

# **Mobile App Requirement Documentation**

## **1. MOBILE APP ENTRY EXPERIENCE**

### **1.1 Splash Screen**

- Creative splash screen with:
    - Mount Abu identity
    - Municipal branding
    - Light animation
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### **1.2 Onboarding Screens (NO LOGIN REQUIRED)**

- 3–4 onboarding screens with:
    - Tourism highlights
    - Citizen services
    - Digital construction tokens
    - Complaint redressal
  - Creative animations
  - Skip option available
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### **1.3 Pre-Login Home Screen (PUBLIC)**

Login is NOT required to access:

- Tourism information
- City profile
- Notices
- Events
- Tenders (view only)
- Leaders board
- Contact diary
- Emergency numbers

Same content & structure as website

Login button available but optional.

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### **2. LOGIN FLOW (UNCHANGED BUT CLARIFIED)**

- Login page accessible from:
  - Home screen
  - Service sections
- Same login logic as website:
  - Citizen (Mobile OTP – default)
  - Authority (Username + Password – toggle)

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### **3. POST-LOGIN EXPERIENCE (ROLE BASED)**

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#### **3.1 Citizen Experience (AFTER LOGIN)**

After login, citizen can perform all citizen-side actions available in dashboard, via app:

##### **Citizen Functionalities**

- Complaint submission & tracking
- Construction / renovation application submission
- Application status tracking
- Token download (PDF)
- Notifications

 Citizens cannot:

- Approve / reject anything
- Edit submitted data

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#### **3.2 Authority Experience (AFTER LOGIN)**

Authorities see a restricted, essential-only interface.

##### **Authority App Scope (ONLY)**

- ✓ Field activities

- ✓ Naka activities
  - ✓ Essential monitoring
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### 3.2.1 What Authorities CAN DO in App

Role	Allowed
JEN	Site geo-tagged photos, complaint resolution
Naka Incharge	QR scan, vehicle entry
Commissioner / Nodal Officer	View applications, delays, token status (summary)

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### 3.2.2 What Authorities CANNOT DO in App

- ✗ In-depth analytics
- ✗ Report generation
- ✗ User management
- ✗ Master data configuration
- ✗ Application approvals / rejections (unless explicitly required later)

All advanced monitoring & analytics remain dashboard-only.

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## 4. HOME PAGE BEHAVIOR (CLARIFIED)

<b>State</b>	<b>Content</b>
Pre-login	Same as website
Post-login (Citizen)	Citizen services dashboard
Post-login (Authority)	Field & essential monitoring panel

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## **5. DESIGN & UX PRINCIPLES (FINAL)**

- App is content-first before login
- App is action-first after login
- Dashboard remains decision-first
- App avoids heavy data tables & analytics
- Focus on:
  - Speed
  - Offline usage
  - Field usability

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## **6. DATA OWNERSHIP (NO CHANGE)**

Remains exactly as approved earlier.

