

# Sri Lanka Telecom Services Guide 2025

## 1. Dialog Mobile Data Packages (Prepaid & Postpaid)

Package Name	Price (Rs.)	Data Quota	Validity	Benefits
Fun Blaster 297	Rs. 297	Unlimited	7 Days	Unlimited TikTok & Instagram
Fun Blaster 348	Rs. 348	Unlimited	30 Days	Unlimited Facebook, WhatsApp (Videos at SD quality)
Fun Blaster 547	Rs. 547	Unlimited	30 Days	Unlimited Facebook, WhatsApp, YouTube, Instagram
Video Blaster	Rs. 336	3.5GB	30 Days	Unlimited YouTube (360p quality) + 3.5GB Anytime Data
Power Plan 1300	Rs. 1300	20GB	Monthly	Postpaid. Unlimited D2D Calls + 1000 SMS
Power Plan 3500	Rs. 3500	100GB	Monthly	Postpaid. Unlimited Calls + Free ViU Hub subscription

## 2. SLT-Mobitel Fibre & Home Broadband

Package Name	Rental (Rs.)	Total Data	Speed	Notes
Web Family Plus	Rs. 1,490	40GB	Up to 100Mbps	Standard Fibre Package (20GB Day / 20GB Night)
Web Booster	Rs. 2,090	90GB	Up to 100Mbps	35GB Day / 55GB Night
HBB Anytime 50GB	Rs. 1,290	50GB	4G Speed	Dialog/Mobitel 4G Router Plan. Anytime Data
HBB Anytime 85GB	Rs. 1,890	85GB	4G Speed	4G Router Plan. Anytime Data
Unlimited Flash 5	Rs. 2,350	Unlimited	4G Speed	5GB Daily limit + Unlimited Zoom/Teams

## 3. Airtel Freedom & Unlimited Packs

Package	Price (Rs.)	Benefits	Validity
Freedom 1188	Rs. 1,188	12GB Data + Unlimited Calls (Any Net) + Unlimited Social Media	30 Days
Freedom 988	Rs. 988	4GB Data + Unlimited Calls + Social Media	30 Days
Freedom 399	Rs. 399	3GB Data + Unlimited Calls	7 Days

## 4. Hutch Data Packages (Anytime Data)

Package	Price (Rs.)	Data Quota	Notes
Anytime 10GB	Rs. 499	10GB	Valid for 30 Days
Anytime 20GB	Rs. 899	20GB	Valid for 30 Days
Anytime 60GB	Rs. 1,999	60GB	Valid for 30 Days

## 5. Router Troubleshooting & Support

### Common Issue: Red LOS Light on SLT Router

- **Reason:** The fibre cable might be broken or bent too much.
- **Solution:** Do not touch the cable. Restart the router once. If the red light stays, call 1212 immediately.

### Common Issue: Slow 4G Internet (Dialog/Hutch/Airtel)

- **Reason:** Poor signal or network congestion.
- **Solution:**
  1. Move the router near a window.
  2. Restart the router (Turn off and on).
  3. Check if your data quota is finished by dialing the USSD code (e.g., #678# for Dialog).

## 6. Important Support Hotlines

- **Dialog:** 1777 (General) / 0777 678 678 (Broadband)
- **SLT-Mobitel:** 1212 (Fibre/Fixed) / 1717 (Mobile)
- **Hutch:** 1788
- **Airtel:** 1755