

Isaac Harper

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EDUCATION

The University of Arizona

May 2021

- Bachelor of Science, major in Mathematics with Probability and Statistics emphasis
- Minor in Computer Science
- Completed in 3 years
- Classes involving theoretical work matched with applications

WORK EXPERIENCE

Student Admin Systems Group

April 2019 – Present

Student IT Support Analyst

Tucson, AZ

- Provide help desk support to clients in various methods
- Build and setup computer systems
- Troubleshoot hardware, software, and networking issues
- Communicate directly with clients to find solutions
- Lead projects independently and meet hard deadlines
- Work with teams from other departments on large projects
- Document entire process for future records

SKILLS

- | | |
|-------------------|------------------------|
| ▪ Quick learner | ▪ MS Excel |
| ▪ Problem Solving | ▪ SQL |
| ▪ Teamwork | ▪ R |
| ▪ Hard worker | ▪ Software Development |

INTERESTS/HOBBIES

- | | |
|--------------------------------------|-------------------------|
| ▪ Backcountry Backpacking | ▪ Making pasta at home |
| ▪ Maintaining a personal home server | ▪ Gardening and cooking |