## VIETNAM – KOREA UNIVERSITY OF INFORMATION AND COMMUNICATION TECHNOLOGY

#### FACULTY OF COMPUTER SCIENCE



# DATA WAREHOUSE COURSE PROJECT BUILDING DATA WAREHOUSE FOR SALE MANAGEMENT

Students: TRUONG BÁ VƯƠNG

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PHÙNG ANH SANG

NGUYỄN MẠNH TRƯỜNG DẠT

Class : 21GIT

Instructor: ThS. TRÂN THANH LIÊM

Da Nang, November 2023

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#### **TEACHER'S COMMENT**

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During the course of our research project, We have made efforts and worked hard, but we understand that there may still be some shortcomings. We hope to receive valuable feedback from our professors and the evaluation committee to further improve and refine our research work.

We sincerely thank you!

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#### **Chapter 1: Introduction**

#### 1.1 Data warehouse overview



Figure 1-1 Data Warehouse

A Data Warehouse is a specialized system that stores and manages data from multiple sources with the purpose of facilitating analysis and decision-making. It serves as a dedicated and optimized database for retrieving and analyzing data.

The key components of a data warehouse include:

- Source Data: This refers to data that is collected from various sources such as transactional systems, databases, data files, or external services. The data can be in different formats, including unstructured or structured.
- ETL Process (Extract, Transform, Load): The ETL process involves extracting data from the source, transforming and cleaning it to conform to a standardized structure, and loading it into the data warehouse. This process includes tasks such as data extraction, cleansing, merging, transformation, and building data blocks (data marts) for analytical purposes.
- Data Storage: The data is stored in the data warehouse using a specific structure, typically a star schema or snowflake schema. It is organized into dimension tables and fact tables, which enable efficient data querying and analysis.
- Analytical Tools: The data warehouse provides organized and optimized data that can be accessed and analyzed using various analytical tools. These tools include OLAP (Online Analytical Processing), complex SQL queries, reporting, visualization, and data mining tools.
- They help users explore information, generate reports, assess performance, and make predictions based on the data.

Overall, a data warehouse empowers businesses and organizations to effectively collect, organize, and analyze data. It enables them to make informed decisions and discover valuable insights from their data.

#### 1.2 The significance of a research topic

Reasons for Choosing the Topic "Design Sales Management Data Warehouse":

- Business Criticality: Sales management stands as the lifeblood of enterprises across industries. Crafting a dedicated data warehouse for sales management holds immense importance in facilitating informed decision-making, performance evaluation, and strategic alignment in sales operations.
- Data Complexity: Sales data is inherently intricate, encompassing diverse dimensions such as product categories, geographic regions, customer segments, pricing structures, and historical trends. A purpose-built data warehouse tailored for sales management simplifies the intricacies of this data, enabling comprehensive analysis and streamlined access.
- Integration of Data Sources: Sales-related information originates from multiple sources including CRM systems, sales platforms, marketing databases, and financial records. A specialized data warehouse amalgamates these disparate sources, delivering a unified, comprehensive view of sales data for efficient analysis.
- Enhanced Performance: The strategic design of a sales management data warehouse optimizes query performance and reporting efficiency. Through data aggregation and calculated metrics, the warehouse significantly improves query response times, thereby enhancing overall system performance.
- Decision-Support Capabilities: A meticulously designed sales management data warehouse empowers sales leaders and decision-makers with crucial insights. It facilitates the monitoring of sales performance, assessment of targets, analysis of customer behaviors, identification of high-performing products or regions, and data-backed decision-making for refining sales strategies.
- Scalability and Adaptability: With business growth, the volume and complexity of sales data expand exponentially. A scalable and adaptable data warehouse architecture ensures seamless scalability and flexibility, adapting to evolving business requirements in sales operations.
- Foundation for Business Intelligence: The creation of a sales management data warehouse forms the cornerstone for implementing robust business intelligence and analytics initiatives. It facilitates advanced analytics models like predictive sales forecasting, customer segmentation, and profitability analysis, enabling organizations to optimize sales processes and gain a competitive edge.

In focusing on the design of a sales management data warehouse, organizations can effectively address the unique challenges and intricacies associated with sales data. This initiative empowers businesses with actionable insights, enabling them to drive sales performance, enhance operational efficiency, and elevate customer satisfaction.

#### 1.3 Conceptual in Data warehouse

#### 1.3.1 Dimension

A dimension is a structure that categorizes facts and measures in order to enable users to answer business questions.

#### 1.3.2 Fact

A fact in data warehousing describes quantitative transactional data like measurements, metrics, or the values ready for analysis. These include header numbers, order numbers, ticket numbers, transaction numbers, transa

#### 1.4 Tools

#### 1.4.1 Visual Studio



Figure 1-2 Visual Studio

The Visual Studio IDE is a creative launching pad that you can use to edit, debug, and build code and then publish an app. Over and above the standard editor and debugger that most IDEs provide, Visual Studio includes compilers, code completion tools, graphic designers, and many more features to enhance the software development process.

#### **1.4.2 SQL Server Integration Services**

SQL Server Integration Services is a platform for building enterprise-level data integration and data transformations solutions. Use Integration Services to solve complex business problems by copying or downloading files, loading data warehouses, cleansing and mining data, and managing SQL Server objects and data. Integration Services can extract and transform data from a wide variety of

sources such as XML data files, flat files, and relational data sources, and then load the data into one or more destinations.Integration Services includes:

- A rich set of built-in tasks and transformations.
- Graphical tools for building packages
- An SSIS Catalog database to store, run, and manage packages.

#### 1.4.3 SQL Server Management Studio

SQL Server Management Studio (SSMS) is an integrated environment for managing any SQL infrastructure. Use SSMS to access, configure, manage, administer, and develop all components of SQL Server, Azure SQL Database, Azure SQL Managed Instance, SQL Server on Azure VM, and Azure SynapseAnalytics. SSMS provides a single comprehensive utility that combines a broadgroup of graphical tools with many rich script editors to provide access to SQL Server for developers and database administrators of all skill levels.

#### **Chapter 2: Data Warehouse Analysis and Design**

#### 2.1 Conceptual modeling

#### 2.1.1 Attribute Description

ID	Field name	Description	Туре
1	EMAILUSER	Email of user	varchar
2	USERBIRTHDATE	User's birthday	date
3	USERGENDER	user's gender	varchar
4	USERNAME	User's name	varchar
5	ORDERDETAILID	Id of order	int
6	STATUS	Status of order	int
7	DATE	Date of order	date
8	ITEMNAME	Item's name	varchar
9	AMOUNT	Amount of item	int
10	UNITPRICE	Price of item	int
11	TOTALPRICE	Total price of item	int
12	PRICE	Price of item	int
13	CATEGORY1	Category of item	varchar
14	CATEGORY2	Category of item	varchar
15	CATEGORY3	Category of item	varchar
16	CATEGORY4	Category of item	varchar
17	ADDRESS	Address of store	varchar
18	STORE	Store have item	varchar
19	REGION	Region have store	varchar
20	CITY	City have store	varchar

21	DISTRICT	District of store	varchar
22	ADDRESSTEXT	Address text of store	varchar

#### 2.1.2 Conceptual modeling diagram

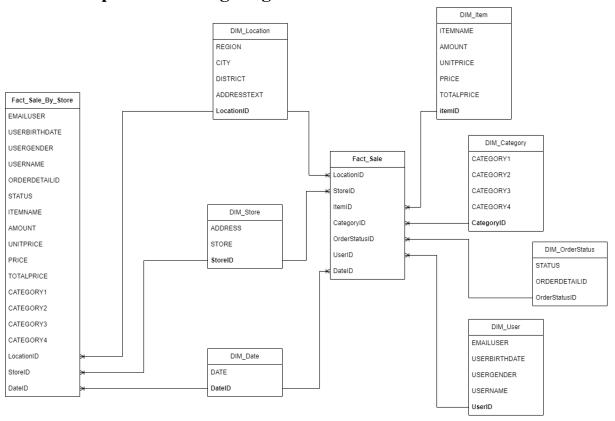


Figure 2-1 Conceptual modeling diagram

#### 2.2 Logical modeling

#### 2.2.1 Description of dimension table attributes

#### **DIM ITEM table:**

ID	Field	Description	Туре
1	ITEMNAME	Item's name	varchar
2	AMOUNT	Amount of item	int
3	UNITPRICE	Price of item	int
4	TOTALPRICE	Total price of item	int
5	ITEMID	Primary key	int

#### DIM\_ORDERSTATUS table:

ID	Field	Description	Туре
1	ORDERSTATUSID	Primary key	int
2	STATUS	Status of order	int
3	ORDERDETAILID	Id of order	int

#### **DIM\_CATEGORY** table:

ID	Field	Description	Туре
1	CATEGORYID	Primary key	int
2	CATEGORY1	Category of item	varchar
3	CATEGORY2	Category of item	varchar
4	CATEGORY3	Category of item	varchar
5	CATEGORY4	Category of item	varchar

#### **DIM USER table:**

ID	Field	Description	Туре
1	USERID	Primary key	int
2	EMAILUSER	Email of user	varchar
3	USERBIRTHDATE	User's birthday	date
4	USERGENDER	user's gender	varchar
	USERNAME	User's name	varchar

#### **DIM DATE table:**

ID	Field	Description	Туре
1	DATEID	Primary key	int
2	DATE	Date of order	date

#### **DIM\_LOCATION** table:

ID	Field	Description	Туре
1	LOCATIONID	Primary key	int
2	REGION	Region have store	varchar
3	CITY	City have store	varchar
4	DISTRICT	District of store	varchar
5	ADDRESSTEXT	Address text of store	varchar

#### **DIM\_STORE** table:

ID	Field	Description	Туре
1	STOREID	Primary key	int
2	ADDRESS	Address of store	varchar
3	STORE	Store have item	varchar

#### **FACT\_SALE table:**

ID	Field	Description	Туре
1	LOCATIONID	Primary key, Foreigner key	int
2	ITEMID	Primary key, Foreigner key	int
3	ORDERSTATUSID	Primary key, Foreigner key	int
4	CATEGORYID	Primary key, Foreigner key	int
5	USERID	Primary key, Foreigner key	int
6	DATEID	Primary key, Foreigner key	int
7	STOREID	Primary key, Foreigner key	int

#### **FACT\_SALE\_BY\_STORE** table:

ID	Field	Description	Туре
1	LOCATIONID	Primary key, Foreigner key	int
2	STOREID	Primary key, Foreigner key	int
3	DATEID	Primary key, Foreigner key	int
4	ITEMNAME	Item's name	varchar
5	AMOUNT	Amount of item	int
6	UNITPRICE	Price of item	int
7	TOTALPRICE	Total price of item	int
8	PRICE	Price of item	int

#### 2.3 Query question

Question 1: Total daily revenue of the store by status

Question 2: Top 5 Stores with the Highest Sales Volume and Revenue

Question 3: Total Number Of Category Sold

Question 4: Number of order by gender of the customer

Question 5: Top 10 Sales Days with the Highest Total Revenue

Question 6: Top 10 Cities with the Highest Number of Orders and Total Revenue

Question 7: Top 10 Days With The Most Sales By Store

Question 8: Top 5 Districts With The Highest Total Number Of

Orderdetails

Question 9: Top 10 Addresstext Days With The Highest Selling Price Ever

Question 10: Number Of Genders Of Shoppers In City And Region

#### **Chapter 3: Data Warehouse Development**

#### 3.1 Physical modeling - SSMS

#### 3.1.1 Dimensions table

#### DIM ITEM table:

	Column Name	Data Type	Allow Nulls
	ITEMNAME	nvarchar(255)	$\overline{\mathbf{v}}$
	AMOUNT	bigint	$\overline{\mathbf{v}}$
	UNITPRICE	bigint	
	PRICE	bigint	
	TOTALPRICE	bigint	
8	ItemID	int	

Figure 3-1 Item Dim

#### DIM\_ORDERSTATUS table:

	Column Name	Data Type	Allow Nulls
	STATUS	bigint	$\overline{\mathbf{v}}$
	ORDERDETAILID	bigint	$\overline{\mathbf{v}}$
P	OrderStatusID	int	

Figure 3-2 Orders Status Dim

#### DIM\_CATEGORY table:

	Column Name	Data Type	Allow Nulls
	CATEGORY1	nvarchar(255)	✓
	CATEGORY2	nvarchar(255)	✓
	CATEGORY3	nvarchar(255)	
	CATEGORY4	nvarchar(255)	<b>▽</b>
P	CategoryID	int	

**Figure 3-3 Category Dim** 

DIM USER table:

	Column Name	Data Type	Allow Nulls
	EMAILUSER	nvarchar(255)	
	USERBIRTHDATE	date	
	USERGENDER	nvarchar(255)	
	USERNAME	nvarchar(255)	
8	UserID	int	

Figure 3-4 User Dim

#### DIM\_DATE table:

	Column Name	Data Type	Allow Nulls
	DATE	date	$\checkmark$
P	DateID	int	

Figure 3-5 DateDim

#### DIM\_LOCATION table:

	Column Name	Data Type	Allow Nulls
	REGION	nvarchar(255)	$\overline{\mathbf{v}}$
	CITY	nvarchar(255)	
	DISTRICT	nvarchar(255)	
	ADDRESSTEXT	nvarchar(255)	
8	LocationID	int	

Figure 3-6 Location Dim

#### DIM\_STORE table:

	Column Name	Data Type	Allow Nulls
	ADRESS	nvarchar(255)	
	STORE	nvarchar(255)	$\overline{\mathbf{v}}$
8	StoreID	int	

**Figure 3-7 Store Dim** 

#### 3.1.2 Fact table

FACT\_SALE table:

Column Name	Data Type	Allow Nulls
LocationID	int	$\checkmark$
DateID	int	$\overline{\checkmark}$
StoreID	int	$\overline{\checkmark}$
UserID	int	$\overline{\checkmark}$
CategoryID	int	$\overline{\checkmark}$
OrderStatusID	int	$\overline{\checkmark}$
ItemID	int	$\overline{\checkmark}$

Figure 3-8 Sale Fact

#### FACT\_SALE\_BY\_STORE table:

Column Name	Data Type	Allow Nulls
<b>►</b> EMAILUSER	nvarchar(255)	$\overline{\mathbf{v}}$
USERBIRTHDATE	date	$\overline{\mathbf{v}}$
USERGENDER	nvarchar(255)	$\overline{\checkmark}$
USERNAME	nvarchar(255)	$\checkmark$
ORDERDETAILID	bigint	$\overline{\mathbf{v}}$
STATUS	bigint	$\checkmark$
ITEMNAME	nvarchar(255)	$\checkmark$
AMOUNT	bigint	$\overline{\checkmark}$
UNITPRICE	bigint	$\overline{\mathbf{v}}$
PRICE	bigint	$\overline{\mathbf{v}}$
TOTALPRICE	bigint	$\overline{\checkmark}$
CATEGORY1	nvarchar(255)	$\checkmark$
CATEGORY2	nvarchar(255)	$\checkmark$
CATEGORY3	nvarchar(255)	$\overline{\mathbf{v}}$
CATEGORY4	nvarchar(255)	$\overline{\mathbf{v}}$
LocationID	int	$\overline{\mathbf{v}}$
DateID	int	$\overline{\mathbf{v}}$
StoreID	int	$\overline{\mathbf{v}}$

Figure 3-9 Sale By Store Fact

#### 3.2 Star diagram - SSMS

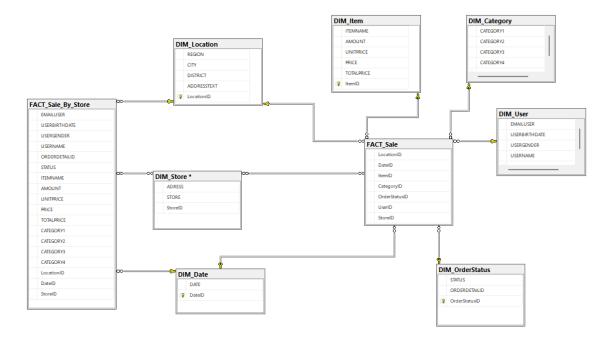


Figure 3-10 Star diagram

#### **Chapter 4: ETL Process**

#### 4.1 Conceptual ETL design

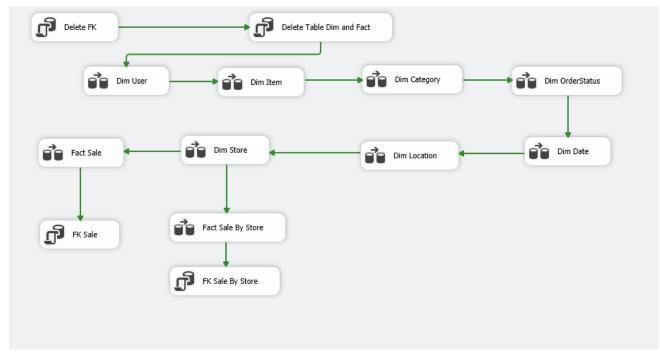


Figure 4-1 Conceptual ETL design

#### 4.2 ETL development by using SSIS

#### **4.2.1 Dim User**

Data flow:

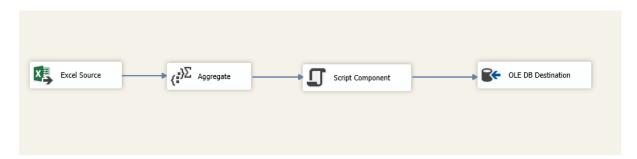


Figure 4-2 User Dim Data Flow

	EMAILUSER	USERBIRTHDATE	USERGENDER	USERNAME	UserID
1	aya_ayordu@fakeyahoo.com	1996-09-23	FeMale	Ayaz AYÖRDÜ	1
2	sen_omur@fakegmail.com	1987-04-13	FeMale	Şenol Dursun ÖMÜR	2
3	der_namli@fakeoutlook.com	1999-08-21	Male	Derin NAMLI	3
4	met_topalci@fakeoutlook.com	1971-07-25	FeMale	Mete TOPALCI	4
5	seb_orhan@fakeoutlook.com	1967-01-06	Male	Sebahat Nimet ORHAN	5
6	don_turunc@fakelive.com	1972-07-08	Male	Döndü TURUNÇ	6
7	naz_urasli@fakehotmail.com	1957-12-30	Male	Nazlı URASLI	7
8	cey_oztunc@fakeyahoo.com	1991-09-07	Male	Ceylin Asmin ÖZTÜNÇ	8
9	sal_variyenli@fakeyahoo.com	1958-02-06	FeMale	Salim VARİYENLİ	9
10	mes_turgal@fakegmail.com	1950-01-11	FeMale	Mesut Melih TURGAL	10
11	nih_cepni@fakelive.com	1960-08-29	Male	Nihal CEPNI	11
	sen bayri@fakeoutlook.com	1959-03-29	Male	Sena BAYRI	12

Figure 4-3 User Dim result

#### **4.2.2 Dim Item**

#### Data flow:

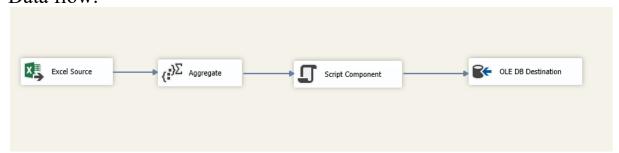


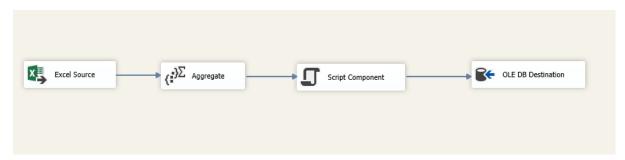
Figure 4-4 Item Dim Data Flow

	ITEMNAME	AMOUNT	UNITPRICE	PRICE	TOTALPRICE	ItemID
1	GEZER TERLIK PATIK ERKEK GT5YPM.08489.01	20	450	397	1521	1
2	TEKINAY KONSANTRE 2 LT PORTAKAL *9*	10	108	73	269	2
3	ALGIDA 750 ML KEYIF KAKAO-VANILYA	17	180	168	720	3
4	UZUM BEYAZ	44	378	364	1819	4
5	TORKU KEK 55 GR FAV.MUZ SOS. *144*	7	12	7	24	5
6	ETI BOLLOS CESNILI 55 GR *12*	30	24	23	78	6
7	ALGIDA MARAS SADE CEVIZ 500 ML *6*	34	574	413	2245	7
8	KENTON PUD.MUZLU 100 GR *24*	24	55	49	247	8
9	FATIH OYUN HAMURU KÜÇÜK 4RENK	2	29	31	62	9
10	ICIM M.SUYU 1 LT KAYISI *12*	19	40	38	176	10
11	FAIRY PLAT.PLUS BUL.MAK.KAPSUL 8 LI*6*	46	684	577	2170	11
12	VILEDA PASPAS SAPI KIRMIZI *10*	40	931	763	4364	12

**Figure 4-5 Item Dim result** 

#### 4.2.3 Dim Category

Data flow:



**Figure 4-6 Category Dim Data Flow** 

Results after performing the ETL process:

	CATEGORY1	CATEGORY2	CATEGORY3	CATEGORY4	CategoryID
1	SEKERLEME	CIKOLATA-GOFRET	GOFRET	SUTLU	1
2	EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	DIGER SERVIS GERECLERI	2
3	EV	TEKSTIL-GIYIM-AKSESUAR	CORAPLAR	ERKEK CORAP	3
4	EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI		4
5	KOZMETIK	AGIZ BAKIM URUNLERI	AGIZ SULARI	DIS VE AGIZ SULARI	5
6	TEMIZLIK	EV TEMIZLEYICILER	HASERE OLDURUCULER	SIVI SPREYLER	6
7	ET	ISLENMIS ET	SUCUK	HINDI SUCUK	7
8	GIDA	DONUK URUNLER	DONDURULMUS GIDA	BURGER	8
9	EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	CAY KASIGI-KARISTIRICI	9
10	KAHVALTILIK	SUT-YOGURT-PEYNIR	PEYNIRLER	BEYAZ PEYNIRLER	10
11	GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA	11
12	DETERJAN	BULASIK YIKAMA	BULASIK MAKINASI URUNLERI	SIVI	12

Figure 4-7 Category Dim result

#### 4.2.4 Dim OrderStatus

Data flow:

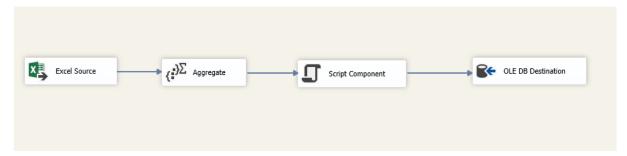


Figure 4-8 OrderStatus Dim Data Flow

	ORDERDETAILID	STATUS	OrderStatusID
1	109377	1	1
2	23438	1	2
3	132815	1	3
4	46876	1	4
5	70314	1	5
6	93752	1	6
7	7813	1	7
8	117190	1	8
9	31251	1	9
10	140628	1	10
11	54689	1	11
12	78127	1	12
<b>O</b> Q	uery executed succe	ssfully.	

Figure 4-9 OrderStatus Dim result

#### **4.2.5 Dim Store**

Data flow:

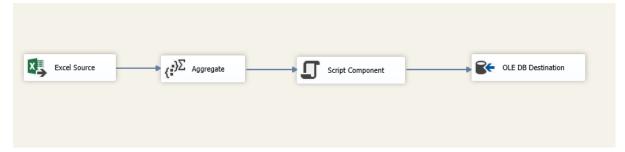


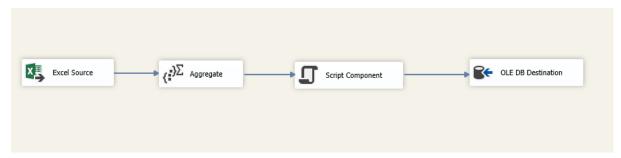
Figure 4-10 Store Dim Data Flow



Figure 4-11 Store Dim result

#### 4.2.6 Dim Location

Data flow:



**Figure 4-12 Location Dim Data Flow** 

#### Results after performing the ETL process:

	REGION	CITY	DISTRICT	ADDRESSTEXT	LocationID
1	Güneydoğu Anadolu	Şımak	PINARBAŞI KÖYÜ	PINARBAŞI KÖYÜ MAH. KÖYÜN KENDİSİ 73302 İDİL/ŞIRNAK	1
2	Mamara	 Kırklareli	ZAFER MAH.	ZAFER MAH. CENGİZ 1. SOKAK 39750 LÜLEBURGAZ/KIRK	2
3	Akdeniz	Antalya	AHATLI MAH.	AHATLI MAH. 3171 SOKAK 07090 KEPEZ/ANTALYA	3
4	Mamara	İstanbul	BAHÇELİEVLER MAH.	BAHÇELİEVLER MAH. İSİMSİZ_405 SOKAK 34530 BÜYÜKÇ	4
5	Doğu Anadolu	Erzurum	AŞAĞI MAH.	AŞAĞI MAH. RÜZGARLI SOKAK 25360 ŞENKAYA/ERZURUM	5
6	Karadeniz	Amasya	DEVECÍ KÖYÜ	DEVECİ KÖYÜ MAH. KÖYÜN KENDİSİ 05502 SULUOVA/AM	6
7	İç Anadolu	Yozgat	ŞEYHOSMAN MAH.	ŞEYHOSMAN MAH. SANAYİ 2.CADDE KÜME EVLERİ YOZ	7
8	Mamara	Kocaeli	ÇINARLI MAH.	ÇINARLI MAH. UFUKHAN SOKAK 41900 DERİNCE/KOCAELİ	8
9	Mamara	İstanbul	MESCIT MAH.	MESCIT MAH. İRFAN SOKAK 34956 TUZLA/İSTANBUL	9
10	Mamara	Sakarya	KURTKÖY FATİH MAH.	KURTKÖY FATİH MAH. YAVUZ SELİM CADDESİ 54600 SAP	10
11	Ege	İzmir	YENIŞAKRAN-SAYFIYE MAH.	YENIŞAKRAN-SAYFIYE MAH. 385. SOKAK ALIAĞA/IZMIR	11
12	Ege	İzmir	TURAN MAH.	TURAN MAH, SEHIT ISA YÜKSEL CADDESI 35900 TIRE/IZ	12

Figure 4-13 Location Dim result

#### **4.2.7 Dim Date**

Data flow:

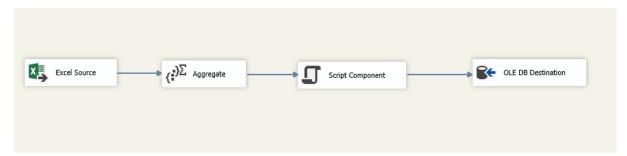
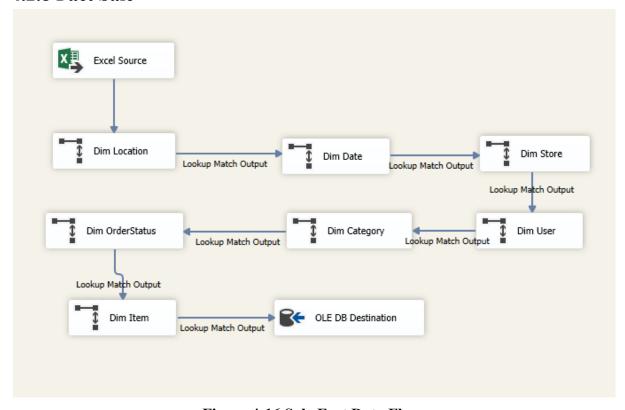


Figure 4-14 Date Dim Data Flow

	DATE	DateID
1	2021-02-01	1
2	2021-02-02	2
3	2021-02-03	3
4	2021-02-04	4
5	2021-02-05	5
6	2021-02-06	6
7	2021-02-07	7
8	2021-02-08	8
9	2021-02-09	9
10	2021-02-10	10
11	2021-02-11	11
12	2021-02-12	12
<b>O</b> Q	uery executed	successfu

Figure 4-15 Date Dim result

#### **4.2.8 Fact Sale**



**Figure 4-16 Sale Fact Data Flow** 

	LocationID	DateID	StoreID	UserID	CategoryID	OrderStatusID	ItemID
1	11181	401	3830	298	215	360	2562
2	13580	804	46204	10658	596	940	19183
3	14109	409	36458	2547	321	2800	22226
4	3782	133	1211	12327	763	14780	7556
5	14960	521	12779	11291	485	17180	12283
6	12034	22	21632	281	266	23600	941
7	593	380	19477	5356	671	26360	3077
8	8946	502	22497	3918	400	26800	14689
9	4018	892	25769	1623	794	45959	7127
10	6086	179	16727	10783	130	51222	14718
11	10270	215	58603	10049	509	57321	21447
12	40	167	43098	12802	453	61881	439

Figure 4-17 Sale Fact result

4.2.9 Fact Sale By Store

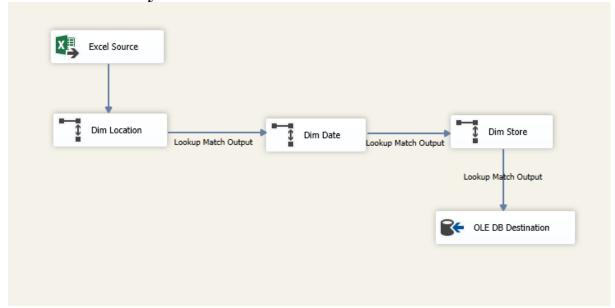


Figure 4-18 Sale By Store Fact Data Flow

	EMAILUSER	USERBIRTHDATE	USERGENDER	USERNAME	ORDERDETAILID	STATUS	ITEMNAME	AMOUNT	UNITPRICE	PRICE	TOTALPRICE	CATEGORY1
	ale_dilli@fakegmail.com	1995-11-12	Male	Aleyna Asiye DİLLİ	1426	1	JOHNSON'S SAMP.750ML+200ML BEBE YAGI*6*	1	110	66	66	BEBEK
	kad_atik@fakeyahoo.com	1981-12-11	Male	Kadriye ATİK	1432	1	GEZER PATIK KIZ KIZ KAYROKA GT1YPM.06691.00	8	102	114	908	EV
1	kad_atik@fakeyahoo.com	1981-12-11	Male	Kadriye ATİK	1430	1	PRF.ADIDAS BAY 100 ML INTENSE TOUCH	3	130	144	432	KOZMETIK
	kad_atik@fakeyahoo.com	1981-12-11	Male	Kadriye ATİK	1429	1	CESARET VEREN BASARI OYKULERI	8	25	26	208	EV
5	kad_atik@fakeyahoo.com	1981-12-11	Male	Kadriye ATİK	1431	1	KIRTA.NURGE ABAKUS AD.	6	18	18	111	EV
,	pol_meler@fakelive.com	1962-08-14	FeMale	Polat Egemen MELER	1435	1	ABC KONS.YUM.BOTANICS EYLUL GUN.1440 ML *9*	5	75	86	430	DETERJAN
7	pol_meler@fakelive.com	1962-08-14	FeMale	Polat Egemen MELER	1434	1	PASTEL OJE 102	4	34	39	155	KOZMETIK
	pol_meler@fakelive.com	1962-08-14	FeMale	Polat Egemen MELER	1433	1	FRITOLOY ROCCO RENGARENK DRJ.SEK.*14*	2	10	11	21	GIDA
9	pol_meler@fakelive.com	1962-08-14	FeMale	Polat Egemen MELER	1437	1	OKUL ÇANTASI MY SCENE 09409 HAKAN	1	194	224	224	EV
10	pol_meler@fakelive.com	1962-08-14	FeMale	Polat Egemen MELER	1436	1	PINAR SUCUK AZ BAHARATLI 225 GR*10*	2	74	79	159	ET
1	cag_akgullu@fakelive.com	1969-04-11	Male	Çağla Dilek AKGÜLLÜ	1438	1	PIL KODAK XTRA HEAVY KALEM 2'LI	8	24	26	207	EV

Figure 4-19 Sale By Store Fact result

#### 4.3 SQL Task

#### 4.3.1 Create SQL task

Delete Foreign Key:

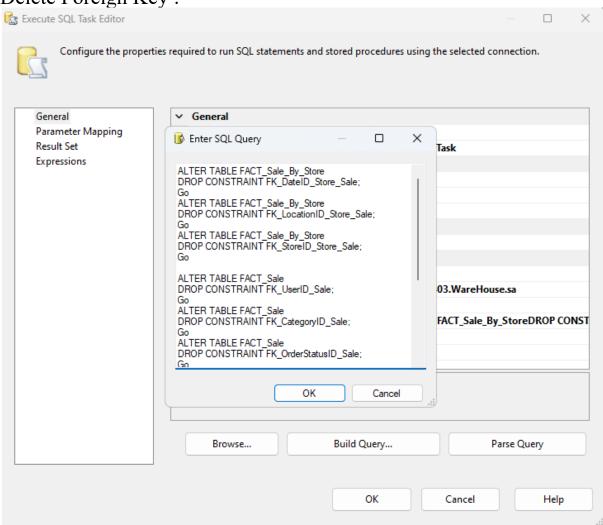


Figure 4-20 Delete Foreign Key

Delete Dimension tables and Fact table: Execute SQL Task Editor Configure the properties required to run SQL statements and stored procedures using the selected connection. General General Parameter Mapping Dim and Fact Enter SQL Query Result Set Task Expressions truncate table DIM\_Category
truncate table DIM\_Item
truncate table DIM\_Location
truncate table DIM\_Store
truncate table DIM\_OrderStatus
truncate table DIM\_Date truncate table DIM\_User truncate table FACT\_Sale truncate table FACT\_Sale\_By\_Store 03.WareHouse.sa e DIM\_Category truncate table D OK Cancel Browse... Build Query... Parse Query

Figure 4-21 Delete Dimension and Fact table

OK

Cancel

Help

Create Foreign Key Sale:

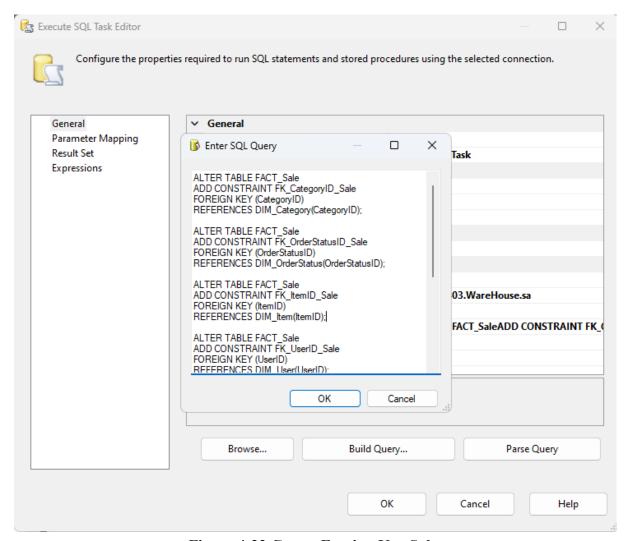


Figure 4-22 Create Foreign Key Sale

Create Foreign Key Sale By Store:

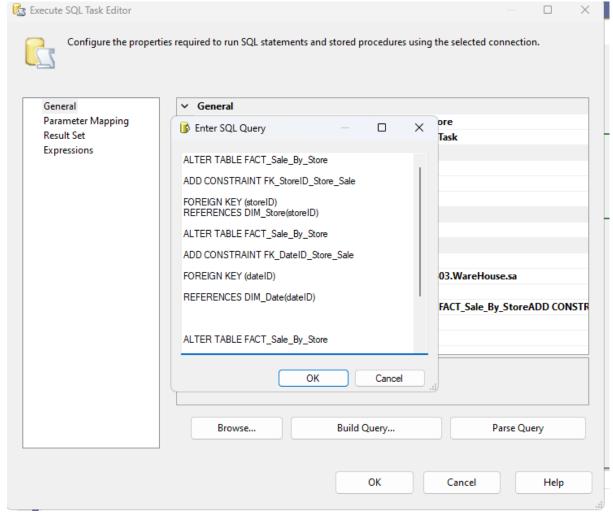


Figure 4-23 Create Foreign Key Sale by Store

#### 4.3.2 Execution SQL task

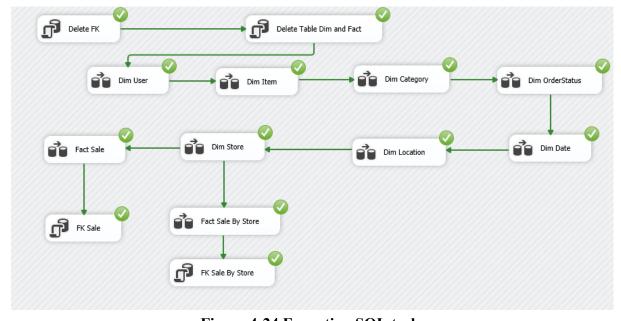


Figure 4-24 Execution SQL task

#### **Chapter 5: SSAS Process**

#### **5.1 Prepare tools**

Create new SSAS project

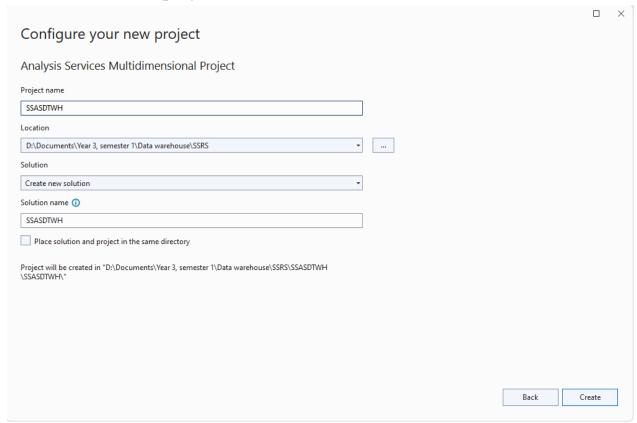


Figure 5-1 Create new SSAS project

The database is named "SSASDTWH" in SSMS version 19.2

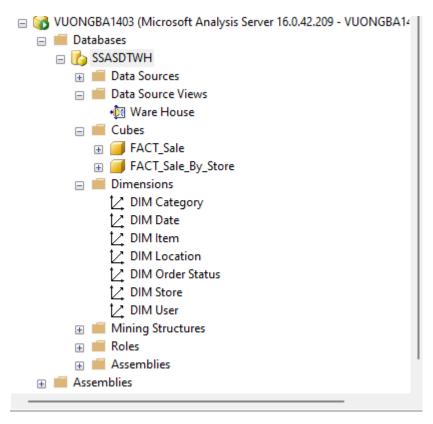


Figure 5-2 Database structure of project

#### **5.2 Create Data Source View**

#### **5.2.1 Implementation process**

Connect to Database:

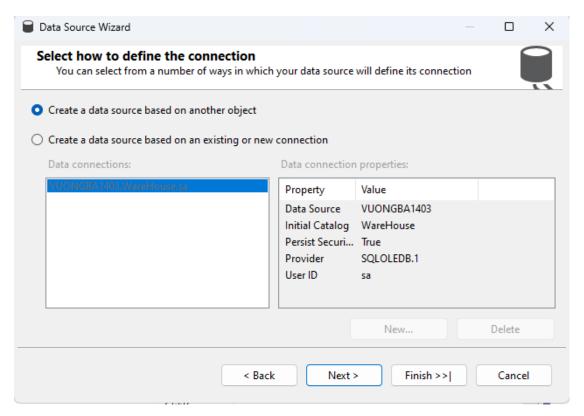


Figure 5-3 Connect project to database

#### Import Data Source

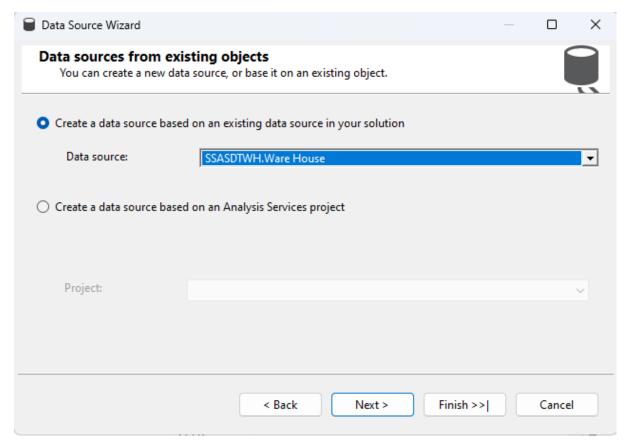


Figure 5-4 Import data soucre

Set up "Security Credentinal"

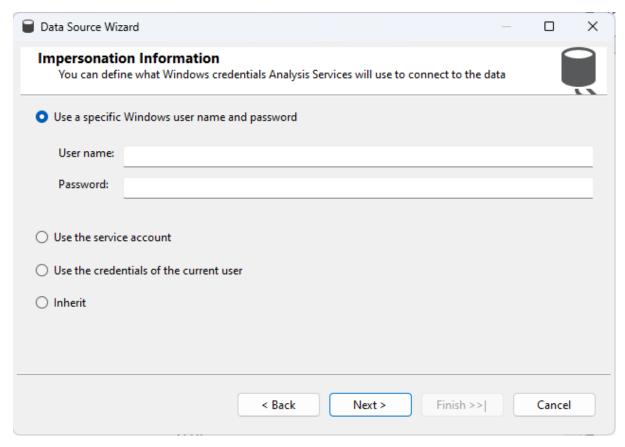


Figure 5-5 Set up Security Credentials

# Create Data Source View:

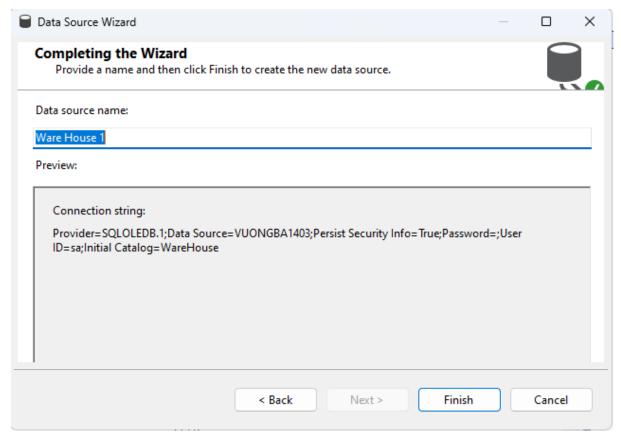


Figure 5-6 Create Data Source View

#### 5.2.2 Data Source View in SSAS

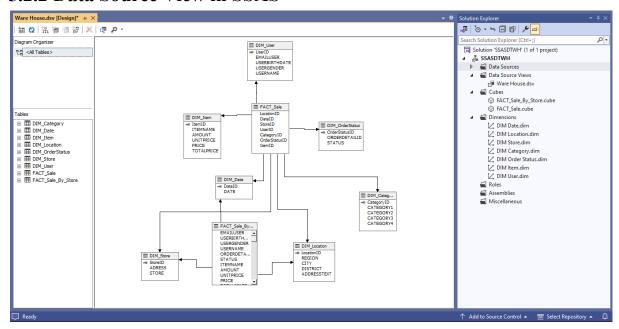


Figure 5-7 Data soucre view in SSAS

#### **5.3** Create Cube

# **5.3.1** implementation process

Select measures:

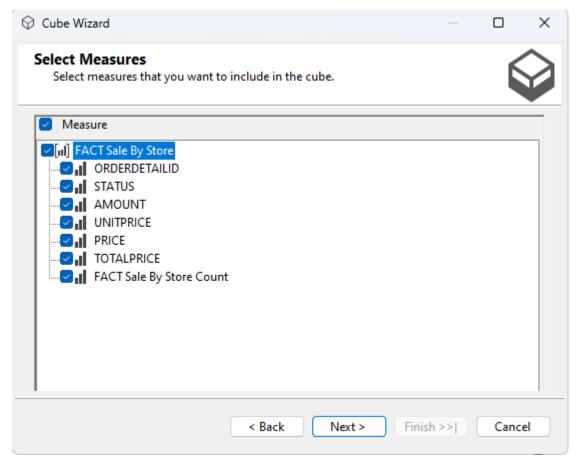


Figure 5-8 Select measures

Select dimensions:

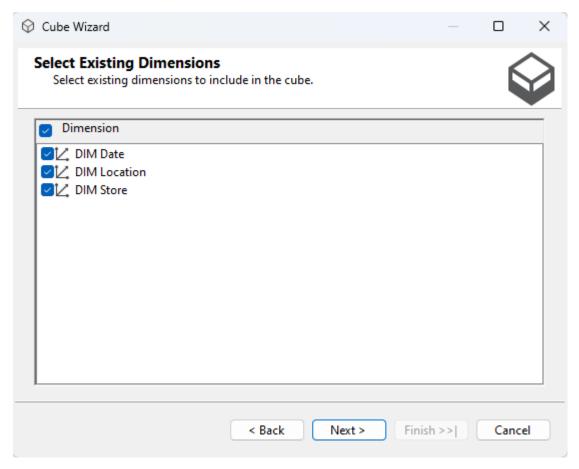


Figure 5-9 Select dimension

# Create Cube:

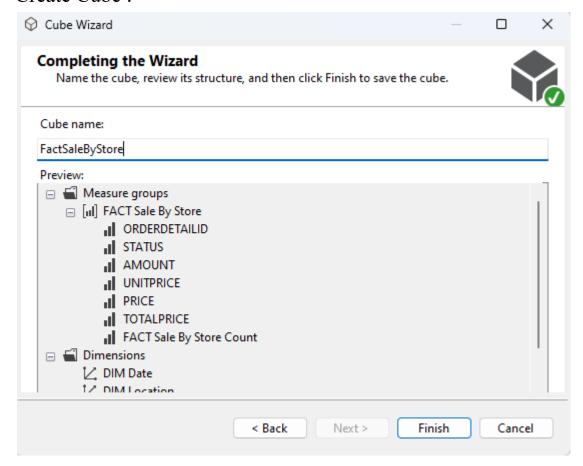


Figure 5-10 Create cube

#### 5.3.2 Cube in SSAS

Cube in Fact Sale:

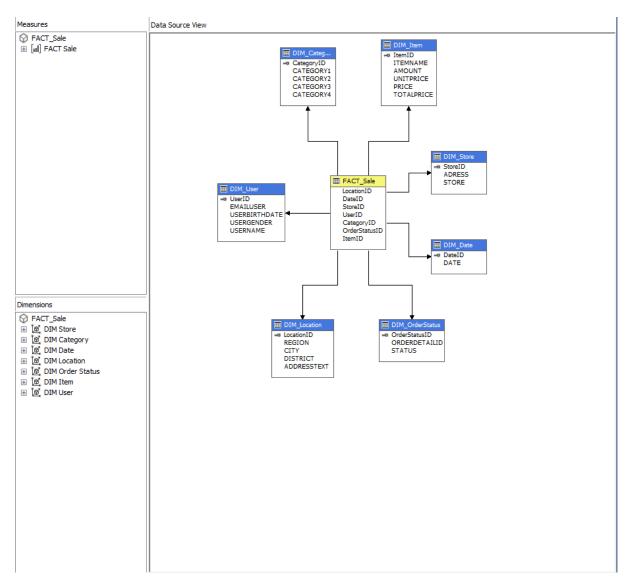


Figure 5-11 Cube in Fact Sale

Cube in Fact Sale By Store:

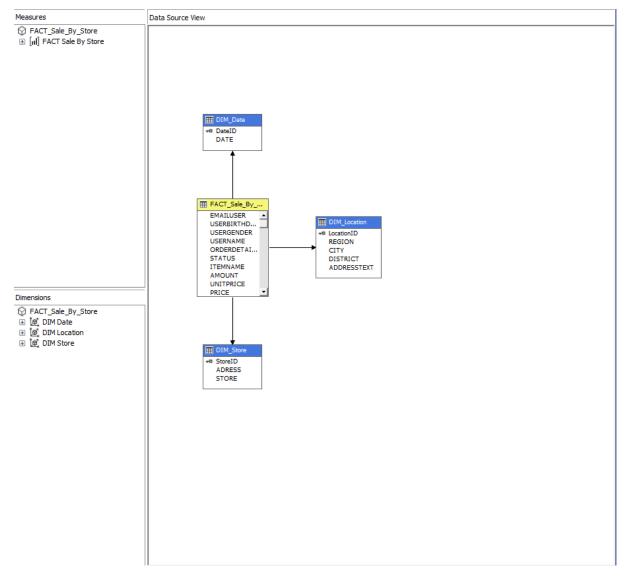


Figure 5-12 Cube in Face Sale by Store

# 5.4 Edit dimension tables

#### 5.4.1 Add attributes

#### Edit DimDate

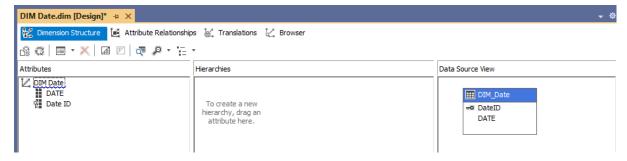


Figure 5-13 Edit DimDate

#### Edit DimLocation



Figure 5-14 Edit DimLocation

#### **Edit DimStore**



Figure 5-15 Edit DimStore

### Edit DimCategory



Figure 5-16 Edit DimCategory

#### Edit DimOrderStatus



#### Figure 5-17 Edit DimOrderStatus

#### Edit DimItem



Figure 5-18 Edit DimItem

#### Edit DimUser



Figure 5-19 Edit DimUser

# 5.5 MDX Query

# 5.5.1 Total daily revenue of the store by status

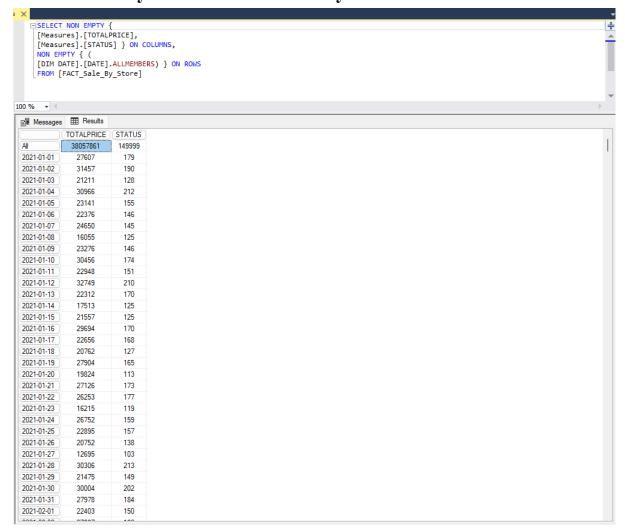


Figure 5-20 Total daily revenue of he store by status

# 5.5.2 Top 5 Stores with the Highest Sales Volume and Revenue

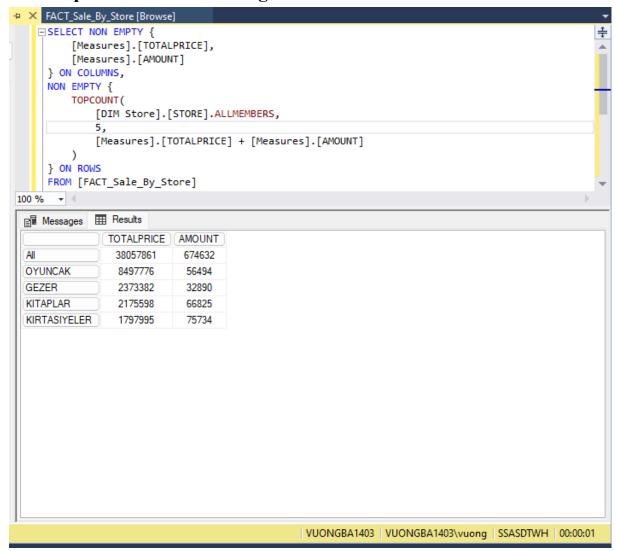


Figure 5-21 Top 5 store with the highest sale volume and revenue

# 5.5.3 Total Number Of Category Sold

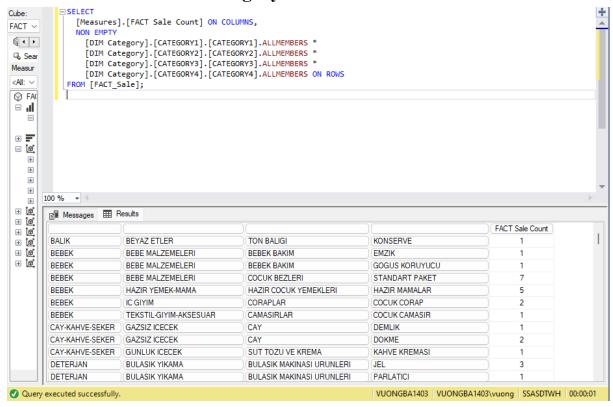


Figure 5-22 Total number of category sold

# 5.5.4 Number of order by gender of the customer

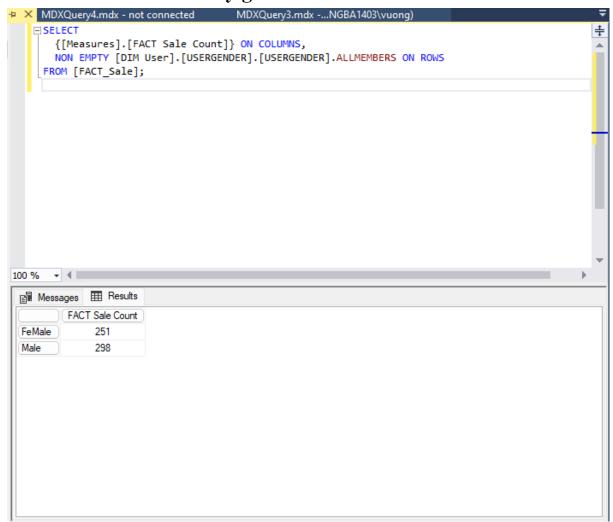


Figure 5-23 Number of the order by gender of the customer

### 5.5.5 Top 10 Sales Days with the Highest Total Revenue

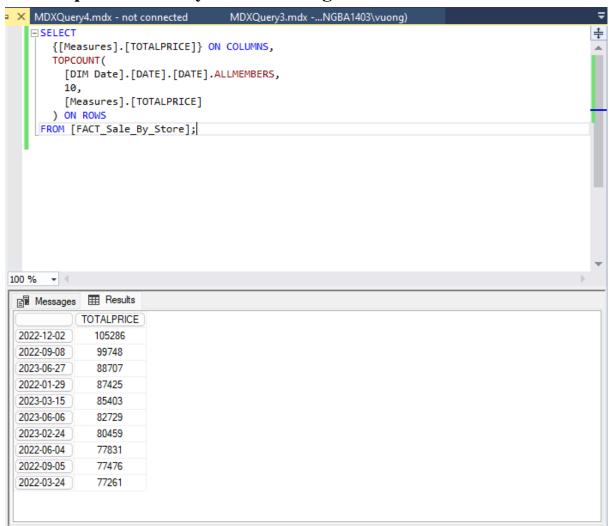


Figure 5-24 Top 10 Sales Days with the Highest Total Revenue

# 5.5.6 Top 10 Cities with the Highest Number of Orders and Total Revenue

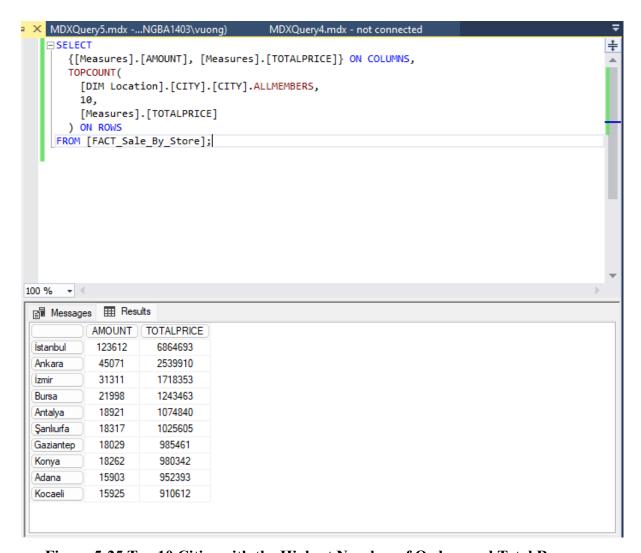


Figure 5-25 Top 10 Cities with the Highest Number of Orders and Total Revenue

#### 5.5.7 Top 10 Days With The Most Sales By Store

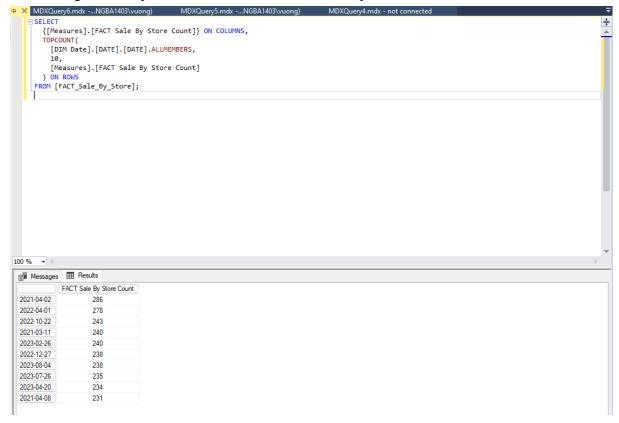


Figure 5-26 Top 10 Days With The Most Sales By Store

# 5.5.8 Top 5 Districts With The Highest Total Number Of Orderdetails



Figure 5-27 Top 5 Districts With The Highest Total Number Of Orderdetailse

#### 5.5.9 Top 10 Addresstext Days With The Highest Selling Price Ever

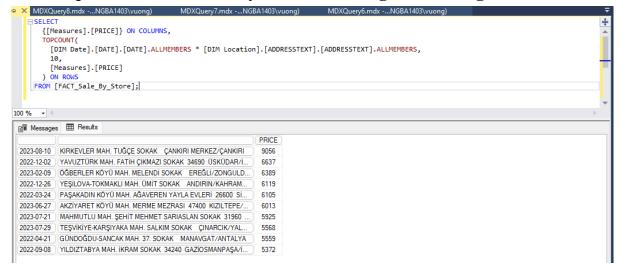


Figure 5-28 Top 10 Addresstext Days With The Highest Selling Price Ever

#### 5.5.10 Number Of Genders Of Shoppers In City And Region

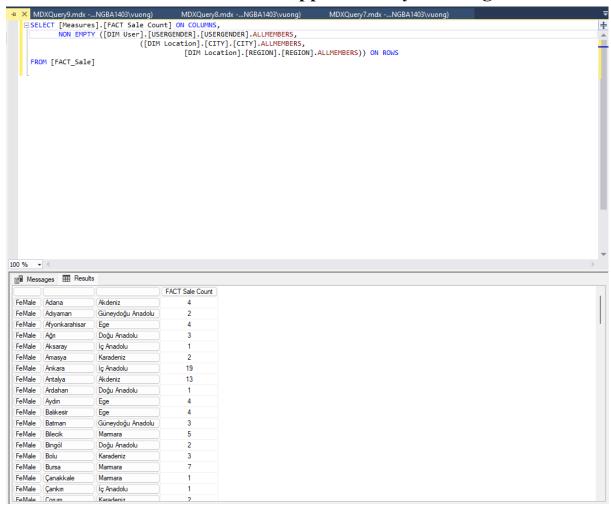


Figure 5-29 Number Of Genders Of Shoppers In City And Region

# **Chapter 6: SSRS Process**

**6.1 Prepare tools** Create new "SSRSDTWH"

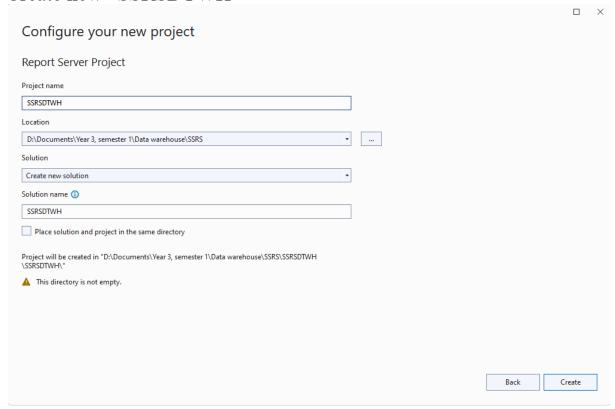


Figure 6-1 Create new "SSRSDTWH"

# **6.2 Implementation process**

#### 6.2.1 Connect to Database

Test connection succeeded.

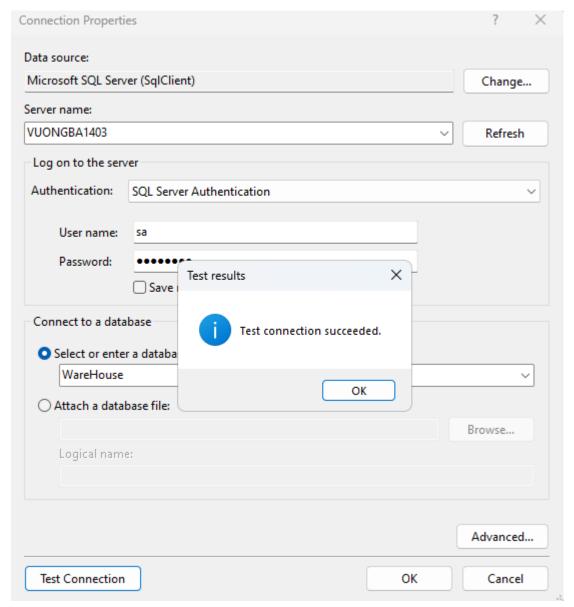
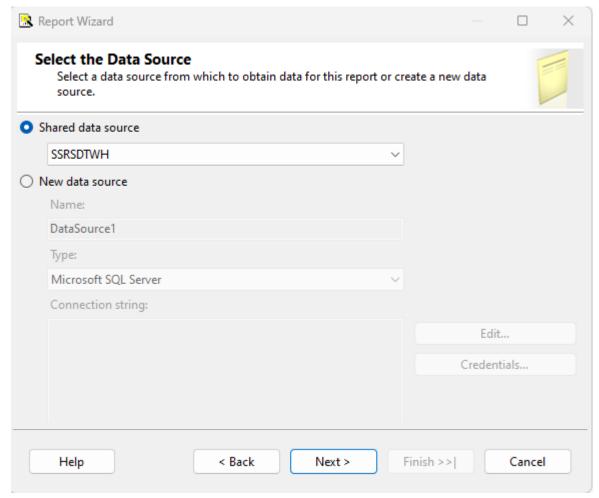


Figure 6-2 Test connection succeeded

# **6.2.2** Create Report

Select Report:



**Figure 6-3 Select Report** 

# Design Query:

Add the tables for which we want to create reports

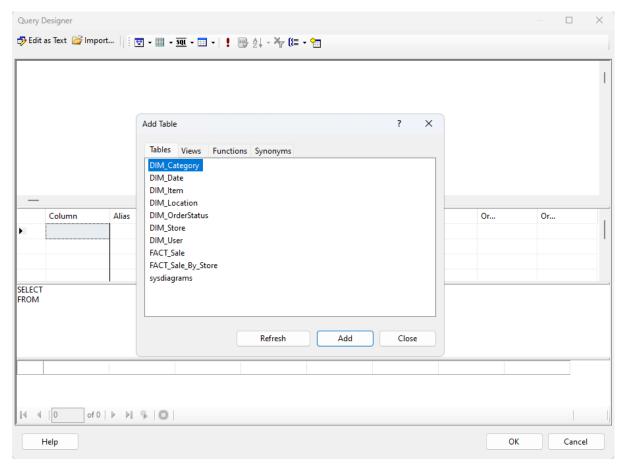


Figure 6-4 Add the tables for which we want to create reports

# 6.3 Reports6.3.1 Total revenue per day by status

otal daily rever	ue of the store by	status
STATUS	TOTALPRICE	DATE
1	455	2023-05-09
1	73	2023-05-09
1	92	2023-05-09
1	63	2023-01-27
1	431	2023-01-27
1	632	2023-01-27
1	172	2023-01-27
1	2	2023-01-27
1	145	2023-01-27
1	1320	2023-01-27
1	749	2023-01-27
1	164	2022-08-07
1	268	2022-08-07
1	88	2022-08-07
1	8	2022-08-07
1	454	2022-08-07
1	56	2022-08-07
1	212	2022-08-07
1	151	2021-10-08
1	131	2021-10-08
1	357	2023-01-27
1	159	2023-01-27
1	40	2023-01-27
1	302	2023-01-27
1	169	2023-01-27
1	23	2023-01-27

Figure 6-5 Report total revenue per day by status

# 6.3.2 Top 5 Stores with the Highest Sales Volume and Revenue



Figure 6-6 Report top 5 Stores with the Highest Sales Volume and Revenue

# **6.3.3 Total Number Of Category Sold**

	Total Number C	Of Category Sol	d
CATEGORY1	CATEGORY2	CATEGORY3	CATEGORY4
EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	
EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	
TEMIZLIK	EV TEMIZLEYICILER	HASERE OLDURUCULER	SIVI SPREYLER
KAHVALTILIK	SUT-YOGURT-PEYNIR	PEYNIRLER	BEYAZ PEYNIRLER
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
GIDA	CORBA-BULYON	CORBALAR	HAZIR CORBA
BEBEK	TEKSTIL-GIYIM-AKSESUAR	CAMASIRLAR	COCUK CAMASIR
KUMES	PILIC	KUMES HAYVANLARI	PARCA INCIK
EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	SOYUCU
KAGIT	ISLAK MENDIL-HAVLULAR	ISLAK HAVLU	BEYAZ
EV	MUTFAK GERECLERI	MUTFAK ESYA-GERECLERI	PLASTIK
DETERJAN	CAMASIR YIKAMA	CAMASIR SULARI	ULTRA
DETERJAN	CAMASIR YIKAMA	CAMASIR SULARI	ULTRA
KOZMETIK	AGDA-TUY DOKUCULER	AGDALAR	AGDA BANTLARI
SEKERLEME	SAKIZ-SEKERLEME	SEKERLEMELER	YUMUSAK SEKER
SEKERLEME	SAKIZ-SEKERLEME	SEKERLEMELER	YUMUSAK SEKER
SEKERLEME	SAKIZ-SEKERLEME	SEKERLEMELER	YUMUSAK SEKER
SEKERLEME	SAKIZ-SEKERLEME	SEKERLEMELER	YUMUSAK SEKER
MEYVE	MANAV	MANAV	MEYVELER
MEYVE	MANAV	MANAV	MEYVELER
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
SEKERLEME	SAKIZ-SEKERLEME	SAKIZ	SAKIZLAR
KAHVALTILIK	KAHVALTILIK GEVREK	KAHVALTILIK GEVREK-MUSLI	SADE
KUMES	PILIC	KUMES HAYVANLARI	PARCA SOSLU PIRZOLA
ET	ISLENMIS ET	SUCUK	DANA SUCUK
ET	ISLENMIS ET	SUCUK	DANA SUCUK
KOZMETIK	AGIZ BAKIM	DIS MACUNLARI	MACUNLAR

**Figure 6-7 Report total Number Of Category Sold** 

# 6.3.4 Top 10 people with the most total purchases over each day

# Top 10 people with the most total purchases over each day

USERNAME	DATE	TOTALPRICE
Ayaz AYÖRDÜ	2023-08-14	333
Şenol Dursun ÖMÜR	2023-08-14	333
Derin NAMLI	2023-08-14	333
Mete TOPALCI	2023-08-14	333
Sebahat Nimet ORHAN	2023-08-14	333
Döndü TURUNÇ	2023-08-14	333
Nazlı URASLI	2023-08-14	333
Ceylin Asmin ÖZTÜNÇ	2023-08-14	333
Salim VARİYENLİ	2023-08-14	333
Mesut Melih TURGAL	2023-08-14	333

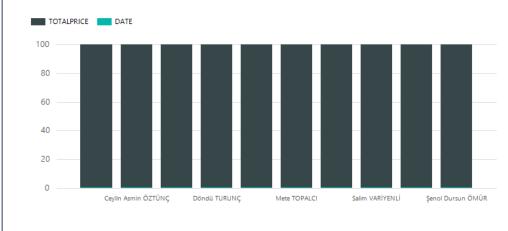


Figure 6-8 Report Top 10 people with the most total purchases over each day

# 6.3.5 Top 10 Cities with the Highest Number of Orders and Total Revenue

Top 10 Citie	es with	the H	lighes	t Num	ber of	Orde	rs and	Total
Revenue								
CITY			AM	OUNT		т	OTALPRICE	
Ankara				8			1291	
Düzce				8			46	
Tekirda	j			8			90	
Aydın				8			83	
Gaziante	p			8			517	
Kırşehir				8			43	
Ankara				8			139	
Kırşehir				8			1816	
Samsur	ı			8			127	
Ankara				8			366	
2000 —	TOTALPRICE							
1500								
500 —								
0	Ankara	Aydın	Düzce	Gaziantep	Kırşehir	Samsun	Tekirdağ	

Figure 6-9 Report top 10 Cities with the Highest Number of Orders and Total Revenue

# 6.3.6 Number of items sold per day by the store

#### Number of items sold per day by the store ITEMNAME AMOUNT DR.OETKER CREME OLE C.FIN.125GR\*24\* 2021-12-20 6 2021-12-20 BANAT KLOZET FIR.KARE MUHA.\*24\* 2021-12-20 GEZER KOLLEKSIYON 6163000 2021-12-20 BENTEN KALEMLIK BNKLK0344 AFACAN 5 LER DEFINE ADASINDA 2021-11-01 OYUNCAK PUZZLE 160 PARCA MINNIE 2021-04-28 MAUSE 2021-04-28 DERGI DERIN EKONOMI 2021-04-28 PASTEL OJE 08 2 2021-04-28 KITAP DIRILIS BIR MILLETIN UYANISI 2021-04-28 OYUNCAK MELISSA BEBEK PAKMAYA PUD.NARLI 85 GR. 2X12 2021-04-28 2021-04-28 PENTI 15 DEN FIT KILOTLU 38-3 2021-04-28 CEM 22 CM TAVA 2023-03-29 KITAP NEYE NASIL INANIRIM 2023-03-29 MILKA HAPY COWS 100 GR \*21\*

Figure 6-10 Report top items sold per day by the store

6.3.7 Top 10 types of products that most people buy every day

#### Top 10 types of products that most people buy every day **USERNAME CATEGORY1 CATEGORY2** CATEGORY3 CATEGORY4 DATE Tugay Yakup TÜLÜCE SEKERLEME CIKOLATA-GOFRET GOFRET SUTLU 2021-12-20 Tugay Yakup TÜLÜCE ΕV MUTFAK MUTFAK ESYA-DIGER SERVIS 2021-12-20 GERECLERI **GERECLERI GERECLERI** Tugay Yakup TÜLÜCE TEKSTIL-GIYIM-CORAPLAR ERKEK CORAP 2021-12-20 AKSESUAR ΕV MUTFAK ESYA-2021-12-20 Tugay Yakup **GERECLERI** GERECLERI TÜLÜCE Tugay Yakup TÜLÜCE KOZMETIK AGIZ BAKIM AGIZ SULARI DIS VE AGIZ SULARI 2021-12-20 EV TEMIZLEYICILER HASERE **TEMIZLIK** SIVI SPREYLER Tugay Yakup TÜLÜCE 2021-12-20 OLDURUCULER ET ISLENMIS ET SUCUK HINDI SUCUK Tugay Yakup TÜLÜCE 2021-12-20 Tugay Yakup TÜLÜCE DONDURULMUS GIDA DONUK URUNLER **BURGER** 2021-12-20 **GIDA** MUTFAK MUTFAK ESYA-CAY KASIGI-2021-12-20 TÜLÜCE **GERECLERI GERECLERI** KARISTIRICI Tugay Yakup TÜLÜCE KAHVALTILIK SUT-YOGURT-PEYNIRLER BEYAZ PEYNIRLER 2021-12-20 PEYNIR

Figure 6-11 Report Top 10 types of products that most people buy every day

# 6.3.8 Top 10 best-selling items by store

Top 10 best-selling	g items by store			
ITEMNAME	STORE			
KITAP NEYE NASIL INANIRIM	KITAPLAR			
KARLIDAG PEYNIR 450 GR SUZME	KARLIDAG			
ULKER 1189-6 HANIM.FINDIKLI 276 GR *8*	ULKER			
MARLA T02 76*51 RENKLI YAPISKANLI NOTLUK	KIRTASIYELER			
NESTLE 1927 EXT.SUTLU CIK. 65 GR *144*	NESTLE			
KEYROAD 8 GR STICK YAPISTIRICI	KIRTASIYELER			
TEMAT SERIT SILICI	KIRTASIYELER			
TORKU SEKER 750 GR KUP SARGILI *16*	TORKU			
OYUNCAK EGITIM SERISI ERKEK 4 LU PUZZLE	OYUNCAK			
ACE GENTILE SIHIRLI RENK.1 KG *10*	ACE			
3.5 3 2.5 2 1.5 1 0.5				
KARLIDAG KITAPLAR ACE KIRTASIYELER	OYUNCAK ULKER NESTLE TORKU			

Figure 6-12 Report Top 10 best-selling items by store

#### **Chapter 7: Conclusion**

#### 7.1 Conclusion

#### 7.1.1 Achievements

The endeavor of designing a Sales Management Data Warehouse has been a transformative journey, marked by notable achievements that hold significant implications for modern businesses:

Integration of Diverse Data Streams: The designed data warehouse adeptly amalgamated data from multifaceted sources including CRM systems, sales platforms, marketing databases, and financial records. This consolidation provided a comprehensive and coherent perspective on sales-related information across various channels and dimensions.

Empowerment of Analytical Capabilities: The Sales Management Data Warehouse facilitated advanced analytics and reporting, enabling in-depth examination of sales trends, customer behaviors, product performance, and market dynamics. The provision of both standardized and customized reporting empowered stakeholders with insightful perspectives for informed decision-making.

Enhanced Decision Support: A key achievement lies in the invaluable insights generated through this data warehouse. Sales managers, strategists, and decision-makers gained the ability to assess sales performance, analyze customer preferences, and identify lucrative sales opportunities. These insights steered the refinement of sales strategies and optimized resource allocation for improved outcomes.

#### 7.1.2 Limitations

While the pursuit of a Sales Management Data Warehouse has yielded remarkable achievements, certain limitations present challenges that warrant acknowledgment:

Data Quality and Consistency Challenges: The sources of sales-related data often vary in their formats, standards, and levels of granularity. This disparity may lead to inconsistencies in recording sales metrics, product categorizations, or customer information, potentially impacting the overall quality and reliability of the integrated data.

Data Availability and Accessibility Hurdles: Variations in data-sharing policies and access regulations among different sources pose challenges in acquiring comprehensive sales data. Restrictions or authorizations required for accessing certain data sources may impede the availability and accessibility of crucial information necessary for a comprehensive data warehouse.

Data Privacy and Security Concerns: Sales-related data often contains sensitive information such as customer details, financial transactions, or proprietary sales strategies. Safeguarding this information against breaches, adhering to privacy

regulations, and ensuring data security remain critical challenges demanding stringent measures to maintain ethical and legal compliance.

### 7.2 Development

Looking ahead, continuous efforts and strategic initiatives are imperative to address the limitations and further enhance the effectiveness of the Sales Management Data Warehouse:

Data Quality Enhancement Strategies: Implementing standardized data formats, refining data validation processes, and establishing robust data governance practices can substantially improve the quality and consistency of integrated sales data.

Collaborative Data Sharing Initiatives: Fostering collaborations and negotiations with data sources to harmonize access protocols, streamline data sharing policies, and create agreements for more accessible and comprehensive data acquisition.

Investment in Data Security Measures: Continued investment in advanced encryption, access control mechanisms, and compliance with stringent data protection laws will be pivotal in ensuring the privacy and security of sales-related information.

The ongoing development and refinement efforts aimed at overcoming limitations will further bolster the potential of the Sales Management Data Warehouse, empowering businesses with comprehensive, reliable, and actionable insights for continued growth and success.