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- For Revision Number 01 onwards, Description of Change must indicate which Section Numbers have been revised.

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This Quality System Manual (QSM) is authorized for use in W Landmark, Inc. (WLI). It describes the quality management system of WLI. It is established in line with the company's objectives and commitment to total customer satisfaction. This ensures that all functions meet our specified standards of performance through defined responsibilities, policies and procedures.

It is developed in accordance with ISO 9001:2015 standard and relevant national and international laws and regulations.

Compliance to the provisions of this QSM and reference procedures cited herein is mandatory. This manual shall serve as a guide to the regular performance of our activities and to the continuous improvement of our services.

It is intended for office use, and serves all WLI's management, employees, as well as assessors from an independent quality certification body.

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