

### COMPANY PROFILE









### Capacity Building Services

**EMPOWERING ORGANISATIONS** DEVELOP THE ABILITY TO

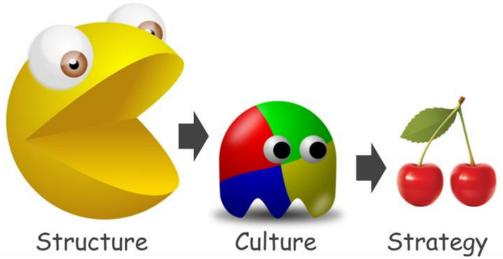
DO MORE & MORE,

DO IT BETTER & BETTER,

DO IT FASTER & FASTER...

BUT DO IT AT A LESSER COST





Many organizations experience dramatic growth for a period, but eventually, they may struggle and often fail.

Why do successful organizations like ENRON, RADIO SHACK, LEHMAN Brothers grow rapidly only to collapse later?

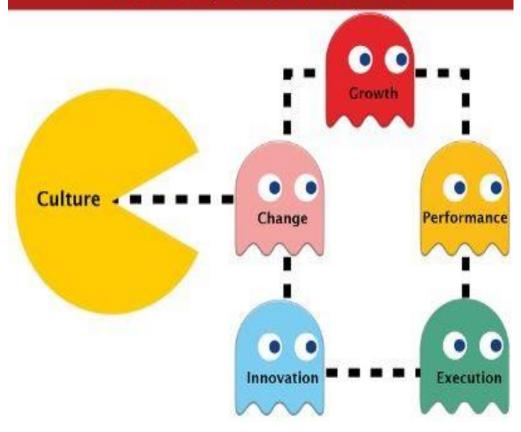
Every system consists of a balance between Growth Reinforcing Factors and Growth Limiting Factors.

When an enterprise begins to grow, it propels itself forward due to these Growth-Reinforcing elements. However, this same growth can also reveal Growth-Limiting factors that, if not addressed, can hinder progress and ultimately lead to the organization's decline.



# **Capacity Building Services**

# Organizational culture eats strategy for breakfast, lunch and dinner



Vriksh Capacity Building Services empowers organizations to significantly enhance their capabilities

Achieving greater results, delivering higher quality, and increasing efficiency, all while reducing costs.

Our approach involves a series of strategic and deliberate actions combined with effective complementary strategies.

We focus on empowering teams, delegating responsibilities, driving digital transformation, maximizing sales, and strengthening management capacity.





### **Capacity Building Intervention Steps**



Phase 1: Preparing for growth



**Phase 2: Catalysing Growth** 



### PHASE 1: PREPARING FOR GROWTH

SETTING THE BASICS RIGHT





# **Phase 1:** Preparing the organisation for growth



- Alignment Services
- Business Process Reengineering Services
- IT Enablement Services for Digital Acceleration

#### **ALIGNMENT SERVICES**

The organisation is prepared for capacity enhancement by setting the basics right by clearly articulating Vision, creating vision and strategy alignment, and ensuring the entire organisation is in sync with the Vision and the Strategy

- 1. Vision Alignment
- Strategy Alignment with Vision
- 3. Defining the Core Values to drive the org. culture
- 4. Aligning Core Values with Vision and Strategy
- Aligning Organisation Structure with the Strategy
- 6. Aligning Policies and Processes with Strategy
- 7. Aligning HR Talent Acquisition, Talent

- Development, Talent
  Retention through
  remuneration planning,
  career development planning
  and succession planning
- Aligning Performance Metrics and fool proofing PMS
- Implementing Capacity Building model through Delegation Downwards
- 10. Capacity Audits
- 11. Business Continuity Planning



# Phase1: Preparing the organisation for growth



- Alignment Services
- Business Process Re-engineeringServices
- IT Enablement Services for Digital Acceleration

#### **BUSINESS PROCESS RE-ENGINEERING SERVICES**

Business Processes are redesigned to enable the organisation capable of achieving dramatic improvements in productivity, cycle times, quality, employee and customer satisfaction

- Refocusing company values on customer needs and eliminating low-value work
- Simplifying and standardizing overly complex work, and automating repetitive work
- 3. Enabling processes with modern systems and data
- 4. Locating work in the most efficient and effective environment
- 5. Reorganizing a business into

- cross-functional teams with end-to-end responsibility for a process
- Rethinking basic organizational and people issues
- Determining appropriate roles for third parties or outsourcers, focusing on where they truly add value





# Phase1: Preparing the organisation for growth



- Alignment Services
- Business Process Reengineering Services
- IT Enablement Services for Digital Acceleration

### IT ENABLEMENT SERVICES FOR DIGITAL ACCELERATION

Help the organisation develop and implement a strategic process to leverage digital technologies, methodologies and capabilities to rapidly transform business operations, enhance customer experiences, and drive innovations

- Map IT readiness of the organisation
- 2. Audit the digital quotient
- 3. Reimagine
- 4. Upscale
- 5. Set up and integrate
- 6. Optimize and accelerate



### PHASE 2: CATALYZING GROWTH

WORKING ON I RAPID SALES ENHANCEMENT I CUSTOMER RETENTION I REMOVING RESOURCE BOTTLENECKS









- Sales Enablement & BD Services
- Creating Customer Experiences
- Business Funding Services
- People Development Services

#### **SALES ENABLEMENT & BD SERVICES**

The objective of sales enablement service is to enhance sales – in a sustainable manner – by Vriksh in the classic Build-Operate-Transfer mode. Vriksh takes complete responsibility of preparing the strategy, its implementation using handpicked sales team, setting up the sales processes, developing and engaging the sales network, achieving the desired sales numbers, stabilizing the sales over a period of 10-12 months and then transferring the entire model (including the sales team developed) to the client

. Sales process	Complete ownership of the entire sales process by Vriksh which
outsourcing service	builds up its own team for the purpose
Sales performance	Coaching for underperforming sales team members or full team

- 2. Sales performance coaching service
- 3. Sales performance consulting service
- 4. Salesforce development
  Service

Coaching for underperforming sales team members or full team with the objective of enhancing performance

Providing strategic direction and business planning to achieve sales growth

Competency Development for the sales team as well as the Sales
Leadership







- Sales Enablement & BD Services
- Creating Customer Experiences
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### **CREATING CUSTOMER EXPERIENCES**

The objective of Creating Customer Experiences is to help the Organisation convert each of its customers into a Brand Ambassador for the company. This is achieved by Vriksh with a mix of training, coaching and consulting services – whereby the client's manpower is methodically trained to go beyond the customer expectations during each customer connect of interaction. The 3-Step process involves:

### Step 1

Identify Moments of Truth.
Identify the customer
interaction points when
customers experience a
moment with the Company

### Step 2

During each moment of truth, identify what the customer expects from the company and

what will fall below the customer's expectations.

Then decide how to take an action which will go beyond the customer's expectations.

### Step 3

Implement and institutionalize the action plan.







- Sales Enablement & BD Services
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#### **BUSINESS FUNDING SERVICES**

Using finance to aid growth can be smart and potentially explosive way to grow your business. Funding continues to be a big part of the growth hurdle and it can help any promising company go from zero to 100 in a very short time. The objective of Vriksh Business funding Services is to help businesses overcome the bottleneck of funds for growth... whether unsecured, secured or through IPO.

### **Prefunding Services**

Management & Governance Audits

Assessment of Business & Revenue

Models

Market & Scalability Assessment

Analysis of Financials

Preparation of Business Plan, Project

Report and Pitch Deck

Compilation of documents and funding proposals

#### **Funding Services**

Searching and connecting with funds

Query handling

Negotiating terms

Equity Dilution in case of equity funding

Rating the business by reputed agency

#### **SME-IPO Services**

Pre-IPO fund raising

Raising funds through SME-IPO





- Sales Enablement & BD Services
- Creating Customer Experiences
- Business Funding Services
- People Development Services

#### **COMPETENCY DEVELOPMENT SERVICES**

As people move up the organisation ladder, they need to develop new competencies to fit into their new roles. Vriksh Competency Development Programmes aim at making people realise their full potential by improving their attitudes, developing in them the capability to succeed in constantly changing situations (developing flexibility in thinking and approach to cope with rapid changes), helping them become more self directed, developing ability to set and achieve goals, enhancing domain skills and enhancing key leadership skills

- Vriksh Sales Training programmes
- Project Management Programmes
- Leadership Development Programmes
- 4. Change Management Programme
- 5. Behavioral Training
- 6. Team Building Programme

- 7. Lateral Thinking Skills
- 8. Parallel Thinking Skills
- 9. How Training Works
- 10. Training Needs Identification Services
- 11. Assessment Centres



### Success Stories.. Partial List































energy solutions





















































Sugata Halder Qualification – MBA Experience – 32+ Years (CHRO, Sales)

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Shubhashish Bhattacharya Qualification - MBA Experience – 39+ Years (Org. Development)

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Debashish Bhattacharyya Qualification – B.Tech Experience – 35+ Years (PM, BPR, ERP, IT)



Shubhendu Mukherjee Qualification – B.Sc. (DT) Experience – 35+ Years (Banking, MSME Loans)



Suvobroto Chattopadhyay Qualification – MBA Experience – 37+ Years



Kaushik Chattopadhyay Qualification – CA, CS Experience – 24+ Years (Governance & Compliance)



### Our Team