

Post Call Survey (Customer Engagement)



At end of call agent would transfer call perform a survey, results can be compiled into a report

Benefits

- Engage your customers
- Customizable experience
- Flexible storage options
- Discover new insights faster

How **Smart Numbers** Can Help

- Adapt call flow dynamically
- Time based call triggers
- Connect to third party services for storage
- Call control capabilities
- DTMF input handling

