

# VRUSHANK MALI

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## SUMMARY OF QUALIFICATIONS

- Strong verbal and written communicator with editing experience.
- Trilingual (English, Hindi, and Gujarati).
- Experienced in tutoring and counseling high school students in general Computer Science and STEM

## EDUCATION

**University of Tennessee at Martin;** Martin, TN | *Bachelor of Science, Computer Science;* Dec 2023

**Presidency School;** Surat, India | *Diploma,* March 2017

## TECHNICAL SKILLS

- Programming experience using C, C++, Python, HTML, JavaScript and JDK.

## EXPERIENCE

**Information System Services;** Martin, TN | *Student Assistant;* July 2022 – July 2023 | *Network Technician;* July 2023 – Present

- Provided customer services to users visited or called the help desk.
- Troubleshoot issues related to Banner, Canvas, computer software, remote desktop, etc.
- Utilize ticketing system to track user request and issues.
- Register devices to ensure they can connect to the university network.
- Provisioning access points; Configuring switches.
- Remote and on-site troubleshooting wi-fi connectivity, access points and switches for student or staff.

**Flight Crew;** Martin, TN | *Member;* August 2020 – Present

- Organize events and programs for students on the main campus.
- Provide advice for student programing and initiatives to campus leadership.
- Advertise events for the student body.

**Sodexo;** Martin, TN | *Cashier;* September 2019 – February 2020

- Handled cash box, purchases, and transactions.
- Provided excellent customer service for students, faculty, and staff.
- Maintained health and safety standards established by Sodexo Dinning Services.
- Supported colleagues to fulfil task and daily performance goals.

**Zoom Computer Classes;** Surat, India | *Teacher Assistant;* May 2017 – April 2018

- Communicated with students and their parents about academic needs and concerns.
- Explained fee structure and collected fees from students and parents.
- Recruited and enrolled students in the tutoring program.
- Provided additional instruction to program participants.

## PROJECTS

- Bob's Burger Project, CSCI 221
- Hexapawns, Spring 2019 Hackathon
- Memory Game and Music World, CSCI 352

## ACTIVITIES

**National Society of Leadership and Success:** February 2020 – present

**International Collegiate Programming Contest (ICPC):** March 2022

**The League of Striving Artists:** 2019 – 2020