

Jason Diaz Jimenez

Results-driven software engineer with a B.S. from Western Governors University. Skilled in designing and implementing scalable software solutions using modern technologies and methodologies. Recognized for strong problem-solving abilities, effective teamwork, and a commitment to delivering high-quality code.

TECHNICAL SKILLS

Java - TypeScript - Python - React - HTML - CSS - JavaScript - SQL - Git - Spring Boot - REST APIs - Next.js - Firebase - OOP - UI/UX - JSON - JWT - TailwindCSS - CI/CD - Agile

EDUCATION

Western Governors University, Salt Lake City UT — *B.S Software Engineering*

May 2025

- Specialized in object-oriented programming, advanced data structures, and design patterns.
- Engineered real-world projects using Spring Boot, integrating industry certifications like AWS Certified Cloud Practitioner.
- Mastered a rigorous, accelerated curriculum that emphasizes hands-on learning and immediate skill application.

Killeen High School, Killeen TX — *High School Diploma*

May 2023

- Participated in high school band for four years, honing proficiency in music theory, performance, and teamwork.
- Actively contributed as a member of the STEM Club, engaging in science fairs, robotics competitions, and coding challenges.
- Elected President of the STEM Club in senior year, leading meetings, organizing events, and raising awareness for STEM education.
- Completed advanced college-level coursework in calculus, computer science, history, and English through the STEM Academy, building a robust foundation for future academic and career success.

EXPERIENCE

Freelance Software Developer, Remote

March 2020 - PRESENT

- Engineered custom Minecraft plugins using Java and the Spigot/Bukkit API, adding gameplay mechanics, economy systems, and server utilities for private SMPs and modded communities.

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TECHNICAL CERTIFICATIONS

CompTIA ITF+ -Sept 2024

AWS Cloud Practitioner -
Feb 2025

ITILv4 Foundations - Mar
2025

SKILLS

Customer Service

Sales

Multitasking

Problem-Solving

Cash Handling

Cleanliness

Upselling

Organization

Communication

IT Troubleshooting

POS System Management

Microsoft Office Suite

LANGUAGES

English -Fluent

- Developed Discord bots in TypeScript (Discord.js) and Python (discord.py) for servers with up to 15k+ members, delivering features like moderation tools, economy systems, role verification, and real-time API integrations.
- Built lightweight web dashboards for bot and server configuration using Express.js, React, and Firebase, enabling non-technical users to manage settings via UI.
- Collaborated directly with server owners and community leads to gather requirements, write maintainable code, and deploy regular updates—maintaining high uptime and low bug rates.
- Projects served diverse online communities, contributing to enhanced user engagement, automation, and stability.

Black Rifle Coffee Company, Harker Heights TX — *Barista*

March 2023 - PRESENT

- Expertly crafted and delivered a diverse range of specialty beverages, ensuring every drink met strict quality standards and customer expectations.
- Provided top-tier customer service in a fast-paced, high-volume environment—earning consistent praise for attention to detail and a friendly demeanor.
- Spearheaded upselling of premium products, contributing to a significant boost in store revenue.
- Maintained rigorous cleanliness and safety standards, playing a key role in passing all health inspections with commendation.
- Streamlined operations during peak hours by utilizing strategic problem-solving to reduce wait times and enhance customer satisfaction.
- Handled complex transactions with precision, ensuring accurate cash management and secure credit card processing.

Coffee Beanery, Killeen TX — *Barista*

May 2022 - February 2023

- Efficiently managed customer transactions, maintaining accuracy in cash and credit handling while delivering exceptional service in a high-traffic setting.
- Consistently crafted a wide variety of beverages to exacting standards, resulting in top-tier customer satisfaction scores.
- Fostered a welcoming and upbeat atmosphere during peak hours, building rapport with customers and enhancing the overall experience.
- Ensured a spotless and safe work environment by diligently cleaning counters, equipment, and seating areas.

