TicketManager

***COMPLETE:***

* Input Categories
* Database Implementation (SQL Server - SSMS)

***IN PROGRESS:***

* Input Validation
* Halo Integration Framework
  + Allocate Different Document Types
  + User Authentication
  + User Creation (Admin Only)

***NOT STARTED:***

* Halo Integration through SQL Express

PROPERTIES

Brand

Campus

UserName

UserEmail

UserContactNumber

PrimaryContact

TroubleshooterName

TroubleshooterEmail

TroubleshooterContactNumber

SiteAddress

EquipmentMake

EquipmentModel

EquipmentProductNumber

EquipmentSerialNumber

FaultDescription

EXAMPLES

Tertiary

Rosebank College Pretoria CBD

Sunnyboy Rasebeka

srasebeka@rosebankcollege.co.za

0605829269

Yes

Sunnyboy Rasebeka

srasebeka@rosebankcollege.co.za

0123207270

239 Southern Life Building Cnr Pretorius and Thabo Sehume Pretoria CBD

HP

HP 255 G9

6Q7Y7ES

CND3131JYG

Laptop fan is making noise when powered on. Kindly refer to the attached clip.

Information Required:

* SS/PS Queue? - Multiple (EMS/PS/RMS etc)
* Who is the webapp for? - ADvTECH