# Volha Piatrova, QA Manual Engineer

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## SUMMARY

Aspiring Software Test Engineer with hands-on training in manual testing and quality assurance. Completed a comprehensive QA course covering SDLC, STLC, test design techniques, bug reporting, and test documentation. Worked with tools such as **YouTrack, QASE, Chrome DevTools, Postman, and browser extensions for testers, databases: MySQL, MongoDB**; mobile testing tools: **Android Studio, Charles Proxy; Git, GitHub.** Practical experience includes writing **checklists, test cases, and bug reports**.

## PROFESSIONAL EXPERIENCE

**QA Course: SDLC, STLC, Test Design, Bug Reporting & Documentation** (150h Hands-on Training)

- Tested new features of a demo online store, improving stability and catching critical bugs.
- Created test plans, bug reports, and checklists; logged bugs in Youtrack with detailed reproduction steps.
- Designed and executed functional, smoke, and regression tests using Qase.
- Used Postman to test REST/SOAP APIs (requests, variables, environments).
- Applied DevTools (Network, Console, Elements) to check UI, forms, and layout.
- Ran SQL queries (JOIN, WHERE, GROUP BY) in MySQL to verify data integrity.
- Performed mobile testing via Android Studio and Charles Proxy.
- Used Bash for terminal navigation, reading logs, and sending curl requests.

**Industrial Labor Management Engineer** (5 years) ZAO "ATLANT" (Belarusian closed joint-stock company producing household appliances (refrigerators, freezers, washing machines) with three plants. Over 65% of products exported to CIS countries (Ukraine, Russia, Kazakhstan) and Europe):

- Maintained comprehensive payroll documentation for all personnel, including production workers, accountants, engineers, and executives (with over **10,800 employees** across two production facilities).
- Developed and implemented departmental bonus criteria and performance indicators, improving operational efficiency by **8%**.
- Ensured compliance with labor regulations for a workforce across multiple production units serving both domestic and international markets.

**Founder & Director  Dance Studio "El Paso"**, Self-owned business, Belarus (10 years)

- Managed all operations of a private dance school, including client onboarding, scheduling, and finances. Maintained documentation for income, expenses, contracts, and service quality to ensure transparency.
- Optimized workflows and checklists, boosting service consistency and increasing profits by **180%**. Handled communication with authorities, suppliers, and clients, resolving admin and legal matters.
- Taught and organized training for **200+ students annually** across multiple groups. Gathered and analyzed client feedback to improve retention by **40%**.
- Used skills in documentation, issue tracking, and process improvement directly applicable to QA.

## EDUCATION
- Belarus State Economic University, 2006, Degree: Industrial Labor Management Engineer
- Completed a comprehensive Manual Software Testing course, covering the full software development lifecycle, test case design, bug reporting and testing techniques.

## SKILLS & OTHER

**Skills**: QASE, Youtrack, Chrome DevTools, Postman to test REST/SOAP APIs, API documentation (Swagger, WSDL), data formats: XML, JSON, MySQL, MongoDB, Android Studio and Charles Proxy,

Git, bash, Scrum.

**Certifications**: QA course covering SDLC, STLC, test design techniques, bug reporting, and test documentation (150 hours of hands-on training program).