

Vyom Khanna
Data, BI & MI Analyst

Southampton, UK (willing to relocate) | +447733989297 | vyomkhanna355@gmail.com | [LinkedIn](#) | [Portfolio](#)

PERSONAL PROFILE:

Data Analyst with expertise in **Data Analysis**, **Business Intelligence**, and **MI Reporting**. Proficient in **SQL**, **Python**, **Power BI (DAX)**, **Qlik**, **Excel** and **ETL**. Possess a strong foundation in **Machine Learning concepts** and a proven track record of delivering actionable insights across various industries. Hold knowledge of **UK GDPR/DPA 2018**, ensuring data-handling compliance. Received a **Letter of Recommendation (LOR)** for excellent work from a previous client. Adept at **Project Management**, **managing time**, **communicating effectively**, and **quickly adapting** to new challenges, with a commitment to continuous learning and professional growth.

SKILLS:

SQL: Windows Functions, CASE, Joins, Indexing, Subquery, Partition by, Aggregate Function, ETL, CTEs, Limit, Rank, Offset, DBT	ETL: Alteryx, Python, Qlik
Python: NumPy, Pandas, Scikit-learn, Matplotlib, Seaborn	Project Management: Trello, Agile Methodology, Waterfall Methodology
R: ggplot2, dplyr, caret, tidyr	Alteryx: Workflow Automation, Predictive Analytics, Geospatial
Power BI: DAX, Power Query, Drill-through, Slicers	Reporting: Excel, Power BI, Qlik, SSRS
Qlik Sense / QlikView: Set Analysis, NPrinting, Resident, Applymap, QMC	Google Analytics: Real-time Analytics, User Behaviour Analysis, Audience Insights
Excel: Pivot Tables, VLOOKUP, Power Query, Solver, VBA, Macros	Cloud: Azure, Snowflake
Scikit-learn: Linear Regression, Random Forest, K-Means	Soft Skills: Communication, Collaboration, Time Management, Critical Thinking, Attention-to-Detail, Business Acumen

RELEVANT WORK EXPERIENCE:

Sales & Insight Assistant | Poundland & Dealz, Southampton, UK | Apr 2024 – Present

- Prepared and monitored **weekly, and monthly sales, SKU and customer reports**, identifying **underperforming products** and recommending actionable solutions.
- Created **Tableau dashboards** to present actionable **customer insights** to the management team, improving strategic decision-making.
- Participated in weekly meetings to discuss **store performance** and **customer preferences**, providing input based on observations at checkout.

Business Intelligence Engineer (On-site) | Team Computers Pvt Ltd, Gurgaon, India | Sep 2021 – May 2023

- Created interactive dashboards in **QlikSense** and **Power BI** by analysing raw data using **SQL** and **Python**, improving decision-making efficiency by **30%**.
- Gathered business requirements from stakeholders using **Agile** and **Waterfall methodologies** and presented **KPIs** and **trends** through dashboards, improving business insights delivery by **25%**.
- Automated over **100** daily reports for stakeholders and B2B clients, reducing manual effort by **70%** and improving report delivery efficiency.
- Optimised **SQL**, **Power BI DAX** queries, **Qlik** and **Alteryx ETL pipelines**, reducing data loading time by **3 hours** and achieving **95%** data accuracy.
- Designed **incentive reports** aligned with performance goals, driving a **15%** increase in quarterly sales productivity.
- Trained junior developers** and **interns** in data analysis, SQL optimisation, SSRS automation and Power BI dashboard creation fostering a skilled and efficient team.
- Collaborated** closely with the Head of Claims to define project objectives and ensure alignment with business goals.
- Coordinated** with the IT team to optimise server and data warehouse performance, reducing data retrieval times by **20%** and enhancing system efficiency.
- Conducted **root cause analysis** to identify factors influencing ETL performance and implemented variables and safeguards.
- Utilised **MS Excel** features such as **pivot tables** and **VLOOKUP** for quick **data validation**, **ad-hoc analysis**, and **detailed reporting** to address immediate business needs.
- Transformed data using **SQL**, **Alteryx** and **Qlik Sense** integrating data from various sources into data warehouses.

Junior Data Analyst | Nipa International, Gurgaon, India | Jan 2021 – Aug 2021

- Extracted** and **cleaned** manufacturing data using **SQL**, for **trend analysis** and reducing data processing time by **20%**.
- Developed **cost-saving reports** using **Excel** and **pivot tables**, presenting actionable insights that reduced expenses by **12%**.
- Designed and delivered **performance reports** using **Excel** and **SQL**, tracking key metrics like **production efficiency**, **downtime**, and **defect rates**, leading to a **15%** improvement in process monitoring.
- Monitored sales trends and B2B purchasing behaviour, providing actionable insights that increased upselling opportunities by 12%.

PROJECTS:

Logistics & Inventory

- Developed a logistics and inventory report using **SQL** and **Tableau**, incorporating **KPIs** to track stock levels, optimise deliveries, and prevent excess shipments. Shared insights with warehouse management, ensuring accurate and efficient order fulfilment.

Claims Pendency

- Developed a Claims Pendency Report using **SQL**, **EDA**, and **Power BI** dashboards to track unresolved claims, analyse ageing trends, and improve processing efficiency. Automated insights reduced average daily pending claims from 80K to 38K, increasing productivity by 52% and accelerating claim resolution.

Monthly Travel Insurance Dashboard

- Designed an interactive BI dashboard using **SQL** and **EDA** to track travel insurance sales, renewals, premium revenue, and claims efficiency. Automated insights led to a 15% increase in customer retention and 20% faster claim settlement, optimising decision-making and business performance.

SQL & DAX Optimisation

- Optimised **SQL** queries for efficient data extraction, reducing processing time and improving report accuracy. Enhanced **DAX** measures in **Power BI** for faster aggregations, better filtering, and dynamic calculations, leading to real-time insights and improved dashboard performance by 3 hours.

Git Portfolio

- Developed a Career portfolio website using **HTML**, **CSS**, and **JavaScript** with the assistance of **ChatGPT**, showcasing my experience and all industrial projects. Integrated **Google Analytics** and **Tag Manager** to learn & gain insights into web traffic and analytics. Currently exploring audio integration to enhance the site’s functionality further.

Predicting London Bike Usage Using Machine Learning

- Developed a predictive model to optimise London's bike-sharing system using **Python**. Conducted data analysis and built machine learning models to forecast demand, enhancing resource allocation and efficiency.

Power BI: Data Analytics for Bank X

- Utilised **Power BI** to create over 20 visualisations, identifying key sales trends, product performance metrics, and regional data insights. Delivered three actionable recommendations to optimise sales and reduce product returns, contributing to a potential 15% increase in operational efficiency.

SQL: Healthcare Analytics

- Optimised a **SQL** database for hospital staff shift allocation, designing queries to analyse schedules and work hours, resulting in an estimated 25% reduction in conflicts.

EDUCATION:

University of Southampton | Southampton, UK | Sep 2023 – Sep 2024

Masters of Science - Mathematics - Data and Decision Analytics (Merit)

Key Modules: Data Analytics, Data Science Techniques of Python, Snowflake, Statistical Computing for Data Science, Machine Learning, SQL, Power BI Data Visualisations, and Deterministic Methods for Data Science

SRM Institute of Science and Technology | Chennai, India | Jul 2016 – Dec 2020

Bachelor of Technology - Mechanical Engineering