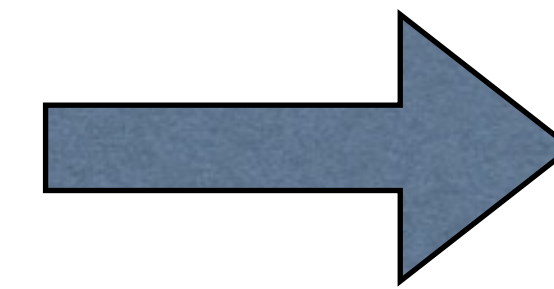


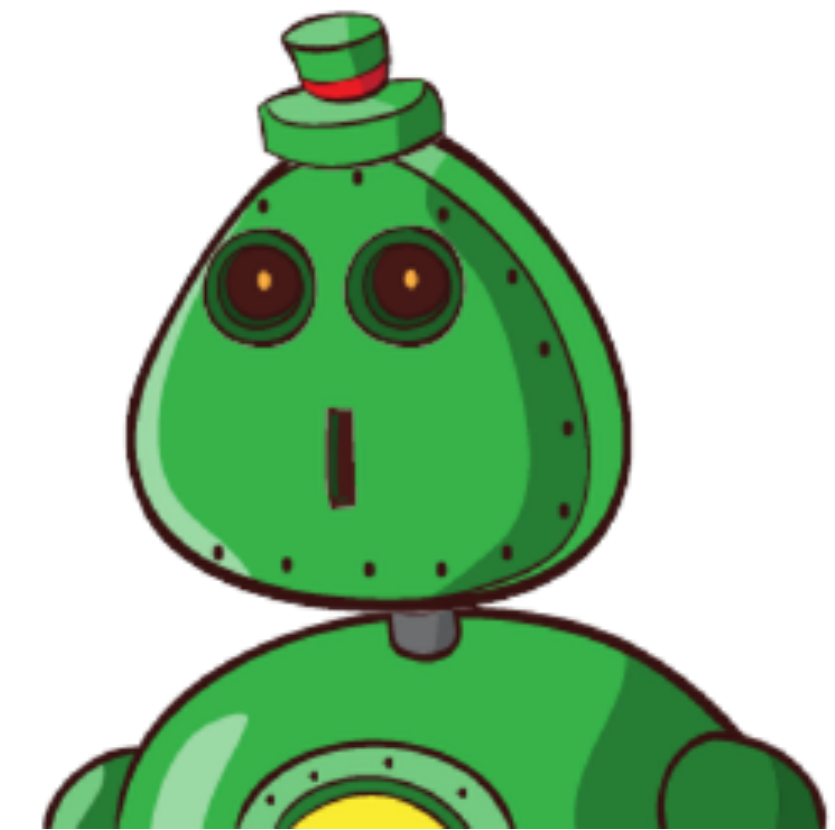
Competent
Practitioner



Expert

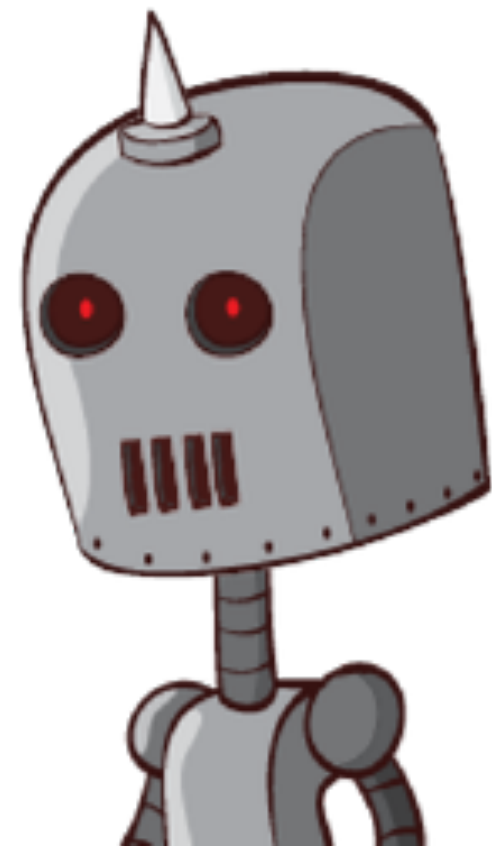


"I can do routine
things successfully."



"I can handle anything
you throw at me"

Novice



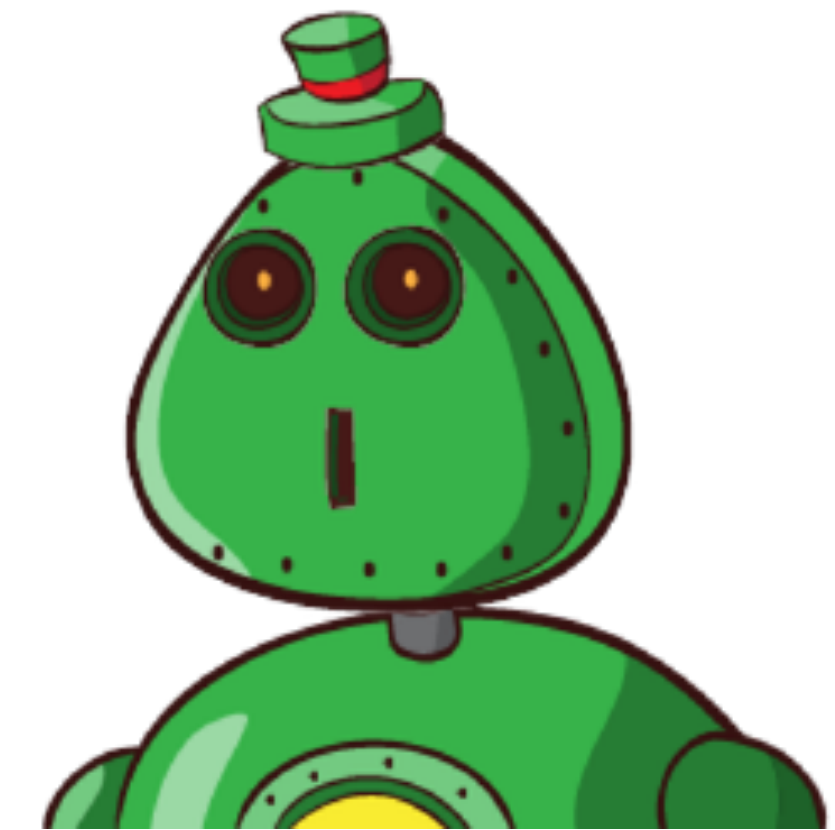
No
mental model

Competent
Practitioner



Useful
mental model

Expert



Elaborate
mental models