

IVOR R. WALLACE JR.

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Accomplished programming professional with over 17 years experience in meeting challenging technical support needs. Analytical troubleshooter who delivers timely effective client solutions. Results driven team leader who achieves successful outcomes efficiently through team member assessment and proper alignment of responsibilities.

PROFESSIONAL EXPERIENCE

NAVIGATORS INSURANCE GROUP SOFTWARE ENGINEER

OCT 2006 – PRESENT

- Coordinate & supervise all activities related to program design, development, & implementation using scrum methodology .
- Code/Test/Refine applications for C#.net & VB.net data feeds from XML to the AS/400.
- Manage off shore consultant group responsible to code according to company guidelines.
- Provide strategies to improve applications feeding the AS/400.
- Work with external vendors to create XML files for data capture.
- Maintain AS/400 process for web-service communications.
- Test and balance all data feeds from the vendor's bordereau.
- Maintain and deploy ASP.net applications.
- Provide internal and external client support.

INTEGRATED LOAN SERVICES / FISERV LENDING SOLUTIONS CONSULTANT

APR 2005 – OCT 2006

- Built code that allowed external clients to submit data which was imported into an application.
- Maintained & created PowerBuilder code in addition to MS SQL stored procedures.
- Created VB macros for interaction between an application & Excel.
- Provided support to customer service & external clients.

GENERAL REINSURANCE CORPORATION DEVELOPER

JUN 1998 – MAR 2005

- Trained new team members on proper coding documentation & foundation.
- Worked with the business unit & management to create priority lists with due dates.
- Responsible for knowledge transfer of a new system from a consulting company.
- Created and distributed test production services to clients.
- Distributed priority list assignments to team members based on each individual's abilities.
- Created & maintained testing scripts using automation testing software.
- Removed all memory leaks from remote printing.
- Provided technical support for all clients.

EDUCATION & TRAINING

Bachelor of Arts in Economics, University of Connecticut, May 2004

TECHNICAL SKILLS

ASP.net	C#.net	VB.net
IIS	XML	XSLT
SQL SERVER	TFS	