

Justin BRIEN

Email: jbrien567@gmail.com Phone: 0435 699 710

Locale: Parramatta, NSW LinkedIn: [/justin-brien-371435187](https://www.linkedin.com/in/justin-brien-371435187)

Education

University of Technology Sydney Bachelor of Science in Information Technology
Diploma in Information Technology Professional Practice
(3rd Year) Major in Software Development, Networking, Cloud and Business Operations

St Paul's Catholic College Greystanes Year 12 HSC – 85.60 ATAR

Interpersonal Skills

Effective communication and collaboration abilities.
Technical knowledge and skillset to contribute to any project.
Comprehensive problem solving and broad-minded.
Experience in agile / SCRUM development environments.
Sales Knowledge and Experience

Technical Skills

Software: Java, HTML/CSS, SQL, OOP, Data Structures and Algorithms

Systems: Windows (7, 10), Linux (Ubuntu, Raspbian, Debian), Mac OSX

Analysis: Requirements Documentation, Requirements Elicitation, Requirements Specification and Modelling, Process Modelling, Data Requirements and Modelling, BPMN, Trello

Support: Troubleshooting, Job Ticketing, Help Desk Support, Hardware Support, Laptop / PC Repair, Microsoft Office and Outlook

Employment

University of Technology Sydney I.T Division

July 2019 to Present

- Co-operate with staff for IT rollover of expired leases.
- Experience with ServiceNow Job Ticketing.
- Preparing machines for deployment and retirement.
- Repair and diagnose desktops, laptops and all-in-ones.
- Assist staff in how to use machines.

JW Computers

March 2018 to Present

- Sales experience and product knowledge
- Active listening and understanding to finding suited IT solutions.
- Approachability to any I.T. related question or task.
- Build and Repair PC's and Laptops, stress testing, backups and cloning.
- Handling of expensive assets and large sums of cash.

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Parramatta Catholic Education Office I.T. Department

Nov 2017 to Feb 2018

- Communicate with Teachers on I.T. support
- Assist children in how to use I.T. such as login and iPads
- Follow necessary support procedures
- Maintain IT around the school including printers.
- Approachability to any I.T. related question or task.

Certificates

Provisional P2 License

Statement of Attainment - Certificate III in IT 30/1/2017 (#47253403)

Rotary Youth Vocational Education Award for Information and Design Technology (2017)

Interests

Enterprise and Consumer PC Hardware, Soccer, Cars, Water Skiing

References

Available upon request