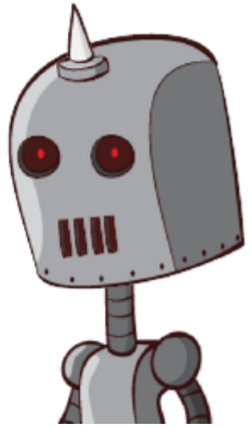
Novice

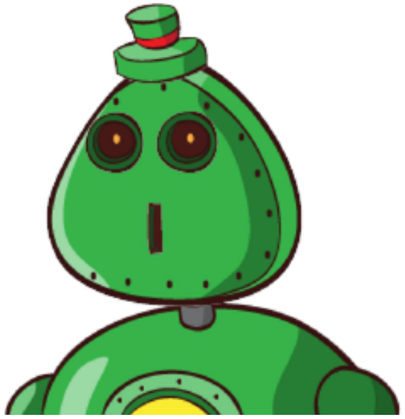


"I don't know what I don't know."

Competent Practitioner

"I can do routine things successfully."

Expert



"I can handle anything you throw at me"

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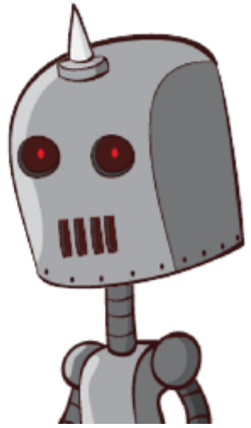
Novice → Competent Practitioner



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