

VRUSHANK MALI

jarvismrk44@gmail.com | vrujmali@ut.utm.edu | 731-444-0892
GitHub.com/vrushankmali | LinkedIn.com/in/vrushank-mali

SUMMARY OF QUALIFICATIONS

- Effective communicator able to provide computer assistance and technical information
- Native Hindi and Gujarati speaker and proficient English speaker
- Strong problem solver able to critically assess computer issues to identify solutions

EDUCATION

The University of Tennessee at Martin; Martin, TN | *Bachelor of Science, Computer Science*; May 2024

- **Software and Systems** concentration
- **National Society of Leadership and Success Honor Society** | Inducted February 2020

SKILLS

- **Programming Languages:** C, C++, CSS, Python, HTML, Java, JavaScript, JDK, Kotlin, Clingo, Haskell.
- **Software Proficiency:** MS Office, MS Visual Studio, Android Studio.
- **Operating Systems:** Windows (7-11), Linux (Ubuntu, Kali Linux).
- **Cybersecurity Tools:** Kali Linux (Metasploit, Nmap, Burp Suite, Wireshark, Nessus Tenable Essentials).

RELATED EXPERIENCE

UT Martin Information Technology Services; Martin, TN | *Network Technician*; July 2023 – Present

- Provide on-site Tier 2 support to students, staff and faculty in professional manner
- Upgrade switches, transferring code information and making appropriate changes
- Provision access points to improve Wi-Fi reception
- Troubleshoot remote and on-site Wi-Fi connectivity, access points and switches
- Track user requests, issues, and progress via TeamDynamix ticketing system

UT Martin Information Technology Services; Martin, TN | *Student Assistant*; July 2022 – July 2023

- Provided Tier 1 help desk support to students, staff and faculty
- Troubleshot issues with Ellucian Banner, Canvas, computer software, printers via BeyondTrust remote support
- Tracked user requests, issues, and progress via TeamDynamix ticketing system
- Registered devices to ensure connection to university network

RELATED PROJECTS & ACTIVITIES

Gardener's Best Friend; CSCI 495 – Senior Design Course; Fall 2023

- Placed 3rd out of 15 undergraduate project presentations at ACM Conference in Gatlinburg, TN

International Collegiate Programming Contest (ICPC); March 2022

Memory Game and Music World; CSCI 352 – Software Engineering; Fall 2020 & Fall 2021

Hexapawns; Skyhacks Hackathon; March 2019

- Placed 1st in team 12-hour competition

OTHER EXPERIENCE

Flight Crew; Martin, TN | *Member*; August 2020 – Present

Sodexo; Martin, TN | *Cashier*; September 2019 – February 2020

Zoom Computer Classes; Surat, India | *Teacher Assistant*; May 2017 – April 2018

CAMPUS INVOLVEMENT

UT Martin; The League of Striving Artists; Martin, TN; August 2019 – May 2020