

## Process Capability




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## Customer Requirements

- Often vague or general
  - Have to be translated into specifications




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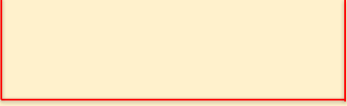

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## Specifications

Lower Spec  
Limit

Upper Spec  
Limit


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## Process Performance

- How much variation is in the Process?




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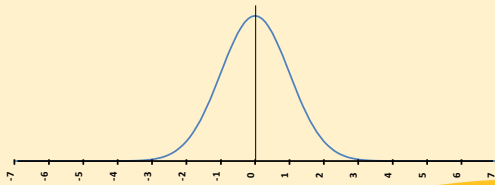
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## Process Performance




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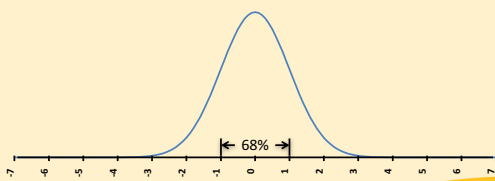
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## Process Performance




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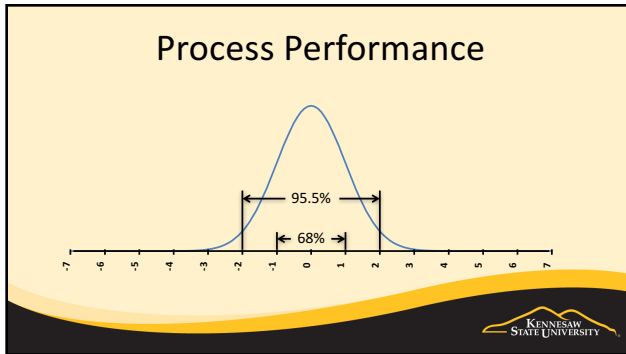
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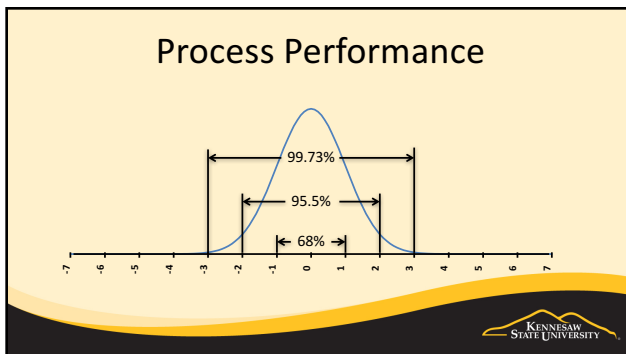
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### Capability

- Compares process performance to specifications
  - Specifications derived from customer requirements
  - Process variation comes from historical process data

Kennesaw State University

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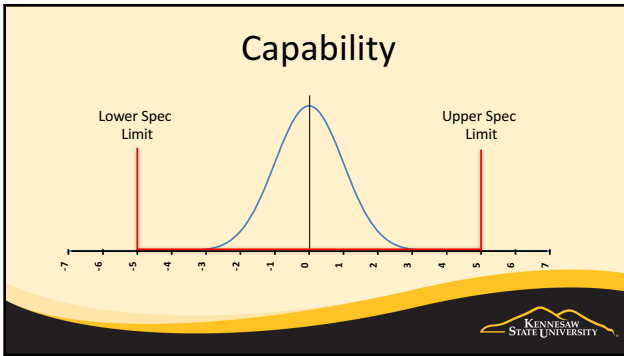
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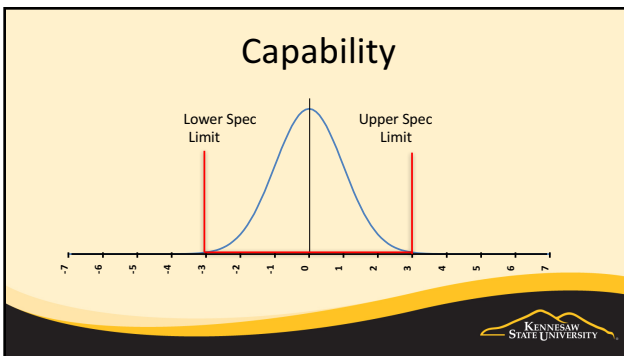
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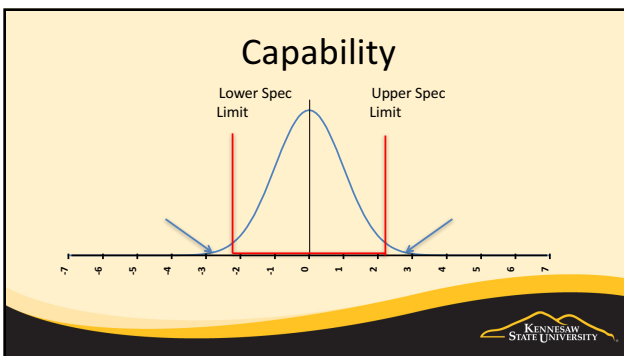
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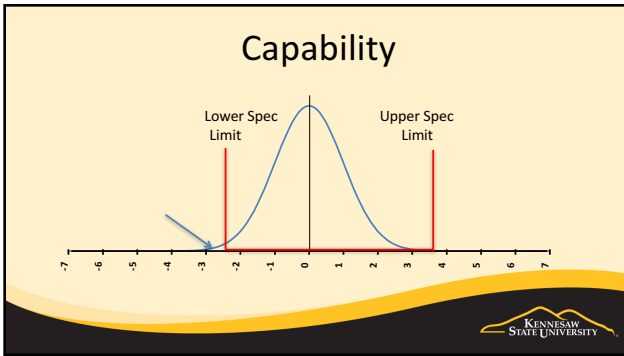
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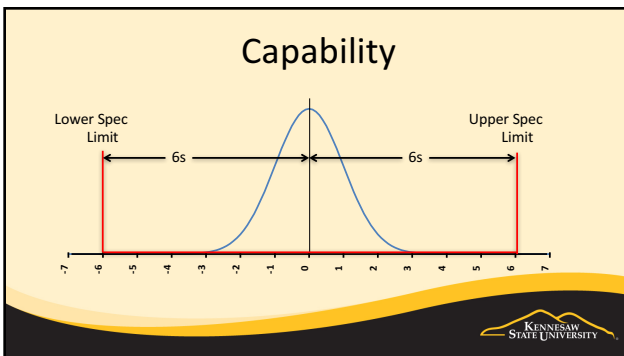
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