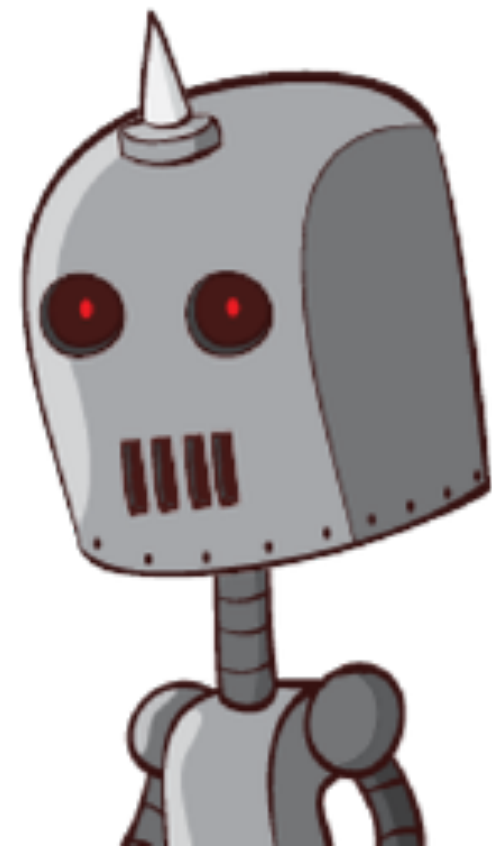


Novice



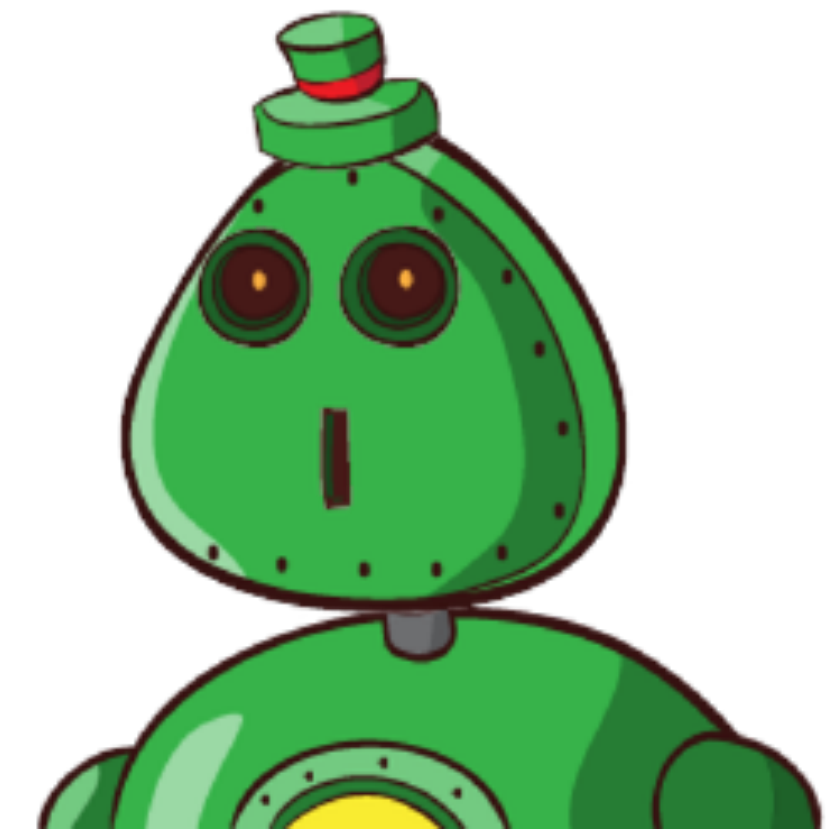
"I don't know what
I don't know."

Competent
Practitioner



"I can do routine
things successfully."

Expert



"I can handle anything
you throw at me"