# Vunyala Sai Vikas

vunyalasaivikas146@gmail.com- LinkedIn- GitHub - +91 8919622280- Hyderbad, India

## **Profile**

Logical and analytical thinker, equipped with 2 years of experience as a Process Associate in an insurance industry. Transitioning into a Data Science career, utilizing analytical skills and programming expertise to develop innovative data-driven solutions.

### Certificate

Data Scientist - UpGrad

Python(Basic)- HackerRank - SQL(Intermediate)- HackerRank

IT Help Desk- Customer Service: Problem-Solving and Troubleshooting

## **Technical Skills**

Programming Languages: Python, SQL, No SQL etc.

Data Analysis Tools: Tableau, Excel, etc.

Machine Learning Tools: Scikit-Learn, Supervised, Reinforcement etc.

Technical Support Skills: Troubleshooting software issues, managing IT Help Desk operations,

providing end-user support, and resolving technical problems effectively.

#### Education

#### Osmania University, Hyderabad

Bachelor of Commerce (2018 -2021)

GPA: 7.27

# Professional Experience

#### System Manager

#### Municipal Department of Telangana (2021 June - 2022 January)

- Managed mail correspondence and monthly reports for the Municipal Department (CDMA) of Telangana.
- Issued trade licenses to shopkeepers and handled annual renewals efficiently.
- Streamlined communication processes and improved efficiency in document management.

# **Process Associate**

## First American, Hyderabad (2022 March – 2024 April)

- Monitored production workflows and performed detailed quality checks to maintain high standards, minimizing discrepancies, and ensuring compliance with organizational protocols.
- Collaborated with cross-functional teams to identify process inefficiencies and implement data-driven improvements, resulting in a measurable increase in productivity and process accuracy.
- Developed and maintained documentation for production processes, enabling standardized procedures and faster onboarding of new team members.
- Utilized analytical skills to troubleshoot material and machine defects, providing timely resolutions to maintain continuous operations.
- Conducted root cause analysis on recurring issues, identifying key areas for improvement, and implementing corrective actions that reduced error rates by a notable margin.

# **Projects**

#### Amazon Recommendation Engine (python)

I developed an electronics product recommendation system using popularity-based and collaborative filtering (KNNWithMeans) techniques, enhanced by Singular Value Decomposition (SVD) for model-based filtering. Data preprocessing included handling missing values and removing duplicates. The model's performance was evaluated using RMSE, and I visualized the data with Seaborn and Matplotlib, enabling real-time recommendations.

# Air Quality Forecasting using ML (Supervised learning)

I developed an air quality forecasting solution using historical data, focusing on key metrics and environmental factors. After cleaning the data and engineering features, I utilized FB Prophet to forecast future trends, ensuring improved model performance.

# SQL\_NFT\_Project

Conducted an SQL-based analysis of digital asset sales data to explore trends, transaction summaries, buyer behaviors, and profitability insights. This analysis provided a detailed understanding of sales patterns and buyer interactions, providing valuable insights into profitability.

#### Tableau\_Healthcare\_project

Developed a Tableau workbook with two dashboards showcasing diabetic/non-diabetic distribution, blood pressure categories, and BMI histograms. The "Healthcare Summary Report" story emphasizes insights from these dashboards. Utilized Tableau's features to effectively visualize healthcare data.