VRUSHANK MALI

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SUMMARY OF QUALIFICATIONS
- Strong verbal and written communicator.
- Trilingual (English, Hindi, and Gujarati).
- Natural leadership abilities.
- Critical thinking and problem solving.
- Instinctive mentor.
- Thrive with hands-on experiences.

EDUCATION
University of Tennessee at Martin; Martin, TN | *Bachelor of Science, Computer Science;* May 2024

Presidency School; Surat, India | *Diploma,* March 2017

SKILLS
- **Programming Languages:** C, C++, CSS, Python, HTML, Java, JavaScript, JDK, Kotlin, Clingo, Haskell.
- **Software Proficiency:** MS Office, MS Visual Studio, Android Studio.
- **Operating Systems:** Windows (7-11), Linux (Ubuntu, Kali Linux).
- **Cybersecurity Tools:** Kali Linux (Metasploit, Nmap, Burp Suite, Wireshark, Nessus Tenable Essentials).

RELATED EXPERIENCE
Information System Services; Martin, TN | *Network Technician;* July 2023 – Present
- Provide Tier 2 support to students and staff/faculty.
- Provisioning access points; Configuring switches.
- Remote and on-site troubleshooting Wi-Fi connectivity, access points and switches for students or staff.
- Utilize ticketing system to track user request and issues.

Information System Services; Martin, TN | *Student Assistant*; July 2022 – July 2023
- Provided Tier 1 support to users who either visited or called the help desk.
- Troubleshooted issues related to Ellucian Banner, Canvas, computer software, remote desktop, etc.
- Utilized ticketing system to track user request, issues, and updates on them.
- Registered devices to ensure they can connect to the university network.

OTHER EXPERIENCE
Flight Crew; Martin, TN | *Member*; August 2020 – Present
Sodexo; Martin, TN | *Cashier*; September 2019 – February 2020
Zoom Computer Classes; Surat, India | *Teacher Assistant*; May 2017 – April 2018

PROJECTS
- **Hexapawns**, Spring 2019 Hackathon
- **Memory Game** and **Music World**, CSCI 352 – Software Engineering
- **Gardener's Best Friend**, CSCI 495 – Senior Design Course

ACTIVITIES
National Society of Leadership and Success: February 2020 – present
International Collegiate Programming Contest (ICPC): March 2022
The League of Striving Artists: 2019 – 2020