 00AR  | closed        | Newport Hos    | 35.6087      | -91.254898  | 237          | NA        | US             | US-AR        | Newport             | no          |          |
| 322127 | 00AS  | small_airport | Fulton Airport | 34.9428028   | -97.818019  | 1100         | NA        | US             | US-OK        | Alex                | no          | 00AS     |
| 6527   | 00AZ  | small_airport | Cordes Airpor  | 34.3055992   | -112.165    | 3810         | NA        | US             | US-AZ        | Cordes              | no          | 00AZ     |
| 6528   | 00CA  | small_airport | Goldstone (G   | 35.35474     | -116.88533  | 3038         | NA        | US             | US-CA        | Barstow             | no          | 00CA     |
| 324424 | 00CL  | small_airport | Williams Ag /  | 39.427188    | -121.76343  | 87           | NA        | US             | US-CA        | Biggs               | no          | 00CL     |
| 322658 | 00CN  | heliport      | Kitchen Creel  | 32.7273736   | -116.45974  | 3350         | NA        | US             | US-CA        | Pine Valley         | no          | 00CN     |
| 6529   | 00CO  | closed        | Cass Field     | 40.622202    | -104.344    | 4830         | NA        | US             | US-CO        | Briggsdale          | no          |          |
| 6531   | 00FA  | small_airport | Grass Patch A  | 28.6455002   | -82.219002  | 53           | NA        | US             | US-FL        | Bushnell            | no          | 00FA     |
| 6532   | 00FD  | closed        | Ringhaver He   | 28.8466      | -82.345398  | 25           | NA        | US             | US-FL        | Riverview           | no          |          |
| 6533   | 00FL  | small_airport | River Oak Air  | 27.2308998   | -80.9692    | 35           | NA        | US             | US-FL        | Okeechobee          | no          | 00FL     |
| 6534   | 00GA  | small_airport | Lt World Airp  | 33.7675018   | -84.068298  | 700          | NA        | US             | US-GA        | Lithonia            | no          | 00GA     |
| 6535   | 00GE  | heliport      | Caffrey Helip  | 33.887982    | -84.736983  | 957          | NA        | US             | US-GA        | Hiram               | no          | 00GE     |
| 6536   | 00HI  | heliport      | Kaupulehu He   | 19.832881    | -155.97835  | 43           | OC        | US             | US-HI        | Kailua-Kona         | no          | 00HI     |
| 6537   | 00ID  | small_airport | Delta Shores   | 48.1453018   | -116.214    | 2064         | NA        | US             | US-ID        | Clark Fork          | no          | 00ID     |
| 322581 | 00IG  | small_airport | Goltl Airport  | 39.724028    | -101.39599  | 3359         | NA        | US             | US-KS        | McDonald            | no          | 00IG     |
| 6538   | 0011  | closed        | Bailey Genera  | 41.644501    | -87.122803  | 600          | NA        | US             | US-IN        | Chesterton          | no          |          |

| Variables     | Description   |
|---------------|---|
| id            | This is an identifier for the airport. It will stay persistent even if the airport code changes.  |
| ident         | This is the text identifier used in the <i>OurAirports</i> URL. This will be the International Civil Aviation Organization (ICAO) code if available. Otherwise, it will be a local airport code (if there is no conflict) or will be an internally-generated code starting with the ISO2 country code followed by a dash and a four-digit number. |
| type          | This shows the type of the airport. The values allowed here are<br>closed_airport, heliport, large_airport, medium_airport,<br>seaplane_base, and small_airport.  |
| name          | This shows the official name of the airport, including Airport and Airstrip   |
| latitude_deg  | This shows the latitude of the airport in decimal degrees (north is positive).  |
| longitude_deg | This shows the longitude of the airport in decimal degrees (east is positive).  |

| Variables    | Description   |
|--------------|---|
| elevation_ft | This shows the elevation MSL of the airport in feet (not meters).   |
| continent    | This shows the code for the continent where the airport is (primarily) located. The allowed values include <i>AF</i> (Africa), <i>AN</i> (Antarctica), <i>AS</i> (Asia), <i>EU</i> (Europe), <i>NA</i> (North America), <i>OC</i> (Oceania), or <i>SA</i> (South America).  |
| iso_country  | This shows the two-character ISO 3166:1-alpha2 code for the country where the airport is (primarily) located. A handful of unofficial, non-ISO codes are also in use, such as <i>XK</i> for Kosovo.   |
| iso_region   | This is an alphanumeric code for the high-level administrative subdivision of a country where the airport is primarily located (e.g., province and governorate) prefixed by the ISO2 country code and a hyphen. <i>OurAirports</i> uses ISO 3166:2 codes whenever possible, preferring higher administrative levels, but also includes some custom codes. |
| municipality | This shows the primary municipality that the airport serves (when available).  Note that this is not necessarily the municipality where  the airport is physically located.   |

| Variables         | Description   |
|-------------------|---|
| scheduled_service | This shows <i>yes</i> if the airport currently has scheduled airline service and <i>no</i> if otherwise.  |
| gps_code          | This shows the code that an aviation GPS database (such as, Jeppesen's or Garmin's) would normally use for the airport. This will always be the ICAO code if one exists. Note that, unlike the <i>ident</i> column, this is not guaranteed to be globally unique. |
| iata_code         | This shows the three-letter IATA code for the airport (if it has one).  |
| local_code        | This shows the local country code for the airport if it's different from the gps_code and iata_code fields (used mainly for US airports).   |
| home_link         | This shows the URL of the airport's official home page on the web if one exists.  |
| wikipedia_link    | This shows the URL of the airport's page on Wikipedia if one exists.  |
| Keywords          | This field contains other keywords or phrases to assist with the search. These are separated by a comma. It may also include former names for the airport, alternate codes, names in other languages, and nearby tourist destinations.                            |

# **Dataset Snapshot**

| d      | airport_ref | airport_ident | length_ft | width_ft | surface | lighted | closed |   | le_ident | le_latitude_d | le_longitude_ | le_elevation_ | le_heading_ |
|--------|-------------|---------------|-----------|----------|---------|---------|--------|---|----------|---------------|---------------|---------------|-------------|
| 269408 | 6523        | 00A           | 80        | 80       | ASPH-G  |         | 1      | 0 | H1       |               |               |               |             |
| 255155 | 6524        | 00AK          | 2500      | 70       | GRVL    |         | 0      | 0 | N        |               |               |               |             |
| 254165 | 6525        | 00AL          | 2300      | 200      | TURF    |         | 0      | 0 | 1        |               |               |               |             |
| 270932 | 6526        | 00AR          | 40        | 40       | GRASS   |         | 0      | 0 | H1       |               |               |               |             |
| 322128 | 322127      | 00AS          | 1450      | 60       | Turf    |         | 0      | 0 | 1        |               |               |               |             |
| 257681 | 6527        | 00AZ          | 1700      | 60       | GRAVEL  |         | 0      | 0 | 15       |               |               |               |             |
| 245528 | 6528        | 00CA          | 6000      | 80       | ASPH    |         | 0      | 0 | 4        | 35.3493004    | -116.893      |               | 50          |
| 250597 | 6529        | 00CO          | 3900      | 20       | TURF-G  |         | 0      | 0 | 16       |               |               |               |             |
| 247972 | 6531        | 00FA          | 3200      | 100      | TURF    |         | 0      | 0 | 8        |               |               |               |             |
| 265037 | 6532        | 00FD          | 74        | 74       | TURF    |         | 0      | 0 | H1       |               |               |               |             |
| 250414 | 6533        | 00FL          | 4090      | 100      | TURF    |         | 0      | 0 | 12       |               |               |               |             |
| 253429 | 6534        | 00GA          | 2600      | 80       | TURF    |         | 0      | 0 | 9        |               |               |               |             |
| 265038 | 6535        | 00GE          | 125       | 95       | ASPH    |         | 1      | 0 | H1       |               |               |               |             |
| 265039 | 6536        | 00HI          | 1155      | 45       | ASPH-G  |         | 0      | 0 | H1       |               |               |               |             |
| 246648 | 6537        | 00ID          | 3300      | 40       | TURF    |         | 0      | 0 | 8        |               |               |               |             |
| 246649 | 6537        | 00ID          | 2700      | 40       | TURF    |         | 0      | 0 | 11       |               |               |               |             |
| 252182 | 6539        | 00IL          | 2500      | 75       | TURF-F  |         | 0      | 0 | 18       |               |               |               |             |
| 265040 | 6540        | 00IN          | 40        | 40       | MATS    |         | 1      | 0 | H1       |               |               |               |             |
| 254597 | 6541        | 00IS          | 1600      | 70       | TURF    |         | 0      | 0 | 9        |               |               |               |             |
| 256603 | 6542        | 00KS          | 2600      | 85       | TURF    |         | 0      | 0 | 17       |               |               |               |             |

| Variables     | Description  |
|---------------|--|
| id            | This shows the internal <i>OurAirports</i> integer identifier for the runway. This will stay persistent even if the runway numbering changes.  |
| airport_ref   | This shows the internal integer foreign key matching the <i>id</i> column for the associated airport in <b>airports.csv</b> . Here, <i>airport_ident</i> is a better alternative.  |
| airport_ident | This shows the externally-visible string foreign key matching the <i>ident</i> column for the associated airport in <b>airports.csv</b> .  |
| length_ft     | This shows the length of the full runway surface (including displaced thresholds and overrun areas) in feet.   |
| width_ft      | This shows the width of the runway surface in feet.  |
| surface       | This shows the code for the runway surface type. This is not a controlled vocabulary yet, but it will be soon (probably).  Some common values include ASP (asphalt), TURF (turf), CON (concrete), GRS (grass), GRE (gravel), WATER (water), and UNK (unknown). |

| Variables        | Description   |
|------------------|---|
| lighted          | This shows 1 if the surface is lit at night and 0 if not. Note that this is inconsistent with <b>airports.csv</b> which uses <i>yes</i> and <i>no</i> instead.) |
| closed           | This shows 1 if the runway surface is currently closed and 0 if not.  |
| le_ident         | This shows the identifier for the low-numbered end of the runway.   |
| le_latitude_deg  | This shows the latitude of the center of the low-numbered end of the runway in decimal degrees (north is positive) if available.                                |
| le_longitude_deg | This shows the longitude of the center of the low-numbered end of the runway in decimal degrees (east is positive) if available.                                |
| le_elevation_ft  | This shows the elevation above MSL of the low-numbered end of the runway in feet.   |
| le_heading_degT  | This shows the heading of the low-numbered end of the runway in degrees true (non-magnetic).  |

| Variables                 | Description   |
|---------------------------|---|
| le_displaced_threshold_ft | This shows the length of the displaced threshold (if any) for the low-numbered end of the runway in feet.                         |
| he_ident                  | This shows the identifier for the high-numbered end of the runway.  |
| he_latitude_deg           | This shows the latitude of the center of the high-numbered end of the runway in decimal degrees (north is positive) if available. |
| he_longitude_deg          | This shows the longitude of the center of the high-numbered end of the runway in decimal degrees (east is positive) if available. |
| he_elevation_ft           | This shows the elevation above MSL of the high-numbered end of the runway in feet.  |
| he_heading_degT           | This shows the heading of the high-numbered end of the runway in degrees true (non-magnetic).                                     |
| he_displaced_threshold_ft | This shows the length of the displaced threshold (if any) for the high-numbered end of the runway in feet.                        |

### **Data science**

- 1. Import and aggregate data:
  - a. Collect information related to flights, airports (e.g., type of airport and elevation), and runways (e.g., length\_ft, width\_ft, surface, and number of runways). Gather all fields you believe might cause avoidable delays in one dataset.

**Hint:** In this case, you would have to determine the keys to join the tables. A data description will be useful.

b. When it comes to on-time arrivals, different airlines perform differently based on the amount of experience they have. The major airlines in this field include US Airways Express (founded in 1967), Continental Airlines (founded in 1934), and Express Jet (founded in 19860. Pull such information specific to various airlines from the Wikipedia page link given below.

https://en.wikipedia.org/wiki/List\_of\_airlines\_of\_the\_United\_States.

Hint: Here, you should use web scraping to learn how long an airline has been operating for.

### **Data science**

- c. You should then get all the information gathered so far in one place.
- d. The total passenger traffic may also contribute to flight delays. The term *hub* refers to busy commercial airports. *Large hubs* are airports that account for at least 1 percent of the total passenger enplanements in the United States. Airports that account for 0.25 percent to 1 percent of total passenger enplanements are considered medium hubs. Pull passenger traffic data from the Wikipedia page given below using web scraping and collate it in a table.

https://en.wikipedia.org/wiki/List\_of\_the\_busiest\_airports\_in\_the\_United\_States

2. You should then examine the missing values in each field, perform missing value treatment, and justify your actions.

### **Data science**

- 3. Perform data visualization and share your insights on the following points:
  - a. According to the data provided, approximately 70% of Southwest Airlines flights are delayed. Visualize it to compare it with the data of other airlines.
  - b. Flights were delayed on various weekdays. Which day of the week is the safest for travel?
  - c. Which airlines should be recommended for short-, medium-, and long-distance travel?
  - d. Do you notice any patterns in the departure times of long-duration flights?
- 4. How many flights were delayed at large hubs compared to medium hubs? Use appropriate visualization to represent your findings.

### **Data science**

- 5. Use hypothesis testing strategies to discover:
  - a. If the airport's altitude has anything to do with flight delays for incoming and departing flights
  - b. If the number of runways at an airport affects flight delays
  - c. If the duration of a flight (length) affects flight delays

**Hint:** Test this from the perspective of both the source and destination airports

6. Find the correlation matrix between the flight delay predictors, create a heatmap to visualize this, and share your findings

### **Machine learning**

- 1. Use OneHotEncoder and OrdinalEncoder to deal with categorical variables
- 2. Perform the following model building steps:
  - a. Split data into train and test
  - b. Standardize data
  - c. Apply logistic regression (use stochastic gradient descent optimizer) and decision tree models

**Note**: Make sure you use standardization effectively, ensuring no data leakage and leverage pipelines to have a cleaner code

- d. Check accuracy report of model on train and test data
- e. Take care of overfitting of decision tree model

**Note:** The final prediction will be based on the voting (majority class by 5 models created using the stratified 5-fold method)

- g. Compare the results of logistic regression and decision tree classifier
- 3. Build and validate the models using the Gradient Boosting classifier, compare all methods, and share your findings

### SQL

- 1. Determine the number of flights that are delayed on various days of the week
- 2. Determine the number of delayed flights for various airlines
- 3. Determine how many delayed flights land at airports with at least 10 runways
- 4. Compare the number of delayed flights at airports higher than average elevation and those that are lower than average elevation for both source and destination airports

### Tableau

1. Create a dashboard in Tableau by selecting appropriate chart types and metrics for the business

**Note:** Put more emphasis on data storytelling

**Thank You**