

Process Analytics: Turning Data Into Insights

Foundations of Applied Process Mining

Introduction to Process Mining

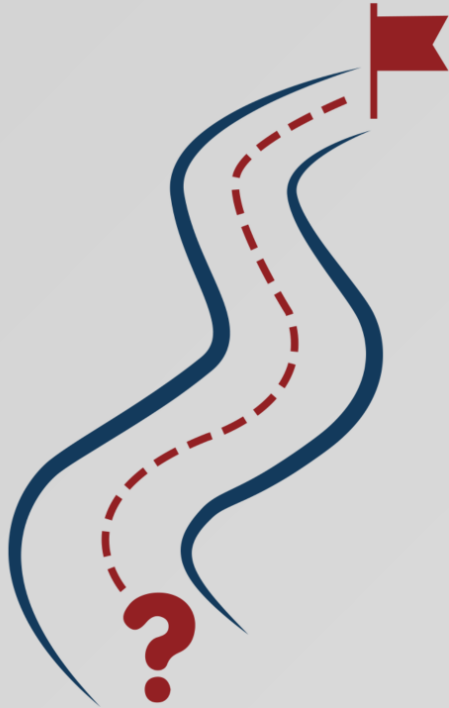
Getting
Started

References

Friedrich-Alexander-Universität Erlangen-Nürnberg (FAU), Chair of Digital Industrial Service Systems



Start of a Process Mining Project



What do I need to start a PM project?

In Theory

In Practice

Summary

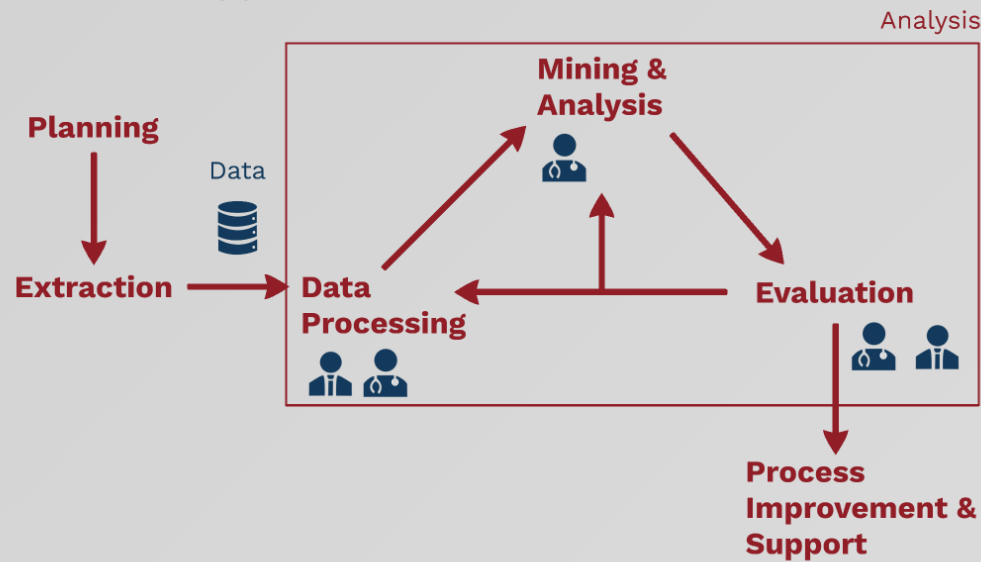
Requirements



Process Mining in Theory



Process Mining in Practice

Holistic approach (van Eck et al., 2015)



How the Business Experts  and Process Analyst  are involved

Factors of success & Requirements



Objective



PM Software

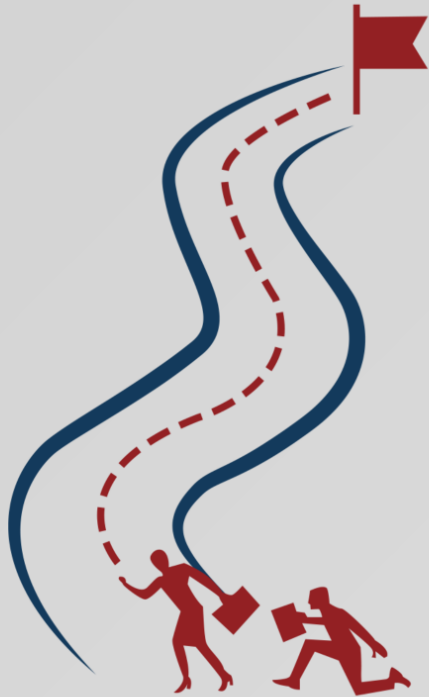


Data



People

Let's go!



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References

1. van Eck, M. L., Lu, X., Leemans, S. J., & van der Aalst, W. M. (2015, June). PM π 2 π : A Process Mining Project Methodology. In International Conference on Advanced Information Systems Engineering (pp. 297-313). Springer, Cham.

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