Heon Sang Lee

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LinkedIn · Github · Portfolio website: https://heon-sang-lee-portfolio.vercel.app/

PROJECT

Volcanowalk-RAWG, Demo: volcanowalk-rawg.vercel.app, Code: github.com/Volcanowalk/personal-RAWG

- Conceptualized and implemented a dynamic website, enabling users to explore a catalogue of 500,000+ games sourced from the RAWG API.
- Implemented a user-friendly feature, allowing users to add their favourite games to wish lists.
- Implemented responsive design to ensure seamless functionality across different screen sizes.
- Improved web accessibility by adhering to WCAG guidelines, providing an inclusive experience for users with disabilities.
- Built with HTML, JavaScript, React.js, and Tailwind CSS.

CV Application, Demo: odin-cv-app-volcanowalk.vercel.app, Code: github.com/Volcanowalk/odin-CVApp

- A CV builder application where users can enter their information and generate a completed CV.
- Built with JavaScript, HTML, CSS, and React.js.

EXPERIENCE

Liquor Control Board of Ontario, Toronto, ON in Canada — *IT Service Desk Analyst*

05/18/2023 – Present

- Collaborated with Service Desk team members to deliver resolutions within 5 days and meet SLA requirements.
- Performed L1 troubleshooting by searching web, previous tickets, and knowledge articles alongside consulting to senior members.
- Resolved 200+ tickets regarding account, VPN, business applications, hardware, and other IT issues.

EDUCATION

Sheridan College— *Advanced Diploma,* software development and network engineering
09/2017 - 06/2021

SKILLS

- JavaScript
- HTML / CSS
- React.js
- Tailwind CSS
- Responsive design
- Accessibility
- Cross-browser compatibility

TOOLS

- NPM
- ESLint
- Prettier
- Webpack
- Git
- Figma