

Mobile App Requirement Documentation

1. MOBILE APP ENTRY EXPERIENCE

1.1 Splash Screen

- Creative splash screen with:
 - Mount Abu identity
 - Municipal branding
 - Light animation
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1.2 Onboarding Screens (NO LOGIN REQUIRED)

- 3–4 onboarding screens with:
 - Tourism highlights
 - Citizen services
 - Digital construction tokens
 - Complaint redressal
 - Creative animations
 - Skip option available
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1.3 Pre-Login Home Screen (PUBLIC)

Login is NOT required to access:

- Tourism information
- City profile
- Notices
- Events
- Tenders (view only)
- Leaders board
- Contact diary
- Emergency numbers

Same content & structure as website

Login button available but optional.

2. LOGIN FLOW (UNCHANGED BUT CLARIFIED)

- Login page accessible from:
 - Home screen
 - Service sections
- Same login logic as website:
 - Citizen (Mobile OTP – default)
 - Authority (Username + Password – toggle)


3. POST-LOGIN EXPERIENCE (ROLE BASED)

3.1 Citizen Experience (AFTER LOGIN)

After login, citizen can perform all citizen-side actions available in dashboard, via app:

Citizen Functionalities

- Complaint submission & tracking
- Construction / renovation application submission
- Application status tracking
- Token download (PDF)
- Notifications

 Citizens cannot:

- Approve / reject anything
- Edit submitted data

3.2 Authority Experience (AFTER LOGIN)

Authorities see a restricted, essential-only interface.

Authority App Scope (ONLY)

- ✓ Field activities

- ✓ Naka activities
 - ✓ Essential monitoring
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3.2.1 What Authorities CAN DO in App

Role	Allowed
JEN	Site geo-tagged photos, complaint resolution
Naka Incharge	QR scan, vehicle entry
Commissioner / Nodal Officer	View applications, delays, token status (summary)

3.2.2 What Authorities CANNOT DO in App

- ✗ In-depth analytics
- ✗ Report generation
- ✗ User management
- ✗ Master data configuration
- ✗ Application approvals / rejections (unless explicitly required later)

All advanced monitoring & analytics remain dashboard-only.

4. HOME PAGE BEHAVIOR (CLARIFIED)

State	Content
Pre-login	Same as website
Post-login (Citizen)	Citizen services dashboard
Post-login (Authority)	Field & essential monitoring panel

5. DESIGN & UX PRINCIPLES (FINAL)

- App is content-first before login
 - App is action-first after login
 - Dashboard remains decision-first
 - App avoids heavy data tables & analytics
 - Focus on:
 - Speed
 - Offline usage
 - Field usability
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6. DATA OWNERSHIP (NO CHANGE)

Remains exactly as approved earlier.

