# JORDAN SAMSON

Phone:045-233-9108 Website: Personal Website

#### **EDUCATION**

## University of Calgary | September 2016 - May 2021

- Bachelor of Economics.
- Minor in Computer Science.

#### **EXPERIENCE**

## SafeCode | Software Developer full stack | April 2022 - Present | Melbourne, VIC

- Full-stack role involving the development and maintenance of web applications, using .NET.
- Microsoft Azure and Git version control and working with collaborative teams.
- Frameworks: .NET Core, Blazor, Entity Framework Core, MVC etc.
- Communicate and collaborate with multi-disciplinary teams of engineers, designers, producers, and clients daily.
- Utilized Microsoft Azure for cloud-based deployment and hosting of web applications, while effectively leveraging Git version control

# SalaryPackagingPlus | Customer Service Officer | February 2022 - April 2022 | Melbourne, VIC

- Acted as the primary point of contact for customers, ensuring their concerns were heard and addressed on time.
- Collaborated with internal teams, such as technical support or sales, to help prompt and efficient resolutions for complex customer cases.

# YMCA Calgary | Duty Manager | August 2021 - January 2022 | Calgary, Alberta

- Ensure exceptional customer service by addressing inquiries, resolving complaints, and handling any issues or conflicts that may arise. Strive to create a welcoming and inclusive environment for all members and guests.
- A first responder to all first aid situations in the facility, including those involving ambulances and the fire department.

#### Mount Royal University Kids | Camp Leader | May 2019 - August 2019 | Calgary, Alberta

- Supervised a group of children ranging in size from 15-20 children, lead them through a wide range of engaging sports activities, games, and swimming sessions.
- Thoughtfully catered to children who were unfamiliar with English or had learning difficulties by providing appropriate accommodations and support during camp activities.

#### KG Properties | Assistant | May 2016 - August 2019 | Calgary, Alberta

Conducted property viewings for prospective tenants seeking their ideal rental homes.
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# Foundation Building Materials | Customer Service | May 2016 - 2019

- Operated and maneuvered heavy machinery, specifically forklifts and drywall delivery trucks, with precision and safety protocols in mind.
- Oversaw the operation of a stucco tinting facility where we would exceed expectations.
- Received and processed advanced orders from customers, ensuring accurate completion and timely delivery of their requested items.

# **SKILLS**

- Languages: C#, TypeScript, HTML, CSS.
- Tools: Visual Studio, Visual Studio Code, and Microsoft SQL server.
- Frameworks: Blazor, EF Core, React, .NET, Nextjs

#### **Outside of Work**

• Participate in competitive sprinting as a personal pursuit and recreational activity, hoping to get some sponsors as a run faster.