VRUSHANK MALI

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SUMMARY OF QUALIFICATIONS

- Strong verbal and written communicator.
- Trilingual (English, Hindi, and Gujarati).
- Natural leadership abilities.
- Instinctive mentor.
- Thrive with hands-on experiences.

EDUCATION

University of Tennessee at Martin; Martin, TN | *Bachelor of Science, Computer Science;* May 2024

Presidency School; Surat, India | *Diploma,* March 2017

TECHNICAL SKILLS

- Programming experience using C, C++, Python, HTML, Java, JavaScript, JDK, Clingo, and Haskell.

RELATED EXPERIENCE

Information System Services; Martin, TN | *Student Assistant*; July 2022 – July 2023 | *Network Technician;* July 2023 – Present

- Provided customer services to users visited or called the help desk.
- Troubleshoot issues related to Banner, Canvas, computer software, remote desktop, etc.
- Utilize ticketing system to track user request and issues.
- Register devices to ensure they can connect to the university network.
- Provisioning access points; Configuring switches.
- Remote and on-site troubleshooting wi-fi connectivity, access points and switches for student or staff.

OTHER EXPERIENCE

Flight Crew; Martin, TN | *Member*; August 2020 – Present
Sodexo; Martin, TN | *Cashier*; September 2019 – February 2020
Zoom Computer Classes; Surat, India | *Teacher Assistant*; May 2017 – April 2018

PROJECTS

- **Hexapawns**, Spring 2019 Hackathon
- **Memory Game** and **Music World**, CSCI 352 – Software Engineering
- **Gardener's Best Friend**, CSCI 495 – Senior Design Course

ACTIVITIES

National Society of Leadership and Success: February 2020 – present
International Collegiate Programming Contest (ICPC): March 2022
The League of Striving Artists: 2019 – 2020