

Go/No-go Decision Matrix Document

As a Technology Consultant, you must consider various parameters before and during go-live to ensure a smooth transition to operations. The parameters are based on the major risks for go-live, issues that you face during the go-live process and go-live readiness. In this task, you will fill in the Go-NoGo Decision Matrix by answering questions related to these parameters. Based on the Matrix, you will then decide whether you should proceed with go-live. Be sure to thoroughly review the Project Context document and the course videos before answering. Fill up tables 2.1, 2.2, and 2.3.

Major Risks for Go-Live (Task 2 – Activity 1)

Table 2.1 Major Risks for Go-Live

Questions	Response Yes/No	Proceed with Go-Live? Yes/No/Yes (per app) Note: Choose Yes (per app) if you think you can proceed with certain apps but not all.
1. If you go live, is there a risk of losing data?	No	Yes
2. If you go live, is there a risk of losing functionality?	No	Yes

Issues during Go-Live Process (Task 2 – Activity 2)

Table 2.2 Issues during Go-Live Process

Questions	Response Yes/No	Proceed with Go-Live? Yes/No/Yes (per app) Note: Choose Yes (per app) if you think you can proceed with certain apps but not all.
1. Can we proceed with some of the apps only?	Yes	Yes (per app)
1. Do we need to revert to a previous state?	No	Yes
1. Can we keep working as before until problems are solved?	Yes	Yes
1. Do we need to recreate documents, ensuring that no business transactions (e.g., orders, payments) will be duplicated?	No	Yes

1. Will we face issues such as losing track of our material stock?	No	Yes
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Go-Live Readiness (Task 2 – Activity 3)

Table 2.3 Go-Live Readiness

Questions	Response Yes/No	Proceed with Go-Live? Yes/No/Yes (per app) Note: Choose Yes (per app) if you think you can proceed with certain apps but not all.
1. Are end-users trained?	Yes	Yes
1. Does support team know how to handle incidents or requests for change?	Yes	Yes
1. Do we have monitoring/incident management/change management tools in place?	Yes	Yes