#### What is Hadoop?

- 1. Replicate each piece of information, send pieces to thousands of computers in a cluster, each computer would run the process on its file, send it back.
  - a. Results then sorted and redistributed to another process
    - i. First process called a "map" or "mapper", second called a "reduce process"
  - b. Scale linearly Many servers, twice performance, handle twice amount of data
- 2. Doug Cutting: Working on clone/copy of Google's Big data architecture Hadoop
- 3. Bottom of Data Science: algebra, linear algebra, programming and databases
- 4. Now we apply machine learning
  - a. Instead of taking a sample from large data sets to test hypotheses, we look for patterns
  - b. Not hypotheses testing, rather generating hypotheses
- 5. Decision Sciences = probability, statistics and mathematics
  - a. Deep learning just added
  - b. Neural networks around 20-30 years

# **How Big Data is Driving Digital Transformation**

1. Support needed from CEO, CIO and emerging role of Chief Data Officer

### **Data Science Skills and Big Data**

- 1. My definition of big data is data that is large enough and has enough volume and velocity that you cannot handle it with traditional database systems
- 2. Started when Google tried to figure out how to solve their page rank algorithm

## **Establishing Data Mining Goals**

- 1. Identify key questions that need answers
- 2. Identify costs and benefits of the exercise
- 3. Determine expected level of accuracy and usefulness
  - a. High levels of accuracy cost more
  - b. Cost trade-off for desired level of accuracy are important considerations

# **Selecting Data**

- 1. Data-mining exercise depends upon quality of data being used
  - a. Large databases: customer purchases and demographics
  - b. Not readily available: surveys may be needed
- 2. Type, size and frequency of collection have a direct bearing on the cost
- 3. Identifying the right kind of data is crucial

## **Processing Data**

- 1. Raw data often messy, erroneous or irrelevant
- 2. With relevant data, information can be missing
- 3. In the <u>pre-processing stage</u> you identify irrelevant attributes of data and expunge
- 4. Identifying erroneous aspects of data set and flagging them is necessary

- a. Human error may lead to inadvertent merging or incorrect parsing of information between columns
- b. Subject data to checks to ensure integrity
- 5. Develop formal method of dealing with missing data and whether they are missing randomly or inadvertently
  - a. Randomly: simple set of solutions would suffice
  - b. Systemic way: determine impact of missing data on results
- 6. Must consider in advance if observations or variables containing missing data be excluded from the entire analysis or parts of it

# **Transforming Data**

- 1. Once relevant attributes are retained, determine the appropriate format in which the data must be stored
- 2. Aim: Reduce the number of attributes needed to explain phenomena
  - a. Data reduction algorithms (Principal Component Analysis)
  - b. Variables may need to be transformed to help explain phenomenon being studied (e.g. all types of income revenues rentals, salary, etc)
- 3. Transform continuous variables into categorical variables. This could help capture non-linearities in the underlying behaviour

# **Storing Data**

- 1. Stored in a format that is conducive for data mining
  - a. Unrestricted and immediate read/write privileges to the data scientist
- 2. During mining, new variables are created, then written back to the original database, this is why data storage schemes should facilitate efficiently reading from and writing to the database
- 3. Store data on serves or media that keeps data secure and prevents data mining algorithm from unnecessarily searching for pieces of data scattered of different serves or storage media
  - a. Safety and privacy should be a prime concern

# **Mining Data**

- 1. Once processed, transformed and stored it is subjected to data mining
- 2. This covers data analysis methods
  - a. Parametric and non-parametric methods
  - b. Machine-learning algorithms
- 3. Good start is data visualization
  - Multidimensional views of data using advanced graphing capabilities of data mining software = preliminary understanding of trends hidden in data sets

### **Evaluating Mining Results**

- 1. Once mined, you do a formal evaluation of the results
- 2. Includes:
  - a. Testing predictive capabilities of the models on observed data to see how effective and efficient the algorithms have been in reproducing data

- i. Known as "in-sample forecast"
- b. Results shared with key stakeholders for feedback
  - i. Then incorporated in later iterations to improve process
- 3. Data mining, evaluating results becomes an iterative process analysts can use better and improved algorithms in light of feedback from key stakeholders.

#### **Deep Learning and Machine Learning**

- 1. Big data: Massive, quickly built, varied not formed with a traditional database
  - a. Described in the 5 V's
  - b. Data Mining: process of automatically searching and analysing data, discovering previously unrevealed patterns.
    - Pre-processing data to prepare it, transforming it into appropriate format
    - ii. Insights and patterns are mined and extracted using various tools and techniques (data visualization, machine learning, statistical models)
- 2. Machine Learning: Subset of AI that uses computer algorithms to analyze data and make intelligent decisions without being explicitly programmed
  - a. Trained with large sets of data they learn from examples
  - b. Do not follow rules-based algorithms
- 3. Deep learning: Subset of machine learning uses layered neural networks to simulate human decision-making
  - a. Label and categorize info
  - b. Enables AI systems to learn on the job improve quality and determine whether decisions were correct
  - c. Artificial neural networks = neural networks
    - i. Small computing units called neurons that take data and learn to make decisions over time
    - ii. Layer-deep: become more efficient as data sets increase in volume
    - iii. Other machine learning algorithms plateau as data increases
- 4. Data Science: Process and method for extracting knowledge from insights from large volumes of disparate data
  - a. Multi-disciplinary: mathematics, statistical analysis, data visualization and more
  - b. Appropriate info, see patterns, find meaning from large volumes of data and drive business
  - c. Can use AI techniques learning algorithms and deep learning models
  - d. Broad term that encompasses the entire data processing methodology while AI includes everything that allows computers to learn to solve problems and make decisions

#### **Neural Networks and Deep Learning**

- 1. Computer Sciences: attempt to mimic neurons
- 2. Neural networks: mimic how our brins use nerons to process things
  - Neurons and synapses build complex networks that can be trained
  - Start with inputs and outputs to see what kind of outputs. Done repeatedly in a way this network should converge
  - Computationally very intensive
- 3. Deep Learning: 4/5 years ago
  - Neural networks on steroids
  - Multiple neural networks using lots of computing power
  - Needs matrix and linear algebra calculations
  - Speech, people, faces, images, classifying images
  - GPU: Graphics processing unit = 600 cores of processing cores
  - Speech recognition
  - Doesn't have to be taught
  - Learn Linear AEGRBRA

### **Applications of Machine Learning**

- 1. Predictive analytics: Area of machine learning
  - a. Recommender systems, cluster analysis, market basket analysis
  - b. Decision trees, Bayesian Analysis, naïve Bayes
  - c. E.G. Don't have to understand how they used or how to do them but must understand what their meanings are
- 2. Recommendations: Recommending based on your previous decisions
  - a. E.g. Investment ideas that are similar
  - b. Similar asset, company, technique, etc.
  - c. Fraud detection: Machine learning problem look at previous transactions, build a model that looks at each charge that comes through

### **How Data Science is Saving Lives**

- 1. Targeted info to give best treatment to patients
  - a. Data mining, data modelling, statistics and machine learning
  - b. Factors for a disease
    - i. Gene markers, associated conditions and environmental factors
    - ii. Recommends tests, trials and treatments
- 2. Natural disasters
  - a. Warick university used social media to track development of floods, hurricanes and weather events
  - b. Weather stations

# **How should Companies Get Started In Data Science?**

- 1. First thing a company must do is to start capturing data
  - a. Costs, labour, material, products, revenue
  - b. Capture it, archive it, do not overwrite on your old data data never gets old
- 2. Then apply algorithms and apply algorithms
- 3. Data science inside a company is only as valuable as the data collected
- 4. Put together a team of data scientists

# **Application of Data Science**

- 1. 2011 McKinsey & Company: data science key basis of competition. New waves of productivity, growth and innovation
- 2. 2013: UPS new route guidance system

#### The Final Deliverable

- 1. Ultimate purpose of analytics is to communicate findings to the concerned who might use these insights to formulate policy or strategy.
  - a. Analytics summarize findings in tables and plots
  - b. Data scientists then uses narrative to communicate findings
    - i. Academia: Form of essays and reports (1000-7000 words)
    - ii. Consulting and business: small documents (1500) with tables and plots, or comprehensive document
- 2. Discussed scope of the final deliverable
  - a. Deliberated the key message of the report
  - b. Looked for the data and analytics

### **The Report Structure**

- 1. Cover page, table of contents, executive summary, detailed contents, acknowledgments, references and appendices (if needed)
- 2. Cover Page
  - a. Title, names of authors, their affiliations, contacts, name of the institutional publisher (if any), date of publication.
- 3. Executive summary
  - a. Abstract (executive summary), introductionary section, review of available relevant research on subject matter,
  - b. Methodology
    - i. Introduce research methods and data sources
    - ii. New data? Explain the data collection exercise in some detail
  - c. Results
    - i. Present empirical findings

- 1. Descriptive statistics
- 2. Illustrative graphs
- 3. Regression models or categorical analysis
- 4. Empirical techniques that fall under data mining
  - a. Mostly they rely on illustrative graphics

#### d. Discussion

- i. Craft main arguments
- ii. Rely on narrative to communicate thesis
- iii. Refer to the research question and knowledge gaps
- iv. Highlight findings and missing piece to the puzzle

### e. Conclusion

- i. Generalize specific findings take on a marketing approach
- ii. Identify future developments in research and applications
- f. References

#### 4. Publication

- a. Have you told readers, at the outset, what they might gain by reading your paper?
- b. Have you made the aim of your work clear?
- c. Have you explained the significance of your contribution?
- d. Have you set your work in the appropriate context by giving sufficient background (including a complete set of relevant references) to your work?
- e. Have you addressed the question of practicality and usefulness?
- f. Have you identified future developments that might result from your work?
- g. Have you structured your paper in a clear and logical fashion?